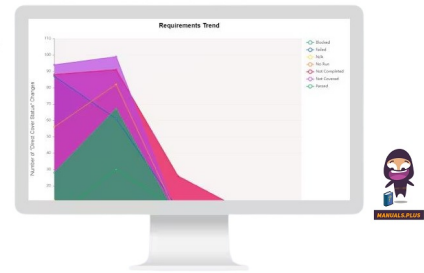


**opentext™**  
**opentext**  
**Application**  
**Quality**  
**Management**



# opentext Application Quality Management Owner's Manual

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**opentext™**

## opentext Application Quality Management



## Specifications

- Product Name: OpenText Application Quality Management
- Versions: 25.1, 24.1, 17.0.x, 16.0.x, 15.5.x
- User Interface: Web Client, Desktop Client
- System Requirements: Any browser on any OS

## Product Information

### Comparing OpenText Application Quality Management versions

For more than a decade, OpenText™ Application Quality Management (ALM Quality Center) has been helping thousands of organizations worldwide manage their software testing and quality assurance, and you are among them. OpenText continues to release modern features to meet your changing needs in response to the new trends in software delivery. Upgrade to the latest version to maximize the value of your investment in the product.

## Product features & Feature benefits

### Web Client Features

- E-signature support for requirements module.
- DevOps Aviator AI-based suggestions for manual tests.
- Test Runs module, Managing favorites, enhanced filtering, Requirements grid view.
- Support for non-English languages, Accessibility with keyboard navigation, Advanced workflow.
- Customizable workflow, Releases module, Requirements module.
- Create and view test coverage for requirements. Create test sets and instances.
- View requirement coverage for tests, Test Plan module.
- Automated test execution, Defects module, Dashboard view, Manual test execution.

### Desktop Client Features

- Recycle bin for Test Plan and Test Lab modules.
- My Homepage with Shared overview, My Dashboard, My Work.
- Client Launcher for desktop client Quality of Things (QoT) client.
- OData feed for reporting and analytics.
- Custom grouping in defects age graphs, Test execution treemap.
- Cycle-time graph for defects.

Version					
Product features	Feature benefits	25.1	24.1	17.0.x	16.0.x 15.5.x
<b>User interface and client</b>					
Web Client - e-signature support, requirements module only	Increase auditability	☑			
Web client - DevOps Aviator	AI-based suggestions for manual tests	☑			
*Web Client—Test Runs module	Perform your QA tasks from any browser on any OS meeting system requirements.		☑		
*Web Client— Managing favorites	<ul style="list-style-type: none"> <li>Enhance user experience and productivity</li> <li>Expand the choice of user devices for QA workforce</li> <li>Eliminate the cost and effort of desktop client deployment</li> </ul>		☑		
*Web Client— Enhanced filtering			☑		
*Web Client— Requirements grid view			☑		
*Web Client— Support non-English languages			☑		
*Web Client— Accessibility with keyboard navigation			☑	☑	
*Web Client— Advanced workflow			☑	☑	

\*Prior to 24.1, Web Client was called Web Runner.

Version					
Product features	Feature benefits	25.1	24.1	17.0.x	16.0.x 15.5.x
<b>User interface and client</b>					
*Web Client— Customizable workflow	Perform your QA tasks from any browser on any OS meeting system requirements.		☑	☑	
*Web Client— Releases module	<ul style="list-style-type: none"> <li>Enhance user experience and productivity</li> <li>Expand the choice of user devices for QA workforce</li> <li>Eliminate the cost and effort of desktop client deployment</li> </ul>		☑	☑	
*Web Client— Requirements module			☑	☑	
*Web Client— Create and view test coverage for requirements	Perform your QA tasks from any browser on any OS meeting system requirements.		☑	☑	
*Web Client— Create test sets and instances	<ul style="list-style-type: none"> <li>Enhance user experience and productivity</li> <li>Expand the choice of user devices for QA workforce</li> <li>Eliminate the cost and effort of desktop client deployment</li> </ul>		☑	☑	
*Web Client— View requirement coverage for tests			☑	☑	
*Web Client— Test Plan module			☑	☑	☑
*Web Client— Automated test execution			☑	☑	☑
*Web Client— Defects module			☑	☑	☑
*Web Client— Dashboard view			☑	☑	☑
*Web Client— Manual test execution			☑	☑	☑
Web-based site administration	Perform your admin tasks from any browser in any OS meeting system requirements. <ul style="list-style-type: none"> <li>Enhance user experience and productivity</li> <li>Expand the choice of administrator devices</li> <li>Eliminate the cost and effort of desktop client deployment</li> </ul>		☑	☑	☑
Desktop Client— Recycle bin for Test Plan and Test Lab modules	Safeguard entities from accidental deletion, minimizing the impact of user errors on data loss.		☑		

\*Prior to 24.1, Web Client was called Web Runner.

		Version				
Product features	Feature benefits	25.1	24.1	17.0.x	16.0.x	15.5.x
<b>User interface and client</b>						
Desktop Client— My Homepage— Shared overview	Project managers or team leaders can share their personal overview with the team to facilitate communication.	✓				
Desktop Client— My Homepage— My Dashboard	Easy access to personal work items and dashboard, boosting productivity.	✓	✓	✓		
Desktop Client— My Homepage— My Work		✓	✓	✓	✓	
Client Launcher for desktop client	Run Desktop Client on Windows without dependency on IE browser and .NET framework.	✓	✓	✓	✓	
Quality of Things (QoT) client	Perform manual testing anywhere using tablet devices, even at places without OpenText Application Quality Management server connectivity.	✓	✓	✓	✓	
<b>Reporting and analytics</b>						
OData feed	With OData feed, you can send data to BI or ETL tools (such as Microsoft PowerBI®) for advanced analytics.	✓				
Custom grouping in defects age graphs	Provide a flexible way of configuration allowing you to divide defects into a custom number of groups at a custom age interval.	✓				
Create report templates with 64-bit Microsoft Office	64-bit versions of Microsoft® Office are becoming more mainstream. This removes the limitation of using 32-bit version Office only for creating report templates.	✓				
Test execution treemap	Get an intuitive presentation of the status and scale of each test set. Easily notice problematic areas and drill down.	✓	✓			
Test Lab—Project Report— Test set execution preview	Review the relevant test design steps and parameters before execution, to avoid unnecessary failures.	✓	✓			
'Total' line in progress graph	Better visualize the relationship between overall progress and the progress of sub-categories.	✓	✓			
Cycle-time graph for defects	Analyze end-to-end time span to identify the cause of delays.	✓	✓	✓		

		Version				
Product features	Feature benefits	25.1	24.1	17.0.x	16.0.x	15.5.x
<b>Reporting and analytics</b>						
Anomalies graph for defects	Analyze how long defects remained in a specific phase for a specific duration, to detect anomalies.	✓	✓	✓		
Quality Insights— KPI cards for requirements and test instances	Faster and more flexible analytics powered by Elasticsearch, enabling many analysis methods, including KPI cards for monitoring against your quality goals.	✓	✓			
Quality Insights— KPI cards for defects		✓	✓	✓		
Planned vs. Actual graph— Calculate the 'plan' line based on planned execution date	Provide more options to define what you want the 'Plan' line to represent.	✓	✓			
Planned vs. Actual graph— Choose 'complete' statuses	Give more flexibility in defining what test instance statuses are considered 'complete' so that they are included when calculating the "Actual" line.	✓	✓			
Planned vs. Actual graph for test instances	Show the actual test execution progress versus the planned progress, so that actions can be taken to address issues that affect test progress.	✓	✓	✓	✓	
Composite graph	Discover correlation between different events by putting together data from multiple graphs.	✓	✓	✓	✓	
Health report	Provide a collection of graphs that gives managers a clear picture of product/ project health.	✓	✓	✓	✓	
New look and feel of graphs	Satisfy the need for a modern reporting system.	✓	✓	✓	✓	
<b>Integrations and APIs</b>						
REST API calls for managing API keys	Using REST APIs for managing API keys provides a secure, standardized, and scalable approach, making it easier to distribute, control access to, and audit the usage of API keys in various applications and environments.	✓				
REST API calls for customizing project lists	Making it easy to customize project lists using script/program.	✓				
*Web Client— Defects module	Perform manual testing anywhere using tablet devices, even at places without OpenText Application Quality Management server connectivity.	✓	✓	✓	✓	



		Version				
Product features	Feature benefits	25.1	24.1	17.0.x	16.0.x	15.5.x
<b>Integrations and APIs</b>						
<b>Core REST API</b>	Ease the development of custom integrations, as well as programs/ devices that perform OpenText Application Quality Management operations automatically or exchange data with it.	✓	✓	✓	✓	
<b>Microsoft Teams integration</b>	Facilitate collaboration by sending notification of OpenText Application Quality Management events to Microsoft Teams* chat.	✓	✓	✓		
<b>Test Management Jira plugin</b>	See test status from Jira software without logging into OpenText Application Quality Management.	✓	✓	✓	✓	
<b>Test Management Azure DevOps extension</b>	See test status from Azure DevOps without logging into OpenText Application Quality Management.	✓	✓	✓	✓	
<b>SAP Solution Manager (Solman) Connector</b>	Combine the strengths of SAP Solution Manager and OpenText Application Quality Management to manage your development and QA. Synchronize Solution Manager BPH and ITSM artifacts to align teams, and access BPCA (Business Process Change Analysis) for efficient change impact testing.	✓	✓	✓	✓	
<b>Integrations (other than SAP Solman) through OpenText Connect</b>	Enable building a toolchain across application lifecycle, from portfolio management, agile planning, test management, to service management.	✓	✓	✓	✓	
<b>Application Automation Jenkins plugin</b>	Enable CI/CD and DevOps practices by using OpenText Application Quality Management Center to manage automated tests, code analysis and other tasks performed by third-party tools in Jenkins jobs.	✓	✓	✓	✓	
<b>Test runs injection for OpenText® Software Delivery Management</b>	Help hybrid-mode development teams consolidate all test runs data into a single point of truth.	✓	✓	✓	✓	
<b>Google Sheets add-on</b>	Enable uploading requirements, tests, and defects from Google Sheets directly to OpenText Application Quality Management.	✓	✓	✓	✓	
<b>Microsoft Excel add-in</b>	Enables uploading requirements, tests, and defects from Microsoft Excel directly to OpenText Application Quality Management.	✓	✓	✓	✓	

		Version				
Product features	Feature benefits	25.1	24.1	17.0.x	16.0.x	15.5.x
<b>Integrations and APIs</b>						
<a href="#">Business Views Microsoft Excel add-in</a>	You can analyze OpenText Application Quality Management data using the capabilities available in Microsoft Excel.	✓	✓	✓	✓	
<b>Security and compliance</b>						
<b>Audit log—Log customizations on project entities and requirement types</b>	Monitor activities and face audits confidently with detailed change records.	✓				
<b>Audit log—Audit filter</b>		✓	✓			
<b>Audit log—Log site parameter changes</b>		✓	✓			
<b>Audit log—Log IP addresses of connected users</b>		✓	✓	✓		
<b>Audit log—Log changes to workflow scripts</b>		✓	✓	✓		
<b>Audit log—Entity relations</b>		✓	✓	✓		
<b>Audit log—Log entity changes</b>		✓	✓	✓	✓	
<b>Audit log—User auditing</b>		✓	✓	✓	✓	
<b>Add database server of the MS-SQL (AAD Auth.) type</b>	By using Azure Active Directory (AAD) for identity management, support modern security features for database authentication and facilitate centralized identity management.	✓				
<b>Single Sign-On (SAML 2.0 and OpenID)</b>	With SSO, enterprises can leverage trusted Identity Providers to centralize user authentication management for multiple applications, reducing the complexity of it. SSO authentication is required by many regulations, security standards and guidelines.	✓	✓	✓	✓	
<b>API Key authentication for API integrations</b>	Provide a secure authentication mechanism for external applications accessing OpenText Application Quality Management's API.	✓	✓	✓	✓	

		Version				
Product features	Feature benefits	25.1	24.1	17.0.x	16.0.x	15.5.x
<b>Administration</b>						
Client management	Put Web Client management under Site Administration, allowing enabling or disabling Web Client or its modules for individual projects.	✓				
API key management	Put API key management under Site Administration with enhanced functionality.	✓				
SaaS license assignment by customer admin	OpenText Application Quality Management SaaS customer admin can assign licenses among different departments in their organization, with a friendly screen.	✓				
View license usage and allocation by OpenText Application Quality Management SaaS customer admin	OpenText Application Quality Management SaaS customer admin gets better visibility of how their licenses are consumed in the organization and sub-organizations, optimizing their license purchase decision.	✓	✓			
Wizard guided SSO configuration	Simplify the complicated SSO configuration work.	✓	✓			
Test Execution Agent monitoring	Gain visibility to all the test execution hosts registered with your OpenText Application Quality Management server to better manage them.	✓	✓			
OpenText Application Quality Management Robot—Exporting projects with less temporary storage	Save cost and time when backing up a project or upgrading your OpenText Application Quality Management server.	✓	✓			
OpenText Application Quality Management Robot—Archiving Wizard	Shorten the time needed for importing/exporting projects and save manual effort.	✓	✓	✓	✓	
Site Administration REST API—Swagger API documentation	Ease the development of custom integrations, as well as programs that perform OpenText Application Quality Management administration operations automatically.	✓	✓			
**Site Administration REST API—SaaS support		✓	✓			

\*\*Site Administration REST API indicates that support SaaS can be used by customer administrators who do not have Site Admin privilege. Not all the API calls support SaaS, see the API reference for details.

		Version				
Product features	Feature benefits	25.1	24.1	17.0.x	16.0.x	15.5.x
<b>Administration</b>						
Site Administration REST API—Extended API calls (Admin Report, etc.)	Ease the development of custom integrations, as well as programs that perform OpenText Application Quality Management administration operations automatically.	✓	✓			
Site Administration REST API—On-Premises		✓	✓	✓	✓	
Importing QCP from previous versions	Simplify the upgrade from old versions of OpenText Application Quality Management.	✓	✓	✓	✓	
Customizing the OpenText Application Quality Management login window	Share announcements or notifications with users of the OpenText Application Quality Management server.	✓	✓	✓	✓	

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## FAQ

**Q: Can I run the Desktop Client on Windows without IE browser dependency?**

A: Yes, you can run the Desktop Client on Windows without dependency on IE browser and .NET framework.

**Q: Can I perform manual testing on tablet devices?**



A: Yes, you can perform manual testing anywhere using tablet devices, even without OpenText Application Quality Management server connectivity.

**Q: Is there a way to customize defect grouping?**

A: Yes, the product allows you to divide defects into a custom number of groups at a custom age interval for flexible configuration.

**Documents / Resources**



[opentext Application Quality Management](#) [pdf] Owner's Manual  
25.1, 24.1, 17.0.x, 16.0.x, 15.5.x, Application Quality Management, Quality Management, Management

**References**

- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)

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