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Ottoadapter MX-XXXX Wireless Apple CarPlay Android Auto Adapter with Mirroring

Ottoadapter MX-XXXX Wireless Apple CarPlay Android Auto Adapter with Mirroring User Manual

Contents

Ottoadapter MX-XXXX Wireless Apple CarPlay Android Auto Adapter with Mirroring

Product Information

Specifications

- Supports cars with wired Carplay or Android Auto
- Compatible with iPhone and Android phones
- Wireless Carplay and Airplay functions supported
- Supports Android 11 and above for Android Auto

Product Usage Instructions

How to Confirm Compatibility

- To confirm compatibility, check if your car's original system supports wired Carplay or Android Auto. Connect your iPhone to the USB port for Carplay or an Android 11+ phone for Android Auto to test compatibility.

Bluetooth Connection Interface Missing

- If the Bluetooth interface is missing, reconnect the MX adapter to the car.
- It should connect automatically.

MX Crashes and Restarts

- If MX crashes on the first connection, re-plug the adapter without disconnecting the phone.
- It will reconnect automatically.

Switching Between Wired Carplay or Android Auto

- Unplug the MX adapter to switch back to the original car's wired Carplay or Android Auto functions.

Troubleshooting Wireless Connectivity

- For wireless Carplay or Android Auto issues, ensure proper permissions and connectivity settings on your phone.
- For Airplay, switch MX to Airplay mode and connect your iPhone to the MX's WiFi network for mirroring.

Full-Screen Display Issues

- Display size limitations are based on the original car's protocols for Carplay and Android Auto.

Frequently Disconnected MX

- If MX frequently disconnects, refer to the manual for troubleshooting steps.

Music Freezing Issues

- Restart the phone and MX, ensure network connection, try a different music app, and update to the latest software version.
- If issues persist, follow manual steps for further assistance.

Side Control Button Issues

- Use on-screen controls or voice commands.
- Update to the latest version and refer to the manual for troubleshooting steps if issues persist.

FAQ

How to confirm whether it can be used in my car?

A. This box supports cars with wired carplay or Android Auto . Please first confirm whether the original car has wired carplay or wired Android Auto function . If the car machine can use wired carplay, you can use the wireless carplay and Airplay functions of the box. The car machine can Using wired Android Auto, you can use the wireless Android Auto function of the box. B. The specific method is 1. You can try to connect your iPhone to the USB port of the original car that supports the carplay protocol to see if you can enter the Carplay interface; 2. You can try to connect a mobile phone that supports Android 11 and above and supports Android Auto to the original car. Use the USB port of the android auto protocol to see if you can enter the Android auto interface.

What should I do if the Bluetooth connection interface does not appear after MX is connected to the original car?

A. The MX box does not have a Bluetooth connection interface. You can directly connect to the Bluetooth AdampterMX-XXXX of the MX to enter the Carplay or android auto interface. B. Please check whether the USB cable is plugged in correctly, tightly and in place according to the instruction manual. C. Choose another USB port on the original car to try, and do not plug other devices into other USB ports. D. Restore the original car system to factory settings and reconnect, replace the USB cable (you can replace it with an Android phone data cable) E. Try to use PC upgrade method to perform upgrade test. If the above methods fail to connect to the car, please refer to the manual and upload a LOG to us, indicating the model year and fault phenomenon, the VIN code of the car (driver number) and send us a screenshot of the successfully uploaded interface. The engineer will Analyze immediately.

MX crashes and restarts when connected to a car for the first time?

Please do not disconnect the connected mobile phone. Re-plug the MX and it will connect automatically. This is normal.

How to switch between wired Carply or Android Auto?

If you want to use wired carplay or Android Auto, you can unplug our product and directly use the original car's wired carplay or Android Auto function.

Can't connect to wireless carplay or Android Auto , Airplay

iPhone: A. You need to select Allow when Use Carplay pops up on your phone B. Mobile phone - Settings - General - Carplay, clear the connected devices Mobile phone - Settings - General - Transfer or restore Iphone - Restore - Restore network settings , restart the phone and reconnect C. If the connection still fails, there is no need to disconnect the connected mobile phone. Re-plug the U2Air Pro from the USB port on the car and wait for automatic connection. D. If you still can't connect, please check for updates on the APP. Android A. You need to select Allow when Use Carplay pops up on your phone B. Mobile phone - Settings - General - Carplay, clear the connected devices; Mobile phone - Settings - General - Transfer or restore Iphone - Restore - Restore network settings , restart the phone and reconnect C. If the connection still fails, there is no need to disconnect the connected mobile phone. Re-plug the U2Air Pro from the USB port on the car and wait for automatic connection. D. If you still can't connect, please check for updates on the APP Airplay A. Confirm that MX has switched to Airplay mode, double-click the function button to make the blue light flash, and then the screen projection instruction interface will appear. B. Confirm that the iPhone's WiFi has been connected to the MX's WiFi - adapter-xx and then select Airplay on the iPhone shortcut interface. Find the name of MX and click to start mirroring..

What should I do if it cannot be displayed in full screen?

Carplay: Since the function of this product is realized through the original car carplay protocol, the size of the wired carplay screen display is the display size of the wireless carplay Android Auto: Since the function of this product is implemented through the original car Android Auto protocol, the screen display size of wired Android Auto is the display size of wireless Android Auto.

What should I do if MX is frequently disconnected, restarts repeatedly, and does not turn on?

A. Please check whether the USB cable is plugged in correctly, tightly and in place according to the instruction manual. B. Replace the USB cable (you can replace it with an Android phone data cable) C. You can try the PC upgrade method for upgrade testing. D. If the problem still exists after doing all the above 3 items, please refer to the manual and upload a LOG to us, indicating the model year and fault phenomenon, the car's VIN code (driver's number) and send us a screenshot of the successfully uploaded interface.

What should I do if the music often freezes during use?

A. Restart the phone and A2Air Pro and ensure that the phone network connection is normal B. Change an APP player and change a song C. Follow the steps in the manual to upgrade to the latest version of the software online. D. If it is still stuck, please refer to the manual and upload a LOG to us, indicating the model year and fault phenomenon, the car's VIN code (driver's number) and send us a screenshot of the successfully uploaded interface.

Why don't the previous song, next song, and call and answer buttons on my side control work?

A, you can use the soft keys on the screen or voice control B. Please follow the instructions and update to the latest version for testing. C. If you still have problems after updating, you can refer to the manual and upload a LOG to us, indicating the model year and fault phenomenon, the VIN code of the car (driver's number) and send us a screenshot of the successfully uploaded interface.

What should I do if the screen is blurry, black, or the display is incomplete?

Please refer to the manual to upgrade to the latest version for testing first. If the problem persists, please upload a LOG to us according to the steps in the manual, indicating the model year, fault phenomenon, the car's VIN code (driver's number) and send a screenshot of the successfully uploaded interface. Give us

What should I do if there is no sound on the phone?

After connecting to the MX , the mobile phone's Bluetooth is prohibited from connecting to other Bluetooth devices, and do not connect to the original car's Bluetooth.

Do I need to reconnect my phone every time I get in the car?

A. Normally, there is no need to connect manually every time. MX will automatically connect to the mobile phone and enter CarPlay or Android Auto. B. If the mobile phone cannot be connected every time you get in the car and you need to unplug and plug the box again to connect, please follow the instructions and enter the backend website 192.168.1.101 to adjust the delay mode and adjust it to delay mode 2.

Does the product have to be connected to wifi and bluetooth?

iPhone: When connecting to carplay, you need to use your mobile phone to connect to the Bluetooth of MX , and then the mobile phone will automatically connect to the wifi of the box to realize the wireless carplay function. Android Auto: When connecting to Android Auto, you need to use your mobile phone to connect to the Bluetooth of MX , and then the mobile phone will automatically connect to the wifi of the box to realize the wireless Android Auto function. Airplay: You don't need to pair Bluetooth when connecting to cast the screen. You only need to connect to WiFi, enter the password 88888888, and then click Airplay on your phone to cast the screen.

Can multiple mobile phones be connected?

Yes, but only one mobile phone can be connected when using one function . If you need to change to another mobile phone, you need to turn off the wifi and Bluetooth of the connected mobile phone. After the box returns to the original car interface, connect to another mobile phone or switch the connection mode. Just cast the screen.

How long does it take to successfully connect to the mobile phone after starting the car?

It takes about 30 seconds to 1 minute, which may vary depending on the model.

Can MX be used to watch Netflix videos?

MX uses wireless carplay and Android Auto. Neither wireless carplay nor Android Auto support video playback. The screen projection function can be used to play videos on the car screen

Can MX be used with a rear-mounted machine head?

If the rear-mounted phone head has wired Carplay or Android Auto and can be used normally, you can try to use MX . However, due to differences in domestic and foreign phone heads, some phone heads may be incompatible.

Will the adapter drain the vehicle's battery after the vehicle is locked?

After turning off the vehicle, if the vehicle's USB port is powered for a long time, it is recommended to unplug the MX from the vehicle before locking the vehicle. MX consumes approximately 0.5w per hour when not in use

Does MX have GPS ?

MX does not have a GPS antenna. The GPS signals required for Carplay and Android Auto maps come from the GPS signal of the mobile phone.

Incoming calls are not displayed on the screen

A, please make sure that the mobile phone is not connected to the Bluetooth of the original car B. If it still cannot be displayed on the carplay or Android Auto interface after confirmation, please update to the latest version for testing. C. If you still have problems updating the latest version, please refer to the manual and upload a LOG to us, indicating the model year and fault phenomenon, the VIN code of the car (driver's number) and send us a screenshot of the successfully uploaded interface. Our engineer will respond first time to analyze

Documents / Resources

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MX-XXXX, MX-XXXX Wireless Apple CarPlay Android Auto Adapter with Mirroring, Wireless Apple CarPlay Android Auto Adapter with Mirroring, Apple CarPlay Android Auto Adapter with Mirroring, CarPlay Android Auto Adapter with Mirroring, Android Auto Adapter with Mirroring, Auto Adapter with Mirroring, Adapter with Mirroring, Mirroring

References

- **User Manual**