

# **PARADOX PCS265V7 LTE Communicator Module Installation** Guide

Home » Paradox » PARADOX PCS265V7 LTE Communicator Module Installation Guide 🖫



#### **Contents**

- 1 PARADOX PCS265V7 LTE Communicator
- **2 Product Information**
- **3 Product Usage Instructions**
- 4 Installation
- **5 Technical Specifications**
- **6 Warranty**
- 7 Documents / Resources
  - 7.1 References

P A R D O X

## **PARADOX PCS265V7 LTE Communicator Module**



#### **Product Information**

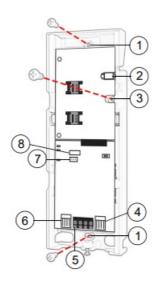
The PCS265V7 is an LTE Communicator Module with a version of V7.0 or higher. It is compatible with BlueEye and SWAN Server. The module supports two nano LTE or GSM provider SIM cards. It has various LED functionalities to indicate power status, signal strength, network connection, and battery charging. The module can be connected to an IP Internet Module's PCS port for additional functionality. Please note that the battery is optional and should not be a backup power source.

#### **Product Usage Instructions**

- 1. Installation: Mount the PCS265V7 module using the provided mounting hole. Connect the antenna to the antenna connector and ensure the wall tamper hole is not obstructed. Connect the necessary cables to the serial connector, RS485/power terminal, and upgrade connector. Place the SIM cards in the SIM card tray, with SIM 1 as the primary card and SIM 2 as the backup card if needed. If only one SIM card is used, insert it into SIM 1. Ensure that the cover tamper switch is properly positioned.
- 2. **SIM Card Connection:** Open the SIM card tray and insert the SIM cards into the base. SIM 1 is used as the primary card, and SIM 2 is used as the backup card. If only one SIM card is used, insert it into SIM 1. Note that the configuration of SIM Card 2 can only be done via SMS.
- 3. Panel Connections: Connect the LTE (Serial Connector) to the panel for communication. If needed, connect an external antenna using the ANTK4G LTE external antenna kit. Additionally, if an IP Internet Module is available, connect it to the PCS265V7 module's PCS port. Refer to the IP module's installation manual for configuration details.
- 4. **Powering up the PCS265V7:** Once all the hardware connections are completed, the PCS265V7 module will start its power-up sequence. The LED will indicate the network status, and if configured for LTE reporting, network provider information needs to be configured. Please refer to the programming section for more information.
- 5. **LED Functionality:** The LED on the module has various functionalities to indicate different statuses such as power status, signal strength, network connection, and battery charging. Please refer to the user manual for a detailed explanation of LED indications.
- 6. **Programming:** To configure the PCS265V7 for reporting, start by configuring the SIM cards. SIM Card 1 can be configured via panel programming or SMS, while SIM Card 2 can only be configured via SMS.

You must use a SIM card with a data charge limit. Paradox will not be responsible in any way for any usage charges of data or voice whatsoever.

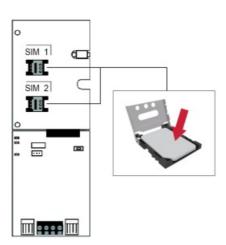
#### Installation



- 1. Mounting hole
- 2. Antenna connector
- 3. Wall tamper hole
- 4. Serial connector
- 5. RS485 / power terminal
- 6. Upgrade connector
- 7. Battery terminal
- 8. Cover tamper switch

#### **SIM Card Connection**

The PCS265V7 supports two nano LTE or GSM provider SIM cards. To install the SIM cards, open the SIM Card tray and insert the card into the base, as shown. SIM 1 is used as "Primary" and SIM 2 for "Backup". If only



one SIM card is used, insert into SIM 1.

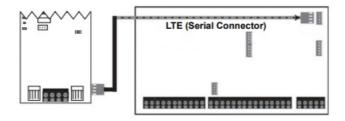
Note: SIM Card 2 can only be configured via SMS.

PCS265V7-EI00 02/2023

#### **Panel Connections**

Connect the PCS265V7's serial out to the serial connector on the panel.

• For LTE reporting, connect to the Serial port of the panel.



#### **External Antenna Connection**

Use the ANTK4G LTE external antenna kit for PTCRB installations or to improve RF reception if your module's signal strength is weak. External antenna kits and extension kits are purchased separately.

#### **IP Module Connection**

The PCS265V7 can be connected to an IP Internet Module's PCS port. For more information on how to configure this option, please refer to the IP module's Installation manual.

#### Powering-up the PCS265V7

Once your hardware connections are completed, the PCS265V7 module will begin its power-up sequence.

- The power LED will turn solid green
- · Status LED will turn solid green
- SIM card 1 LED will slowly flash red while searching for the GSM network; once found the LED will be solid yellow

When configured for LTE reporting, you will need to configure network provider information. Refer to the Programming section.

**Note:** The battery is optional. If a battery is used/installed, do not allow the battery to deplete, and ensure that the battery is replaced when low.

The battery function is to support power shutdown and not to be used as backup as defined in EN50131-6.

#### **LED Functionality**

LED	Functionality				
	Solid yellow	GSM			
	Red flashing	No network			
		LTE			
	Solid blue	Internet present, polling to SWAN and received a connection identifier			
	Flashing Blue	Data exchange			
	Flashing green	Updating firmware			
	Flashing every	Internet present, polling to SWAN but did not receive a co			
	0.2 seconds	nnection identifier			
	Flashing every	Internet present, received a connection identifier but it is			
SIM1 and SIM2	0.5 seconds	not polling to SWAN			
	Flashing every	Internet present, not polling to CWAN and did not receive			
	1 second	Internet present, not polling to SWAN and did not receive a connection identifier			
	Off	No Internet connection			
Power	Solid green	Power on			
rowei	Off	No power			
	Solid green	Battery is charged at 80% or higher			
Status	Flashing green	Battery charging			
	Off	The battery is not connected			
Signal Strength	Three LEDs indicate network si	gnal strength			

**Note:** When upgrading the firmware remotely SIM1, SIM2, and Status LEDs will all flash green throughout the upgrade process.

**Panel Communication Loss LED Functionality** 

LED	Functionality	
SIM1	Blue	On for 3 seconds then flashes green 3 times in a loop
SIM 2	Orange	Flashes 3 times every 3 seconds
Power	Solid green	On
Status	Red	Flashes 3 times every 3 seconds
RSSI	COLOR Green	All LEDs are on for 3 seconds then off for 1.5 seconds in a loop

## **Programming**

- To configure the PCS265V7 for reporting, you must first configure your SIM cards. Please note that SIM Card 1 can be configured via panel programming or SMS and SIM Card 2 via SMS only.
- IP Reporting over LTE and SMS Personal Reporting

#### **Network Provider Information**

MG/SP	EVO	Feature	
[921]	[2960]	APN part 1 (characters 1-16)	
[922]	[2961]	APN part 2 (characters 17-32)	
[923]	[2962]	APN user name part 1 (1-16)	
[924]	[2963]	APN user name part 2 (17-32)	
[925]	[2964]	APN password part 1 (1-16)	
[926]	[2965]	APN password part 2 (17-32)	
Important: This information can be obtained from your mobile network provider.			

Refer to the List of SMS Commands Table on page 2. LTE Reporting Options

MG/SP	EVO	Feature	Details
[918] [919]	[2976] to [298 3]	Account / Partition Registration	MG/SP: Sections represent account/ partition 1 and 2 EVO: Sections repre sent account / partition 1 to 8
[806]	[2975]	[7] Off + [8] Off = landline only [7] Off + [8] On = LTE primary / landline kup (default) [7] On + [8] Off = landline only [7] On + [8] On = landline LTE in parallel	

Receiver Settings	MG/SP			
Receiver #:				
IP address* IP port ** IP address WAN 2	1 [929] [930] [ 931] [932] [93	2 [936] [937] [ 938] [939] [94	Backup [943] [9 44] [945] [946] [	
IP port WAN2 Receiver password Security Profile	3] [934]	0] [941]	947] [948]	
Module registration Press [ARM] to register	[935]	[942]	[949]	

Receiver Settings	MG/SP			
Receiver Settings	EVO			
Receiver #:	1	2	3	4
IP address* IP port ** IP address WAN 2				
IP port WAN2 Receiver password Security Profile				
	[2984]	[2986]	[2988]	[2990]
Module registration Press [ARM] to register	[2985]	[2987]	[2989]	[2991]

 $<sup>^{\</sup>star}$  For 1 or 2 digit numbers, add "0's" before the digit: e.g., 138.002.043.006

Enter [MEM] for blank space

## **SMS Messages for Backup**

Command	Description
P[PASSWORD].SMS[GSM MODEM TELEPHONE #].[IPRS-7 PASSWORD]	Used to program the receiver's SMS paramet ers

## **Additional Programming Options**

SMS Language

<sup>\*\*</sup> Default = 10000

Language	Value	Language	Value
English (default)	000	Bulgarian	016
French	001	Romanian	017
Spanish	002	Slovak	018
Italian	003	Chinese	019
Swedish	004	Serbian	020
Polish	005	Malay	021
Portuguese	006	Slovenian	022
German	007	Lithuanian	023
Turkish	008	Finnish	024
Hungarian	009	Estonian	025
Czech	010	French Canadian	026
Dutch	011	Belgian	027
Croatian	012	Latvian	028
Greek	013	Albanian	029
Hebrew	014	Macedonian	030
Russian	015		

## **SMS Programming**

Refer to the panel's respective user manual for more information on SMS Personal Reporting.

Section	SMS Site Name Label							
EVO								
[2954]		<u>/ /</u>	<u>/_/</u>	<u>/ /</u>				
MG/SP								
[780]		<u>/ /</u>	<u>/_/</u>	<u>/ /</u>				

## **List of SMS Commands**

Please note that the default password is admin.

Command	Description
P[password].A[IP address].P[port number]	Used for LTE remote access
P[password].IP.[call back phone	Used to obtain the IP address and IP
number]	port of the PCS265V7
P[password].RESET	Used to power cycle the PCS265V7

P[password].STATUS.[phone	Used to obtain the signal strength,		
number]	signal quality, LTE connection status, and APN settings of the current SIM card		
P[password].			
APN1.NAME.	Used to program the SIM Card 1 APN		
[Access Point Name]			
P[password].	Used to program the SIM card 1 APN		
APN1.USER.	User Name		
[Access Point Name]			
P[password].	Used to program the SIM card 1 APN		
APN1.PSW.	Password		
[Access Point Name]			
P[password].			
APN1.CLEAR]	Used to clear the SIM Card 1 APN		
P[password].	Used to view the SIM Card 2 Access		
VAPN1.[CALL BACK PHONE NUMBER]	Point Name information		
	Used to program the SIM Card 2		
P[password]. APN2.NAME. [Access Point Name]	Access Point Name		
P[password].	Used to program the SIM Card 2		
APN2.USER.	Access Point User		
[Access Point Name]			
P[password].	Used to program the SIM Card 2		
APN2.PSW.	Access Point Password		
[Access Point Name]			
P[password].	Used to clear the SIM Card 2 Access		
APN2.CLEAR	Point Name		
P[password].	Used to view the SIM Card 2 Access		
VAPN2.[CALL BACK PHONE NUMBER]	Point Name information		

P[password].[IP1W1/ IP1W2/ IP2W1/ IP2W2/ IP3W1/ IP3W2/ IP4W1/ IP4W2].[domain name]	Set domain name for LTE receiver
P[password].[IP1W1/ IP1W2/ IP2W1/ IP2W2/ IP3W1/ IP3W2/ IP4W1/ IP4W2]. CLEAR	Clear domain name for LTE receiver
C[user code].[ARM/OFF].A[area number], [area number], [area number] umber]	Arm/Disarm
P[password].—S	Disable SWAN polling (V7.0 and higher)
P[password].+++S	Enable SWAN polling (V7.0 and higher)

#### Certification

The following statements apply for EN 50131 and EN 50136 certification:

- The mode of operation is pass-through
- PCS265V7 must be installed and connected to an EN-approved Grade 3 control panel
- Monitoring of the transmission network interface (Internet connection): In case of network/interface failure, the device sends a troubling message to the control panel which then displays it via connected keypad(s)
- Information Security is achieved by 256-bit encrypted, supervised communication (AES validation number 986) which prevents unauthorized reading or modification of messages
- Substitution Security is achieved by Information Security (as stated above), physical security (Tamper protection), and a unique Serial Number from each device. Messages sent to the receiving station include the S/N to identify the substitution and alert accordingly

### **Technical Specifications**

Specifications	Description
	Class 4 (2W) @ 850/1900 MHz
RF Power	Class 2 (1W) @ 1800/1900 MHz UMTS 850/1900 @ 0.25W (America) UMTS 900/2100 @ 0.25W (Europe)
World Zone Compatibility	All except the U.S.A
Antenna Bandwidth	5 bands, wideband
Voltage Input	12 VDC nominal
Consumption during	60 mA standby
LTE transmission	300 mA maximum
Encryption	128-bit (AES)
	7-bit (GSM: 3GPP TS 23.038/
SMS Protocol	GSM03.38)
	or 16-bit (UCS2 ISO/IEC10646)
SIM Cards	LTE
Humidity	0 – 90% non-condensing
Operating Temperature	-20 – 50 °C (-4 to 122 °F)
Dimensions	20.8 x 7.5 x 2 cm / 8.2 x 2.9 x 0.8 in.
	EN 50136-1 EN 50136-2 Grade 3
Certifications	Class II EN 50131-10 ATS Category SP5 Certification Body: Applica Test and Certification

**Safety Note**: This device may operate continuously in a temperature of 55°C (131°F) for a maximum period of 7 days.

### Warranty

The Limited Warranty Statement can be found on the website www.paradox.com/terms. Patents

Your use of the Paradox product signifies your acceptance of these terms and conditions. The following US patents may apply 5,886,632 and 6,215,399. Other Canadian and international patents may apply. ©2023 Paradox Security Systems (Bahamas) Ltd. All rights reserved. Specifications may change without prior notice.

#### **PARADOX.COM**

#### **Documents / Resources**



PARADOX PCS265V7 LTE Communicator Module [pdf] Installation Guide PCS265V7 LTE Communicator Module, PCS265V7, LTE Communicator Module, Communicator Module

### References

- Paradox Headquarters
- Paradox Headquarters
- User Manual

Manuals+,