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POLARIS Carplay Software Update



Product Information

Specifications

- Compatibility: Carplay/Android Auto BUILT INTO the head unit
- Update Time: Approx. 10 minutes

Quick Links

- **Software Update File:** Download her
- **Video Tutorial:** Watch Here

Important notes before updating

Please ONLY run this update if you have Carplay/Android Auto BUILT INTO the head unit. (if unsure, please contact us beforehand)



Factory Reset Warning

This update will reset your head unit to factory settings



Map Reinstallation

If you've purchased maps, follow our video guides at the end of this PDF to reinstall them after the update

Instructions for use

Step-by-step update instructions

1. Prepare Your USB Drive:

- Format the USB to FAT32.

2. Download & Transfer the Update File:

- Download the file and save it as kupdate.zip (do not rename or unzip it).
- Copy it onto your formatted USB drive.

3. Run the Update

- Insert the USB into one of the cabled USB ports (usually in the glove box).
- When prompted on the head unit, select Yes to start the update.
- If the update doesn't start, follow the "Force Update" steps below.
- **Update Time:** Approx. 10 minutes

4. Post-Update Steps

- Connect the head unit to the internet.
- Open the Phonelink app and it will activate automatically

- For Bluetooth mic gain adjustments (Iphone: 9" screens & up):
 - **Iphone:** Go to Settings > Car Settings > Factory Settings > (Password 126)> Volume > Audio Gain > Mic
 - **Android:** Settings > Car Settings > Factory Settings > (Password 126)> Volume > BT Mic Gain
 - **Iphone:** Go to Settings > Car Settings > Factory Settings > (Password 126)> Volume > Audio Gain > Mic
 - **Android:** Settings > Car Settings > Factory Settings > (Password 126)> Volume > BT Mic Gain
- Connect your phone to Android Auto or Apple Carplay
- If using a hotspot for internet, disable it before connecting to Android Auto or Apple Carplay

Force update instructions (if required)

If the update doesn't initiate:

- Ensure the USB contains the correct kupdate.zip file.
- Insert the USB into one of the cabled USB ports
- Press and hold in the RESET button (use a thin object to avoid damaging the screen).
- When the lights around the button panel flash, release the button and press it again immediately.

Troubleshooting Tips

- Ensure the update file is zipped and named exactly kupdate.zip. Avoid automatic file unzipping on Mac computers:
 - Go to Safari > Preferences > General and uncheck "Open 'safe' files after downloading."
- Try a different USB port if the file isn't detected.
- Format the USB drive to FAT32 before transferring the file.

Additional Information



DVD/CD Issues?

- For Universal Luxx or ToyotaLuxx (7" screen):
- Go to Settings > Car Settings > Factory Settings (Password: 126) > APP.
- Ensure DVD is ON and DVD USB is OFF.

Map Reinstallation guides

- **TomTom Maps** (iGO): Watch here
- **OziExplorer Maps**: Watch here
- **Hema Maps**: Watch here

Stay Updated


Register your head unit here to receive notifications about future updates and ensure compatibility with the latest phone updates.

Need more help?

If you need help with the update process, please don't hesitate to reach out to us via one of the our channels below:

- 1300 555 514 or (02) 9638 1222
- 0483 930 453
- sales@polarisgps.com.au

Documents / Resources

	<p>POLARIS Carplay Software Update [pdf] Instructions</p> <p>Carplay Software Update, Software Update</p>
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References

- [User Manual](#)

Carplay Software Update, Polaris, Software

Polaris Update

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