



PHILIPS Dreammapper Data Card Uploader Software User Guide

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PHILIPS Dreammapper Data Card Uploader Software



Instructions

This guide is for patients without an Android or Apple IOS mobile device.

REQUIRED:

- MAC or Windows computer / laptop with compatible SD Memory card slot
- SD Memory card from your DreamStation sleep machine

In June 2021, after discovering a potential health risk related to the foam in certain CPAP, BiPAP and Mechanical Ventilator devices, Philips issued a voluntary Field Safety Notice (outside U.S.) / voluntary recall notification (U.S. only). As part of our remediation process, patients whose affected device is not equipped with a wireless modem must transmit their device settings following the steps outlined below. Once this operation is complete, we will be able to set the proper prescription on your replacement device.

Instructions: DreamMapper Data Card Uploader

Website Setup for Existing DreamMapper Accounts

Please visit <https://www.mydreammapper.com>. Please login to your existing account (if applicable) or register for a new account if you do not have an existing account.

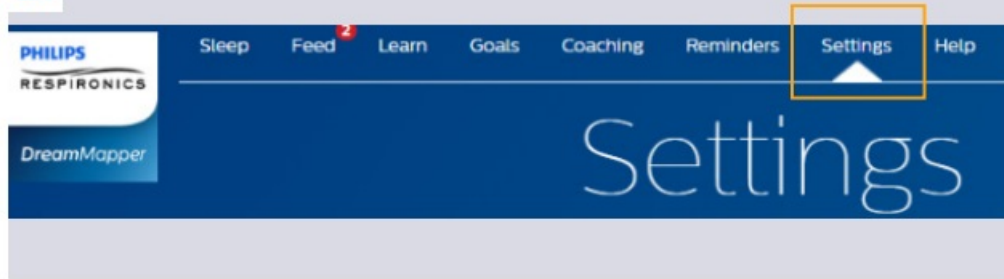
If registering for a new account, you must use the email address we contacted you on.



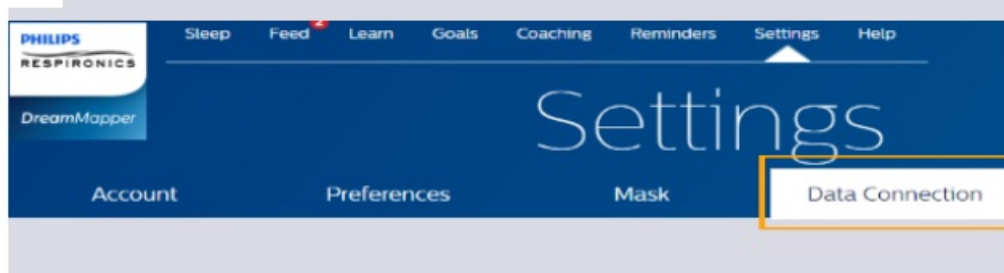
Website Setup

- Click “Settings” at the top of the page
- Click “Data Connection”
- Under “Desktop Application” select the appropriate installer (MAC or Windows) and installation will begin

2.1



2.2



2.3

Desktop Application

The DreamMapper Data Card Uploader application for Windows and Mac is available free of charge. It is able to read data from the SD card that's installed on your therapy device. It is also able to communicate with select therapy devices using a USB cable.

1. Install the DreamMapper Data Card Uploader.
Click the button below to download and install the application.
2. Upload your data each day when you wake up, or when it's convenient for you.
 - SD Card
 - Remove the SD Card from your therapy device. (To eject the SD Card, simply push on it. For more information, [click here](#).)
 - Insert the SD Card into your computer's SD card reader.
 - Open the DreamMapper Data Card Uploader application on your computer.
 - Remove the SD Card from your computer and reinstall it into your therapy device.
 - USB Cable (select devices only)
 - Connect your CPAP to your computer using a USB cable.
 - Open the DreamMapper Data Card Uploader application on your computer.

Log into the Uploader using your DreamMapper username and password. Your data will be transferred automatically.

Regardless of how you access DreamMapper – via web browser or mobile app – it will show your latest data when you refresh the display. If your data does not appear in DreamMapper, please contact product support.

Although your therapy device may contain data that precedes the creation date of your DreamMapper account, that data will not be shown in DreamMapper.

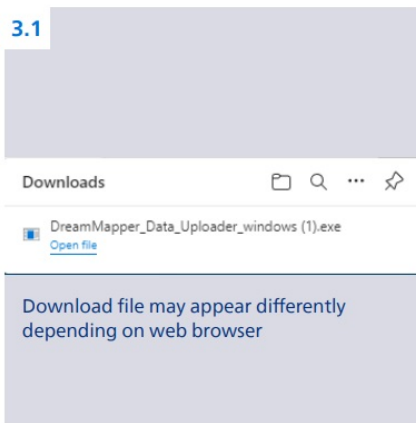
[Download for Mac](#)

[Download for Windows](#)

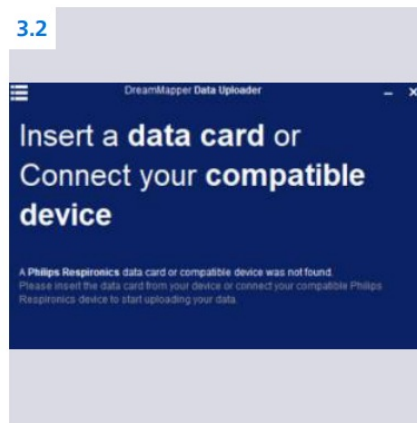
DreamMapper Data Card Uploader

- Open the downloaded file and follow the installation instructions to install the Data Card Uploader
- When the installation is complete, the DreamMapper Data Card Uploader screen will appear asking you to insert your SD memory card
- Remove the SD Card from the sleep machine and insert the SD memory card into the SD card slot on your computer or laptop

3.1



3.2

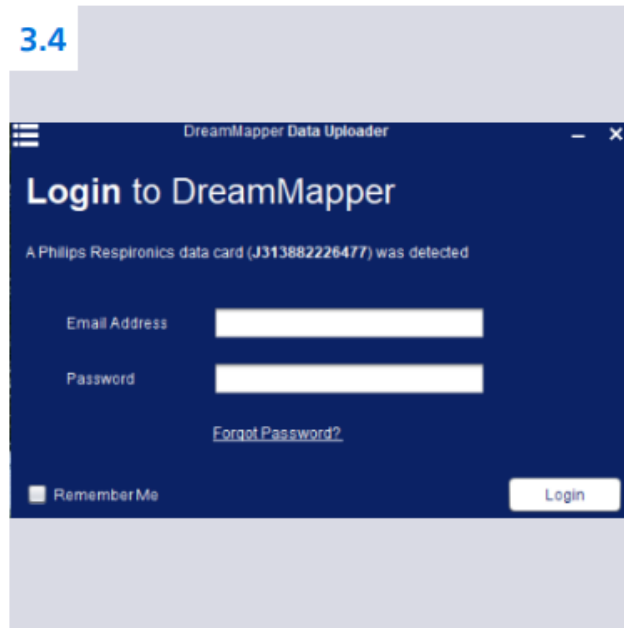


3.3



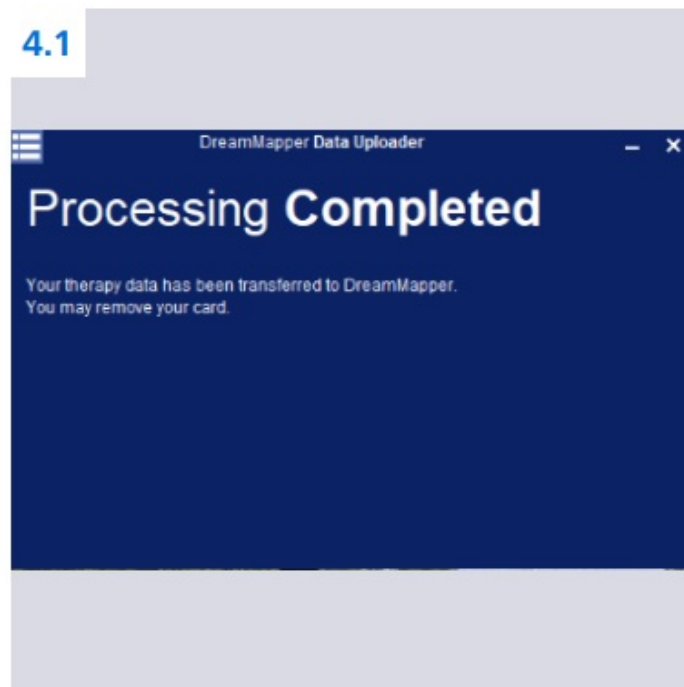
- The Data Card Uploader screen will then ask for your DreamMapper username and password (same information used on the website)

3.4



Data Transfer

The Data Card Uploader will transfer your therapy results to the DreamMapper website and will show a “Processing Completed” message when finished. Your DreamMapper therapy results will be available on the <https://www.mydreammapper.com> website immediately for viewing. If you just registered for a new DreamMapper account, therapy results will not be viewable on the website.



Completion

Thank you for completing the above steps! We will now be able to set the proper prescription for your replacement sleep machine.

Complete DreamMapper instructions for use can be found in the application under the Help-FAQ tab. You may also contact DreamMapper Support at 844-240-1649.


For more information regarding the voluntary recall process, please visit: philips.com/src-recall-process






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Documents / Resources

	<p>PHILIPS Dreammapper Data Card Uploader Software [pdf] User Guide</p> <p>Dreammapper Data Card Uploader, Software, Dreammapper Data Card Uploader Software</p>
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References

-  [Understanding the recall process | Philips Healthcare](#)
-  [Philips - United States | Philips](#)
-  [mydreammapper.com](#)
-  [Log In - Philips Respironics DreamMapper](#)