



Octopus IHD6 v2 2 Smart Meter User Guide

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Octopus IHD6 v2 2 Smart Meter User Guide



Your smart meter quick start guide

Six little pages to help you make the most of your new smart meter, so you can use less and save more.



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Welcome to the world of smart meters

Smart meter technology unlocks a greener future.

What are smart meters?

Smart meters are the next generation of metering. They send us your meter readings automatically, so you don't have to.

What is an In-Home Display?

The In-Home Display (IHD) is a portable touch-screen unit that connects to your smart meter wirelessly. It records your energy consumption every 30 minutes for gas and roughly every 10 seconds for your electricity and shows how much you're using in kilowatt hours (kWh) or pounds and pence.

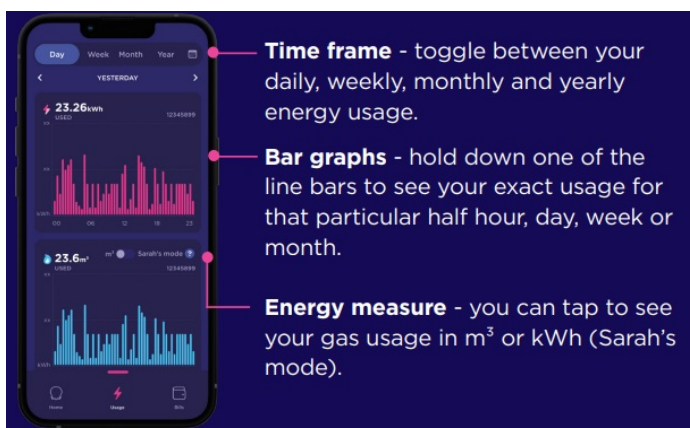
Good to know:

We usually connect to a smart meter on the day it's installed, but it can take up to two weeks (meaning you won't see anything on your IHD or app in that time either) due to the industry processes involved

If you ever need help taking manual reads from your smart meter, visit our FAQs: octopus.energy/help-and-faqs/categories/meters.

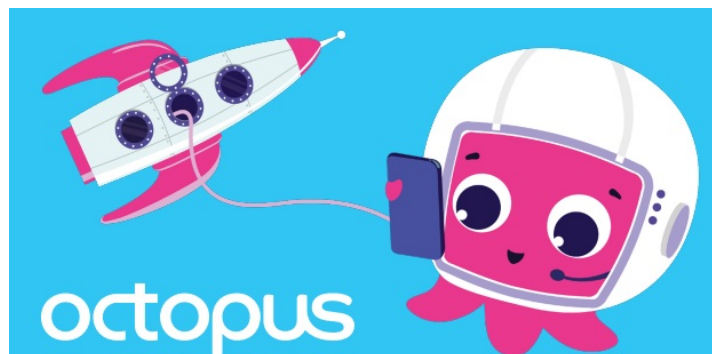
Track what you're using in our nifty app

To view your usage, tap the icon in the navigation bar.



If you don't have the app downloaded already, just search for Octopus Energy on the App Store or Google Play. P.S. You can change how often we take readings from your smart meter (half hourly, daily, monthly) at any time via the app or your online account. Head to: octopus.energy/login

Introducing.



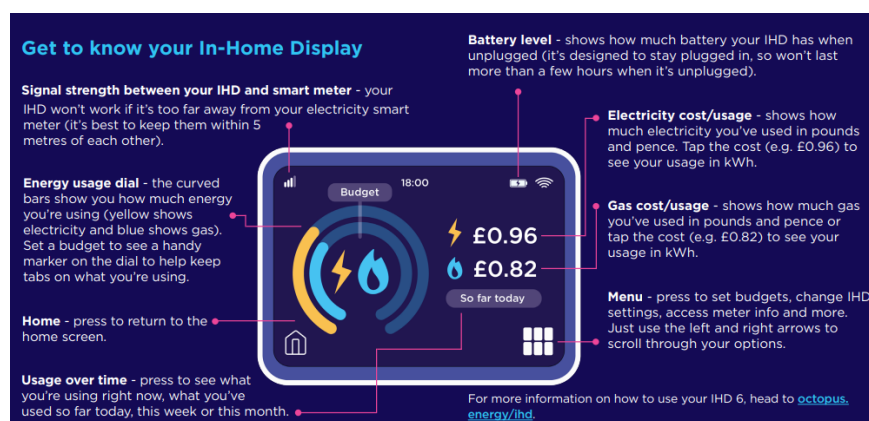
Energy Efficiency Advice

Check out our top three tips that could save you some serious £££.

Change your boiler's flow temperature – setting your boiler's flow temperature between 55 and 60 degrees could save you £98 (its default setting is usually too high). Please visit octopus.energy/blog/energy-saving-tips/ for information on legionella.

Set your thermostat between 18-21°C – tweaking your thermostat (using it as an on/off switch or boost for example) can mean more gas is wasted – you'll be comfier, and more efficient, if you set it and leave it on while you need it. Turning it down by just 1 degree could save up to £179 on your energy bill.

Draught-proof your home – draught-proofing your windows and doors could save you £63 a year and closing your curtains before it gets dark means you could reduce your heat loss by up to 15%. For more energy saving tips, visit octopus.energy/blog/energy-saving-tips/.



Thank you for making the time for us to install your new smart meters.


<p>For reference, your old meter readings were:</p> <p>Electricity:</p> <p>Gas:</p>	<p>Your smart meters were installed today by:</p> <p>Name:</p> <p>Date:</p>
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Contact details

Power cut: 105 Gas: 0800 111 999
Get in touch with us
Email: hello@octopus.energy Call: 0808 164 1088
Octopus Energy is a signatory to the Retail Energy Code (REC), full details overat: recportal.co.uk/smicop.

Read More About This Manual & Download PDF:

Documents / Resources

	<p>Octopus IHD6 v2 2 Smart Meter [pdf] User Guide IHD6 v2 2 Smart Meter, IHD6 v2 2, Smart Meter, Meter</p>
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References

- [🔌 SMIS - REC Portal](#)