PHONAK ComPilot II Remote and Audio Streamer User Manual

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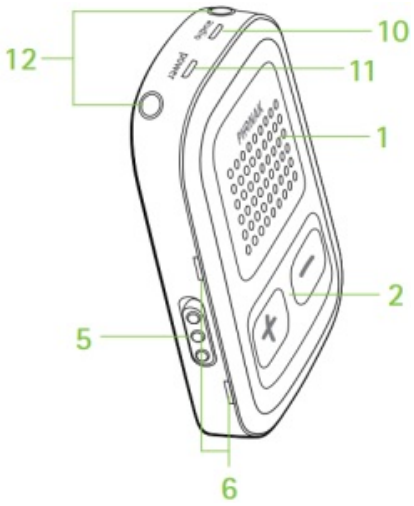
How to Connect with ComPilot II

Device Description

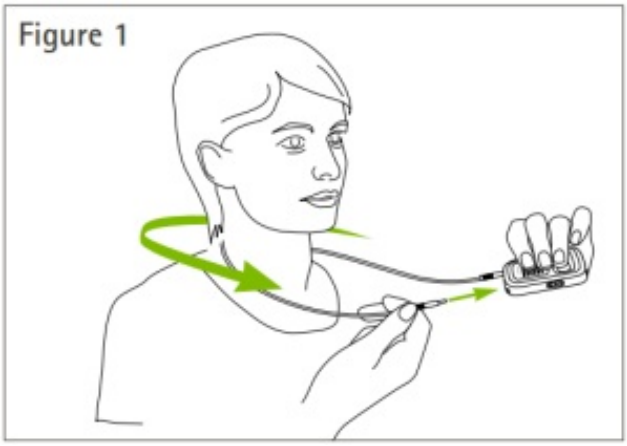
1. Main
2. Volume up/down
3. Home
4. Connect
5. On/Off switch
6. Microphones
7. Audio input 3.5 mm jack
8. Roger/FM (Europlug)
9. Charging input (mini-USB)
10. Audio
11. Power
12. Neckloop sockets
13. Neckloop

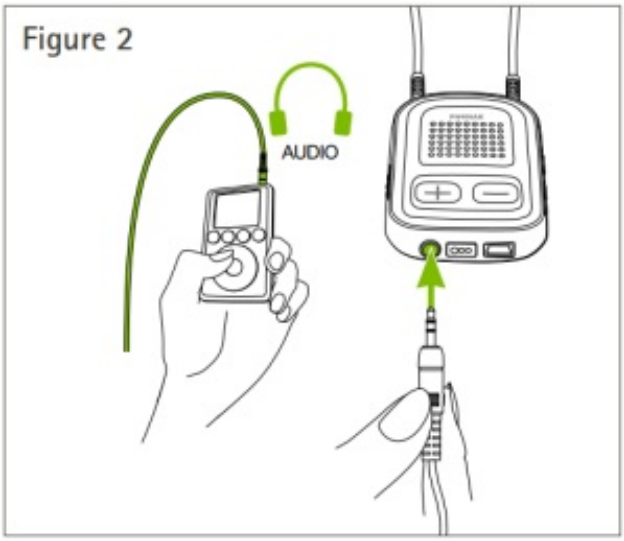


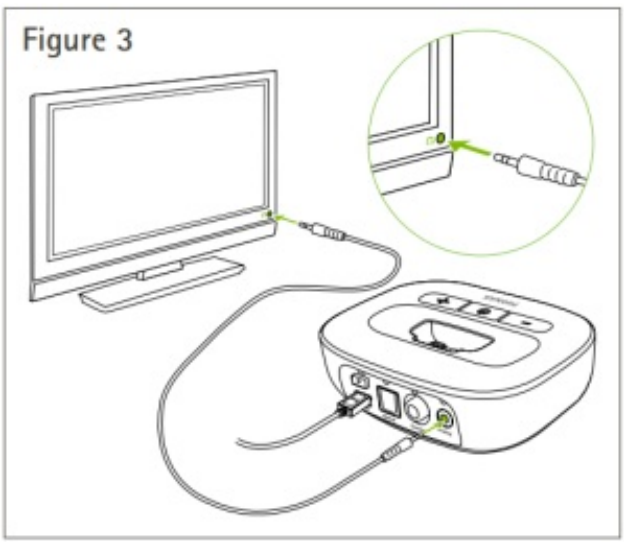
General Operation

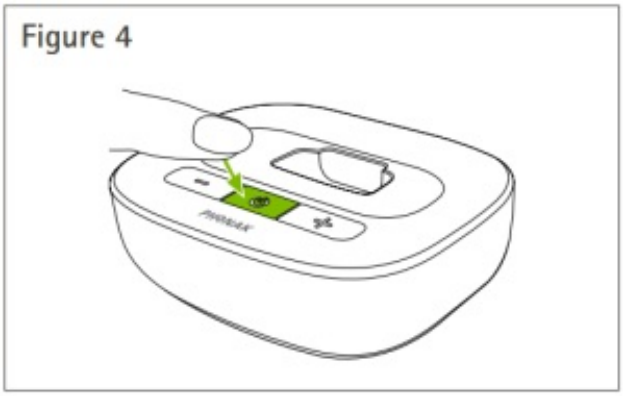
- **To switch on,** slide the On/Off switch on the side of the ComPilot II down. The power indicator light will continue to fade in and out green during use.
- **To switch off,** slide the On/Off switch on the side of the ComPilot II up. The power indicator light will flash red and then turn off.
- When charging with the mini-USB power cord, the power indicator light will be solid red and when fully charged will be solid green.

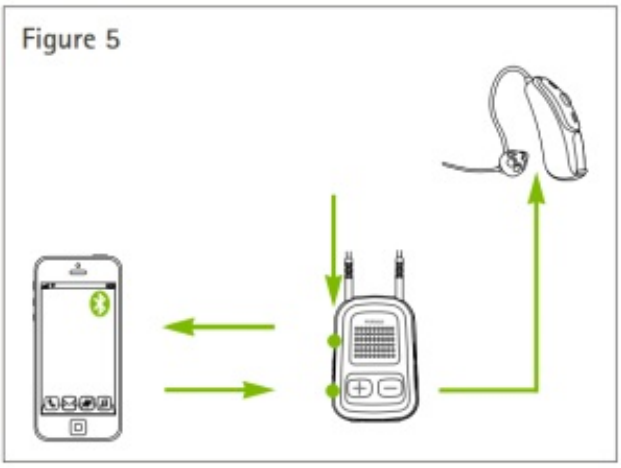
Connecting to Computers/Tablets

- 

- 

- 

- 

- 

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WIRED IN (3.5 mm cable)

1. Switch ON your ComPilot II and place it around your neck with your hearing aids on. **Figure 1**
2. Insert the audio cable into your ComPilot II. **Figure 2**
3. Insert the other end of the audio cable into the headphone socket of your audio device

(Computer/Tablet/Phone). **Figure 2**

4. Start the audio on your computer/tablet/phone and the audio streaming will automatically start.

WITH YOUR TVLINK II

1. Ensure your TVLink II is paired with your ComPilot II. For pairing instructions CLICK HERE (see page 20-23)
2. Remove your TVLink II from your television, if it has already been set up there, and insert the 3.5 mm analog audio cable in the back of the TVLink II. **Figure 3**
3. Insert the other end of the audio cable into the headphone socket of your audio device (Computer/Tablet/Phone). **Figure 3**
4. Ensure the TVLink II is plugged into a power supply and turned on. **Figure 4**
5. Turn on your ComPilot II and place it around your neck. **Figure 1**
6. Start the audio on your computer/tablet/phone and the audio streaming will automatically start

BLUETOOTH

If you have an audio source equipped with Bluetooth, you can stream audio wirelessly to your hearing aids. **Figure 5**. However, for a more stable connection we recommend you listen to your audio via a hard wire or your TVLink II.

Pair first:

1. Pair your ComPilot II to your Bluetooth enabled device. Pairing only needs to be done once.
2. Ensure Bluetooth is enabled on your device and switch on your ComPilot II.
3. Press and hold the connect and volume up button sat the same time for 2 seconds until the audio indicator starts to rapidly blink blue. **Figure 6**
4. Start the pairing process on your audio device- search for your Phonak ComPilot II. If you are prompted for a code, enter “0000”.
5. After successful pairing, the audio indicator will stop blinking blue.

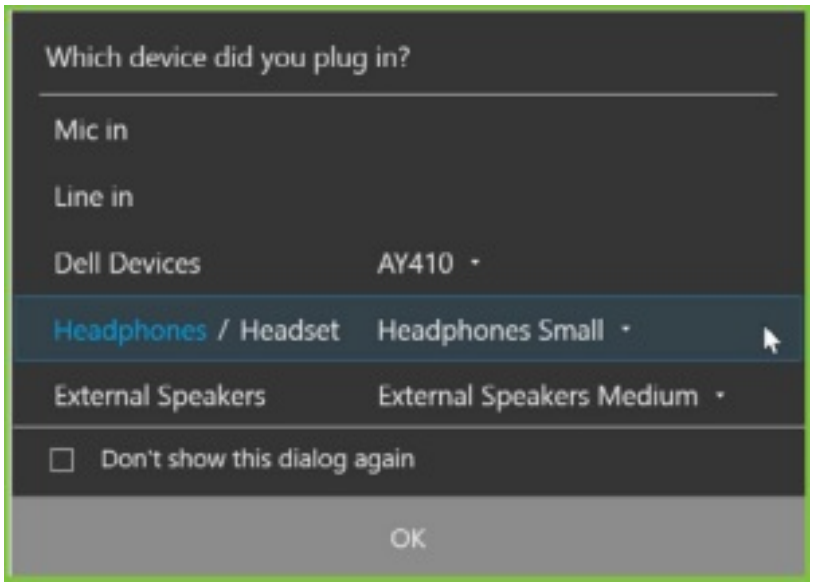
Streaming:

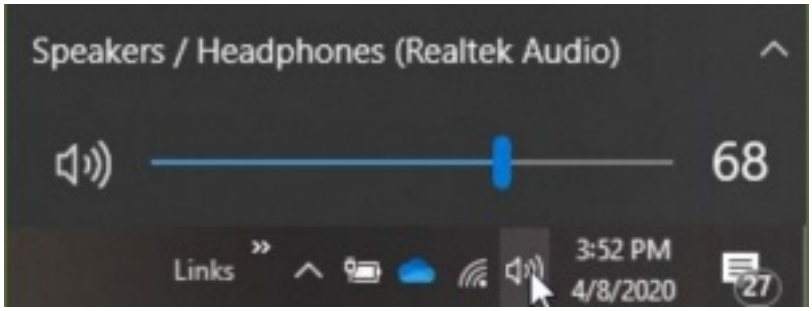
1. Switch ON your ComPilot II and place it around your neck with your hearing aids on. **Figure 1**
2. Remove your TVLink II from your television, if it has already been set up there, and insert the 3.5 mm analog audio cable in the back of the TVLink II. **Figure 3**.
3. Press PLAY on your Bluetooth device. Some devices will start streaming automatically.
   The audio indicator light on your ComPilot will turn solid blue when streaming.
4. To stop streaming completely, switch the Bluetooth OFF or switch off the ComPilot II.

More Tips

- If your ComPilot II is also paired to another audio device (different from the one you want to stream with) turn the Bluetooth off on that device.
- Ensure the neckloop on your ComPilot II is plugged all the way in on both sides of the device.
  Do not fold or bend the neckloop. It is always good to have a spare neckloop if possible.

- The ComPilot II turns your hearing aids into headphones when using video conferencing applications such as Skype, Microsoft Teams, and Zoom. However, it is important to note your voice will be picked up by the computer microphone.





Audio routing

Make sure to select “Headphones” from the pop up menu on your computer.

Do not select on “Headset with microphone”.

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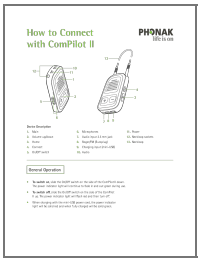
Documents / Resources

	PHONAK ComPilot II Remote and Audio Streamer [pdf] User Manual ComPilot II, Remote and Audio Streamer

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