



PETKIT D3-1 Fresh Element 3 Smart Pet Feeder User Manual

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D3-1 Fresh Element 3 Smart Pet Feeder

FRESH ELEMENT 3 NEW I N S T R U C T I O N M A N U A L

Please read the User Manual before using this product and store the User Manual in an appropriate place.



Note: This User Manual can be used for the 3L and 5L versions of the PETKIT FRESH ELEMENT 3 NEW Smart Pet Feeder.

Each is operated in the same way. This User Manual uses the 3L version as an example.

USER WARNING

- Thank you for choosing PETKIT FRESH ELEMENT 3 NEW. We at PETKIT have done our best to make life easier for you and your pets with technology.
- Before using, please carefully read the User Manual. By setting up or using the device, you agree that you have already read and accepted the safety guidelines listed below.
- PETKIT is not responsible, nor does it accept any legal responsibility, for any accidents or losses caused by improper use of this device.
- PETKIT reserves the right to interpret and modify this notice.

USER SAFETY GUIDE

* Failure to follow the safety guide outlined below may result in device malfunction or other unexpected accidents.

- Only setup and use the device as instructed in the User's Manual.
- This device is not recommended for pets younger than 3 months.
- Please only use indoors.
- This device only uses a small amount of power, however it may still leak power if pets chew on the wire. Please guide the cat to use it correctly.
- Only use the provided power adapter. Otherwise, you may damage the device or cause a risk to safety.
- Please make sure the device is placed on a level surface. Do not overturn the device, or it may not function properly.
- Do not drop all items except pet dry food into the food storage container, or the device will not function properly, and it may even endanger the safety of the pet.

USER SAFETY GUIDE

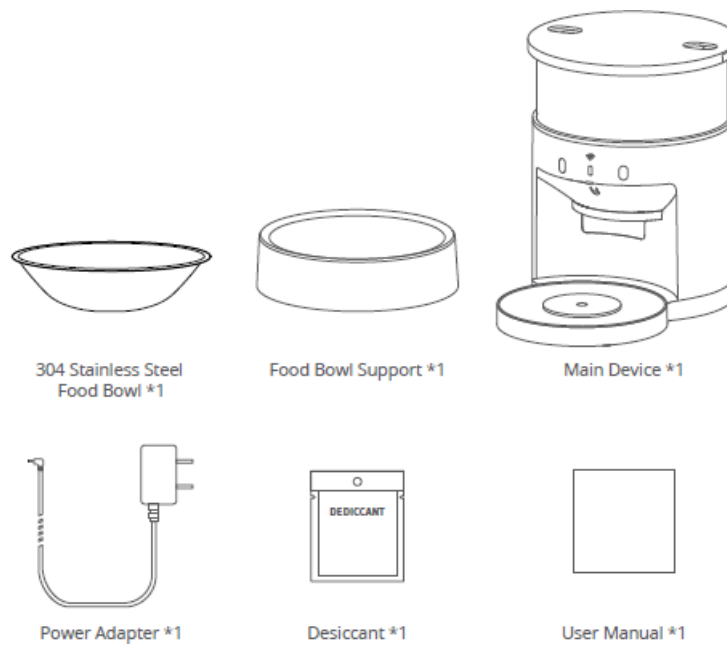
- In order to prevent your pet from overturning this device, we recommend placing it in a corner or against a wall.
- When dispensing food, please do not obstruct the dispenser opening.
- It is forbidden to immerse or soak the main body of the device in water.
- If you plan on leaving this device unused and unmoved for long periods of time, use the power adapter to charge the device occasionally to avoid reducing the service life of lithium batteries.
- To avoid interfering with the scale function of the food bowl, do not place heavy items in

the food bowl made of 304 stainless steel.

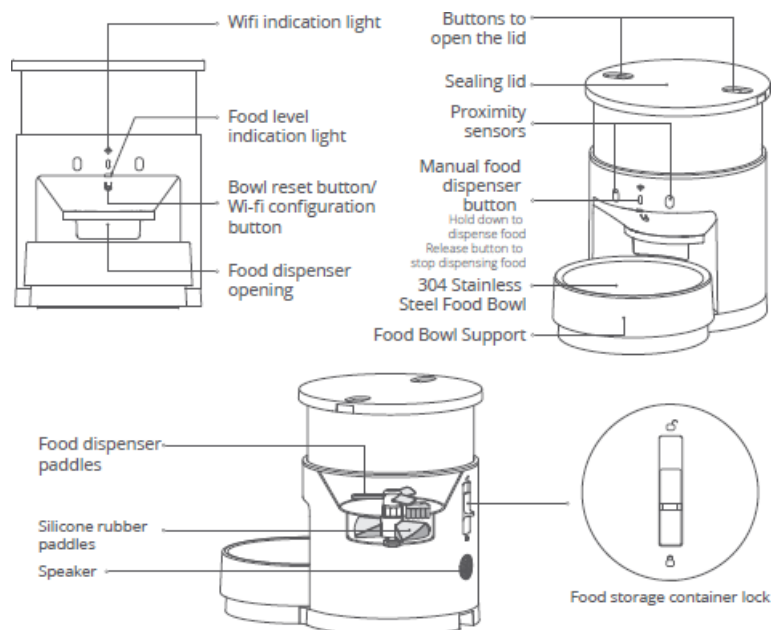
- Children should only be allowed to operate this device under the supervision of an adult.
- In order to avoid unnecessary damage or injury, only repair technicians should be allowed to repair this device.
- If you encounter any problems operating this device, please contact customer service at 400-087-0203.

LIST OF COMPONENTS AND PARTS

*Before setting up your device, please make sure you have all the necessary parts.

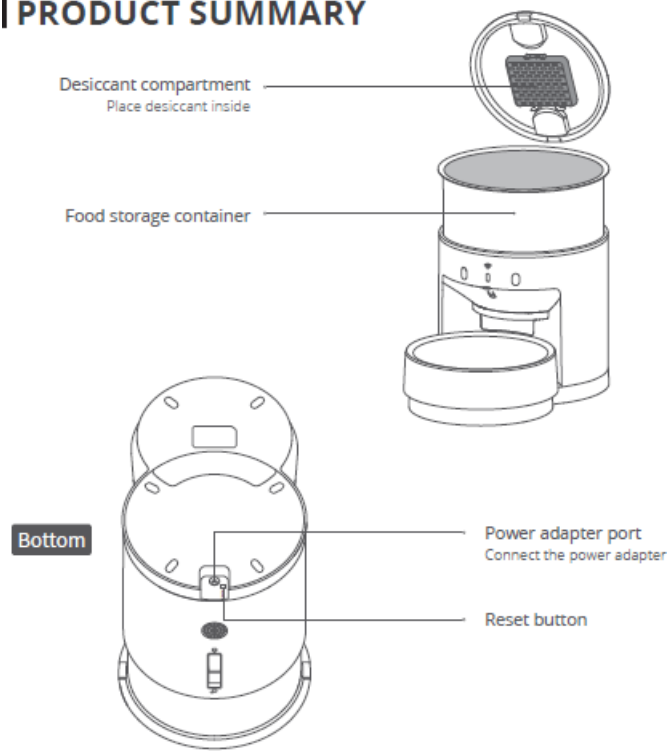


PRODUCT SUMMARY



Note: In order to provide a better product, we will make periodic product enhancements.
If the illustrations do not match what you see on the device, please refer to the device as standard.

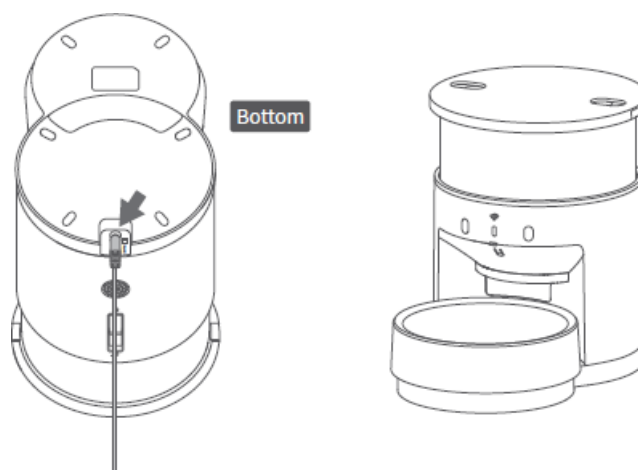
| PRODUCT SUMMARY



QUICK SETUP (DEVICE SETUP)

1. Connect the power adapter Take out the power adapter cord and attach it to the power adapter port on the bottom of the main device.
2. Device setup
 1. Place the main device on a level surface.
 2. Attach food bowl support to the main device.

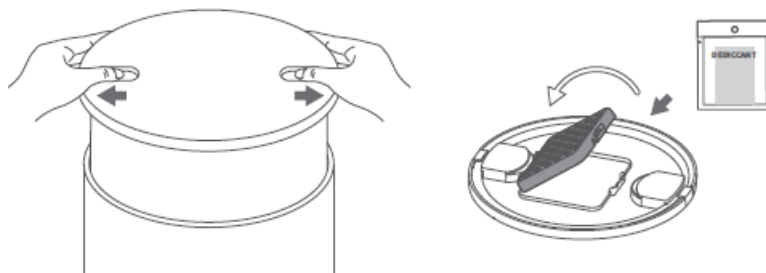
The magnet guides should ensure it connects in the appropriate location on the main device and the 304 stainless steel bowl is placed in the correct position. (As shown in the illustration below)



QUICK SETUP (OPENING THE TOP LID AND ADDING FOOD)

- 1 Open the top lid
Pull the buttons on the top lid to both sides, then lift the top lid up and out.
- 2 Insert Desiccant

Place the top lid on a level surface and open the desiccant compartment, lay the desiccant packet inside, then close the desiccant compartment.



QUICK SETUP (OPENING THE TOP LID AND ADDING FOOD)

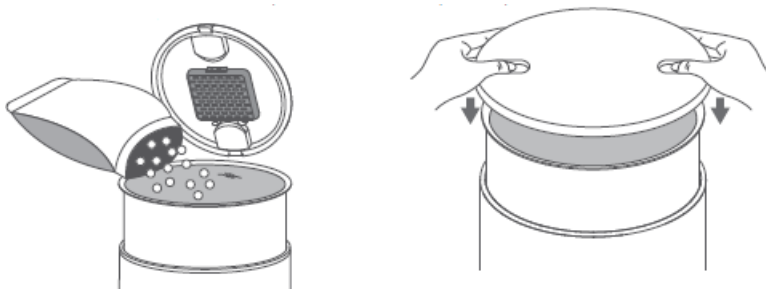
3 Add Pet Food

Add pet food. (Do not exceed the Max line)

*Make sure the pellet size of the pet food is appropriate.

4 Put the top lid back on

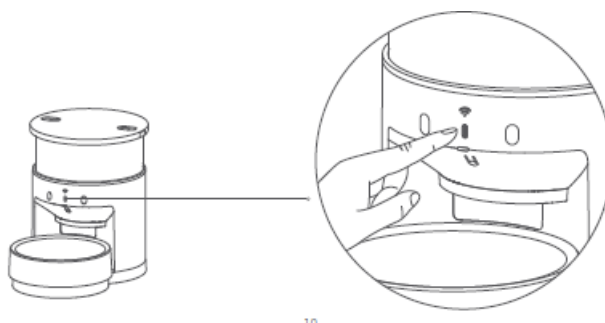
Pull the buttons to both sides, at the same time, put the top lid back on.



5 Manually dispense food

Hold down to dispense food

Release button to stop dispensing food.



USING THE APP

1 Connect the App Download the PETKIT App and complete your registration via the App. Go to the App's main page and follow the instructions to add the PETKIT Fresh Element 3 Smart Pet Feeder and connect your device.

2 Use the App to remotely control food dispensing Using the App, you can set a feeding schedule. The pet feeder will automatically dispense food each day based on your settings. When your

pet has eaten, you will receive a notification. This can help you better control when your pets eat and how much they eat each time.

INDICATION LIGHTS

Indication Light Status

Wi-fi light is blinking slowly – Device is offline, there is no internet connection

Wi-fi light is blinking quickly – Device is in the ready to connect Wi-fi state

Wi-fi light is on (constant) – Device is connected to the internet

Wi-fi light is off – Indicator is set to off

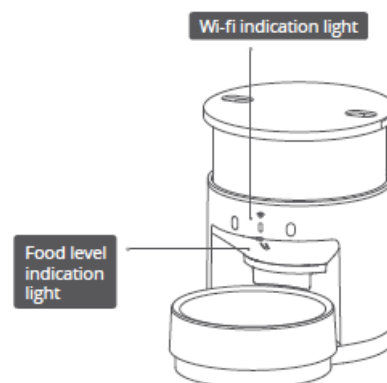
Food level indication light is on (constant orange light) – There is an insufficient quantity of food in the food container unit.

Food level indication light is blinking orange and green – The device is malfunctioning.

Check the App for more information.

Food level indication light is off – The food level is adequate.

Food level indication light is blinking orange – Low battery warning



CLEANING THE DEVICE

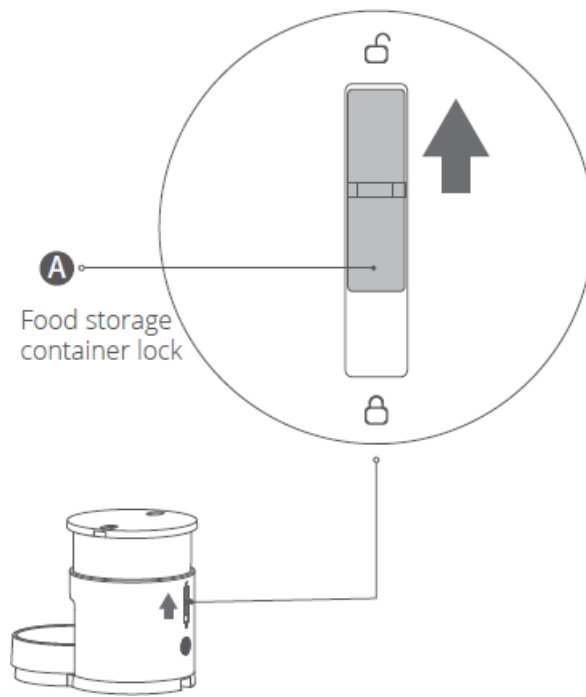
(This product does not come with a screwdriver. Screwdriver must be purchased separately.)



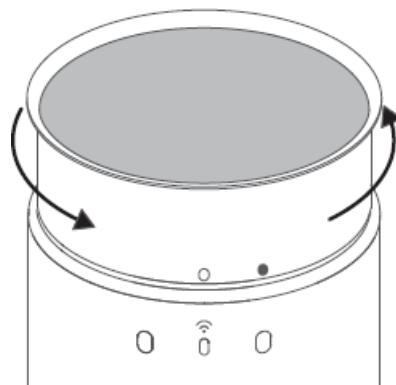
Scan QR code for an
instructional video on
how to clean the device

CLEANING THE DEVICE

1 Unlock the food storage container Press up until it is in the "  " position.

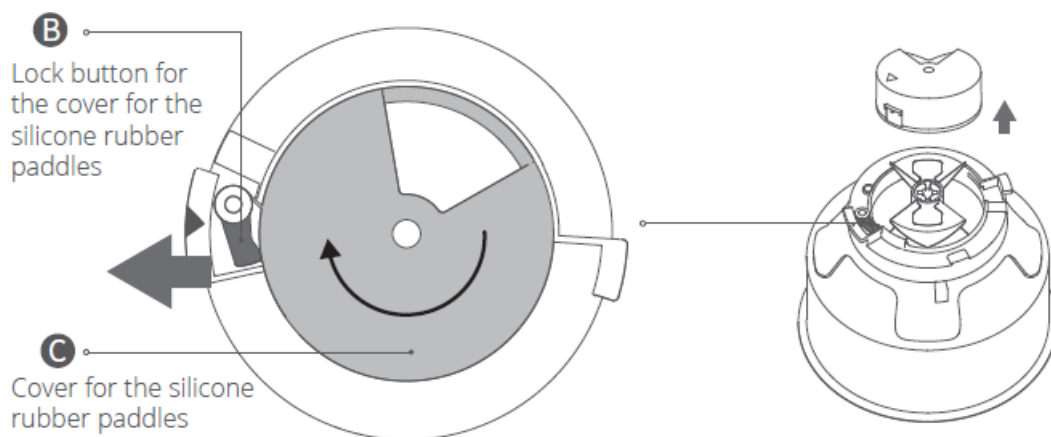


2 Remove the food storage container Take off the top lid, rotate the food storage container counter-clockwise to the end, and take it out upward.



CLEANING THE DEVICE

3 Remove the cover for the silicone rubber paddles Turn over the food storage container. Press outward on. At the same time, rotate clockwise to the end, and take it off.



Bottom of the food storage container

*Please let air-dry after washing and re-install the food storage container and food bowl one by one.

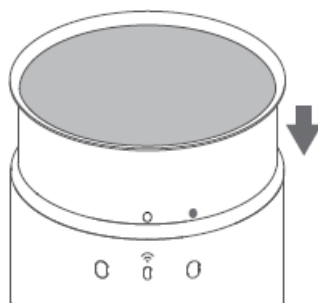
INSTALLATION GUIDE

1 Install the cover for the silicone rubber paddles

Line up the grooves, press down on **C** and rotate counterclockwise until both of the “▲” are aligned.

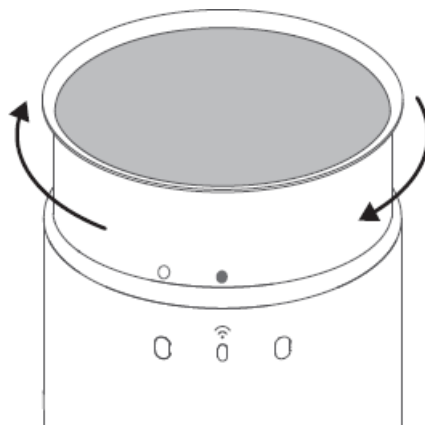
2 Place the food storage container back container lock into the device

Align the “o” symbol on the food storage container with the “📶” symbol on the outside of the main device, then place down the food storage container.



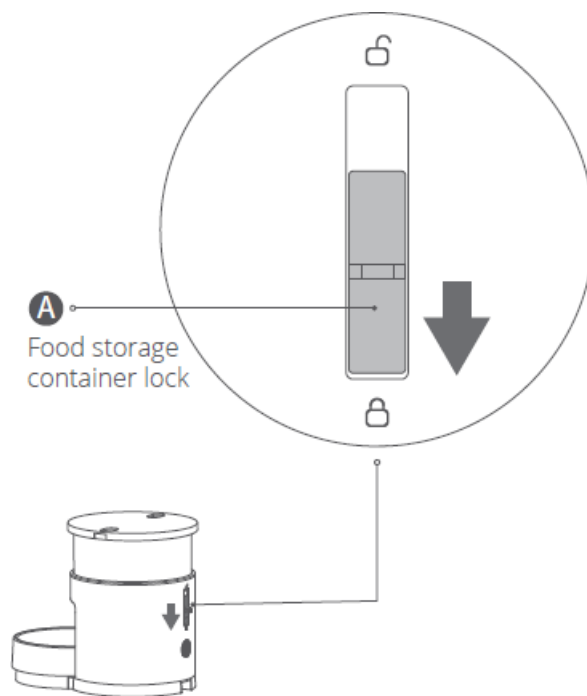
INSTALLATION GUIDE

3 Rotate the food storage container 4 Lock the food storage container Rotate the food storage container until the “•” symbol is aligned with the “📶” symbol.



4 Lock the food storage container

Press down on **A** until it is in the “☐” position. Put on the top lid and make sure the rest of the device is properly set up.



FAQ

I. After connecting the power cable, the device does not show any response.

The device has a lithium battery. If the battery is completely depleted, the device will charge the battery first before powering on. Please wait for 10 minutes, and the device should return to functioning as normal.

II. If I don't plan on using the product for an extended period of time, how should I turn it off?

The device has a lithium battery. If you do not need to use the device for an extended period of time, you must turn the device off yourself. At the same time, hold down the bowl reset button together with the manual food dispenser button for 5 seconds. After you hear relevant voice notification, you can let go. The next time you use the device, all you need to do is plug in the power adapter cord, and it will turn on automatically.

III. How to maintain the built-in lithium battery?

We do not recommend relying only on the lithium battery for power when using the device. If the lithium battery is almost depleted, make sure to charge it again immediately, or it may negatively impact the lifetime of the battery. Make sure to charge the battery at least once every 6 months if you are not otherwise using the device.

IV. How do I use the food bowl reset button?

Press the food bowl reset button once to reset the weight in the food bowl. Usually, you'll need to reset the food bowl weight once you've put it back in place after each cleaning.

V. Reset button:

Use a pen or other pointed object to press reset button, and hold it down for 10 seconds to restart the device.

VI. Questions about the steel food bowl

1. There are spots of color on the device (Explanation: a protective powder is applied to the devices when they are being shipped out from the manufacturing plant. If not cleaned off before use, they may leave yellow marks or darker materials, for example.)

Solution: Use warm water, white vinegar, and a soft cleaning cloth or scouring pad to clean the inside and outside of the device.)

2. Rust on the product (if the surface of the product is not properly cleaned, or there is food residue, it is easy to form rust on the surface in case of long-term contact with water.)

Solution: Before and after using the device, thoroughly clean the device. If it is not used for a long time, it should be dried and stored in a cool and dry place.)

3. Questions about magnets (Explanation: 304# material stainless steel is not normally magnetic. However, during the manufacturing process, due to technological needs, the stretching process results in material magnetism [weak magnetism]. Especially in the position of high tensile stretch, it is easy to produce magnetism, which is a normal phenomenon.

BASIC SPECIFICATIONS

Product Name PETKIT FRESH ELEMENT 3 NEW

Product Code P560 3L / P560 5L

Total dimensions 337*223*286mm 3L / 337*223*348mm 5L

Intended uses For cats and small breed dogs

Product weight 2.8kg 3L / 3kg 5L

Wireless connectivity Wi-fi

Rated voltage 6V=

Rated power 6W

Batter capacity 2600mAh

Disposal

The European directive 2012 / 19 / CE on Waste Electrical and Electronic Equipment(WEEE), requires that old household electrical appliances must not be disposed in the normal unsorted municipal waste stream. Old appliances must be collected separately in order to optimize the recovery and recycling of the materials they contain and reduce the impact on human health and the environment. The crossed out “wheeled bin” symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC warning:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

IC warning

– English:
This device complies with Industry Canada license exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Documents / Resources

<div>English</div> 	<p>PETKIT D3-1 Fresh Element 3 Smart Pet Feeder [pdf] User Manual</p> <p>D3-1 Fresh Element 3 Smart Pet Feeder, D3-1, Fresh Element 3 Smart Pet Feeder, Pet Feeder, Feeder</p>
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