

# pdp gaming 049-012 Wired Controller User Guide

Home » pdp gaming » pdp gaming 049-012 Wired Controller User Guide



049-012 Quick Start Guide

Limited Warranty Information Inside





CHOKING HAZARD - Small parts. Not for children under 3 years.



#### Contents [ hide

- 1 Initial setup
- 2 Mute microphone
- 3 Control balance
- **4 LIMITED WARRANTY**
- 5 Documents /

Resources

- 5.1 References
- **6 Related Posts**

# **Initial setup**



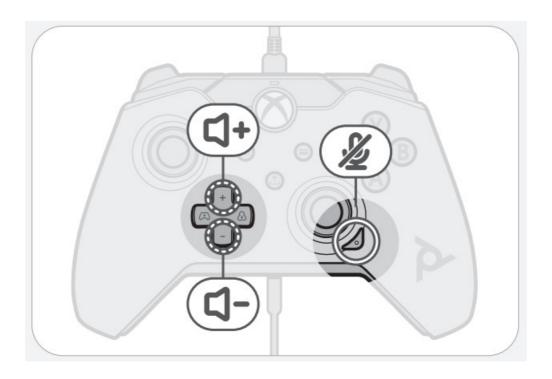
# **Mute microphone**

Press the function button twice to mute your microphone.



Control volume

While holding down the function button, press D-Pad Up/Down to adjust the game volume.



# **Control balance**

While holding down the function button, press D-Pad Left/Right to adjust the game/chat balance.



To customize your controller further, download the free PDP Control Hub App from the Windows Store on your PC or Xbox. You can use it to re-map buttons, run diagnostics, recalibrate analog sticks and triggers, and much more.

# **LIMITED WARRANTY**

1. Coverage and Term • PDP warrants that this product will be free from manufacturing defects for two years from the original date of purchase. Manufacturing defects are those defects in materials and/or workmanship, subject to final determination by PDP's customer service department. This warranty applies only to original purchasers with valid proof of purchase from an authorized PDP retailer that clearly shows the date of purchase.

- 2. **Exclusive Remedy and Exclusions** The exclusive remedy for valid claims will be the replacement or refund of the product. This warranty does not cover defects caused by accidents, improper or abusive use of the product, unauthorized or improper modifications, repairs, or handling.
- 3. How to Get Service Purchasers with product issues should not return the product to the store, but instead contact PDP's customer service department first. You can contact PDP customer service by phone at 1-800-331-3844 (US and Canada only), Monday to Friday from 8 AM to 6 PM PST. International customers can contact us by phone at +442036957905. You can always reach us, 24/7, by visiting <u>support.pdp.com</u> and clicking the "Submit a Request" button top right of the page to open a support ticket. Inquiries are typically answered within 24 business hours.
- 4. Your Rights Under Applicable Law This warranty does not affect the legal rights of customers under applicable state, provincial, or national laws governing the sale of consumer goods.
- 5. Additional Information for Australian Consumers PDP products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits given to you under our express warranty are in addition to other rights and remedies you have under the Australian Consumer Law and other laws.

#### **Need Help?**

Visit support.pdp.com or talk to us at (800) 331-3844 (USA and Canada only) or +442036957905 (UK only).

© 2020 Performance Designed Products LLC. PDP, PDP Gaming, Level Up Your Game, and their respective logos are trademarks and/or registered trademarks of Performance Designed Products LLC. All rights reserved. Microsoft, Xbox, Xbox "Sphere" Design, Xbox Series X|S, Xbox One, and Windows are trademarks of the Microsoft group of companies. All other trademarks are the property of their respective owners. Please keep this information for future reference.



www.pdp.com

This product is manufactured and imported by Performance Designed Products LLC.

Designed in the U.S.A. by PDP.

Made in China

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.





# www.pdp.com

# **LEVEL UP YOUR GAME™**



#### **Documents / Resources**



#### References

- PDP Licensed Xbox, Switch, PlayStation and PC Controllers & Headsets
- Patents

Manuals+, home privacy