

NQD Nodestream Decoder User Guide

Home » NODESTREAM » NQD Nodestream Decoder User Guide 🖫

Contents

- 1 NQD Nodestream Decoder
- 2 Product Usage Instructions
- 3 FAQ
- 4 Overview
- 5 In the Box
- 6 Installation
- 7 Configuration
- 8 Troubleshooting
- 9 CONTACT
- 10 Documents / Resources
 - 10.1 References



NQD Nodestream Decoder



- Mount the NQD in a standard 19 Rack using 4 mount points.
- Connect devices as shown in the manual.
- Ensure adequate spacing around the device for cooling.
- Do not apply vertical loading on the NQD device.
- Initial network configuration is required via Web UI.
- Open Web UI via a computer on the same network.
- Configure network settings as needed (DHCP or static).
- · Log in to Web UI using default credentials.
- Configure device network settings as provided by your Network Administrator.
- If needed, enter the Enterprise Server ID & key on the System page.

FAQ

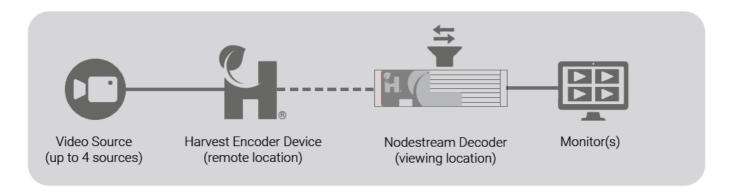
- Q: What should I do if the device is not powering on?
 - A: Confirm AC is connected and the switch is in the on position.
- · Q: What should I check if there is no display output?
 - **A:** Confirm video output device is connected and powered on.
- Q: How to resolve a server connection error displayed?
 - A: Check the Ethernet cable connection, verify network settings, and consult your Network Administrator if needed.

Overview

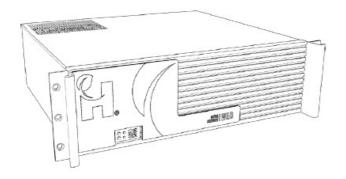
Welcome to the Node stream Quad Decoder (NQD)

• Please read these instructions carefully before using this product and save this quick start guide for future reference. See the User Manual for full details via the QR code on the back page.

Video and two-way audio streaming solution



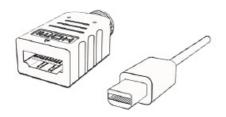
In the Box



Nodestream Quad Decoder



USB speakerphone

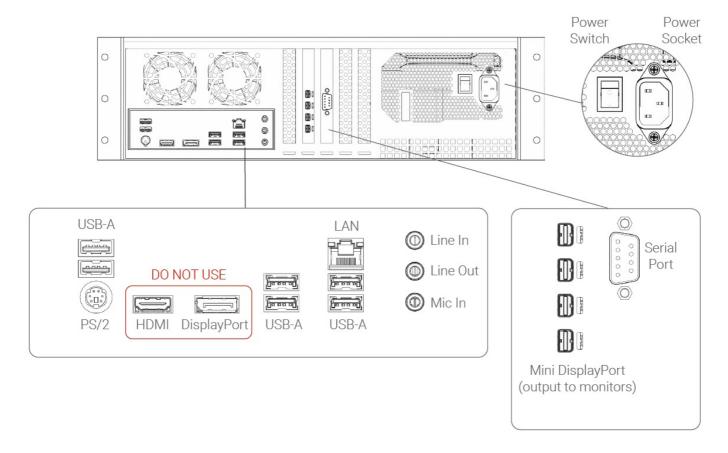


4 x mini Display Port to HDMI adaptor



Power cable (region specific)

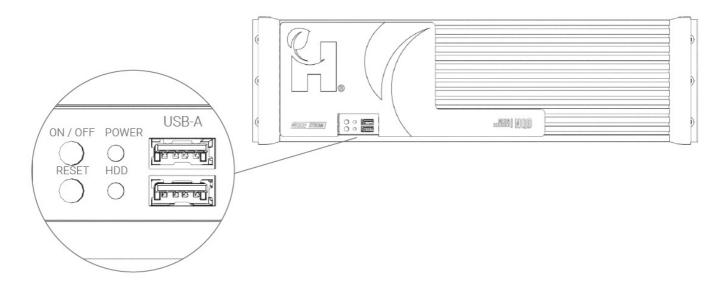
Rear Connections



IMPORTANT: 100-240VAC 47/63HZ only (UPS recommended).

• Do not use the Display Port or HDMI for output to monitors. (Use the Mini-Display port only).

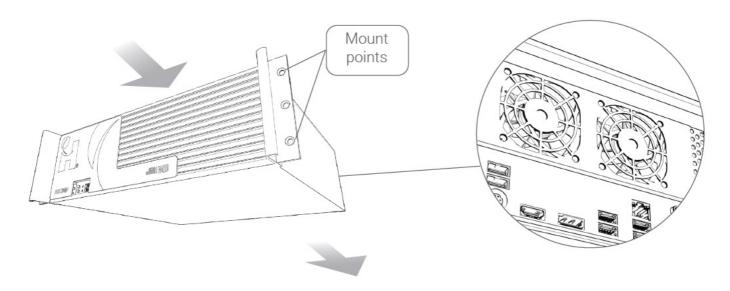
Front Connections



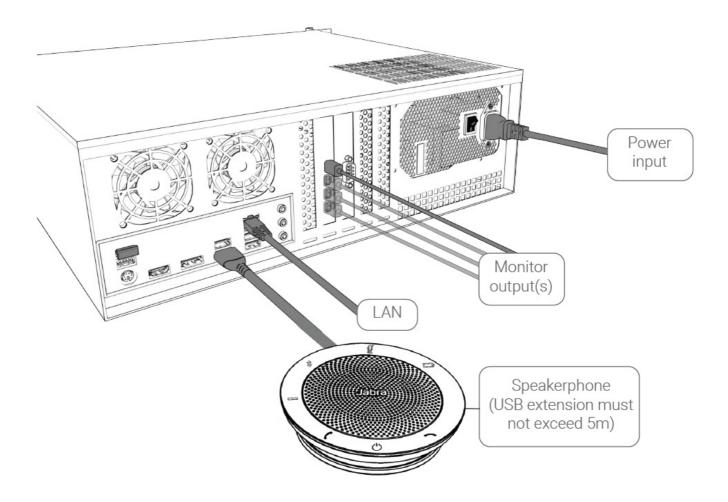
Installation

• The NQD is designed to be mounted in a standard 19" Rack and occupies 3U of space

Install at 4 mount points



Connect devices as shown



- Ensure there is adequate spacing around the NQD device for cooling. Cooling air travels in the direction as shown by the arrows.
- No vertical loading on the NQD device.

Configuration

Accessing Web UI

Initial network configuration is required via Web UI to set as DHCP or static

1. Open Web UI

Via a computer on the same network

Connect your device to your LAN and power it up

DHCP Enabled Network

From the web browser of a PC connected to the same LAN, navigate to: the device serial. local – e.g. au2240nqdx1a012.local, or the IP address of the device

Non-DHCP Enabled Network

Configure the IPv4 network settings of a PC connected to the same LAN to:

- IP 192.168.100.102
- Subnet 255.255.255.252
- Gateway 192.168.100.100
- From a web browser, navigate to: 192.168.100.101
- The device will "fall back" to a static IP address when not connected to a DHCP-enabled network approximately 30 seconds after boot
- Due to the possibility of conflicting IP addresses, only 1 device can be configured at a time. Once

configured, the device can remain connected

On the device

Connect the device to your LAN, monitor, and USB keyboard/mouse, and power it up. Wait for a boot to complete, then press alt+F1

2. Login into Web UI:

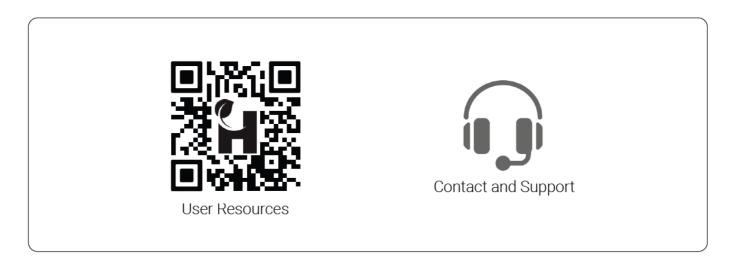
Default username = admin Default password = admin

- 3. Configure device network settings as provided by your Network Administrator
- 4. If required, enter your Enterprise Server ID & key on the "System" page
- 5. Once configuration is complete, your device will show online in the Harvest Control application

User Manual

Refer to the device User Manual for additional information.

Nodestream devices require specific firewall settings to be in place. Refer to the User Manual for further information



• support@harvest-tech.com.au

Troubleshooting

Issue	Cause	Resolution
Device not powering	PSU switch set to off position AC not connected	Confirm AC is connected and the switch is in the on position
No display output	Video output device not connecte d or powered on	Confirm video output device is connected an d powered on
"Server connection error" dis played	Network not connected Network settings incorrect Firewall blocking comms	Check Ethernet cable plugged in Check network settings, contact your network administrator to diagnose network issues Ensure firewall settings are correct, see Use r Manual
Forgot login or network detail s	N/A	Factory reset to defaults On a connected keyboard, press ctrl+alt+r w hile the device is on

CONTACT

- Harvest Technology Europe (<u>colm.mulcahy@harvest-tech-europe.com</u>; +353 87 8126761) Suite 4, Eden Gate Business Centre, Delgany, A63 WY44 Wicklow, Ireland
- Dallas Allardice (<u>dallas.allardice@harvest-tech.com.au</u>; +44 7921567416) Overton Lodge, Methlick, Ellon, UK, AB41 7HT

Harvest Technology Pty Ltd

- 7 Turner Ave, Technology Park
- Bentley WA 6102, Australia
- · harvest.technology

All rights reserved. This document is the property of Harvest Technology Pty Ltd. No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, photocopy, recording, or otherwise without the written consent of the CEO of Harvest Technology Pty Ltd.

Documents / Resources



NQD, NQD Nodestream Decoder, NQD, Nodestream Decoder, Decoder

References

• Otech-europe.com - This website is for sale! - Technik Resources and Information.

- © Turner Rooms for Rent
- User Manual

Manuals+, Privacy Policy

This website is an independent publication and is neither affiliated with nor endorsed by any of the trademark owners. The "Bluetooth®" word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. The "Wi-Fi®" word mark and logos are registered trademarks owned by the Wi-Fi Alliance. Any use of these marks on this website does not imply any affiliation with or endorsement.