

PENTAIR Ntelliconnect Control and Monitoring System Installation Guide

Home » Pentair » PENTAIR Ntelliconnect Control and Monitoring System Installation Guide



Contents

- 1 PENTAIR Ntelliconnect Control and Monitoring
- **2 IMPORTANT WARNING AND SAFETY INSTRUCTIONS**
- **3 IMPORTANT WARNING AND SAFETY INSTRUCTIONS**
- **4 General Installation Information**
- **5 CUSTOMER SERVICE / TECHNICAL SUPPORT**
- **6 INTRODUCTION**
 - **6.1 Enclosure Overview**
- 7 Control Panel Overview
 - 7.1 Buttons
 - **7.2 LEDs**
- **8 PRE-INSTALLATION**
- 9 Mounting the IntelliConnect
- 10 Connecting to Power
 - 10.1 Wiring System Relays
 - 10.2 Wiring Flow-Dependent Equipment
 - 10.3 Booster Pump
- 11 Wiring a Heater or Heat Pump
 - 11.1 Heater or Heat Pump
 - 11.2 Wiring Pool Lights
- **12 PENTAIR HOME APP**
 - 12.1 Pairing IntelliConnect to a WiFi Router
- 13 Creating a Pentair Home Account
- 14 Adding IntelliConnect to a Pentair Home Account
- 15 Freeze Protection Mode
- 16 Wiring Diagram
- 17 Replacement Parts
- 18 Documents / Resources
 - 18.1 References
- 19 Related Posts



PENTAIR Ntelliconnect Control and Monitoring System



IMPORTANT WARNING AND SAFETY INSTRUCTIONS

IMPORTANT NOTICE

This guide provides installation and operation instructions for this pump. Consult Pentair with any questions regarding this equipment.

Attention Installer:

This guide contains important information about the installation, operation and safe use of this product. This information should be given to the owner and/or operator of this equipment after installation or left on or near the equipment.

Attention User:

This manual contains important information that will help you in operating and maintaining this product. Please retain it for future reference.

READ AND FOLLOW ALL INSTRUCTIONS SAVE THESE INSTRUCTIONS

This is the safety alert symbol. When you see this symbol on your system or in this manual, look for one of the following signal words and be alert to the potential for personal injury.

DANGER

Warns about hazards that can cause death, serious personal injury, or major property damage if ignored.

WARNING

Warns about hazards that may cause death, serious personal injury, or major property damage if ignored.

CAUTION

Warns about hazards that may or can cause minor personal injury or property damage if ignored.

NOTE

Indicates special instructions not related to hazards.

Carefully read and follow all safety instructions in this manual and on equipment. Keep safety labels in good condition; replace if missing or damaged.

Danger: SERIOUS BODILY INJURY OR DEATH CAN RESULT IF THIS PRODUCT (UNIT) IS NOT INSTALLED AND USED CORRECTLY.

Danger: INSTALLERS, POOL OPERATORS AND POOL OWNERS MUST READ THESE WARNINGS AND ALL INSTRUCTIONS BEFORE USING THIS PRODUCT. This Guide provides installation and operation instructions for the product. Consult Pentair Water Pool and Spa, Inc. ("Pentair") with any questions regarding this product.

WARNING

- This product is intended for use in swimming pool applications only.
- Most states and local codes regulate the construction, installation, and operation of public pools and spas, and
 the construction of residential pools and spas. It is important to comply with these codes, many of which
 directly regulate the installation and use of this product. Consult your local building and health codes for more
 information.
- A pool or spa pump must be installed by a qualified pool and spa service professional in accordance with the
 current National Electrical Code and all applicable local codes and ordinances. Improper installation may
 create an electrical hazard which could result in death or serious injury to pool users, installers, or others due
 to electrical shock, and may also cause damage to property.

DANGER

- RISK OF ELECTRICAL SHOCK OR ELECTROCUTION!
 Always disconnect power at the circuit breaker before servicing the enclosure or equipment connected to the enclosure.
- Improper installation can create an electrical shock hazard that can result in death or serious injury. This product must be installed by a licensed or certified electrician or a qualified pool professional in accordance with the current National Electrical Code (NEC), NFPA 70 or the Canadian Electrical Code (CEC), CSA C22.1. All applicable local installation codes and ordinances must also be adhered to. Improper installation will create an electrical hazard that could result in death or serious injury to pool users, installers or others due to electrical shock, and may also cause damage to property. Always disconnect the power to the pool light at the circuit breaker before servicing the light. Failure to do so could result in death or serious injury to servicemen, pool users or others due to electrical shock.
- Water temperature in excess of 100°F (37.7°C) may be hazardous to your health. Prolonged immersion in hot water may induce hyperthermia. Hyperthermia occurs when the internal temperature of the body reaches a level several degrees above the normal body temperature of 98.6°F (37°C).

 Effects of hyperthermia include (1) Unawareness of impending danger. (2) Failure to perceive heat. (3) Failure

to recognize the need to leave the spa. (4) Physical inability to exit the spa. (5) Fetal damage in pregnant

women. (6) Unconsciousness resulting in danger of drowning. The use of alcohol, drugs, or medication can greatly increase the risk of fatal hyperthermia in hot tubs and spas.

Warning:

- The use of alcohol, drugs, or medication can greatly increase the risk of fatal hyperthermia in hot tubs and spas.
- Do not use this product to control an automatic pool cover. Swimmers may become entrapped underneath the cover.
- For units intended for use in other than single-family dwellings, a clearly labeled emergency switch shall be provided as part of the installation. The switch shall be readily accessible to the occupants and shall be installed at least five (5) feet (1.52 m) away, adjacent to, and within sight of, the unit.
- Except for listed spa-side remote controls, install a minimum of five (5) feet (1.52 m) from the inside wall of the pool and spa.
- The electrical supply for this product must include a suitably rated switch or circuit breaker
 to open all ungrounded supply conductors to comply with the current National Electrical Code (NEC), NFPA 70
 or the Canadian Electrical Code (CEC), CSA C22.1. All applicable local installation codes and ordinances must
 also be adhered to.
- Use only copper supply conductors rated for 60C/75C sized based on ampacity to support all loads (refer to NEC tables).

IMPORTANT WARNING AND SAFETY INSTRUCTIONS

Caution:

For Installation of Electrical Controls at Equipment Pad (ON/OFF Switches, Timers and Automation Load Center) Install all electrical controls at the equipment pad, such as on/off switches, timers, and control systems, etc. to allow the operation (startup, shut-down, or servicing) of any pump or filter so the user does not place any portion of his/her body over or near the pump strainer lid, filter lid or valve closures. This installation should allow the user enough space to stand clear of the filter and pump during system start-up, shut down or servicing of the system filter.

General Installation Information

- 1. All work must be performed by a licensed electrician or qualified pool professional, and must conform to all national, state, and local codes.
- 2. Install to provide drainage of compartment for electrical components.
- 3. This equipment is not provided with integral Ground Fault Circuit Interruptors (GFCI) protection. When this equipment is used to power or switch an underwater luminaire, suitable GFCI protection shall be provided in the field. Luminaire circuit conductors shall not occupy the conduit, boxes or enclosures with other circuits unless the other circuits are also GFCI protected.
- 4. The electrical supply for this product must include a suitably rated switch or circuit breaker to open all ungrounded supply conductors to comply with in accordance with the current National Electrical Code (NEC), NFPA 70 or the Canadian Electrical Code (CEC), CSA C22.1. All applicable local installation codes and ordinances must also be adhered to. The disconnecting means must be readily accessible to the tub occupant but installed at least 10 ft. (3.05 m) from the inside wall of the pool.

For information about the Virginia Graeme Baker Pool and Spa Safety Act, contact the Consumer Product Safety Commission at (301) 504-7908 or visit www.cpsc.gov.

NOTE: Always turn off all power to the pool pump before installing the cover or working on any suction outlet.

RF Exposure Requirements: The antenna(s) used for this device must be installed to provide a separation distance of at least 7.0 inches (20 cm) from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. L'antenne (s) utilisé pour cet appareil doit être installé pour fournir une distance de séparation d'au moins (20 cm) à partir de toutes les personnes et ne doit pas être co-localisés ou fonctionner en conjonction avec une autre antenne ou un autre émetteur.

FCC Standard – 47 CFR Part 15, Subpart C (Section 15.247). This version is limited to chapter 1 to chapter 11 by specified firmware controlled in the U.S.A. Instruction to user – This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Note: In order to maintain compliance with FCC regulations, shielded cables must be used with this equipment. Operation with non-approved equipment or unshielded cables is likely to result in interference to radio and TV reception. The user is cautioned that changes and modifications made to the equipment without the approval of the manufacturer could void the user's authority to operate this equipment.

Canada – Industry Canada (IC) Regulatory Notice: – This device complies with RSS210 of Industry Canada. (1999). Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication. This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

CUSTOMER SERVICE / TECHNICAL SUPPORT

If you have questions about ordering Pentair replacement parts, and pool products, please contact:

Customer Service and Technical Support, USA

• (8 A.M. to 4:30 P.M. — Eastern/Pacific Times)

Phone: (800) 831-7133Fax: (800) 284-4151

Web site

Visit <u>www.pentair.com</u> for information about our products.

Sanford, North Carolina

(8 A.M. to 4:30 P.M. ET) Phone: (919) 566-8000 Fax: (919) 566-8920

Moorpark, California

(8 A.M. to 4:30 P.M. PT)

Phone: (805) 553-5000 (Ext. 5591)

Fax: (805) 553-5515

INTRODUCTION

IntelliConnect Control and Monitoring System provides control of 120/240 VAC equipment, pumps, lighting and chlorinators. Pool and spa operations can be controlled via a mobile device or computer with the Pentair Home app, or manually controlled from the control panel housed inside the enclosure.

Enclosure Overview

- Dimensions: 8-1/8" H x 12-1/8" W x 5-3/8" D
- Separate high voltage and low voltage wiring compartments with 1/2-inch conduit knockouts. One knockout for incoming power to power the unit and one knockout for each relay and a webbed low voltage cable snap bushing.
- · Control, monitor and scheduling via mobile device or computer
- Two 20-Amp, 2 HP relays
- 120/240 VAC

Control Panel Overview

Buttons

MODE: Cycles through Auto, Service and Timeout modes

RELAY 1: Activates equipment wired to Relay 1. When pressed, the system will enter Service Mode. **RELAY 2:** Activates equipment wired to Relay 2. When pressed, the system will enter Service Mode.

LEDs

AUTO: Control via mobile devices or computer is allowed

SERVICE: Control via mobile devices or computer is prevented

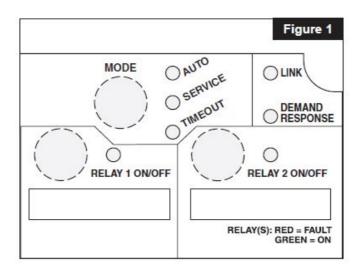
TIMEOUT: Control via mobile devices or computer is prevented for 3 hours

LINK: Green when wireless connection is active; blinks red when a connection can not be found; solid red when a connection can not be found.

DEMAND RESPONSE: Red when a Demand Response has been activated by the electrical utility. The homeowner must contact the utility to participate.

Note: During a demand response the pump can run outside of its scheduled time. The pump could turn on, off, decrease or increase speed without warning. Always disconnect power to the pump at the circuit breaker before servicing any part of the filtration system.

RELAY 1 ON/OFF: Green when Relay 1 is active; red when a fault involving Relay 1 is detected. **RELAY 2 ON/OFF:** Green when Relay 2 is active; red when a fault involving Relay 2 is detected.



PRE-INSTALLATION

Location and Installation Guidelines

Before installing the IntelliConnect Control and Monitoring System enclosure, read the following guidelines carefully:

- 1. Before permanent installation, test the wireless signal strength at the desired install location (see Testing Wiring Signal Strength).
- 2. If possible, minimize the number of obstacles that may block the wireless signal to the enclosure.
- 3. All electrical equipment must be installed at least 5 ft. (1.5 m), [in Canada, 3 m (9.75 ft.)] from pool and/or spa, and comply with all national, state, and local codes.
- 4. Install the enclosure at least 5 ft. (1.5 m) from the inside wall of the pool, spa and/or hot tub.
- 5. The installation should allow the user enough space to stand clear of the filter and pump during system startup.
- 6. The enclosure can be mounted outside or inside of a pool equipment shed or other structure.
- 7. Before choosing the final location for the enclosure, consider the length of all conductors that will be connected to the enclosure. Make sure to consider cable lengths for the sensors to the enclosure location.
- Mount the enclosure on a flat vertical surface and ensure conduit knockouts are facing the ground.
 Note: Failure to mount the enclosure correctly can lead to water entering the conduit knockout, causing
- 9. Motors should be listed for pool and spa applications and have built-in thermal protection.

damage to the system and creating a possible electrical shock hazard.

- 10. Allow unobstructed access to the front of the enclosure.
- 11. Grounding wires coming into the enclosure must be capped with appropriately sized wire nuts (not included).

Testing Wireless Signal Strength

Before permanently installing the enclosure, follow the instructions below to ensure wireless signal is strong enough at the installation site to successfully pair IntelliConnect.

- 1. Ensure the power is turned off at the circuit breaker before wiring the IntelliConnect system.
- 2. Open the enclosure by unfastening the two retaining clips at the top of the enclosure
- Remove the retaining screw securing the high voltage wiring compartment cover and remove the high voltage cover.
- 4. At the proposed mounting location, bring 120/240 VAC power into the high voltage wiring compartment and

temporarily wire to screw terminals marked L1 and L2/N (see Figure 4 on next page).

Note Cap the ground wire to ensure electricity does not arc to a hot wire or the control board.

- 5. Reinstall the high voltage cover over the high voltage wiring compartment and secure with the retaining screw.
- 6. Return power to IntelliConnect at the circuit breaker.
- 7. Follow the instructions given on page 6, Pairing IntelliConnect to a WiFi Router.
- 8. The LINK LED will temporarily blink green when power

is first returned to IntelliConnect. After a few seconds the LINK LED will be:

- a. BLINKING GREEN: IntelliConnect is in access point mode and has not yet established a connection with the WiFi router.
- b. SOLID GREEN: Successful wireless connection between the IntelliConnect and the router has been established. Proceed to Mounting the IntelliConnect on the next page.
- c. BLINKING RED: Unsuccessful wireless connection to the IntelliConnect and access point mode has timed out. Power down the IntelliConnect for 10 seconds to reset access point mode and proceed to STEP 9 for recommendations on improving the signal/connection strength.

Note: Ensure the router password was entered correctly into Pentair Home before continuing to STEP 9. Entering an incorrect password will result in an unsuccessful connection.

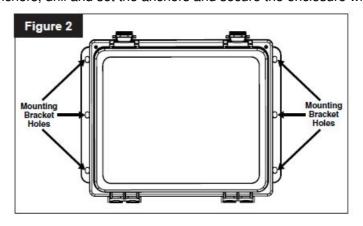
Note: If the IntelliConnect drops a wireless connection, it may take up to 3 minutes before the LINK LED begins to blink red.

- 9. If the wireless signal from the router is not strong enough to successfully pair with the IntelliConnect system, the signal strength may be improved by:
 - Moving the router closer to IntelliConnect or to an area with fewer obstructions between them.
 - b. Moving IntelliConnect closer to the router or to an area with fewer obstructions between them.
 - c. Installing a wireless range extender to extend the wireless signal from the router.

Mounting the IntelliConnect

Mount the IntelliConnect Control and Monitoring System enclosure on a flat vertical surface, such as a wall or post at eye level. The enclosure must be at least 5 ft. (1.5 m), (in Canada, 3 m [9.8 ft.]) from the inside wall of the pool, spa and/or hot tub.

- Position the enclosure against a vertical
 flat surface. If wall anchors are being used, support the enclosure in position (horizontally level and square)
 against the surface and mark the bracket hole pattern on the wall.
- 2. Secure the enclosure with two screws in both sides of the Mounting Bracket Holes (Figure 2). If using wall anchors, drill and set the anchors and secure the enclosure with screws.

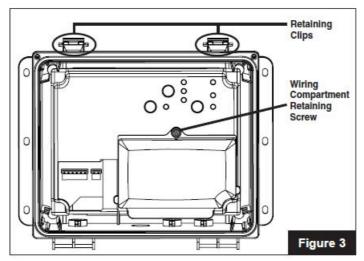


Connecting to Power

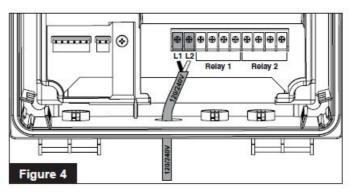
Some pool equipment requires connection to ground fault circuit breakers (GFCI). Check all current local and NEC (CEC) codes to determine specific requirements. For recommended field conductor gauge usage, refer to the circuit breaker label.

Wiring to Enclosure: 14 AWG minimum copper conductors for relays and other equipment sized according to the amps used.

1. Open the enclosure by unfastening the two Retaining Clips (Figure 3) at the top of the enclosure.



- 2. Remove the Retaining Screw (Figure 3) securing the high voltage wiring compartment cover and remove the high voltage cover.
- 3. Bring 120/240 VAC power into the high voltage wiring compartment and wire to screw terminals marked L1 and L2/N (Figure 4).



Warning: ALWAYS ensure the high voltage cover is installed and secured to the wiring compartment before powering on this equipment. Powering on this equipment while the high voltage cover is removed can lead to electrical shock.

Wiring System Relays

- 1. Bring 120/240 VAC into the high voltage wiring compartment and wire to LINE1 and LINE2 to power Relay 1.
- 2. Send power out from LOAD1 and LOAD2 to the equipment you wish to have on Relay 1.
- 3. If desired, repeat steps 1 and 2 to connect equipment to Relay 2.
- 4. After electrical connections have been completed reinstall the high voltage wiring compartment cover and secure it with the screw. Close the enclosure's front cover and fasten the two retaining clips.

Wiring Filter Pumps

IntelliConnect Control and Monitoring System include two relays (Relay 1 and Relay 2), as well as Heater,

Temperature Sensor and RS-485 Terminal blocks. These support manual, schedule and egg timer functions. They can be turned on and off via the Pentair Home app or by placing IntelliConnect into Service mode.

When a relay button is pressed IntelliConnect will automatically enter Service mode. Connected equipment can not be controlled remotely until IntelliConnect is placed back into Auto Mode.

Single Speed Filter Pump

A single-speed filter pump should be wired to either Relay 1 or Relay 2 (Figure 5).

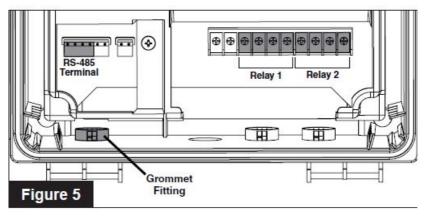
The relay output is rated 120-volt, 16-amp maximum and 240-volt, 15-amp maximum. Check the electrical rating marked on the pump motor before connecting it to the system.

If a single-speed filter pump is the main filtration pump it must be designated as "Filter Pump" in the Pentair Home app.

Note: When a relay is designated "Filter Pump" IntelliConnect must detect a minimum of 100W on that relay before allowing a Salt Chlorine Generator, Heater, Booster Pump or other flow-dependent equipment to activate.

IntelliFlo Variable Speed Pump

Each IntelliFlo Variable Speed Pump is shipped with a 50 ft. (15.2 m) RS-485 communication cable. This cable will be used to connect IntelliFlo to IntelliConnect's RS-485 Terminal (Figure 5).



Note: The IntelliFlo should have constant power supplied from a GFCI breaker.

IntelliConnect is not compatible with IntelliFlo VF (P/N 011012), IntelliFlo VS (P/N 011013) and IntelliPro VS (P/N P6E6T4H-209L) pumps.

To wire an IntelliFlo pump to IntelliConnect:

- 1. Switch OFF power to the pump and IntelliConnect at the main circuit breaker.
- 2. Run the RS-485 communication cable from the pump to the IntelliConnect.
- 3. Strip the cable 3/4" (19 mm).
- Strip the GREEN and YELLOW conductors 1/2"
 (13 mm). Cut off and terminate unused conductors according to local and national electrical codes.
- 5. Insert the cable conductors into the left-most Grommet Fitting (Figure 5) and pull the cable into the wiring compartment.
- 6. Insert the GREEN and YELLOW conductors into the RS-485 Terminal (Figure 5) according to the markings on the control board and secure them in place.

Note: Multiple conductors may be inserted into a single screw terminal.

Wiring Flow-Dependent Equipment

Equipment wired to Relay 1 or Relay 2 (Figure 5), and designated as either "Other (Flow Dependent)" or "Booster Pump" in the Pentair Home app, will not energize until the filter pump has run for 2-minutes and allowed the

system time to prime.

Note: A relay designated as "Other (Flow Dependent)" will not activate during Freeze Protection.

If a single speed pump is the filter pump, that relay must be designated as "Filter Pump" in the Pentair Home app to be recognized as such.

If an IntelliFlo pump connected via RS-485 is the filter pump, IntelliConnect will recognize it as such, unless there is a separate relay designated as "Filter Pump" in the Pentair Home app.

Booster Pump

A booster pump should be wired to one of the two Relay terminals (Figure 5).

Relay output is rated at 120-volts, 16-amp maximum and 240-volts, 15-amp maximum. Check the electrical rating marked on the pump motor before connecting it to the system.

In the Pentair Home app, the booster pump should be designated as "Booster Pump". If freeze protection is activated, this relay will activate.

Wiring a Salt Chlorine Generator (SCG)

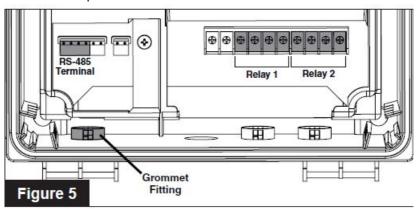
IMPORTANT!: When a salt chlorine generator is connected to IntelliConnect, a single speed pump designated as "Filter Pump" or IntelliFlo pump MUST be connected.

A salt chlorine generator should be wired to one side of the RS-485 Terminal (Figure 5) according to the markings on the control board.

When an IntelliChlor or iChlor SCG is wired to IntelliConnect via an RS-485 cable, a power connection to the load side of the pump relay is not required. Digital commands sent from the IntelliConnect to the SCG will not allow chlorine production when there is low/no power to the filter pump relay or when the IntelliFlo is not running.

Only wire the RS-485 cable's YELLOW and GREEN conductors to the RS-485 Terminal. Cut off and terminate unused conductors according to local and national electrical codes.

Note: After IntelliConnect has operated in Service Mode for 3 minutes, IntelliConnect will maintain chlorine output adjustments made at the SCG when placed back into Auto Mode.



Wiring a Heater or Heat Pump

Water Temperature Sensor

When connecting a heater to the IntelliConnect Control and Monitoring System, a water temperature sensor (sold separately) must be installed between the filter pump and filter. Refer to the sensor manual for specific sensor installation instructions.

To wire a water temperature sensor to IntelliConnect:

- 1. Switch OFF power to IntelliConnect at the main circuit breakers.
- 2. Run the 22 AWG, two-conductor cable from the sensor to the IntelliConnect.
- 3. Insert the cable into the left-most Grommet Fitting (Figure 6) and pull the cable into the wiring compartment.
- 4. Strip the outer sheath of the cable 1", exposing the two conductors. Strip back each conductor 1/2".
- 5. Insert the conductors into the Temperature Sensor terminal ("A" in Figure 6) and secure the individual wires in their corresponding slots.

Heater or Heat Pump

IntelliConnect contains low-voltage dry contacts that can be connected to most gas heaters or heat pumps with 24 VAC control circuits.

IMPORTANT! When a heater or heat pump is connected to IntelliConnect, a single-speed pump designated as "Filter Pump" or an IntelliFlo pump, MUST also be connected. While IntelliConnect is in Service Mode, simultaneously pressing and holding the Relay 1 and Relay 2 buttons for 3 seconds will activate the heater. The Demand Response LED will illuminate amber.

To wire a gas heater or heat pump to IntelliConnect:

- 1. Switch OFF power to the heater and IntelliConnect at the main circuit breakers.
- 2. Remove the factory-installed jumper from the heater "Ext Switch" or fireman's switch.
 Warning: DO NOT disconnect or remove the jumper on the thermostat, pressure switch, high limit switch or other safety devices. Disconnecting these jumpers will cause improper heater operation and could lead to personal injury or damage to the equipment.
- 3. At the heater, wire a two-conductor cable to the heater's Ext Switch connection. Ensure the cable meets the minimum temperature and gauge ratings given in the heater manual or installation instructions.

Note: Use caution when wiring to the Ext Switch connection. Internal heater components may be hot.

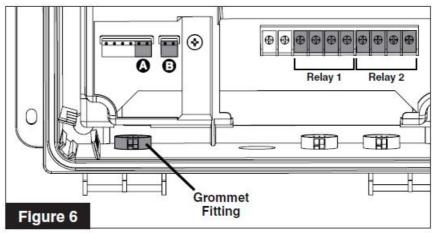
Note: Ensure this cable is not near or touching any line voltage conductors inside the heater. This could cause the heater to malfunction.

- 4. Run the cable from the heater to the IntelliConnect.
- 5. Insert the cable into the left-most Grommet Fitting (Figure 6) and pull the cable into the wiring compartment.
- 6. Strip the outer sheath of the cable by 1", exposing two conductors. Strip each conductor 1/4".
- 7. Insert the conductors into the Heater Terminal ("B" in Figure 6) and secure the individual conductors.
- 8. At the heater control panel, set both the Pool and Spa thermostats to maximum desired temperatures and select either Pool or Spa run mode.

Note: If temperatures set at the heater control panel are lower than those set in the Pentair Home app, the heater will not heat above the heater control panel settings.

Wiring Pool Lights

A pool light should be wired to Relay 1 or Relay 2 (Figure 6).



marked on the light housing before connecting it to the system.

In the Pentair Home app, a white pool light should be designated as "Light" or a color light as "Pentair Color Light". Testing the Relays

With a felt-tip pen, write the equipment name in the space provided under the relay buttons and LEDs.

Press the Relay 1 button and the IntelliConnect system will enter service mode. Press the Relay 2 button and verify function. When done, press the MODE button to set the system in "AUTO" mode.

Note: In Auto Mode, if a booster pump or other flow-dependent equipment is connected to either relay then the filter pump will be activated for 2 minutes before the relay activates.

If the filter pump relay detects low/no power, the relay LED will illuminate red indicating a fault and the flow-dependent relay will not activate. This helps prevent damage to the system or flow-dependent equipment in no flow situations.

PENTAIR HOME APP

Pairing IntelliConnect to a WiFi Router

The IntelliConnect Control and Monitoring System must be paired to your WiFi network before IntelliConnect can be accessed from the Pentair Home app.

The WiFi router must be within range of the IntelliConnect during the pairing process.

TO PAIR INTELLICONNECT TO A WIFI ROUTER:

- 1. Disconnect power to the IntelliConnect for 10 seconds, and then return power to the unit to activate an access point for 10 minutes. The LINK LED will be blinking green.
- 2. Open your computer, smartphone or tablet's wireless settings.
 - a. To open Wireless Settings on smartphones or tablets: Go to Settings > WiFi or Settings > Connections > WiFi.
 - b. To open Wireless Settings on computers: Click on the wireless icon [or] in the desktop system tray.
- 3. You should see an available access point titled "PNRA1PIFXXXXXXX". Select this access point.
- 4. Open your web browser and enter 192.168.123.1 into the address bar. Press enter.
- 5. The pairing page will display. Select your WiFi router from the drop-down SSID list and enter your router password into the security key field. See Figure 7.

Note: Passwords are case-sensitive.

Note: If your WiFi router does not display in the SSID drop-down list and the

LINK LED is still flashing green:

- The router list may need to be refreshed. Close the drop down menu and reopen. Repeat this until your router appears.
- If the router does not appear after several refreshes, the router may be too far from the IntelliConnect to
 receive a strong enough signal. Refer to Testing Wireless Signal Strength, page 2 for steps to correct this
 issue.
- 6. Press CONNECT. See Figure 7.
- 7. The Connection Status screen will display. This screen will indicate:



- WIFI CONNECTED: The correct password has been entered and IntelliConnect is trying to receive information through the WiFi connection.
- SERVER CONNECTED: IntelliConnect has received information from the server.
 If SERVER CONNECTING continues to display, this could indicate an issue with the router, WiFi extender or internet service provider.
 - If IntelliConnect is connected to a WiFi extender, verify it is connected to the internet by pairing your smart device.
- 8. Once the IntelliConnect has successfully paired to the WiFi router and sent information out to the internet the IntelliConnect's LINK LED will illuminate solid green.

Creating a Pentair Home Account

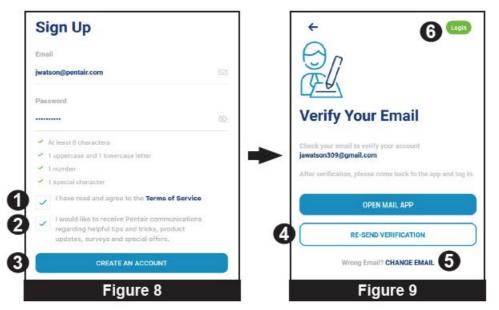
1. From your chosen smart device, download Pentair Home from the Google Play® store (Android® devices) or Apple® App Store® (iOS® devices).

Note: Apple operating systems must be iOS 11 or later. Android operating systems must be version 6.0 or later.



- 2. Open the Pentair Home app) from your smart device.
- 3. At the Login screen, press SIGN UP at the bottom of the screen.
- 4. At the Sign Up screen (Figure 8), enter your desired email address and a password meeting all the listed requirements.
- 5. Tap the Terms of Service Box (1) to acknowledge you have read the Terms of Service. Review the terms of service by tapping TERMS OF SERVICE.
 - Note: If desired, tap the Pentair Communications Box (2) to receive occasional communication from Pentair.
- 6. Press CREATE AN ACCOUNT (3).

7. The Verify Your Email screen (Figure 9) will display and a verification email will be sent to the provided address.



8. Verify your account using the link in the verification email.

Note: If you do not receive a verification email, ensure your email address was entered correctly.

- If address is correct, press RE-SEND VERIFICATION (4).
- If address is incorrect, press CHANGE EMAIL (5) to return to the Sign Up screen and update information.
- 9. Press LOGIN (6) and use your account credentials to login to your Pentair Home account.
- 10. At the Create Profile screen (Figure 10), enter your name, phone number and pool location.



11. Select STANDARD or METRIC (7) to determine which units the app will display.

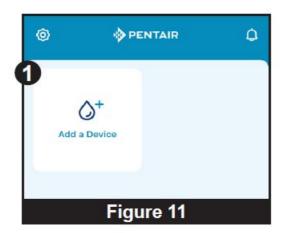
- 12. Press SAVE (8) to save profile entries.
- 13. Continue to Adding IntelliConnect to a Pentair Home Account on the next page.

Adding IntelliConnect to a Pentair Home Account

- 1. At the Account Dashboard (Figure 11), press ADD A DEVICE (1).
- 2. The Add a Device screen will display (Figure 12).

Press INTELLICONNECT.

- The Check Your IntelliConnect screen will display.Select whether your IntelliConnect has a PIF or PNR label.
- The Enter the PIF or Enter the PNR screen will display (Figure 13).
 Enter the number twice. A green checkmark will display if entered correctly.









- 5. Press NEXT (2) in the top-right corner of the screen.
- 6. The Device Address screen will display. Enter and SAVE the correct address.
- 7. The Device Nickname screen will display. Enter the name you wish your IntelliConnect to display on the Home Dashboard and press SAVE.
 - Note: Special characters are NOT allowed in your IntelliConnect nickname
- 8. At the Connecting Your IntelliConnect screen (Figure 14):
 - If your IntelliConnect has already been paired to a WiFi network, press CONTINUE (3).

- If your IntelliConnect has not already been paired to a WiFi network, complete the on-screen instructions then press CONTINUE.
- 9. If there is a successful connection, Installation Completed will appear. Press CONTINUE (4).

Note: If Installation Completed does not display, repeat the steps above.

Freeze Protection Mode

In areas that experience a short period of freezing temperatures, Freeze Protection Mode should be activated by sliding the Freeze Protection Mode toggle to the ON position.

A strong and stable wireless connection is required for properly syncing freeze protection, as IntelliConnect uses data from an internet based weather service and updates hourly.

Warning: If your wireless connection, internet or the weather service website is not working the IntelliConnect freeze protection feature will not function. Additional steps will be required to avoid property damage from freezing temperatures. Follow the instructions given in the pump and other equipment manuals to prevent freeze damage.

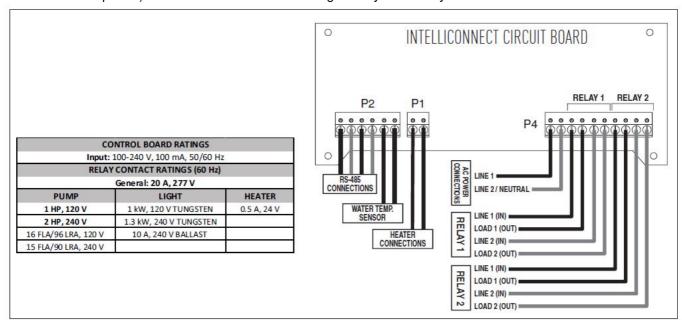
Freeze protection is designed to run the filter pump when air temperatures drop below the freeze protection set point for a short period of time. Freeze Protection will not guarantee protection from damage to pool, equipment or property during extended periods of cold. Contact your local pool professional for additional information on pool winterization to protect property and equipment in extended cold temperatures.

Wiring Diagram

IMPORTANT: Both wires (legs) of the electrical connection must be run through the relay for the connected equipment to work properly. If only one wire (leg) is broken, the circuitry will not be able to accurately detect amperage in the circuit.

Minimum amperage detection is used to safely allow IntelliConnect to turn on the heater or salt chlorine generator. This is also used to determine if relay equipment is on or not.

IntelliChlor/iChlor generators, IntelliFlo pumps and heaters should receive power directly from the breaker (to receive constant power) and should not be wired through Relay 1 or Relay 2.



Replacement Parts

P/N: Description

523327: IntelliConnect Control Board Replacement Kit

10951 WEST LOS ANGELES AVE., MOORPARK, CA 93021 • (805) 553-5000 WWW.PENTAIR.COM

All indicated Pentair trademarks and logos are property of Pentair. Third party registered and unregistered trademarks and logos are the property of their respective owners. Apple® and App Store® are registered trademarks of Apple Inc. in the United States and/or other countries. iOS® is a registered trademark of Cisco Technology, Inc. in the United States and/or other countries. Google Play® and Android® are registered trademarks of Google LLC in the United States and/or other countries. Other trademarks and trade names are those of their respective owners. Because we are continuously improving our products and services, Pentair reserves the right to change specifications without prior notice.

© 2021 Pentair. All rights reserved. This document is subject to change without notice. *523338*

P/N 523338 REV. E 5/5/21

Documents / Resources



<u>PENTAIR Ntelliconnect Control and Monitoring System</u> [pdf] Installation Guide Ntelliconnect Control and Monitoring System

References

- **©** CPSC.gov
- Pentair

Manuals+