




## oraimo OSW-11N Smart Watch User Guide

[Home](#) » [oraimo](#) » oraimo OSW-11N Smart Watch User Guide 



### Smart Watch

Model: OSW-11N

Hereby, ORAIMO TECHNOLOGY LIMITED.

Declares that this Smart watch is in compliance with the essential requirements and other relevant provisions of directive 2014/53/EU.

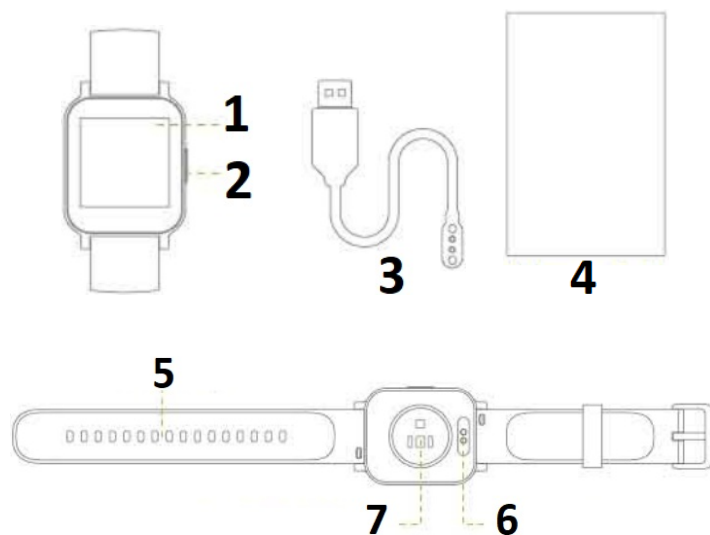
**Please read this Guide carefully before using the product**

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### Contents

- [1 Product Overview](#)
- [2 Basic Product Specifications](#)
- [3 Setting Up Your Smart Watch](#)
- [4 Getting To Know Your Smart Watch](#)
- [5 Troubleshooting](#)
- [6 Customer Service](#)
- [7 Caution](#)
- [8 EU Declaration of Conformity](#)
- [9 WARRANTY CERTIFICATE](#)
- [10 WARRANTY TERMS & CONDITIONS](#)
- [11 Documents / Resources](#)
- [12 Related Posts](#)

## Product Overview



1. Full Touchscreen
2. Side Button
3. Recharge Cable
4. Welcome Guide
5. Wrist Strap
6. Charging Port
7. Heart Rate Sensor

## Basic Product Specifications

\* Lab test result

Display Screen :	1.4" color TFT display
BT Version :	V5.1
Battery Capacity :	180mAh
Battery Type :	Lithium polymer battery
Standby Time :	Up to 20 days
Watch Size :	41*35.2*9.7mm
Material :	ABS/PC/TPU
Waterproof :	IP68

## Setting Up Your Smart Watch

### Install


For the best experience we recommend using the F Fit App iOS and Android.




IOS

Google Play



 iOS 9.0 or above

 Android 4.4 or above

## Setting up the smart watch on your phone

### To get started

Find the F Fit App in one of these locations, depending on your device:



The Apple App Store for iPhone.



The Google Play Store for Android phone.

### Pairing



(1)

(2)

(3)

1. Turn on the Bluetooth
2. Open the F Fit app. Go to the “Device” page and tap “Pair device”.
3. Click the device name to match.

Note: F Fit app is only compatible with smartphones, not tablets PCs.

## Getting To Know Your Smart Watch

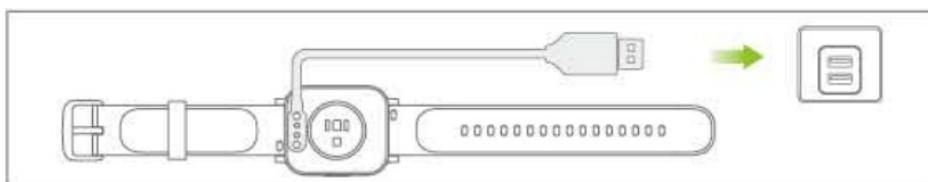
### Wrist Placement

For all-day wear, your watch should usually rest a finger's width below your wrist bone and lay flat, as you would normally wear a watch.



### Charging Your Watch

Connect the metal contacts on the charging dock to those on the back of the device, then put them on a flat surface.



Connect the charging cradle to a power supply, the device's screen will light up and display the battery level.



The charging deck is not water resistant. Wipe the port, metal contacts, and the device dry during charging.

### Controls

#### Side Button



1. Wake the screen
  2. Return to the home screen
- Pause/resume the sport

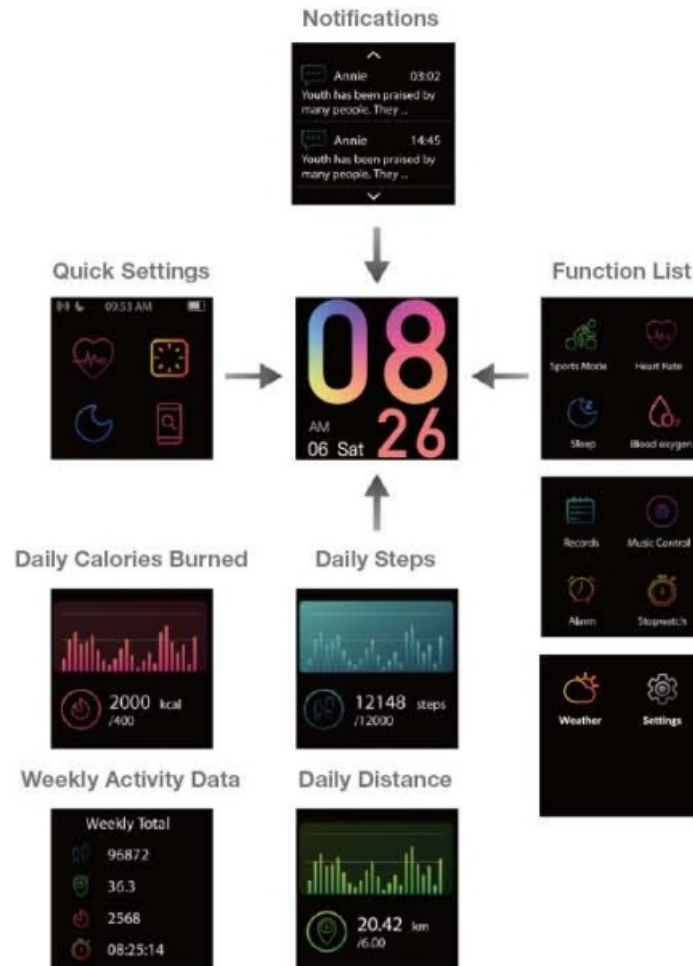


Power on/off the watch  
End/resume the sport

#### Full Touch Screen



1. Hold the home screen to change the watch face
2. Swipe to go different interfaces
3. Tap to enter the function
4. Swipe the screen to the right to return to the previous interface



## Troubleshooting

### Can't connect with BT.

1. Make sure your device supports BT 5.1. Make sure your device's software is or above iOS 9.0 or Android 4.4.
2. Restart BT and reconnect after 20 seconds.
3. Restart mobile phone.
4. Make sure mobile phone is not connected with other device.
5. Make sure Joywear 2 is running in system.

### Can't search the product.

Make sure your location services are enabled (GPS is working), the product has enough power, the product does not connect with other phone and under activated state, then keep the product close to your phone. If still can not search it, please turn off BT function and reconnect after 20 seconds.

### Can't monitor heart rate.

Make sure you wear tightly enough to monitor heart rate.

### Can't receive notifications after enabling it.

Android phone: Make sure the product is connected with your phone. Allow Joywear 2 App to access notifications. If any security App installed, add Joywear 2 to trust list.

iPhone: Make sure the product is connected with your phone. Reboot your phone and reconnect it with the product.

### Is the product waterproof?

This product supports IP68 waterproof which allows the product to be held in water for a maximum of 30 minutes at a depth of 1 metre. You can wear it while washing your hands, having a cold shower or washing your car. Please do not wear it while diving or scuba diving.

### Do I need to connect BT all the time? Are there data left when product disconnected with mobile via BT?

Data will be kept in product for seven days. When product is connected with mobile, data will be uploaded to mobile automatically. Kindly synchronize product data to mobile in time.

Note: Call and message notifications only work under BT connection status.

### Customer Service



#### Email

India: [care.in@oraimo.com](mailto:care.in@oraimo.com)

Nigeria: [care.ng@oraimo.com](mailto:care.ng@oraimo.com)

Kenya: [care.ke@oraimo.com](mailto:care.ke@oraimo.com)

Ghana: [care.gh@oraimo.com](mailto:care.gh@oraimo.com)

Morocco: [care.mo@oraimo.com](mailto:care.mo@oraimo.com)

### 365 DAYS WARRANTY



### FCC Caution:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the users authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### IMPORTANT NOTE:

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**FCC Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

**Caution**

1. Risk of explosion if battery is replaced by an incorrect type, dispose of used batteries according to the instructions.
  - disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion;
  - leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas;
  - a battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable
2. EUT Temperature: 5~+40°C.

**Operating Frequency:**

BT: 2402-2480MHz

**Modulation mode:**

CFSK ( BLE)

**EU Declaration of Conformity**

**in accordance with**

**Annex VI of Directive 2014/53/EU of the European Parliament and of the Council**

**1. For the following Radio equipment:**

Model: OSW-11N

Product: Smart Watch

Trade name or Brand: oraimo

Software / Hardware number: V4.4 / V2.1

**2. Name and address of the manufacturer or his authorized representative:**

Manufacturer: ORAIMO TECHNOLOGY LIMITED

Address: FLAT 39 8/F BLOCK D WAH LOK INDUSTRIAL CENTRE 31-35 SHAN MEI STREET FOTAN NT

**3. This declaration of conformity is issued under the sole responsibility of the Manufacturer.****4. Object of the declaration (identification of the radio equipment allowing traceability; it may include a colour image of sufficient clarity where necessary for the identification of the radio equipment):****5. The object of the declaration described above is in conformity with the relevant Union harmonization legislation:**

Directive 2014/53/EU (RED)

**6. References to the relevant harmonised standards used or references to the other technical specifications in relation to which conformity is declared:**

**Article 3.1a Health:** EN 62479:2010

**Article 3.1a Electrical Safety:** EN62638-1:2014+A11:2017

**Article 3.1b:** ETSI EN 301 489-1 V2.2.3 (2019-11)

ETSI EN 301 489-17 V3.2.4 (2020-09)

**Article 3.2:** ETSI EN 300 328 V2.2.2 (2019-07)

**7. Notified Body Name:** Eurofins Electrical and Electronic Testing NA, Inc.

**Notified Body Number:** 0980

**Notified Body Assessment Performed:**

Module B/C on Article 3.1a, 3.1b, 3.2 and 3.3

**Technical File Identification Number:** N/A

**8. Where applicable, description of accessories and components, including software, which allow the radio equipment to operate as intended and covered by the EU declaration of conformity:**

User instructions are provided in the User Manual. The Software and Hardware versions are specified above.

**9. Additional information:**

Referring to Article 10.2 of the Directive, this equipment is so constructed that it can be operated in all Member States, without infringing applicable requirements on the use of radio spectrum.

Referring to Article 10.10 of the Directive, there are no restrictions on putting this equipment into service or of

requirements for authorisation of use. Please refer to the User Manual for details.

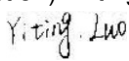
**On behalf of:**

**Manufacturer:** ORAIMO TECHNOLOGY LIMITED

**Address:** FLAT 39 8/F BLOCK D WAH LOK INDUSTRIAL CENTRE 31-35 SHAN MEI STREET FOTAN NT

(place and date of issue): Shenzhen, 2021-10-28

(name, function): Yiting, Luo/ Manager

(signature): 

## WARRANTY CERTIFICATE

<b>Name :</b>	
<b>Address :</b>	
<b>Tel. No. :</b>	
<b>Date of purchase :</b> (dd/mm/yy)	
<b>Store name :</b>	
<b>Warranty period :</b>	

## WARRANTY TERMS & CONDITIONS

- \* All quality-related defects on items sold directly by oraimo or oraimo's authorized resellers are covered by an extensive warranty, starting from the date of purchase.
- \* oraimo's limited warranty is restricted to the country of purchase. The limited warranty is void on items taken outside the country they were originally bought in or shipped to directly from an authorized online purchase.
- \* This warranty covers only original oraimo products. It is not applicable to normal wear and tear, or any defects arising from damage caused by misuse of this product.
- \* Warranty is for the primary product only non transferable. Any free additional product(s) are not covered in this warranty.
- \* If the product fails regardless of usage in compliance with the instruction manual and other written precaution, replacement will be provided free of charge.
- \* To claim the warranty, contact the services team from the platform or store where you bought from.

[www.oraimo.com](http://www.oraimo.com) 


 @oraimo.fans

 @oraimo fans

 [support@oraimo.com](mailto:support@oraimo.com)

**Keep Exploring**

## Documents / Resources

	<p><a href="#">oraimo OSW-11N Smart Watch</a> [pdf] User Guide OSW-11N, OSW11N, 2AXYP-OSW-11N, 2AXYPOSW11N, OSW-11N Smart Watch, OSW-11N, Smart Watch</p>
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