Manuals+ — User Manuals Simplified.

DualShock 4 Wireless Controller for PlayStation 4-Complete Features/User Guide

Contents

DualShock 4 Wireless Controller for PlayStation 4

Specifications

- **Product Dimensions**

  10 x 2 x 3 inches; 12 Ounces

- **Binding**

  Video Game

- **Batteries**

  2 AA batteries required

- **Brand**

  play station

Introduction

With the DualShock 4 Wireless Controller, you can enjoy all of your favorite PlayStation controls with a unique twist. The dual analog sticks and trigger buttons have been enhanced for better control and feel, the multi-touch, clickable touchpad adds new ways to manage your games, and the integrated light bar makes player identification simple. The twin analog sticks and trigger buttons have been upgraded in terms of feel, shape, and sensitivity to give you a better sensation of control no matter what game you're playing. The DualShock 4 wireless controller includes a built-in speaker and stereo headset connector, giving players a variety of additional audio options. The DualShock 4 wireless controller can be recharged by inserting it into your PlayStation 4 system, even if it is in standby mode, or by using any regular USB charger. DualShock 4 Wireless Controller is compatible with both PS4 and PC. Only while playing PS4 games is this item PS5 compatible.

About the DUALSHOCK®4 wireless controller

Before using this product, carefully read this manual and any manuals for compatible hardware. Retain instructions for future reference.
For assistance with this product, visit playstation.com/helpme.

Battery life and duration

- The battery has a limited life span. Battery duration will gradually decrease with repeated usage and age.

Battery life also varies depending on the storage method, conditions of use and environmental factors.

- Charge in an environment where the temperature range is between 10 °C – 30 °C (50 °F – 86 °F).
- Charging may not be as effective when performed in other environments.
- When the wireless controller is not used for an extended period of time, it is recommended that you fully charge it at least once a year to help maintain battery functionality.

Use and handling precautions

- Avoid prolonged use of this product. Take a break at about 30-minute intervals.
- Stop using this unit immediately if you begin to feel tired or if you experience discomfort or pain in your hands or arms during use. If the condition persists, consult a doctor.
- Permanent hearing loss may occur if the headset or headphones are used at high volume. Set the volume to a safe level. Over time, increasingly loud audio may start to sound normal but can actually be damaging your hearing. If you experience ringing or any discomfort in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the sooner your hearing could be affected. To protect your hearing:
  - Limit the amount of time you use headset or headphones at high volume.
  - Avoid raising the volume to block out noisy surroundings.
  - Lower the volume if you can't hear people speaking near you.
- Avoid looking into the light bar of the controller when it is flashing. Stop using the controller immediately if you experience any discomfort or pain in any body parts.
- This product is intended for use with the hands only.
- The vibration function of this product may aggravate injuries. Do not use the vibration function if you have any ailment or injury to the bones, joints, or muscles of your hands or arms.
- Note that some software titles enable the vibration function by default. To disable the vibration function, select (Settings) ➡ [Devices] ➡ [Controllers] from the function screen, and then remove the checkmark from [Enable Vibration].
- Never disassemble or modify the product.
- Do not expose the product to high temperatures, high humidity or direct sunlight.
- Do not allow the product to come into contact with liquids.
- Do not put heavy objects on the product.
- Do not throw or drop the product or subject it to strong physical shock.
- Do not handle damaged or leaking lithium-ion batteries.
- When using the motion sensor function, be cautious of the following points. If the controller hits a person or object, this may cause accidental injury or damage.
  - Before using, check that there is plenty of space around you.
  - When using the controller, grip it firmly to make sure it cannot slip out of your hand.
  - If using a controller that is connected to the PlayStation®4 system with a USB cable, make sure there is enough space for the cable so that the cable will not hit a person or object. Also, take care to avoid pulling the cable out of the PS4™ system while using the controller.
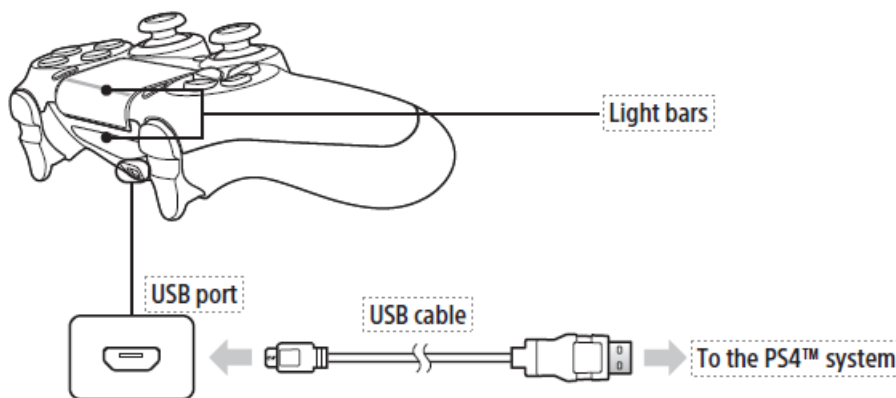
Exterior protection

Follow the instructions below to help prevent the product exterior from deteriorating or becoming discolored.

- Do not place any rubber or vinyl materials on the product exterior for an extended period of time.
- Use a soft, dry cloth to clean the product. Do not use solvents or other chemicals. Do not wipe with a chemically-treated cleaning cloth.

Pairing the controller

You need to pair the controller when you use it for the first time and when you use it on another PS4™ system. Turn on the PS4™ system and connect the controller with the USB cable to complete pairing.

Hints

- When you press the p (PS) button, the controller turns on and the light bar glows in your assigned color. The color that is assigned depends on the order in which each user presses the PS button. The first controller to connect is blue, with subsequent controllers glowing red, green, and pink.
- For details on using the controller, refer to the PlayStation®4 User's Guide.

Charging the controller

With the PS4™ system either on or in rest mode, connect the controller to the system using the USB cable.

Hint
You can also charge the controller by connecting to a computer or another USB device. Use a USB cable that complies with the USB standard. You might not be able to charge the controller on some devices.

End of life product recycling

The DUALSHOCK®4 wireless controller contains a lithium-ion battery. Follow local regulations when disposing of this product. Sony products can be recycled for free in the United States and Canada by dropping the product off at a number of nationwide locations. Visit **www.sony.net/SonyInfo/csr/SonyEnvironment/spotlight/** for details.

FCC and IC notice

This equipment complies with FCC/IC radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines and RSS-102 of the IC radio frequency (RF) Exposure rules. This equipment has very low levels of RF energy that are deemed to comply without testing of specific absorption rate (SAR). This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.
NOTE

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

You are cautioned that any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

If you have questions about this product, visit playstation.com/helpme.

Declaration of Conformity

- Trade Name: SONY
- Model No.: CUH-ZCT2U
- Responsible Party: Sony Electronics Inc.
- Address: 6535 Via Esprillo, San Diego, CA 92127 U.S.A.
- Telephone No.: 858-942-2230

This device complies with Part 15 of FCC Rules and Industry Canada's license-exempt RSS.
Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

- Input power rating: 5 V   800 mA
- Battery type: Built-in rechargeable lithium-ion battery
- Voltage: 3.65 V
- Battery capacity: 1000 mAh
- Operating temperature: 5 °C – 35 °C (41 °F – 95 °F)
- Mass: Approx. 210 g (7.4 oz)

Design and specifications are subject to change without notice.

LIMITED WARRANTY

Sony Interactive Entertainment America LLC (SIEA) warrants to the original purchaser that this product shall be free from defects in material and workmanship for a period of one (1) year from the date of purchase. This warranty does not apply to any consumables (such as batteries). For defects in material or workmanship within the warranty period, upon showing a proof of purchase, SIEA agrees for a period of one (1) year to either repair or replace this product with a new or factory recertified product at SIEA's option. For the purpose of this Limited Warranty, "factory recertified" means a product that has been returned to its original specifications. Visit playstation. com/helpme or call 1-800-345-7669 to receive a return authorization and shipping instructions.

This warranty shall not be applicable and shall be void if the defect in the SIEA product has arisen through abuse, unreasonable use, mistreatment, neglect, or means other than from a defect in materials or workmanship. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES AND NO OTHER REPRESENTATIONS OR CLAIMS OF ANY NATURE SHALL BE BINDING ON OR OBLIGATE SIEA. ANY IMPLIED WARRANTIES APPLICABLE TO THIS PRODUCT, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE (1) YEAR PERIOD DESCRIBED ABOVE. IN NO EVENT WILL SIEA BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM POSSESSION, USE OR MALFUNCTION OF THE SIEA PRODUCT. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS AND SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF CONSEQUENTIAL OR INCIDENTAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSION MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

This warranty is valid only in the United States and Canada.

Frequently Asked Questions

- **Is this controller compatible with Microsoft P.C. games and with its Bluetooth? Has anyone tried it?**

  I have had one for about 3 weeks now and when visiting my parents for a few days I tried it out on my Windows 10 gaming PC and was surprised to discover that it paired right up and connected with the built-in Intel AC WiFi/Bluetooth 4.1 card that came with my MSI mini ITX motherboard. The controller can be set up and calibrated by using the built-in Windows game controller tool. Most PC games that are set up for using a game controller allow you to customize the mapping of your controller in the game settings.

  Since first posting this answer back in January I have permanently abandoned using Windows 10 Pro as my OS because of Microsuck's policy of incessantly data mining you. I have a fast Internet connection, some have faster downloads but most do not have my upload speed. My plan is 75mbits down and 75mbits up and in spite of having the settings turned off in Windows 10 to allow their per to per updating of Windows they were doing it anyway. I began noticing that my HD activity light was constantly on, when doing an Internet speed check MS had capped my 75mbits up speed to only 20mbits/sec up with the MS CROOKS stealing the balance of what I was paying for and in doing so also dramatically lowing the life expectancy of my expensive SSD! After looking for malware and finding nothing in desperation I did a complete restore of Windows 10 Pro. This process reformatted my HD and installed the latest version of Windows 10, after this the only software I installed was the Firefox web browser, and conducted a speed check. I noticed a slight change, my HD light was on even more, and my up speed was now capped at 19mbits/sec so I came to the realization that the only malware on my PC was my OS choice, Windows 10, I now am using Linux Mint 18 and have done so since April 2017 and my PS 4 controller works as good on Linux as it does with Windows. I am an avid gamer and currently, 1/3rd of my Steam library of games now runs natively on Linux for the rest this is what I now do. I sort of lied about not using Windows 10, I do not use it for anything other than playing my large collection of Windows-only games, however, I do not run Windows 10 natively. I now run Windows 10 Pro in a KVM virtual machine with hardware pass-through that runs on top of Linux. Due to my PC hardware, I am able to pass my PCIe ports as well as USB 3 ports directly to the VM and the now guest OS Windows 10. What this means is that when running the VM Windows 10 has direct access to my expensive GPU and is running the Windows Nvidia driver for it. Doing this I am only experiencing a very slight drop in performance but running Windows in a sandboxed VM is preferable as I can control who it is talking with on the Internet while still being able to play multiplayer games.

- **How can you tell this is a newer model when it has the same model number as the older models?**

  All DualShock 4 models since the release of the PS4 used the CUH-ZCT1 code, excluding special editions like the Star Wars one, which has a completely different code. This is the first model that makes a digit jump from

the original, moving from "ZCT1" to "ZCT2," possibly indicating the first major revision of the controller.

- **Does this new model have a better battery life?**

  6-7 hours max. Xbox & Switch Pro controllers have 35-40 hour controllers. Do these have secret spy cameras draining the batteries? It just doesn't make sense.

- **Does this controller come with a cord to charge it?**

  No. I ordered the cord separately…not expensive and the words are fine.

- **Can i change the color of the front led if used the ds4 windows tool?**

  I noticed that the LED changes color according to the game being played. It's blue with my non-VR games and yellow with Resident Evil 7 which is VR so changing the color might not be advisable. Good luck

- **This is the new control ps4 slim?**

  Yes, there should be a slim light bar showing on the front touchpad. I picked up an extra controller to go with my Slim PS4 purchase.

- **I charged this controller and every time i disconnect it from the usb it doesn't even turn off. did i get a defective controller?**

  Sounds like a defective controller to me. After a full charge on the USB, my controller can go for hours (USB unplugged) during continuous gameplay.

- **Does it work well with a sony 4k tv?**

  I use with my 4k television and have no issues. It held up especially well when I was frustrated by campers in Call of Duty and threw it.

- **Does it come with a charging cable?**

  No. It does not come with a charging cable.

- **Does the controller bring the USB to charge it?**

  You should probably ask the seller if it's used. The one I am selling used does not have a USB cord included.

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