

# **PLATON Self-Developed Soft-Phone User Guide**

Home » PLATON » PLATON Self-Developed Soft-Phone User Guide 🚡



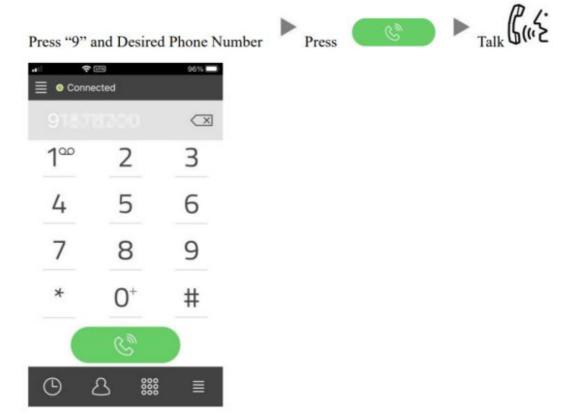
Self-Developed Soft-Phone User Guide

#### **Contents**

- 1 Making Calls
- 2 Transferring a Call / Call Transfer
- 3 Holding a Call
- 4 Making a conference (Conference Call)
- **5 Checking Voice Mail**
- **6 Voice Mail Setup**
- 7 Checking Call History
- 8 Documents / Resources
- 9 Related Posts

## **Making Calls**

**Outside Calls** 

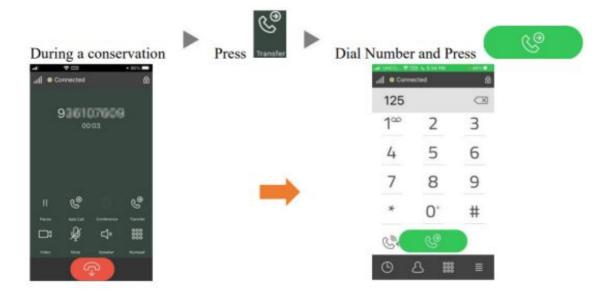


## **Calling Other Extension**

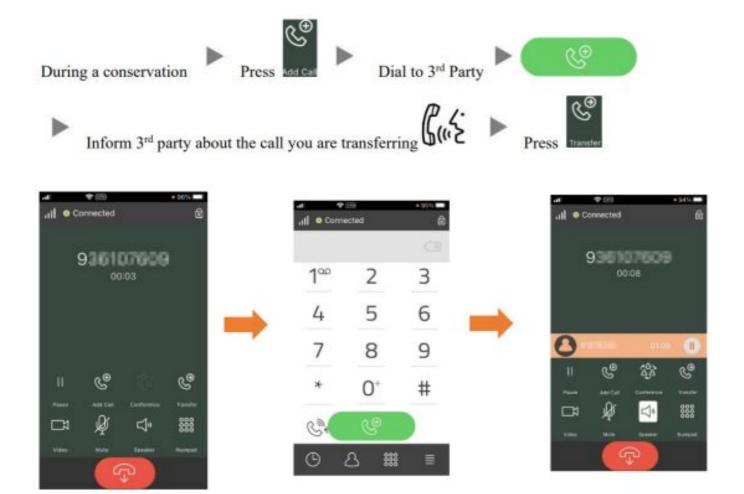


**Transferring a Call / Call Transfer** 

**Blind / Unattended Transfer** 



### **Supervised / Attended Transfer**



**Holding a Call** 

To Hold



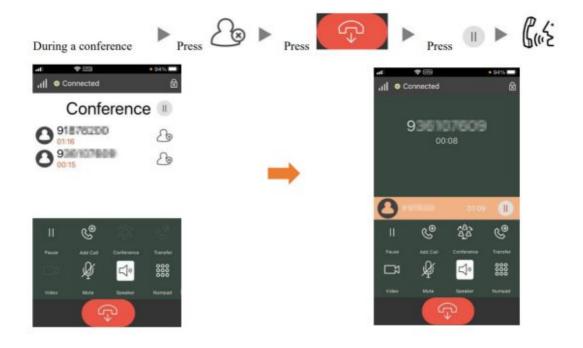
To Retrieve a call (Call Hold retrieve)



#### To Establish a Conference



To leave a conference and talk to the original person / the 3rd person



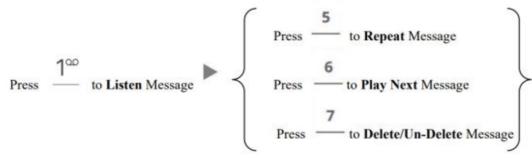
#### To Leave a conference



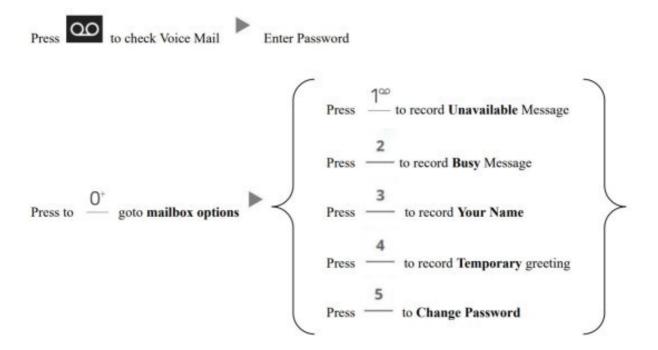
# **Checking Voice Mail**





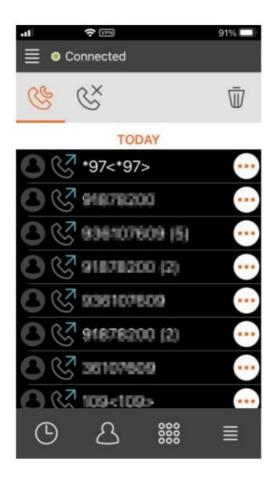


## **Voice Mail Setup**



# **Checking Call History**





# Icons on top:

Represents Dialed calls

Represents Received calls

XRepresents Missed calls

## **Documents / Resources**

