



OpenText 24540 Cyber Resilience Program Instructions

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PROGRAM OVERVIEW

Cyber Resilience Program (CRP)

Easy, pre-paid access to OpenText Cybersecurity Services to advise, guide, and assist





Enhance and extend your security teams



Match services to specific business needs



Know your costs with simple pricing and contract structure

Gartner predicts that by 2025, a lack of talent or human failure will be responsible for more than half of significant cyber incidents.¹

Ensuring an organization's cyber resilience presents many challenges and risk points. Not all organizations can maintain the necessary in-house skills and expertise to plan, deliver, and defend their attack surface.

The OpenText™ Cyber Resilience Program (CRP) helps customers effectively reduce risk, preserve trust, and minimize disruption. From prevention, detection, and response to recovery, investigation, and compliance, we help organizations build cyber resilience. The OpenText holistic security portfolio of smarter and simple solutions can be tailored for individual needs. This can accelerate process maturity in:

- eDiscovery
- Digital forensics and investigations
- Threat detection and response
- Breach remediation
- Risk and compliance management
- Data and privacy protection
- Application security
- Vulnerability assessment

and many other areas of cybersecurity.

¹ Gartner, Gartner Predicts Nearly Half of CyberSecurity Leaders Will Change Jobs by 2025. (2023) GARTNER is a registered trademark and service mark of Gartner, Inc. and/or its affiliates in the U.S. and internationally and is used herein with permission. All rights reserved.

Case studies:

Webcor

With a small IT department, Webcor knew it needed managed security expertise to investigate potential threats across its many technology endpoints and devices.

“OpenText was very effective in risk mitigation and helping define the scope of work necessary to improve our security posture. It has given us the security framework that we need to implement and execute here at Webcor. Without OpenText, our risk profile would be much higher.”

Allen Woolley
Director IT Operations, Webcor

A leading US medical school

This leading US medical school had difficulty identifying potential exposure in the event of cyber breaches with risks of critical information being ransomed.

“Within a matter of hours, OpenText Security Services identified all the actions that the threat actor had run on the system, detected all the malicious content and provided a full scope of the sequence of events that occurred on the system.”

Spokesperson, US Medical School

Enhance and extend your security teams

OpenText Cybersecurity Services has industry-certified experts with more than 20 years of field experience in cybersecurity and advisory services. OpenText approaches cybersecurity from a unique information management angle, with more than 3,500 Professional Services staff to help customers reach their goals.

Match services to specific business needs

As a pioneer in digital forensics through the acquisition of Guidance Software (EnCase), OpenText delivers end-to-end services in Risk & Advisory Consulting and Managed Security Services to complement existing deep roots in Incident Response and Investigations.

OpenText Cybersecurity Services offers numerous consulting and delivery options to assist organizations along their complete cybersecurity journey. Services can be augmented or customized to meet specific business needs while tracking progress along the way.

Example services

Product-Related Services	Risk & Compliance Advisory	Digital Forensics & Incident Response	Managed Security Services
<u>Value Realization</u> Solution Design, Implementation, Customization, and Integrations	Security Assessment/ Security Health Check/ ECS Security Assessment	DFIR Retainer	Managed Threat Detection & Response
<u>Value Optimization</u> Managed Services, Optimization Workshop, Migration, Health Checks, and Upgrades	Privacy Capabilities Assessment	Breach Response/ Incident Response/ Insider Threat Investigation	Managed SOC/ Managed Threat Hunting
<u>Value Discovery</u> Strategy, Advisory Services, Cloud Transformation Workshops	Security and Incident Response Training Tabletop Exercises	Malware Analysis and Reverse Engineering	eDiscovery Case Management
<u>Value+ Services</u> Accelerated Innovation, End-to-End Outcome Orientation & Assistance, Flexibility Through Agility	Incident Response Readiness	Vulnerability Scanning and Penetration Testing	Managed Breach Review

Learn more



[Blog: Introducing the new Cyber Resilience Program](#)



[Security Catalog](#)



[Security Services](#)

Highlighted offerings

- [Security Assessment](#)
- [Threat Hunting](#)
- [Managed Extended Detection & Response \(MxDR\)](#)
- [Digital Forensic & Incident Response \(DFIR\)](#)

Simple engagement model

Threat actors do not provide the luxury of time. Organizations must immediately respond to their evolving threat landscape and constantly reprioritize their needs. The one-year CRP provides a fixed number of units (credits) that give customers immediate and easy access to the complete OpenText Cybersecurity Services catalog and an assigned Service Program Manager.

The CRP offering

- **Expert consultants** provide advice, guidance, and assistance in the areas of Product Value, Risk & Compliance, DFIR, and Managed Security Services.
- **A customized program plan** derived from the full portfolio of services offered by OpenText Cybersecurity Services to meet your focus and business goals, with the flexibility to adjust the plan as priorities change or incidents arise.
- **A Services Program Manager**, who becomes intimately knowledgeable about your environment and provides a single point of contact between you and all OpenText cybersecurity resources.
- **Ongoing evaluations** to track your progress towards business goals with measurable results.

OpenText Cybersecurity Services Partners

Customers who work with OpenText Partners have access to multiple channels for obtaining our Cybersecurity Services, which include resellers, managed security services partners (MSSP), remote monitoring and management partners (RMM), and managed services partners (MSP). Working with OpenText through our partners, you can augment your experience by utilizing the combined benefits of a channel with OpenText to provide the best solution for your security needs.

To talk to an OpenText Professional Services expert about this solution or other service offerings, please email SecurityServices@opentext.com or visit opentext.com/services.

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

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For more information, visit: <https://www.opentext.com/about/copyright-information> • 12.23 | 24540.EN

Documents / Resources

	<p>OpenText 24540 Cyber Resilience Program [pdf] Instructions</p> <p>24540 Cyber Resilience Program, 24540, Cyber Resilience Program, Resilience Program, Program</p>
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References

- [ot Sales and General Inquiries | OpenText](#)
- [User Manual](#)

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