ONESPAN Authentication Server OAS Citrix Filter Installation Guide
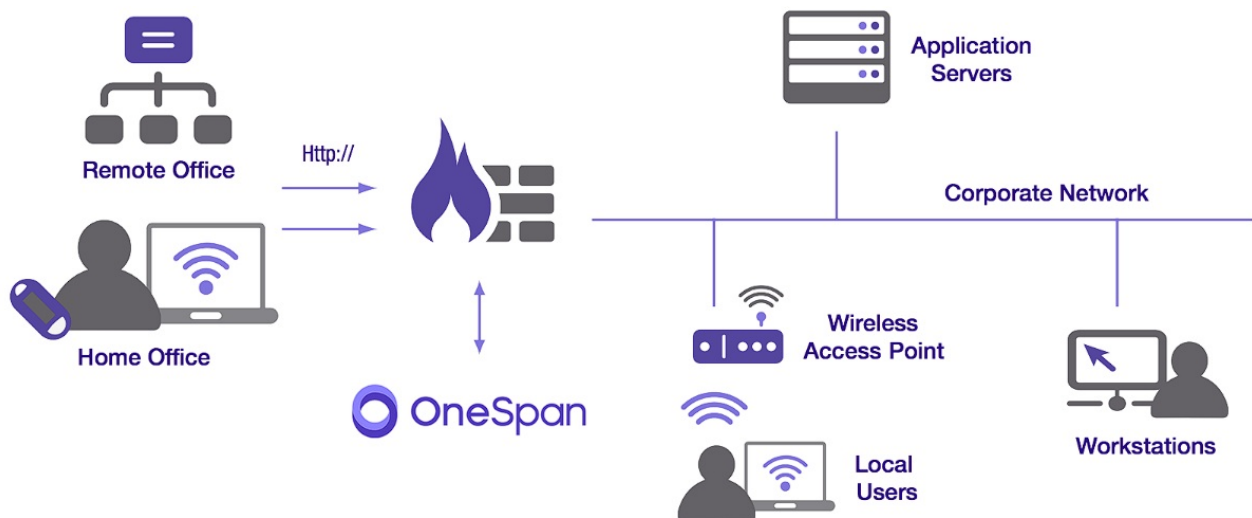
Contents

ONESPAN Authentication Server OAS Citrix Filter

ONESPAN AUTHENTICATION SERVER (OAS) CITRIX FILTER INSTALLATION PACKAGE DETAILS

1. **Project Parameters**
   - Maximum Service Hours included in this Package Four (4) hours
   - Expected Project Duration Ten (10) Business Days
   - Location of Professional Services Remote

2. **Governing Terms**

   The Professional Services are delivered pursuant to the Master Terms available for review at **www.onespan.com/master-terms**, including the Professional Services Schedule at **https://www.onespan.com/professional-services** (the "PS Schedule"), unless Customer has previously executed a written agreement for the sale of the Services, in which case such agreement shall control (the "Contract"). Terms not defined herein shall have the meaning given them in the Contract.

3. **Assumptions and Pre-requisites**
   - Packaged Services are performed remotely and during standard business hours of the Supplier office providing the Service ("Service Hours"), unless otherwise agreed in writing.
   - Supplier can perform services outside of "Service Hours" at an additional expense through a separate agreement.
   - Services can be provided on-site at Customer's location subject to an additional travel and lodging expense billed separately.
   - Services defined in this package are applicable to OneSpan Authentication Server or OneSpan Authentication Server Appliance
   - Customer must have valid licenses for:
   - OneSpan Authentication Server

     Or
   - OneSpan Authentication Server Appliance
   - Customer will establish sufficient access to use Supplier's current remote services capability.
   - Customer has a previously installed and presently operational (no pending support tickets) current version of OneSpan Authentication Server / OneSpan Authentication Server Appliance or purchased OneSpan Base Installation Package.
   - Customer's OneSpan Authentication solution utilizes a Standalone built-in MariaDB or Microsoft Active Directory (AD) data store
   - Customer has RADIUS remote access client installed, preconfigured and tested, operational with static passwords.

4. **Services**
   - Project kickoff conference call
   - Supplier will conduct a project kickoff call to set objectives and explain project phases and scope.
   - Supplier will work with the Customer to see that all prerequisites and requirements conditional for the provisioning of the Services, are fulfilled.
   - OneSpan Citrix Web Interface filter installation and configuration
   - Supplier will install and configure one (1) OneSpan Citrix Web Interface filter on an existing and operational OneSpan Authentication Server in the Customer's system environment.
   - OneSpan Citrix Web Interface filter operational verification testing
   - Supplier will perform verification tests on the installed and configured OneSpan Citrix Web Interface filter to verify that is functioning properly including:
   - Creation of test user and custom policy

- Test user authentication.

5. **Project Deliverables**

   - Deliverable # Deliverable Description
   - 0001 Test showing successful authentication of a test user.

6. **Exclusions**

   - Configuration of, or for, third party applications or hardware
   - More than one plugin installation.
   - Any Professional Services not expressly addressed in this Package.
   - Professional Services within this Package scope, beyond the 12-month timespan.

OneSpan.com

Documents / Resources

	OneSpan ONESPAN Authentication Server OAS Citrix Filter [pdf] Installation Guide ONESPAN Authentication Server OAS Citrix Filter, ONESPAN, Authentication Server OAS Citrix Filter, Citrix Filter

References

- ⊙ **Electronic Signature, Cloud Authentication, Mobile App Security | OneSpan**
- ⊙ **onespan.com/professional-services**