



# PETKIT Fresh Element Mini Instruction Manual

[Home](#) » [PETKIT](#) » PETKIT Fresh Element Mini Instruction Manual 

# P E T K I T

## Contents

- 1 FRESH ELEMENT Mini
  - 1.1 QUICK SETUP (DEVICE SETUP)
    - 1.1.1 Bottom of the device
  - 1.2 QUICK SETUP(OPENING LID AND ADDING FOOD)
  - 1.3 LIST OF PARTS
  - 1.4 PRODUCT SUMMARY
    - 1.4.1 Bottom of the device
    - 1.4.2 Top of the devicea
  - 1.5 PRODUCT USAGE
  - 1.6 INDICATION LIGHT INSTRUCTIONS
  - 1.7 CLEANING GUIDE
  - 1.8 TROUBLESHOOTING
  - 1.9 FAQ
  - 1.10 MESSAGE TO OUR VALUED CUSTOMERS
  - 1.11 HOW TO USE SAFELY
  - 1.12 BASIC SPECIFICATIONS
- 2 Documents / Resources
- 3 Related Posts

## FRESH ELEMENT Mini

## INSTRUCTION MANUAL

Please read the User Manual carefully before using the product and keep it properly.

## QUICK SETUP (DEVICE SETUP)

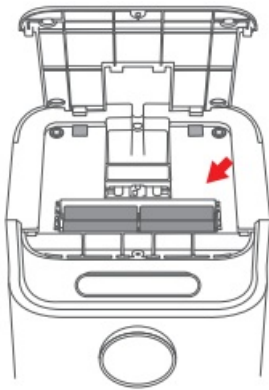
### 1 Installing the batteries (batteries sold separately)

(\*Before installing batteries, make sure there is no food in the food storage container.)

1. Remove the screws and slide off the battery cover on the bottom of the device.
2. Install 5 AA batteries in the battery compartment. (make sure they are installed with the correct orientation)
3. Slide the cover back into place and tighten down screws.

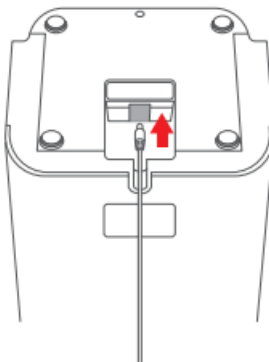
\*We strongly recommend replacing the batteries before leaving on a trip for an extended period of time. Make sure to replace batteries when they are low on power. (Use alkaline batteries only)

Bottom of the device



### 2 Connect power adapter

Take the power adapter out of the food storage container, and plug it into the power adapter port on the bottom of the main device.



### 3 Setting up the main device

1. Please set the device on a flat, even surface.
2. Place the food bowl on the bottom section of the device. The magnetic sensors will allow it to snap it into place once it is in the correct position. (Please see the illustration below)



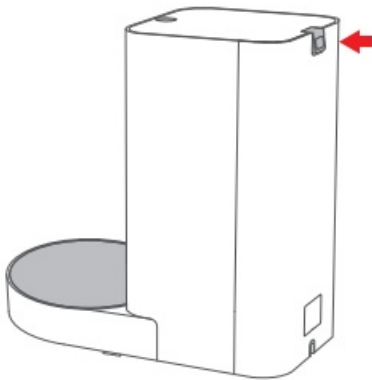
## QUICK SETUP(OPENING LID AND ADDING FOOD)

### 1 Open the lid

Hold down the “Open Lid” button and lift it up the lid.(You can scan the QR code below for further instructions on how to open the lid)

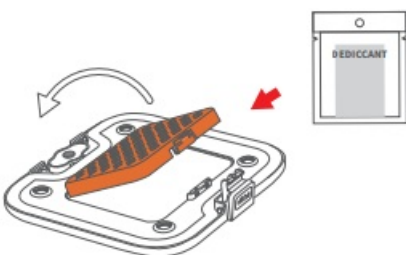


How to open the lid



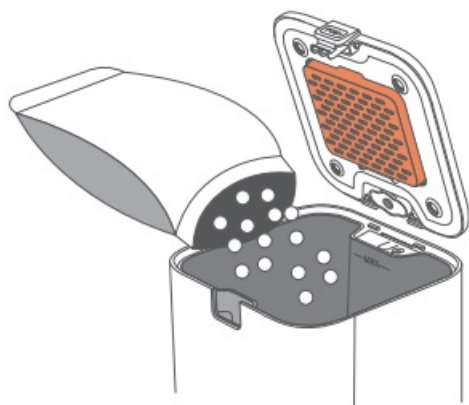
### 2 Insert a desiccant packet

Lay the cover flat and open the compartment for the moisture-absorbent material. Stir the bag of moisture-absorbent material until it is spread evenly in the compartment, then close the compartment cover.



### 3 Add cat food

1. Add dry cat food. (Please do not exceed the MAX line)
2. Close the lid. \*Sizes for cat food should be between 5mm and 12mm.



**\* Connect using the APP**

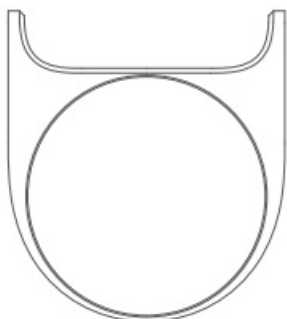
Download the “PETKIT” app from App Store or Play Store Enter Home Page of the App- Click “+” on the right of “Device Lists” and add a device correspondingly. Follow the prompts to connect your device.



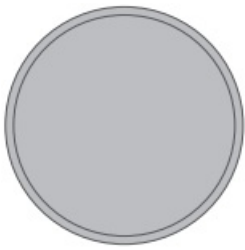
Scan QR Code to download the “PETKIT” App

**LIST OF PARTS**

\*Before setting up your device, please make sure you have all the necessary parts. (This product does not come with batteries or a screwdriver. You will need to purchase these separately.)



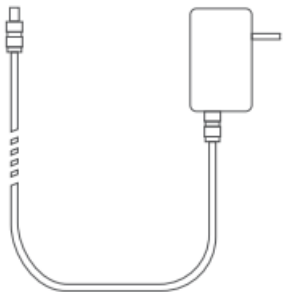
Food bowl supports \*1



Stainless steel food bowl \*1



Main device \*1



Adapter \*1



Moisture-absorbent material \*1



User's Manual \*1

## PRODUCT SUMMARY

### 1. Wifi indication light

Connecting to internet (quick blinking)

Not connected to the internet (slow blinking)

Connected to internet (constant light)

### 2. Food level indication light

Adequate (no light)

Low (constant light)

Unknown problem (blinking)

### 3. Food outlet door

The food outlet door will open automatically when dispensing food

The opening will close automatically when finished dispensing food

### 4. “Open Lid” button

Hold down the “Open Lid” button

### 5. Lid

After opening, pour in dry pet food

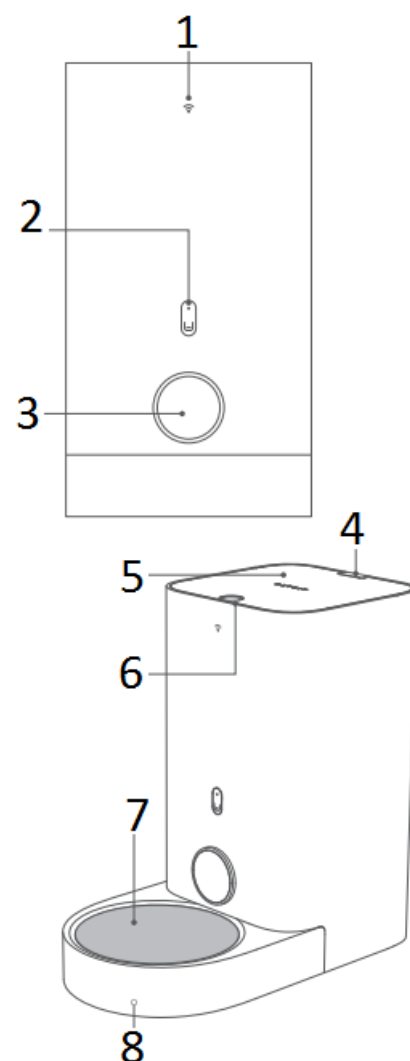
### 6. Button to dispense food manually

Hold down to dispense food

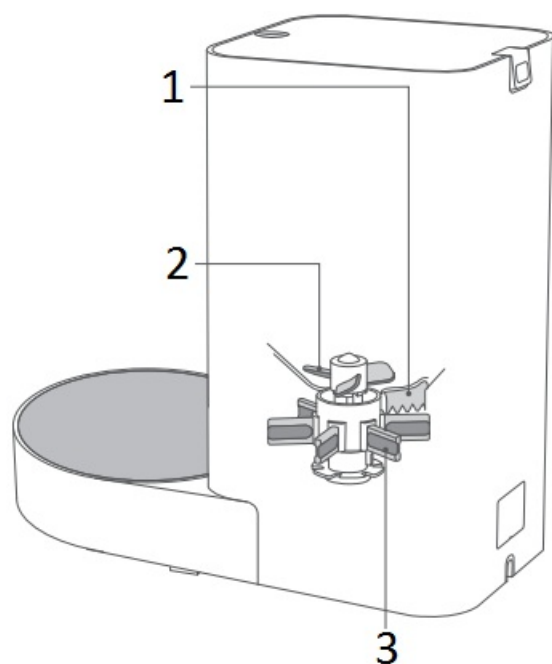
Let go to stop dispensing food

### 7. Stainless steel food bowl

### 8. Supports for the food bowl



\*Note: In order to provide the best product, we will be implementing periodic product enhancements. If the illustrations do not match what you see on the device, please refer to the device as standard.



### 1. Stopper gate

Works together with the propeller. Can be used with different sized pebbles of dry food.

### 2. Silicone food mixer paddles

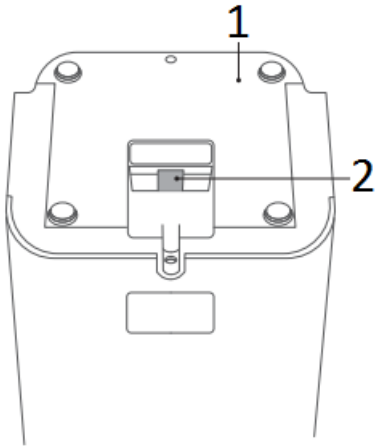
Mixes food Used to ensure an even distribution

Prevents blockages

### 3. **Propeller**

Soft material, prevents blockages

#### **Bottom of the device**



#### 1. **Battery cover**

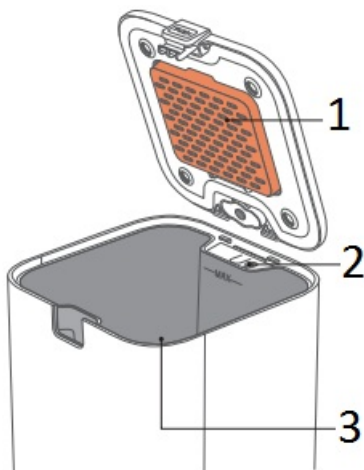
You can install 5 AA batteries

The batteries can provide emergency power when electricity has been cut

#### 2. **Power adapter port**

Attach the power adapter

#### **Top of the device**



#### 1. **Desiccant compartment**

Insert a desiccant packet

#### 2. **Wi-fi setup button**

Press the button for 5 seconds. When the light begins blinking quickly, you can connect the device to your phone.

#### 3. **Food storage container**

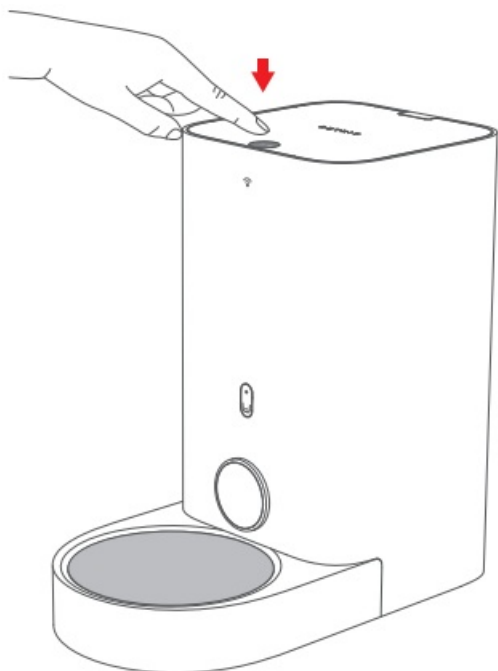
Capacity: 2.8 L

Can hold up to 1.5 KG of pet food

## PRODUCT USAGE

### 1 Manual feeding

Hold down the manual feeding button. The food outlet door will open and dispense food. Let go of the button, and the food outlet door will close and cease dispensing food.



### 2 Feeding remotely using the APP

You can dispense food in real time or set times for food to be dispensed via remote control of Petkit App.

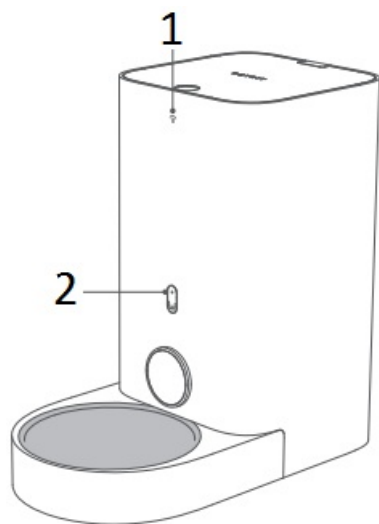


Scan the QR code to view a video on how to connect to your device using wifi.

## INDICATION LIGHT INSTRUCTIONS



INDICATION LIGHT	STATUS
Wifi indication light is blinking slowly	The device has lost its connection to the internet or is unable to connect to the router.
Wifi indication light is blinking quickly	<ol style="list-style-type: none"> <li>1. The device is searching for a wi-fi signal.</li> <li>2. The device is undergoing an update (Please refer to the notifications in your App)</li> </ol>
Wifi indication light is on (constant)	The device is connected to the internet.
Wifi indication light is off	The device is not connected to the internet, or the indication light has been switched off.
Food level indication light is on (constant)	The food level is low.
Food level indication light is blinking	The device is not functioning properly.
Food level indication light is off	The food level is adequate.

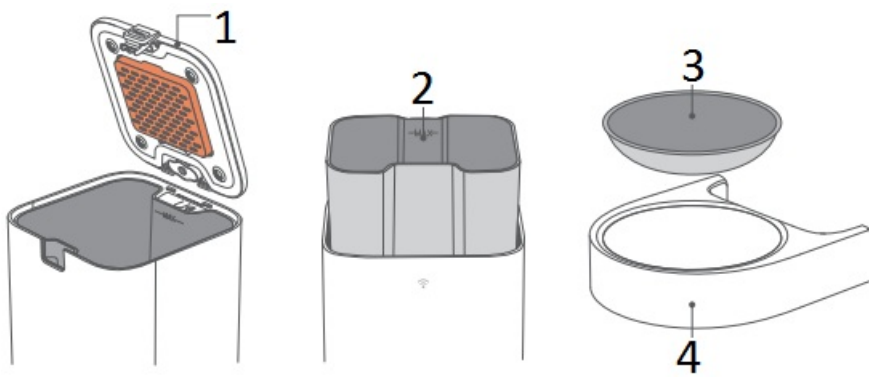


1. Wi-fi Indication Light
2. Food Level Indication Light

#### CLEANING GUIDE

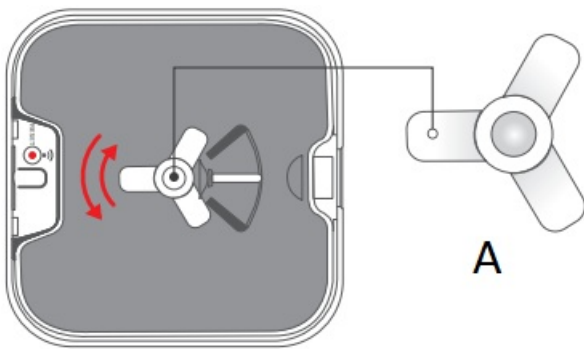
1. Open the top lid, remove the food storage container. Pull out the food bowl set and separate the stainless steel food bowl from the food bowl support.
2. One by one, clean the food storage container (including the propeller blades), the stainless steel food bowl, and the bowl support. We recommend using an appropriate cleaning agent and rinsing clean.

\*Be aware that the exterior of the main device should not get wet.



1. Top Lid
2. Food storage container
3. Stainless steel food bowl
4. Food bowl support

3. Once washing is complete and the parts have air dried, install them back into the main device one at a time.  
 \*When putting the food storage container back in, lightly screw the food mixer back into the food storage container until the container is fully secured in the main device.



**A** Food mixer

## TROUBLESHOOTING

Friendly reminder: If there is a problem with the indication light (it doesn't turn on), or if you are unable to dispense food manually, please first check the App settings, or try unplug and plug back the device again.

<b>Wi-fi indication light is not blinking properly.</b>	<ol style="list-style-type: none"> <li>1. The device has lost its connection to the internet. Please check the internet in your area.</li> <li>2. If the internet is functioning properly, please open the "Device" page in the App, click the "setting" in the upper right corner, and reconfigure your device's wi-fi connection.</li> </ol>
<b>The food level indication light is on constantly.</b>	The food level is low. Please add food now.

Note: For troubleshooting for other problems, as well as everyday maintenance information, please refer to the prompts in the App.

## FAQ

### I. The Feeder Mini has lost its internet connection:


That the Feeder loses connection to your home's router will cause the device get offline. Possible causes for this problem include:

1. Electricity has gone out in your home. If it happens, your router will not work and your Feeder will switch to battery power. If there are no batteries installed, then your device will cease working until power is restored. Before the batteries die, the Feeder will operate normally. However, the App will be unable to connect to your device. Records of feeding during this time will be labeled as "unknown". (Note: once the internet connection is restored, you will only be able to update a maximum of 10 feeding records, and during this time you will be unable to adjust the feeding schedule.)
2. The internet connection has been interrupted in your home (this could be due to reasons such as your internet provider cutting internet service to your home). During this time, the Feeder will continue to operate normally, however, the App will be unable to connect to your device. Records of feeding during this time will be labeled as "unknown". (Note: once the internet connection is restored, you will only be able to update a maximum of 10 feeding records, and during this time you will be unable to adjust the feeding schedule.)

### II. The Feeder Mini is not dispensing food properly:

In order to dispense food on a specific schedule, the feeder dispenses a set amount of food each serving. Each serving is approximately 5g. The actual weight of each serving may vary depending on the type of food, the size of each pebble, and the density of the food. When the food storage container is full, each serving is relatively consistent in weight. In most cases, you can adjust the amount dispensed in your settings. When the food level is low, the portion size may shrink. Please make sure there is always enough food in the food storage container.

## MESSAGE TO OUR VALUED CUSTOMERS

- Thank you for choosing to purchase the PETKIT Smart Feeder Mini. PETKIT works hard to make a better life for you and your pets through the implementation of science and technology.
- Before using, please carefully read the User Manual for this device. Installing and using this device means you have read and accepted the safety guidelines listed below.
- PETKIT is not responsible, nor does it accept any legal responsibility,  for any accidents or losses caused by improper use of this device.
- PETKIT reserves the rights to interpret and modify this notice.

## HOW TO USE SAFELY

**\* Not respecting or abiding by the following guidelines may result in device malfunction or other unexpected accidents.**

- Only install and use the device as instructed in the User Manual.
- This device is not recommended for pets younger than 3 months.
- Please only use indoors.
- This device operates under low voltage, however it may still lose power if pets chew on the power cable. Please make sure pets do not chew on the cord.
- Only use the original power adapter. Otherwise, you may damage the device or cause a risk to safety.
- Please make sure the device is placed on a level surface. Do not overturn the device, or it may not function properly.
- Only put dry pet food into the food storage container, or the device will not function properly, and it may even endanger the safety of the pet.

- In order to prevent your pet from overturning this device, we recommend placing it in a corner or against a wall.
- When dispensing food, please do not obstruct the dispenser opening.
- The main body of the device should not get wet.
- If you plan on leaving this device unused and unmoved for long periods of time, please remove any batteries and unplug the power cable.
- Children should only be allowed to operate this device under the supervision of an adult.
- In order to avoid unnecessary damage or injury, only repair technicians should be allowed to repair this device.
- If you plan on being away from the device for an extended period of time, please make sure that the batteries installed in the device have sufficient charge (this device only used alkaline batteries).
- If you encounter any problems operating this device, please contact customer service.

## BASIC SPECIFICATIONS

<b>Product name</b>	PETKIT FRESH ELEMENT Mini
<b>Product code</b>	P530
<b>Product dimensions (mm)</b>	315mm*319mm*170mm
<b>Recommended for</b>	Cats
<b>Total weight of product</b>	2.8kg
<b>Wireless Connection</b>	Wi-Fi
<b>Rated voltage</b>	6VDC
<b>Rated power</b>	6W/1000 mA

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:  
 (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC warning:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This


equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

#### IC warning

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

# PETKIT

## Documents / Resources

<div>English</div> 	<div><a href="#">PETKIT Fresh Element Mini</a> [pdf] Instruction Manual Fresh Element Mini, Mini Element</div>
--	--