



# Ooma Motion Sensor Setup Guide

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ooma motion sensor



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## Key Features



- A Status indicator light (hidden)
- B Motion sensor lens
- C Standing attachment



- D Pairing button
- E Tamper sensor
- F Battery door
- G Magnetic mounting plate

## Step 1: Install the App

To get started, download and install the **Ooma Home Monitoring** app on your iOS or Android device. The app can be found at: [ooma.com/app](https://ooma.com/app)

When the app is installed, log in using your Ooma phone number and My Ooma password. If you **forgot** your **password**, **reset** it at: [my.ooma.com](https://my.ooma.com) Complete the initial setup in the app



### Step 2: Pair Your Sensor

For the best pairing performance, hold your sensor within 10 feet of your Telo. In the mobile app, press the **“Add Sensor”** button on the Dashboard. Select the type of sensor you would like to pair. Follow the instructions on your screen to pair your sensor.



### Step 3: Mount Your Sensor

If you are using the included adhesive pads to mount your sensor, use a damp cloth to wipe the surface where you are placing your sensor.



Use the included adhesive pads or screws to mount the sensor within range of the desired area.



If desired, the motion sensor may be mounted in a 90° corner using these four screw mounts.



The included Standing attachment can be used to install the motion sensor on any flat surface without adhesive pads or screws.





### First time setup

After installing batteries for the first time, initial setup lasts 30 secs. Status indicator blinks red until complete.

### Starting pairing mode

Press and hold pairing button for five seconds to start pairing mode. Status indicator quickly blinks **green** while in this mode.



### Status indicator reference

#### First time setup

Quick red flashes 

#### Pairing mode

Quick green flashes 

#### Pairing success

Long green flash 

#### Unpairing success

Slow red flashes 

#### Motion sensed

Quick red flash 

#### Signal disconnected

Long red flash 

### Need Help?

#### Support articles

[www.ooma.com/support](http://www.ooma.com/support)

#### User manuals

[www.ooma.com/userguide](http://www.ooma.com/userguide)

#### Community forum

[forums.ooma.com](http://forums.ooma.com)

Live customer care

1-888-711-6662 (US)



## Legal

For **warranty**, **safety**, and other legal **information**, visit [ooma.com/legal](https://ooma.com/legal)

This device complies with part 15 of the FCC rules.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

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