

## Polk Command Bar Windows Apps



# Polk Command Bar Windows Apps Instructions

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**Polk Command Bar Windows Apps**



Thank you for your Polk purchase. If you have a question or comment, please feel free to call or email us.

**Headquarters**

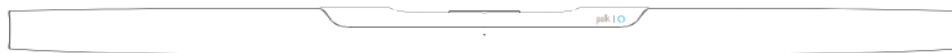
Polk Audio  
1 Viper Way, Vista, CA 92081  
U.S.A.

**Technical Assistance**

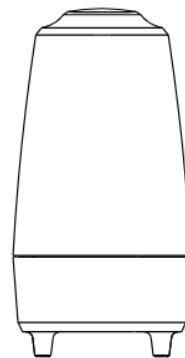
In North America, call Polk Customer Service at 800-377-POLK(7655) (M–F, 9 a.m.–5:30 p.m. EST) Outside the US, call +1-[410-358-3600](tel:410-358-3600) Email [polkcs@polkaudio.com](mailto:polkcs@polkaudio.com) In the United Kingdom or Ireland, call Polk Customer Service at +44 202890279830 Dutch-speaking customers call +31 402507800 In all other countries, please refer to [polk-eu@mailmw.custhelp.com](mailto:polk-eu@mailmw.custhelp.com) for support contact details. The complete owner's manual can be found online at

[www.polkaudio.com/products/command-sound-bar](http://www.polkaudio.com/products/command-sound-bar)

**What's in the Box**



Sound bar



Subwoofer



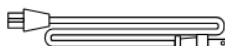
Remote control



6.5' (2m) high-speed HDMI cable



6' (1.8m) Optical cable



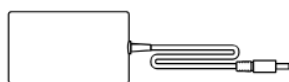
Sound bar power cord



Subwoofer power cord



2 (AAA) batteries



Sound bar power supply

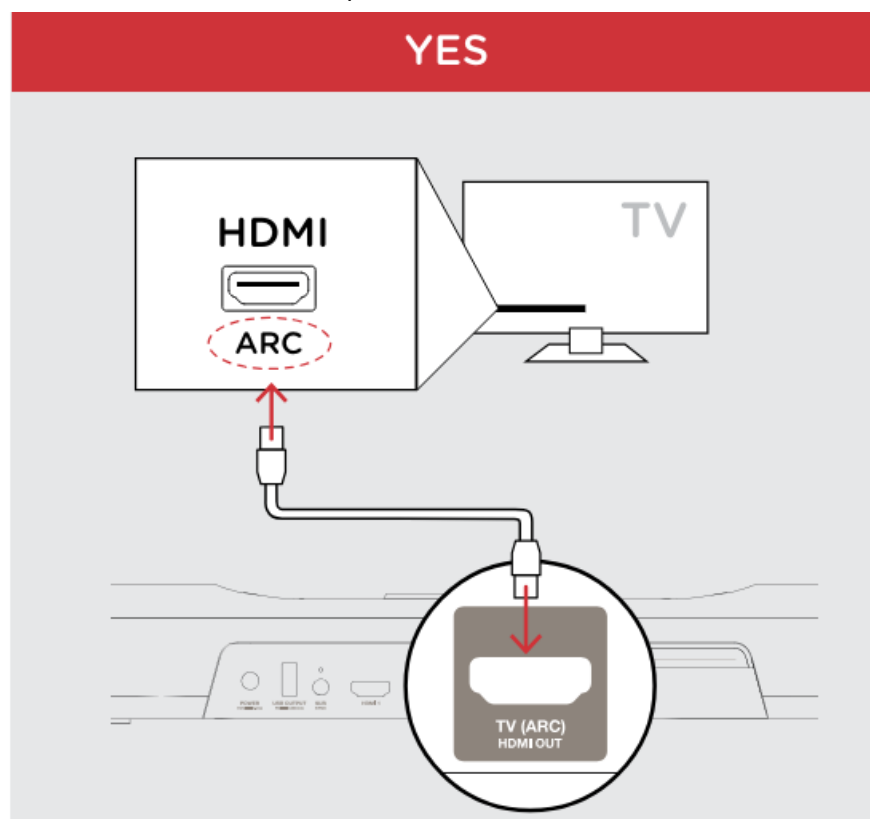


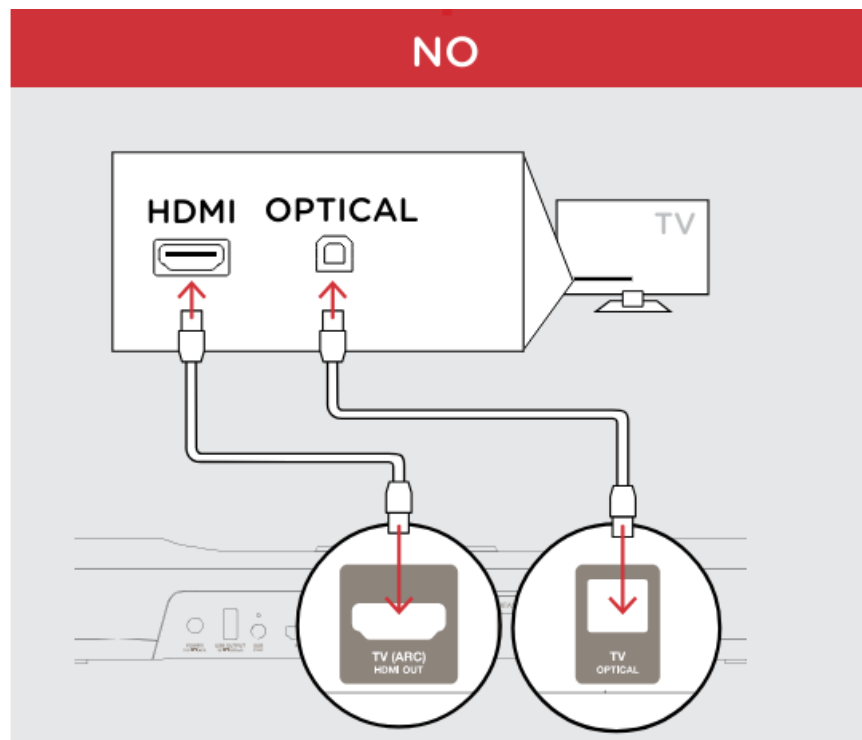
Product Literature

## Connecting Your TV

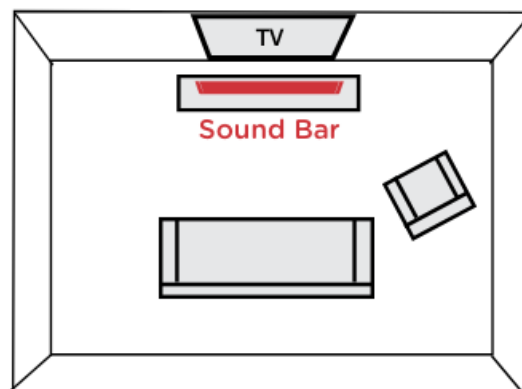
Is an HDMI port on your TV labelled “ARC”?

1. Connect the included HDMI cable to the HDMI ports are labelled with “ARC” on both the TV and the soundbar

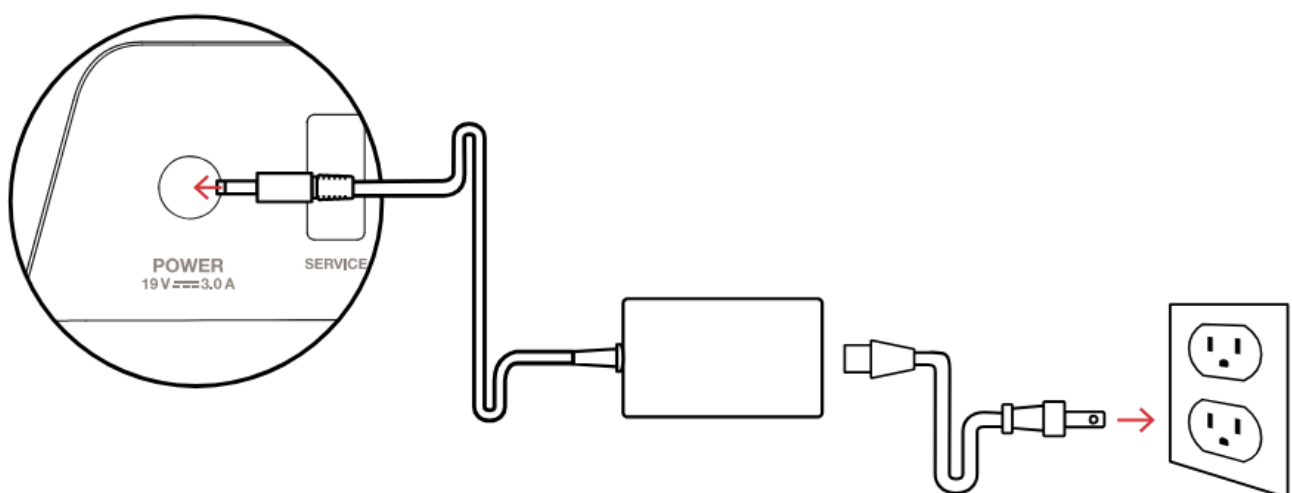




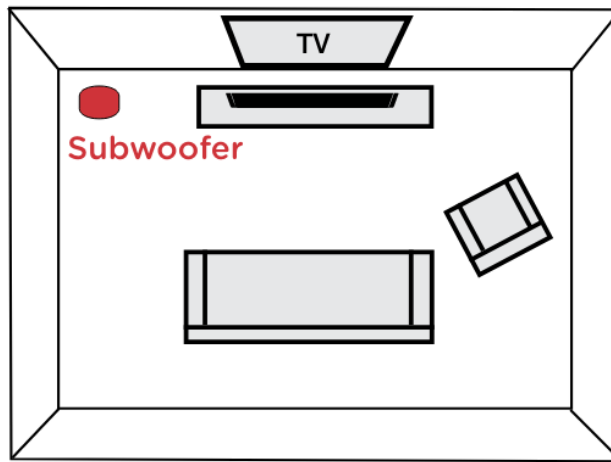
2. Connect the included Optical cable between the TV and the soundbar. Connect the included HDMI cable to any available HDMI port on the TV and to the “TV ARC” port on the soundbar.



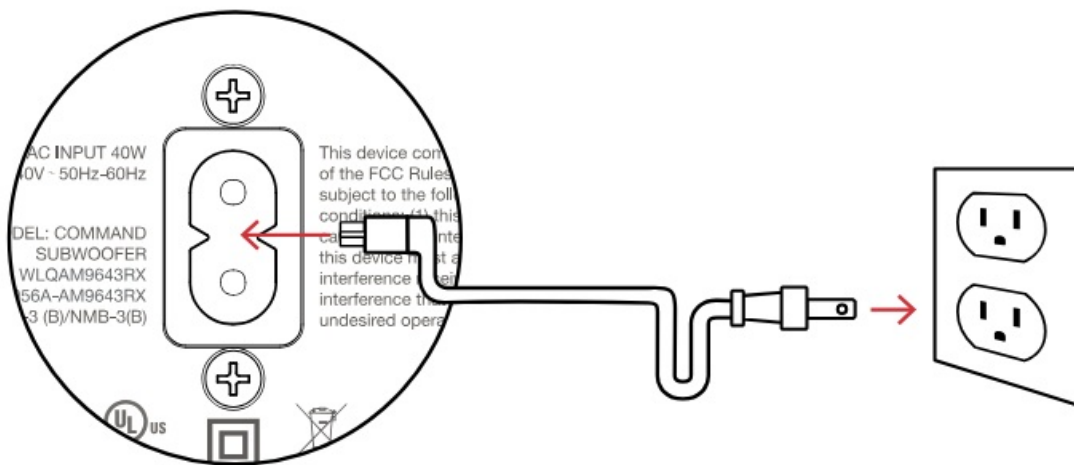
3. Position the sound bar For the best listening experience, position the sound bar centred under your TV.



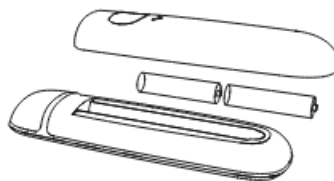
**Note:** For wall-mounting instructions, please refer to the included wall-mounting template.



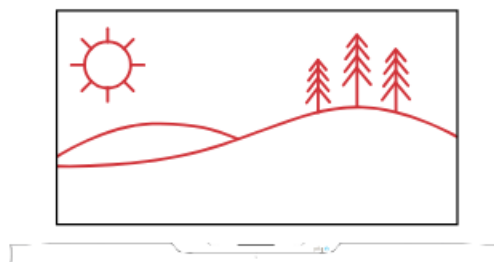
4. Connect the sound bar to an AC outlet During startup, you will see a blinking orange light at the front of the sound bar and the Alexa light the ring will spin.



5. Position the subwoofer For best performance, place the subwoofer on the same wall as the TV, no more than 30ft (10m) from the soundbar.
6. Connect the subwoofer to an AC outlet A solid green light will be visible on the back of the subwoofer to indicate that it is paired with the soundbar.



7. Install remote control batteries Insert the provided AAA batteries.



8. Verify your connections Turn on your TV to verify that you are seeing a video on the TV and hear sound from the soundbar. You may have to select the appropriate HDMI source on your TV.

**Note:** If you are hearing sound from both your TV and your sound bar, you must manually turn off your TV speakers using the Settings Menu on your TV. Please refer to your TV's owner's manual for instructions.

### Using Your TV Remote to Control the Volume

The Command Bar comes pre-configured to respond to volume and mute commands from the most popular TV remotes including Samsung, LG, Sony, Vizio and other major brands. All other trademarks, product names, logos and brands referenced herein are the property of their respective owners.

**NOTE:** If the Command Bar remote does not work with your TV, follow the instructions on page 15 to get the Command Bar to learn your TV remote control commands.

### Download the Polk Connect App from the App Store

Use the Polk Connect app to connect the Polk Command sound bar to your network and enable Amazon Alexa voice services. You'll need your Wi-Fi password.

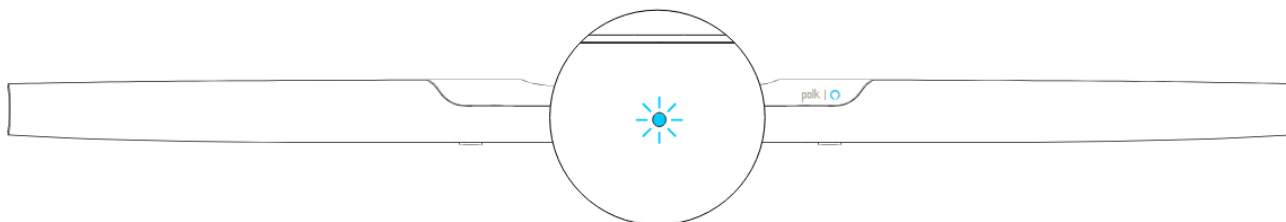


### Talking to Your Polk Command Sound Bar

Once connected to your network, use the Polk Command Bar to ask Alexa to perform many useful tasks. To get the attention of your Polk Command Bar, simply say "Alexa." You can ask Alexa for sports updates, weather reports, cooking questions and more. You can also ask Alexa to control your sound bar — switch inputs, change sound modes, adjust the bass and customize Voice Adjust® centre channel levels.

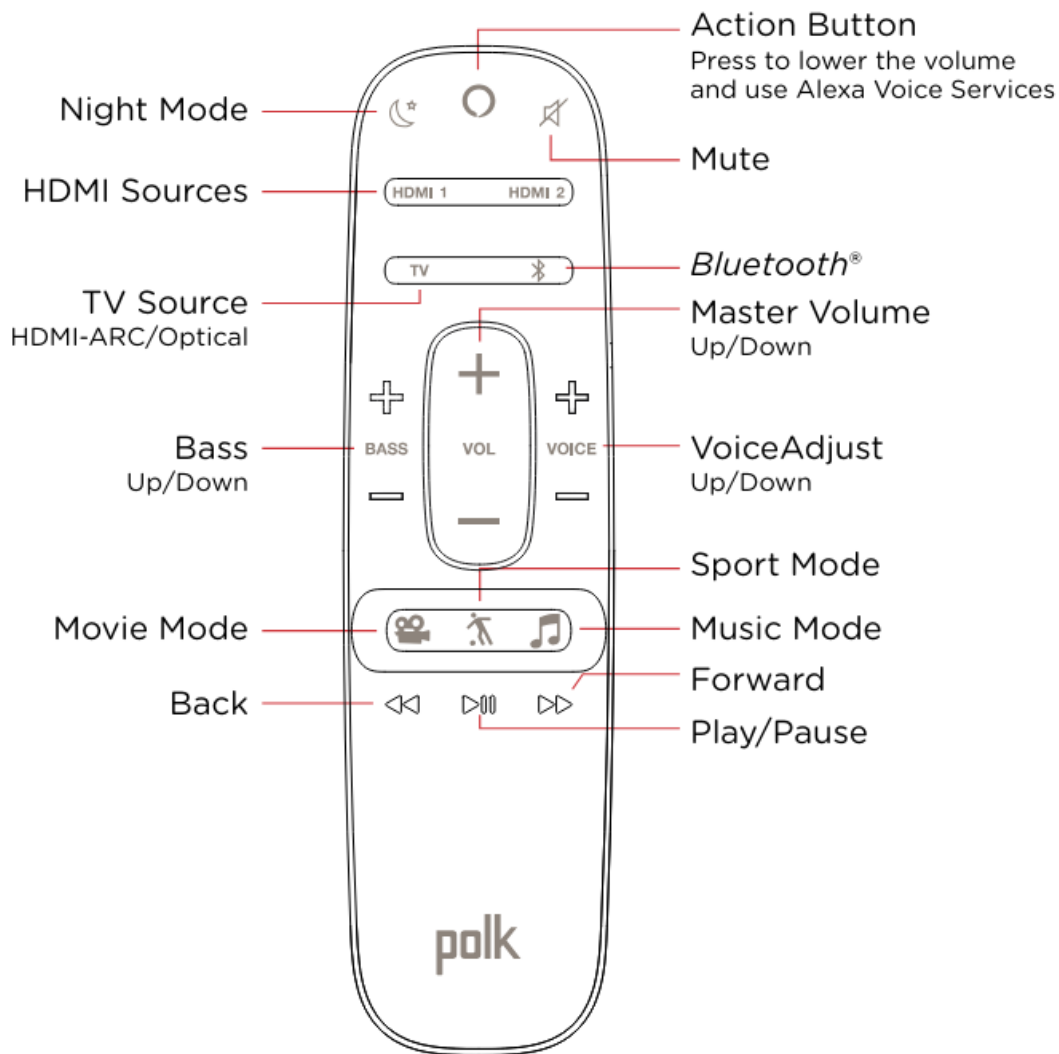
### Listening to Music via Bluetooth

1. To pair your device via Bluetooth, press the Bluetooth button on the remote or say, "Alexa, pair my phone."



2. To connect your device to the Command Bar, go to the Bluetooth settings section in your phone, tablet or computer and select "Polk Command Bar."
3. The light will turn solid blue when your Bluetooth device is connected

### Remote Control



## Sound Modes



### Movie Mode

Acoustically optimized for both movie and TV content. It also provides a bass boost, increased spatialization and enhanced Voice Adjust levels for improved dialogue clarity. It is the default sound mode for HDMI and Optical input sources.

Music Mode gives you a balanced sound and smooth bass while minimizing spatialization effects to ensure more natural sound reproduction.



### Sport Mode

Enhances dialogue-rich content, like sporting events, newscasts and talk shows! Uses Voice Adjust to boost dialogue clarity and optimizes the subwoofer volume levels.



### Music Mode

Music Mode gives you balanced sound and smoother bass while minimizing spatialization effects to ensure more natural sound reproduction.



### Night Mode

Reduces bass and volume dynamics while improving voice intelligibility for low-volume listening.

## Optimizing Your Listening Experience



BASS

### Adjusting the Bass

Easily adjust low-frequency volume for more or less impact.



VOICE

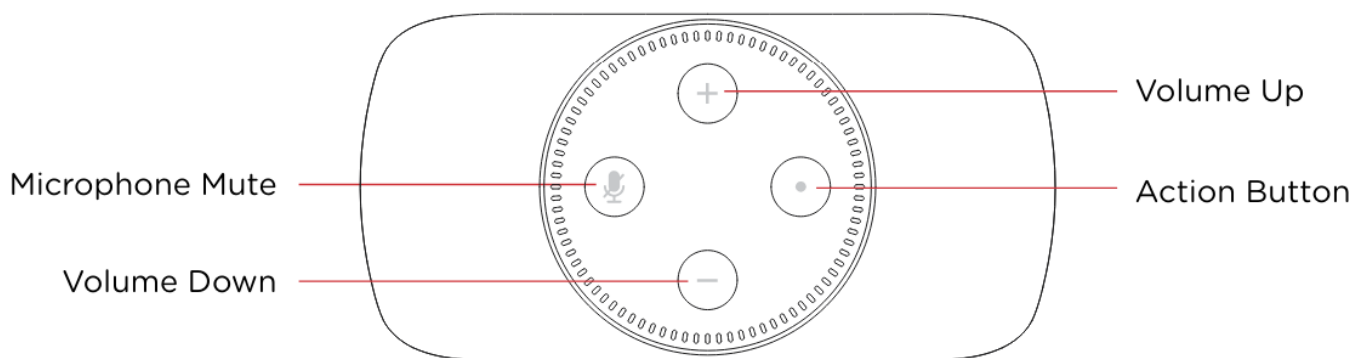
### Adjusting the Dialogue or Center Channel

Use the Polk Voice Adjust feature to adjust dialogue levels to improve clarity when watching TV shows, movies and sports.

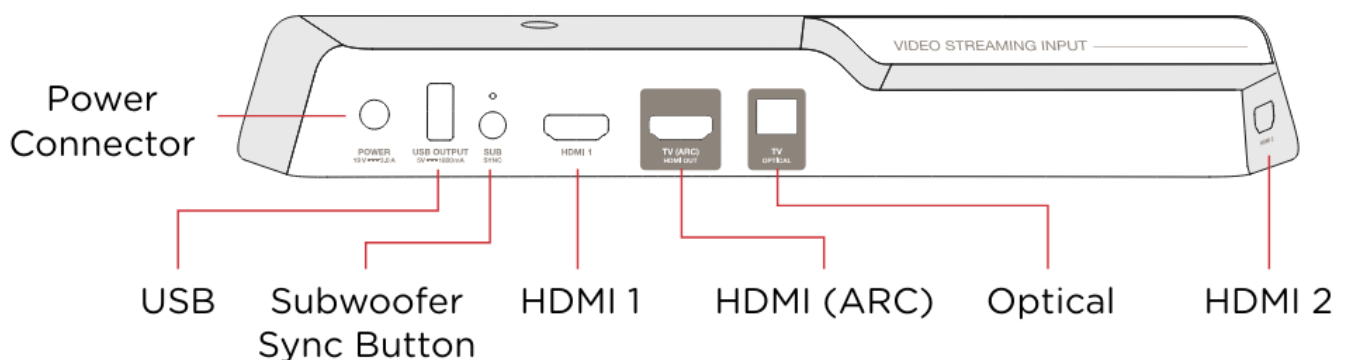
## About Built-in Polk VoiceAdjust® Technology

The Command Bar features customizable voice levels in the sound bar, letting you tailor your listening experience however you prefer to reproduce clear, crisp dialogue and never miss a single word of your favourite movie, TV show or sporting event.

## Sound Bar Top Panel



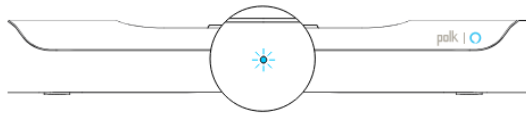
## Sound Bar Back Panel



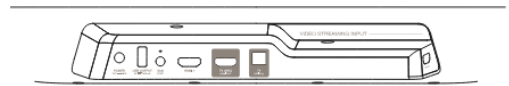
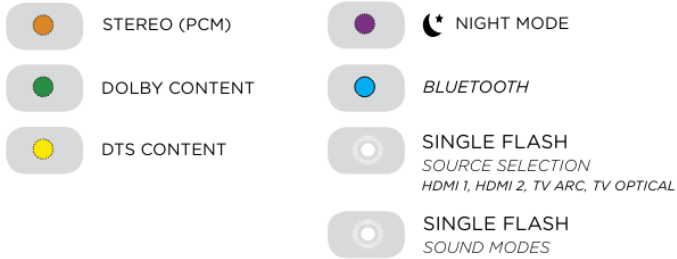
## Visual Indicators

The front of the sound bar contains a single light that changes colour and flashes to provide status information about the sound bar, like audio decoder modes and sound bar power status.

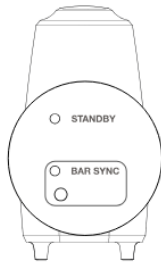
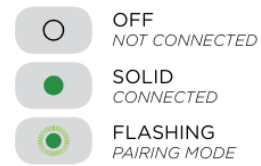




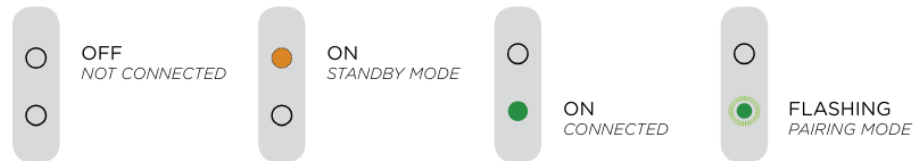
### Front of Bar



### Back of Bar SUBWOOFER SYNC LIGHT



### Back of Subwoofer



## Using Your TV or Cable/Satellite Remote to Control the Command Bar

There are several ways to use your TV, cable or satellite remote to control the Command Bar.

### HDMI CEC CONTROL

If your TV is connected via HDMI and your TV supports CEC (and it is enabled in the TV settings menu), you can control the volume and mute functions on the Command Bar from your TV without any further setup.

### PRELOADED IR CODES

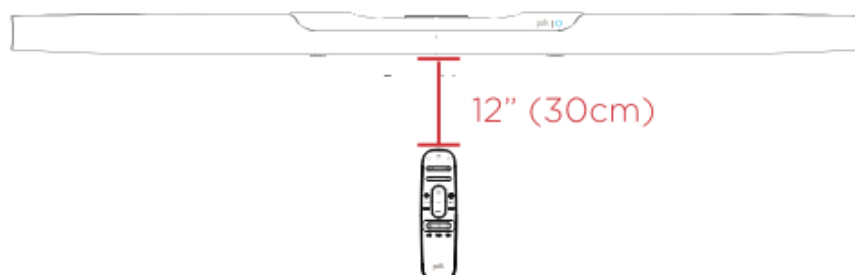
If your TV is connected via Optical or your TV is connected via HDMI but your TV does not support CEC, you may be able to control the volume and mute functions on the Command Bar from your TV without any further setup if your TV is one of the supported brands and was manufactured within the last 5 years. Visit the Polk website for details.

### IR LEARNING FUNCTION

If your TV is connected via Optical and it is not one of the more popular brands, you can teach your IR (infrared) remote to control volume, mute and other functions (such as source selection or bass volume) on your Command Bar.


### Using the IR Learning Function


**IMPORTANT:** Hold both remotes about 12" (30cm) directly in front of the Command Bar when pressing their respective buttons. Make sure your remotes have fresh batteries.



### Entering IR Learn Mode

Make sure your sound bar is powered on, then press and hold the mic mute button on the sound bar for about 3

seconds. Release the  button when you hear “Entering IR learn mode.” You should now see a slow blinking white light on the front of the sound bar.

**STEP 1:** Select a button on your Command Bar remote Press and release the  button on the Command Bar remote that you want to learn (ex: Volume Up).

**STEP 2:** Select a button on your TV remote Very slowly tap the corresponding button on your TV remote until you hear “IR Command learned.”


**STEP 3:** Learn another code Continue learning additional functions by repeating steps 1-3.

### Exiting IR Learn Mode

Press and hold the mic mute button on the sound bar again for about 3 seconds.

**NOTE:** The sound bar will automatically exit IR learn mode if it has not received any IR commands for 60 seconds. All learned IR commands will automatically be saved.

### CLEARING ALL LEARNED IR CODES

Press and hold the mic mute  button on the sound bar for about 10 seconds.

## Troubleshooting

### Don't Hear Sound From My Subwoofer

1. Verify that the subwoofer is plugged into a power source.
2. Check the green light on the back of the subwoofer.
  - If it is solid green, turn up the Bass using the remote control.
  - If it is flashing green, you need to sync the subwoofer to the sound bar using the instructions below. If both lights are off, you need to connect the subwoofer to a power source.

### Syncing the Subwoofer to the Sound Bar

1. Verify that the sound bar and subwoofer are plugged into a power source.
2. On the back of the sound bar, press and hold the SYNC button until you hear “Entering subwoofer pairing mode,” then release the button. The SUB light above the SYNC button will flash green.
3. On the back of the SUBWOOFER, press and hold the SYNC button until you hear “Subwoofer paired,” (about 10 seconds) and the light on the back of the subwoofer turns solid green.

### Listen out loud with Spotify Connect



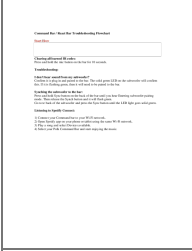
- Connect your Polk Command Bar to your wifi network.
- Open up the Spotify app on your phone, tablet or laptop using the same wifi network.
- Play a song and select Devices Available.
- Select your Polk Command Bar and start listening.
- The Spotify software is subject to third-party licenses found here: [www.spotify.com/connect/third-party-licenses](https://www.spotify.com/connect/third-party-licenses)

All other trademarks, product names, logos, and brands referenced herein are the property of their respective owners.

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[www.polkaudio.com](http://www.polkaudio.com)

**Documents / Resources**

	<p><a href="#">Polk Command Bar Windows Apps [pdf] Instructions</a></p> <p>Command Bar Windows Apps, Bar Windows Apps, Windows Apps</p>
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**References**

- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)

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