Manuals+ — User Manuals Simplified.

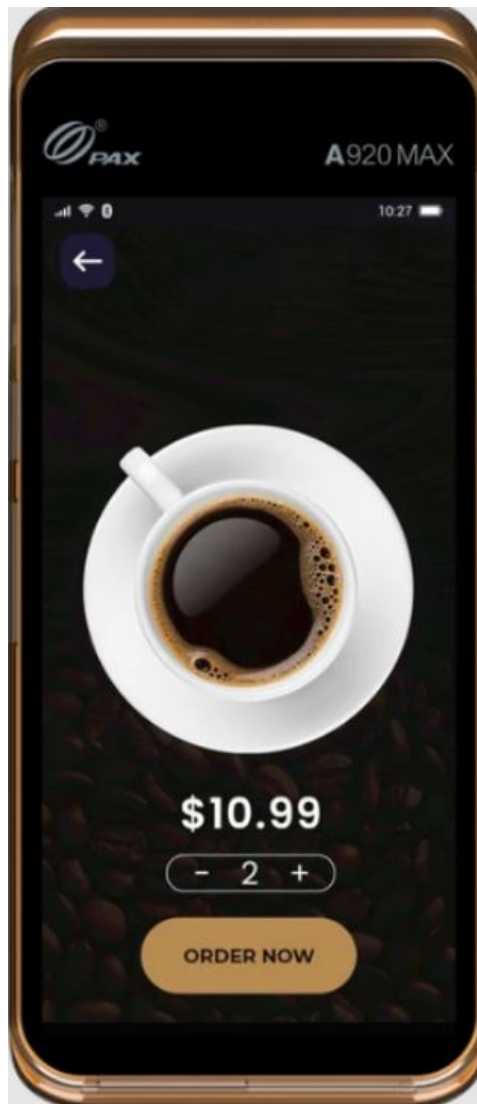# PAX A920MAX Smart Mobile Payment Terminal User Guide

Contents

PAX A920MAX Smart Mobile Payment Terminal

Product Information

The PAX A920MAX Smart Mobile Payment Terminal is a portable payment device manufactured by PAX Technology Limited. It is designed to facilitate quick and secure mobile payment transactions.

- **Package Contents:**
  - 1 x PAX A920MAX Smart Mobile Payment Terminal
  - 1 x Thermal Paper Roll
  - 1 x AC Power Adapter
  - 1 x Battery
  - 1 x Cable
- **Product Features:**
  - Contactless Card Reader
  - Scan Button
  - Volume+ and Volume- Buttons
  - Magstripe Card Reader
  - Power Button
  - LCD Display
  - Smart Card Reader

Product Usage Instructions

Checklist

Congratulations on receiving your PAX Technology payment terminal. To get started, please ensure that you have the following items:

- PAX A920MAX Smart Mobile Payment Terminal
- Thermal Paper Roll
- AC Power Adapter
- Battery
- Cable

Please only use the original accessories including the USB cable, power adapter, and battery.

Installation

To install the PAX A920MAX Smart Mobile Payment Terminal:

1. Open the battery cover underneath the terminal.
2. Remove the battery.
3. Insert the SAM/SIM/microSD cards into the corresponding card slots.

Note: The USB port can be used to connect the terminal to a USB-enabled device.

Instructions

Power On/Off

To power on the terminal:

1. Press and hold the Power button for 5 seconds until the LCD lights on, indicating that the terminal is being turned on.

To power off the terminal:

1. Press and hold the Power button for 3 seconds until the shutdown menu appears.
2. Tap "Power Off".
3. Click "Power Off" when prompted, and "Shutting Down" will appear on the screen.

Contactless Transactions

- To process a contactless transaction:
  Tap a contactless-enabled card or smartphone in proximity to the top end of the terminal where the contactless sensor is located.
  The contactless icon indicates the location of the sensor.

Chip Card Transactions

- To process a chip card transaction:
  With the card's chip facing upwards, insert the chip card fully into the chip card slot.

Magnetic Stripe Transactions

- To process a magnetic stripe transaction:
  With the card's magnetic stripe facing downwards, swipe the card through the magnetic reader at a constant speed, in either direction.

Paper Receipts

- To tear off a paper receipt:
  Tear off the receipt at a 45-degree angle to the paper cutter.

Battery Charging

- To charge the device's battery:
  Connect a charging cable to the device. The charging status will be displayed on the screen.

General Usage Tips

- Avoid placing the product in direct sunlight for extended periods or in environments with excessively high temperature, moisture, or dust.
- Only qualified personnel should repair the product.
- Before using cards in the chip & magstripe readers, ensure they are free from any foreign objects.
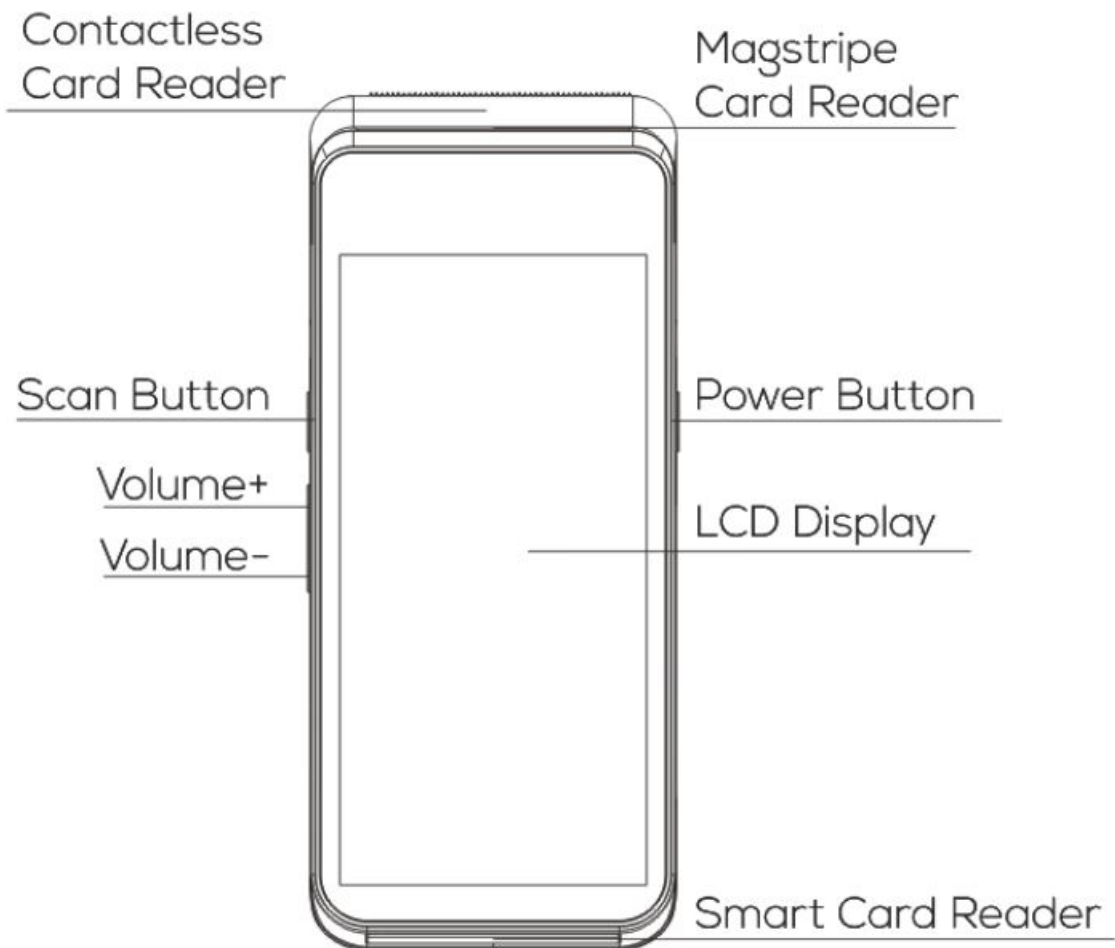
Important Safety Warning

- Do not place the terminal or battery in direct sunlight or in environments with excessively high temperatures, smoke, dust, or dampness.
- Do not attempt to disassemble the battery or insert/use foreign objects to penetrate the casing.
- Never place the battery in a fire or on excessively hot surfaces. Take care not to drop the battery, as external shocks or pressure may cause battery liquid leakage, fire, or explosion. Keep the battery away from children and animals.
- Immediately replace any battery that appears deformed, expanded, or in an overheated state.
- It is recommended to use power adaptors supplied by PAX
  Technology. If using third-party supplier accessories, ensure their specifications meet those recommended for the product and comply with international and local regulations and standards. Non-compatible power supplies, chargers, or batteries may cause fires, and explosions, and invalidate any product warranty.
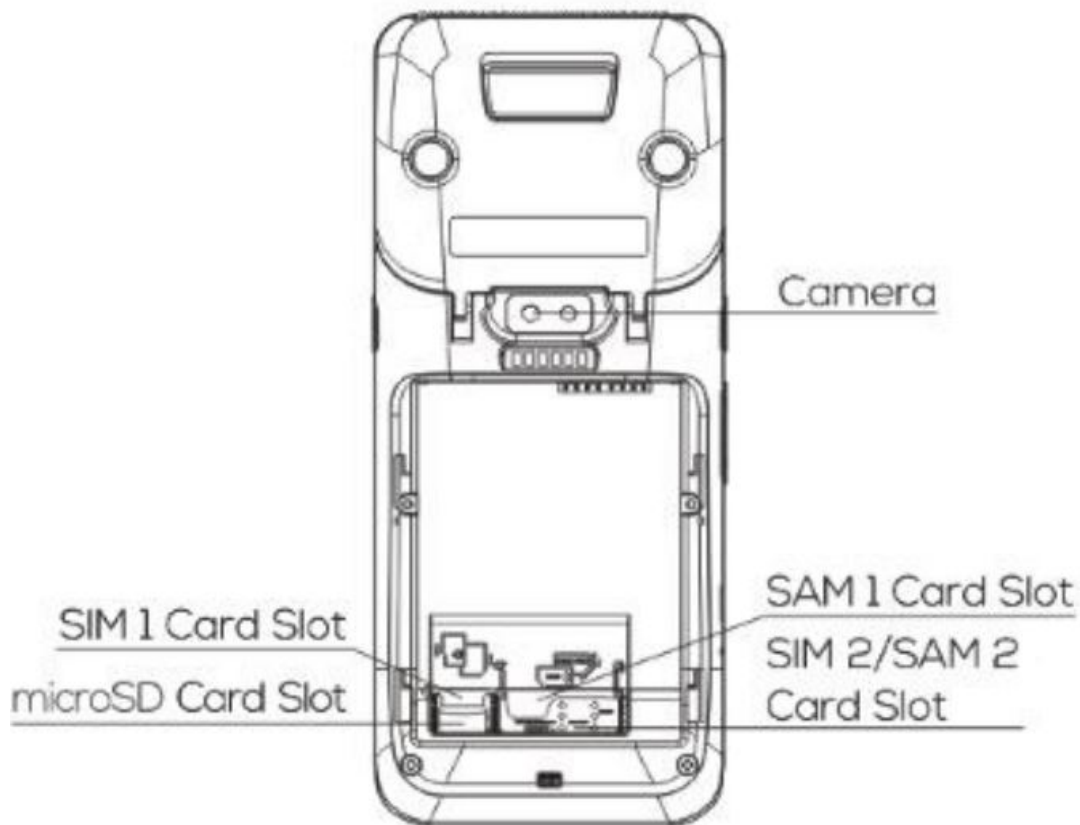
Checklist

- Congratulations on receiving your PAX Technology payment terminal. We do hope you enjoy it! The box you have just opened should contain the following items:
- 1 x PAX A920MAX Smart Mobile Payment Terminal
- 1 x Thermal Paper Roll
- 1 x AC Power Adapter
- 1 x Battery
- 1 x Cable
- Please use the original accessories including the USB cable, power adapter and battery.

Product Description

Contactless Card Reader Scan Button Volume+Volume- Magstripe Card Reader Power Button LCD Display Smart Card Reader

Installation

- Scanner SAM 1Card Slot SIM 2/SAM 2 Card Slot SIM 1 Card Slot microSD Card Slot
- **USB Port:** connect to a USB-enabled device.
- SAM/SIM/microSD Cards:
- **a)** Open the battery cover underneath the terminal;
- **b)** Remove the battery;
- **c**) Insert SAM/SIM/microSD cards into the corresponding card slots.

Instructions

- **Power On/Off** Power On press and hold the Power button for 5 seconds until the LCD lights on, showing that the terminal is being turned on.
- **Power Off**: press and hold the Power button for 3 seconds until the shutdown menu appears, tap Power Off > Click Power Off, and "Shutting Down" will appear.
- **Contactless Transactions** Tap a contactless-enabled card or smartphone in proximity to the top end of the terminal where the contactless sensor is located, indicated by the contactless icon.
- **Chip Card Transactions** With the card's chip facing upwards, insert the chip card fully into the chip card slot.
- **Magnetic Stripe Transactions** With the card's magnetic stripe facing downwards, swipe the card through the magnetic reader at a constant speed, in either direction.
- **Paper Receipts** Tear off the receipt at a 45-degree angle to the paper cutter.
- **Battery Charging** With a charging cable connected, the device's charging status shows on the display.

General Usage Tips

- Avoid placing this product in direct sunlight for extended periods, nor in environments with excessively high

temperature, moisture or dust.

- Only qualified personnel should repair this product.
- Before using cards in the chip & magstripe readers, please ensure they are free from any foreign objects.

Important Safety Warning

- Do not place the terminal or battery in direct sunlight nor in environments with excessively high temperatures, smoke, dust, or dampness.
- Do not attempt to disassemble the battery, nor insert or use foreign objects to penetrate the casing. Never place the battery in a fire or excessively hot surfaces. Take care not to drop the battery. Excessive external shocks or pressure could cause battery liquid leakage or result in the battery catching fire or even exploding. Keep the battery well away from children and animals.
- Immediately replace any battery which appears to be deformed, expanded or in an overheated state.
- We recommend you only use power adaptors supplied by PAX Technology. If you must use 3rd party supplier accessories, please ensure specifications meet exactly those recommended for our products, which must comply with international and local regulations & standards. Non-compatible power supplies, chargers or batteries could cause fires or even explosions, and will invalidate any product warranty.
- Charge the battery when the indicator level is low, but make sure to never charge a battery continuously for more than 24 hours. If a battery is not used for a long time, please charge it at least once every 6 months to avoid overcharge or discharge damage.
- For long-term optimal product performance, it is recommended that a battery be replaced after 2 years of continual usage.
- When disposing of the device, battery, or accessories, please do so responsibly and according to local regulations. These are not household waste items. Improper disposal of the battery could cause a fire or explosion, and any liquid leakage could be damaging to the environment and toxic to humans & animals.

Environmental Parameters

Working Environment:

- **Temperature:** 0℃ 45℃ (32℉ 113℉)
- **Storage Environment:**
- **Temperature:** -20℃~70℃(-4℉~158℉) (non-charging)
- **Humidity:5%~95%** (non-condensing)

Icons

- Dispose of in a professional recycling manner
- Class II equipment

- For indoor use only
- Energy efficiency marking
- AC voltage
- DC voltage

- microSD logo

Trademark notice: microSD logo is a trademark of SD-3C LLC.

FCC compliance statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. this device may not cause harmful interference,
2. this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

ISED compliance statement
This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science, and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

FCC SAR statement
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
The portable device is designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA). These requirements set a SAR limit of 4W/kg averaged over ten grams of tissue. The highest SAR value reported under this standard during product certification for use when properly worn on the limbs.
IC SAR statement
This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
The portable device is designed to meet the requirements for exposure to radio waves established by the ISED. These requirements set a SAR limit of 4W/kg averaged over ten grams of tissue. The highest SAR value reported under this standard during product certification for use when properly worn on the limbs.
PAX continually invests to maintain its high-quality products up to date with the latest certifications, therefore a

comprehensive list can be requested via the website's contact form or on downloadable product brochures.

PAX TECHNOLOGY LIMITED

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Tel: 0755-86169630 Fax: 0755-86169634

Website: **http://www.pax.com.cn**

Responsible Party: PAX Technology, Inc.

8880 Freedom Crossing Trail, Building 400, 3rd Floor Suite 300, Jacksonville, Florida, 32256

Help-desk

1 877-859-0099

Documents / Resources

PAX *Quick Setup Guide* A920MAX Smart Mobile Payment Terminal PAX Technology Limited .	**PAX A920MAX Smart Mobile Payment Terminal** [pdf] User Guide V5PA920MAX, A920MAX, A920MAX Smart Mobile Payment Terminal, Smart Mobile Payment Terminal, Mobile Payment Terminal, Payment Terminal, Terminal

References

- *⊘* **PAX Technology | Global Website | Payment Terminals**