

oxygenics Rogue Chrome Square Dual-Combo Shower Head **User Manual**

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Product Information

The product being referred to in the user manual is the "ROGUE". The manual also mentions a "LIMITED LIFETIME WARRANTY PROGRAM", indicating that the product is backed by a warranty for the duration of its lifetime. Unfortunately, the manual does not provide any further information on what the product is or what it does.

Product Usage Instructions

Without further information on what the product is, it is impossible to provide instructions on how to use it. It is recommended to refer to other sources, such as the product packaging or website, for more information on the ROGUE and its usage. If you have any questions or concerns about using the product, it is also recommended to contact customer support for assistance.

Congratulations on your decision to install the world's finest high performance, high efficiency shower head. It is likely to be the last shower fixture vou will ever have to buy! Oxygenics® is pleased to provide you with the ultimate product warranty.

NEED HELP? CALL CUSTOMER SERVICE!

If you are missing parts or have questions about the products you purchased, please do not return this item to the store where it was purchased. Our Customer Service team can be contacted by:

• **Phone**: 1-866-440-9257 or 775-420-5600

Live Chat: www.oxygenics.com
Online: www.oxygenics.com/claims
Business hours: Monday – Thursday

LIMITED LIFETIME PERFORMANCE WARRANTY

Oxygenics shower heads are lifetime warranted never to clog or fail, and to operate properly. In the event of clogging or failure Oxygenics will, at its election, repair, replace or make appropriate adjustment where Oxygenics inspection discloses any defects occurring in normal usage. Defects or damage caused by use of other than genuine Oxygenics parts are not covered by this warranty.

CONDITIONS

This warranty does not cover loss or damage of any kind resulting directly or indirectly from alteration, misuse or abuse of the product, or from its installation or removal (including scratching). Oxygenics' liability under this warranty shall not in any case exceed the contract price for the product. Oxygenics reserves the right to make changes and improvements in its products without incurring any obligation to similarly alter products previously purchased. SHALL NOT EXTEND TO INCIDENTAL OR CONSEQUENTIAL DAMAGES INCURRED AS A CONSEQUENCE TO ANY DEFECTS COVERED BY THIS WARRANTY, nor shall it apply to normal wear and tear, or when misuse, negligence, or accident are evident. This warranty is in lieu of all other warranties, express or implied. No one is authorized to assume any other liability for Oxygenics in connection with this product. This warranty gives you specific rights. You may have other rights under state law. Warranty is only valid within the U.S.

SUBMITTING A WARRANTY CLAIM

To obtain warranty service first contact Oxygenics by writing to 976 United Circle, Sparks, NV 89431 or by calling 1-866440-9257 or 775-420-5600 within the USA. Proof of purchase from the original consumer must accompany all warranty claims. Please do NOT return your product without first contacting Oxygenics to obtain a Return Authorization Number and further instruction (shipping and handling fees will apply). A Return Authorization Number is required for all warranty claims and must be obtained PRIOR to submission. After 30 days from the date of purchase, shipping and handling fees will apply. Different fees may apply outside the continental U.S.

ONLINE AUCTION PURCHASES

Products sold through online auctions may not be eligible for rebates or other special offers from Oxygenics. Online auction confirmations are not accepted for warranty verification. To obtain warranty service, an original or copy of the sales receipt from the original retailer is required. Oxygenics will not replace missing components from any package purchased through an online auction.

STOP! NEED HELP?

PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE. If you need installation assistance, replacement parts or have questions regarding our warranty, our Customer Service team can be contacted by:

• PHONE: 1-866-440-9257 or 775-420-5600

LIVE CHAT: <u>www.oxygenics.com</u>
EMAIL: <u>support@oxygenics.com</u>

• ONLINE: www.oxygenics.com/claims

Documents / Resources



oxygenics Rogue Chrome Square Dual-Combo Shower Head [pdf] User Manual Rogue Chrome Square Dual-Combo Shower Head, Rogue, Chrome Square Dual-Combo Shower Head, Dual-Combo Shower Head, Square Dual-Combo Shower Head, Dual-Combo Shower Head, Head

References

- Oxygenics Pure Bathing Genius
- Submit a Warranty Claim Oxygenics

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