NIVIOP Q&A Bird Feeder with Camera User Guide

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Contents

About APP

Q1: Does the APP have to be registered before it can be used?

A1: Yes ,both phone number and E-mail address are workable for registration. For Apple phone, the Apple ID can login in directly. The account only used to identify the code. We ensure to protect your private data.

Q2: Is the app only in English, or are other languages available?

A2:The APP language is sync to your phone system language. So you don't worry about you will don't understand

the APP language.

Q3: How to turn on or turn off the message notify?

A3: Can you try to follow these steps below
Method A:(Page 6)
Turning on or off the "Motion Detection" at the Features interface.
Method B:(Page 7)

1. Enter the main page find "Me" on the right bottom
2. Click the settings button in the upper right corner
3. Click App Notification
4. Click "Alarm" icon to turn on or off enable notifications. You also can set schedule for "Do Not Disturb Schedule"
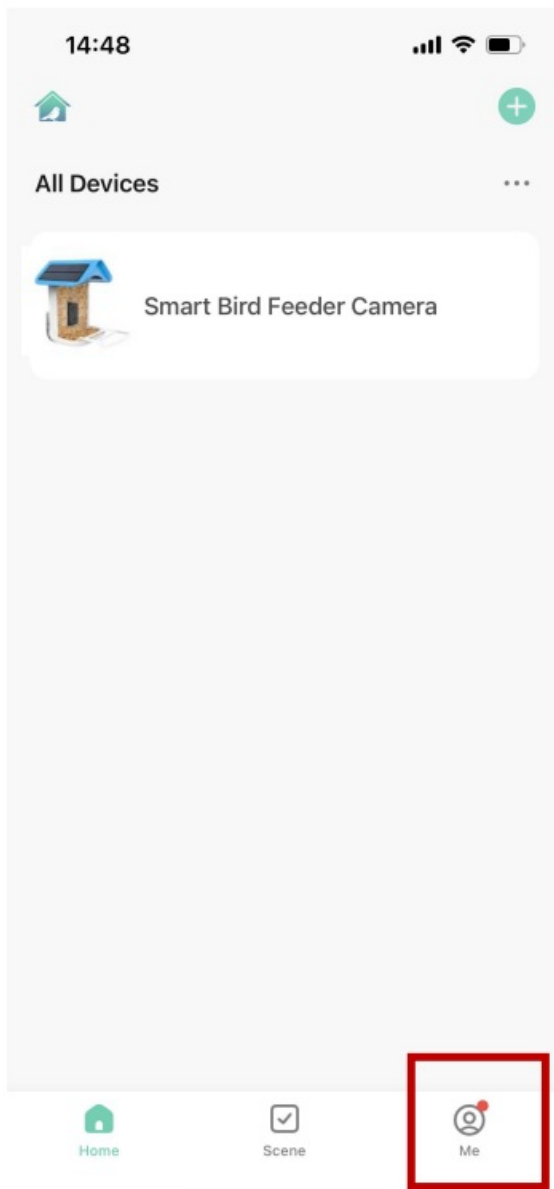   at the same interface.

About APP Method A about message notify

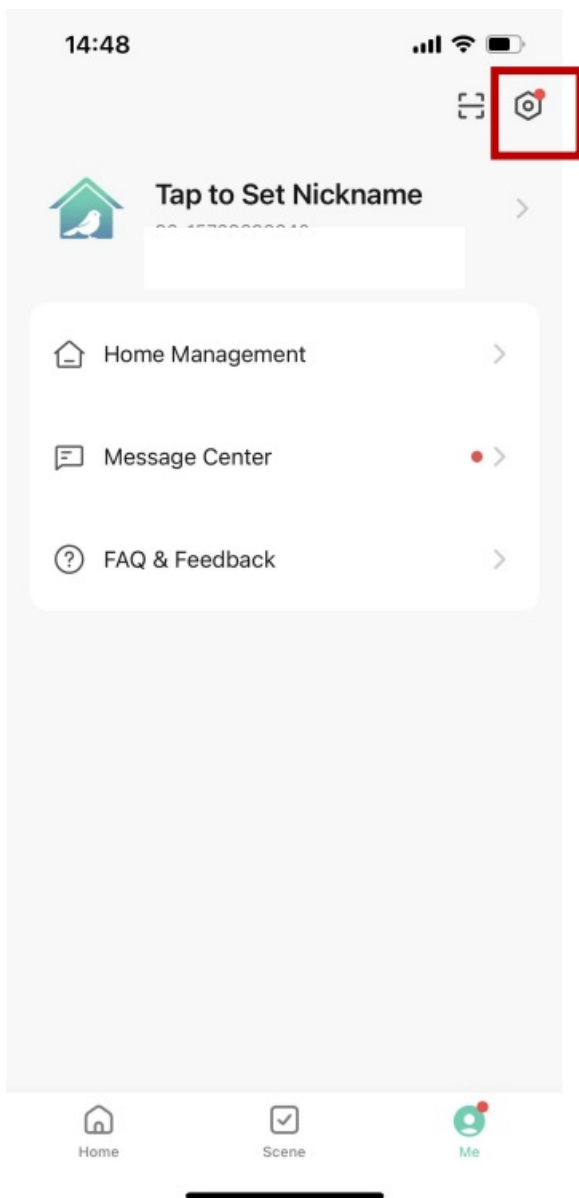Turning on or off the "Motion Detection "at the Features interface
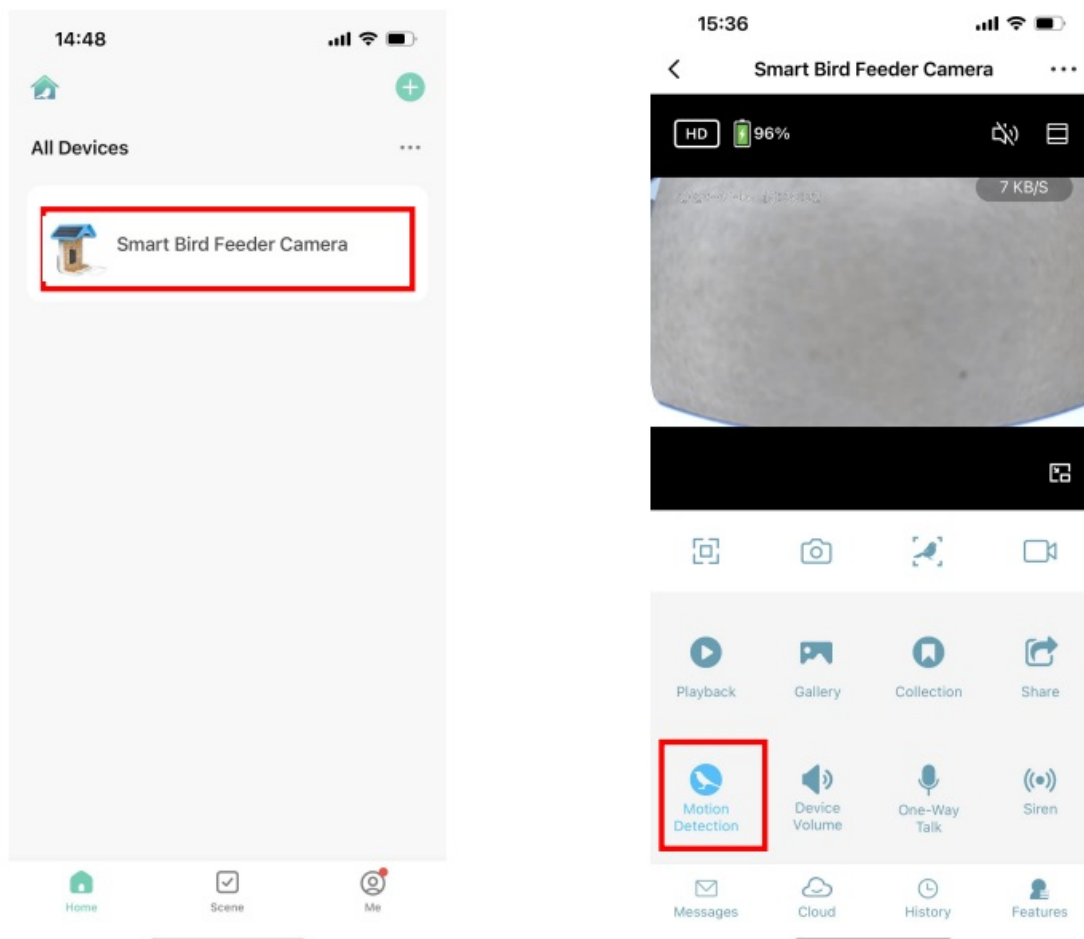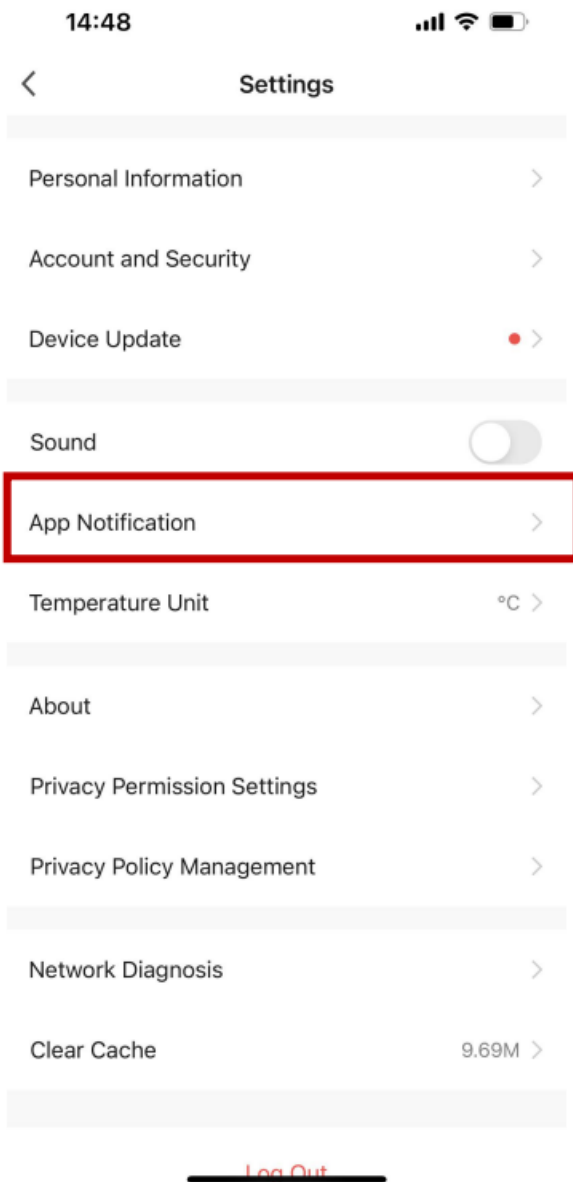

About APP Method B about message notify

1. Click "ME" in the lower right corner

2. Click the settings button in the upper right corner button in the upper right corner

3. Click App Notification Notification

Settings

Personal Information	>
Account and Security	>
Device Update	● >
Sound	⬤
App Notification	>
Temperature Unit	°C >
About	>
Privacy Permission Settings	>
Privacy Policy Management	>
Network Diagnosis	>
Clear Cache	9.69M >

Log Out

4. Click "Alarm" to turn on or off . You alsocansetschedulefor "Do Not Disturb Schedule" at the same interface.
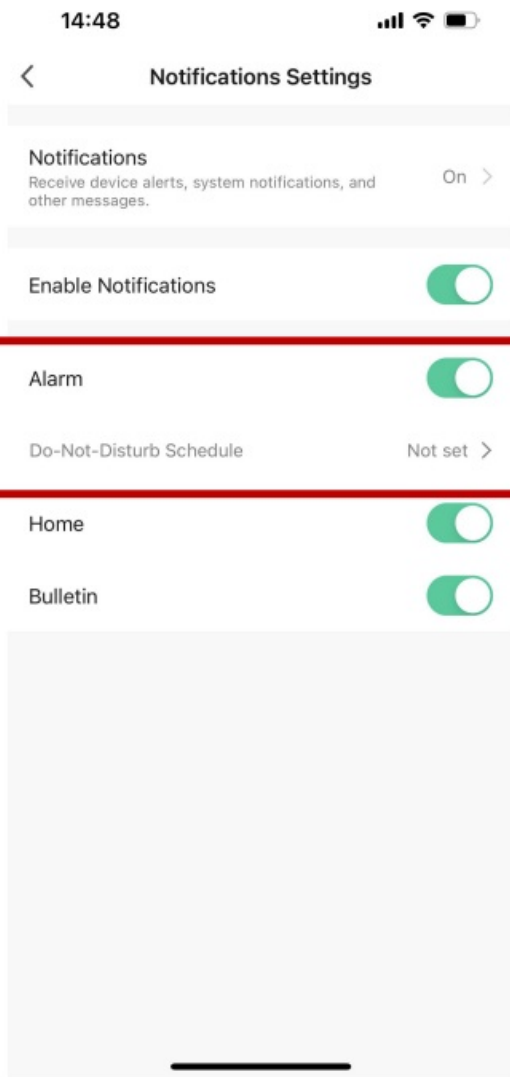
About Connection

Connection

Q1:How to get it to connect to two different routers?

A1: It cannot be connected to two different routers at the same time. If you want to change the routers, you must reset the camera and reconnect your mobile and the camera. By the way, please make sure that your phone and camera are both connected to the same WIFI network before pairing them.

Q2: How to connect the camera with the App?
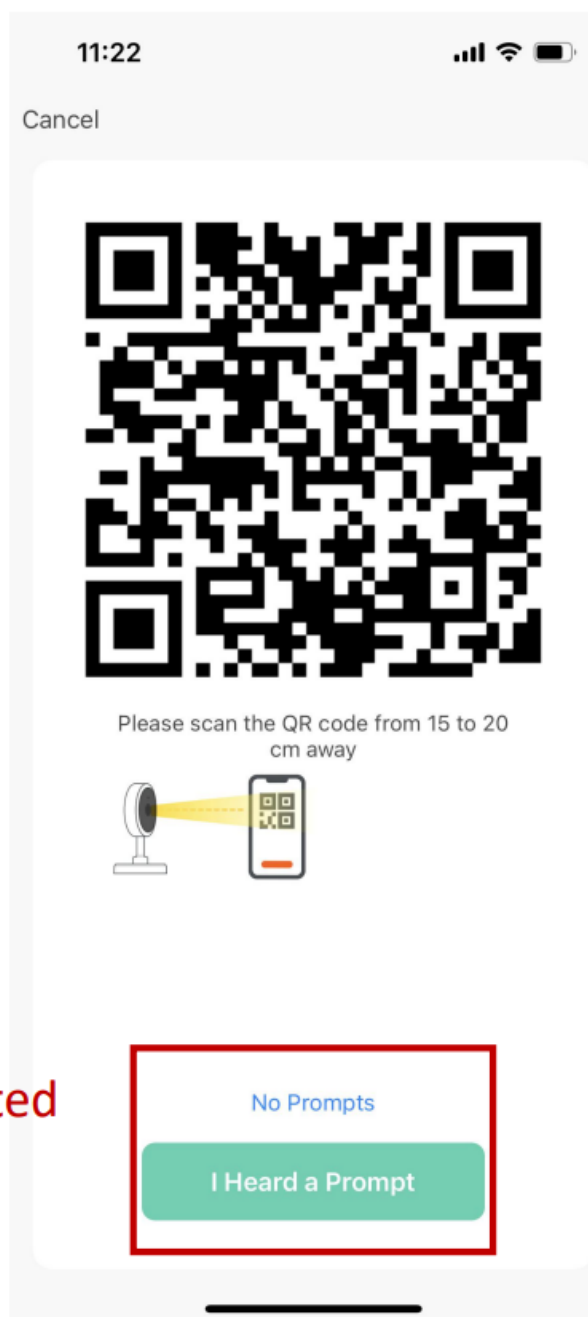
A2: Can you try to follow these steps below:

1. Press ON/OFF button and turn on the camera. The red light is on.
2. Insert the pin into the reset/Sync hole which next to the USB hole, and keep 5s.
3. To make sure the red light flash rapidly.
4. Then open the App and add the device under the App guiding step by step.
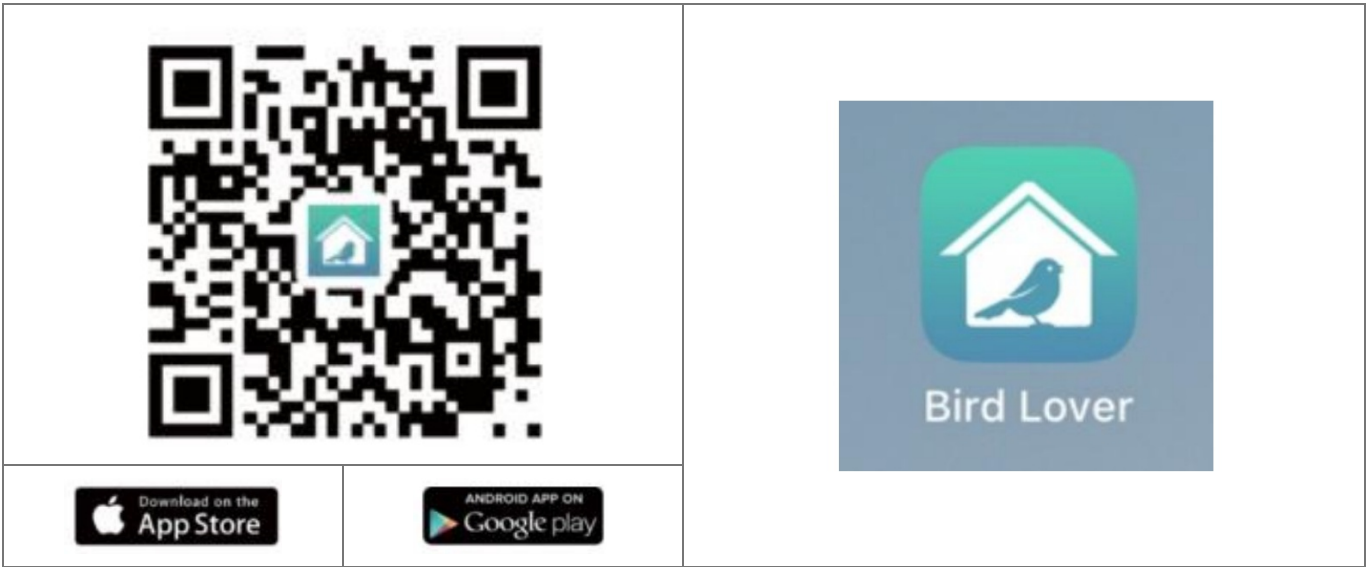
Add the device under guiding step by step.

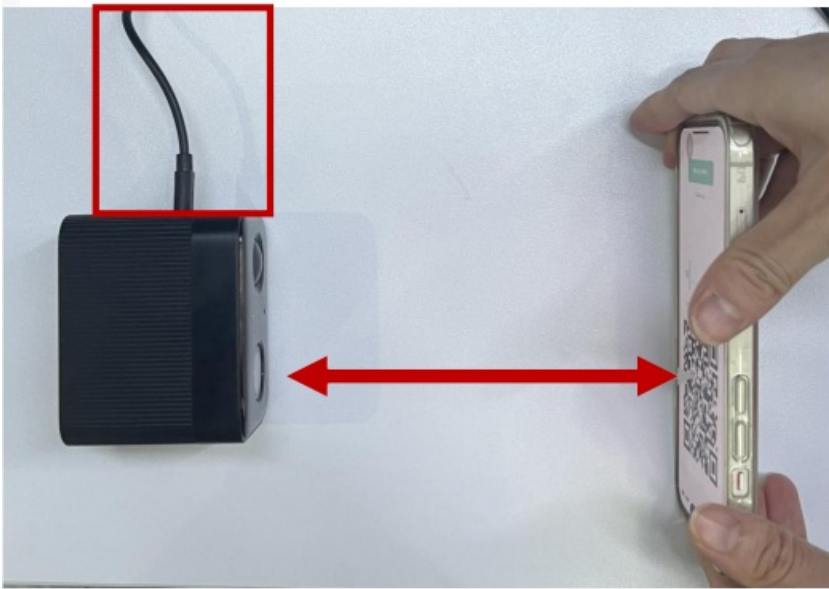Choose the right model
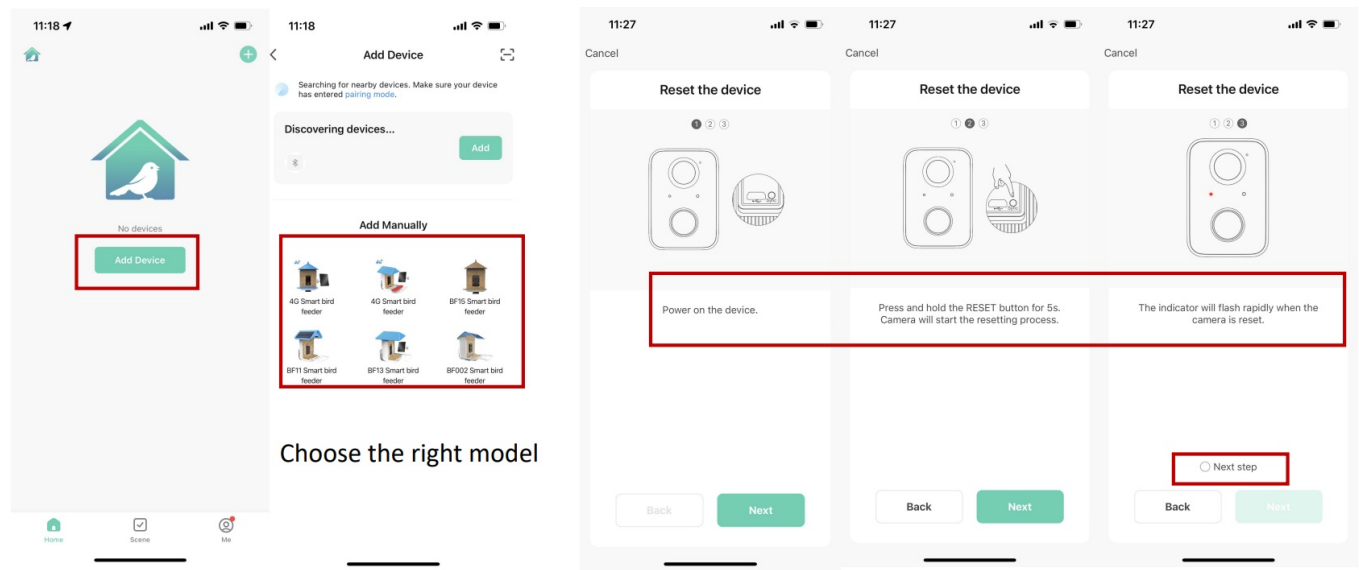
1. The camera needs to be connected to the power supply
2. The QR code needs to be aimed at the camera below

11:25   ᴵᵗ 🔋 Done

Added.

Smart Bird Feeder Camera ✎
Device added successfully

Q3:Does smart bird feeder camera need Wi-Fi to operate?

A3:Yes, for the bird feeder camera, only 2.4GHz Wi-Fi signal is workable. If you're having trouble connecting your feeder to your Wi-Fi network, you may need to install a Wi-Fi extender to boost your signal into your backyard.

Q4:How long is the connection distance of the bird feeder?

A4: It depends on the strength of your network signal, the stronger the network signal, the farther the bird feeder can be installed from the router; the weaker the network signal, the closer the bird feeder needs to be installed to the router.

Q5:Why does the app always show: The current network is in poor condition/The APP keeps going in spinning circles?

A5: Network signal is weak if there are walls among the feeder, router and phone. Because network signal will be absorbed or blocked by walls or large obstacles. It will be helpful to have strong Wi-Fi with a Wi-Fi extender/booster.

Q6:How do I connect to Wi-Fi correctly?

A6: For the first connection, it is best to place the camera and router close to or in the same room to prevent unstable signal. Confirm whether your phone system is supported or not. (IOS>V10.0 version, Android≥V5.0 version) Whether the Wi-Fi is 2.4GHz or not, Wi-Fi password entered correctly. If there is multiple Wi-Fi at home, please check whether the phone and camera are connected to the same WiFi. The waiting time can reach up to 120s.

About Battery

Q1: How long does the battery last?

A1: Built-in 5200mAh battery, birdhouse camera can run for about 4-6 months on stand by under normal conditions.

Q2:How is it charged?

A2: A solar charging panel integrated into the roof can provide constant source of power support for the smart bird camera, save electricity expenses. We also provide the USB cable included in the order. You can charge the bird feeder camera battery via USB for a continuous charge during night and rain day.

Q3: Why the camera battery is drain so fast?

A3: It is low power consumption camera. Plus the solar panel power in charge, it can maintains the daily energy consume in sunny day. If the battery drains too fast you should check:

1. Whether you check the camera with APP too often.
2. Whether the camera always wakes up due to too many birds visiting.
3. Do the Wi-Fi performance is good or not? Once the camera lost Wi-Fi or Wi-Fi is too weak, the camera will scouring the Wi-Fi signal again and again, till the power used up.

About Reset

Q1: How to reset the bird feeder?

A1: Can you try to follow these steps below and reset the bird feeder camera:

1. Turn on the camera;
2. Insert the pin into the reset/Sync hole which next to the USB hole, and keep 5s ; (Please check the attachment);
3. Turn off the camera and wait 30s; Turn on the camera and reconnect again.
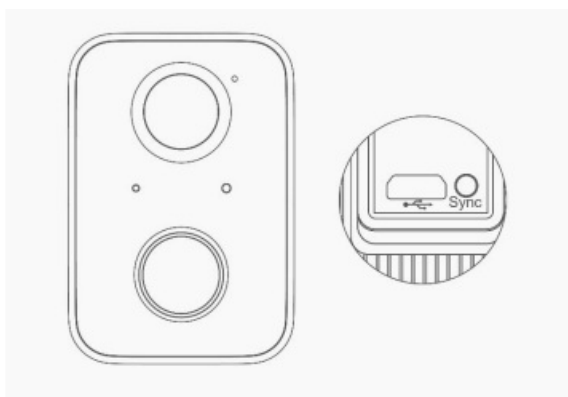
Q2: Why can I connect before but can't connect now?
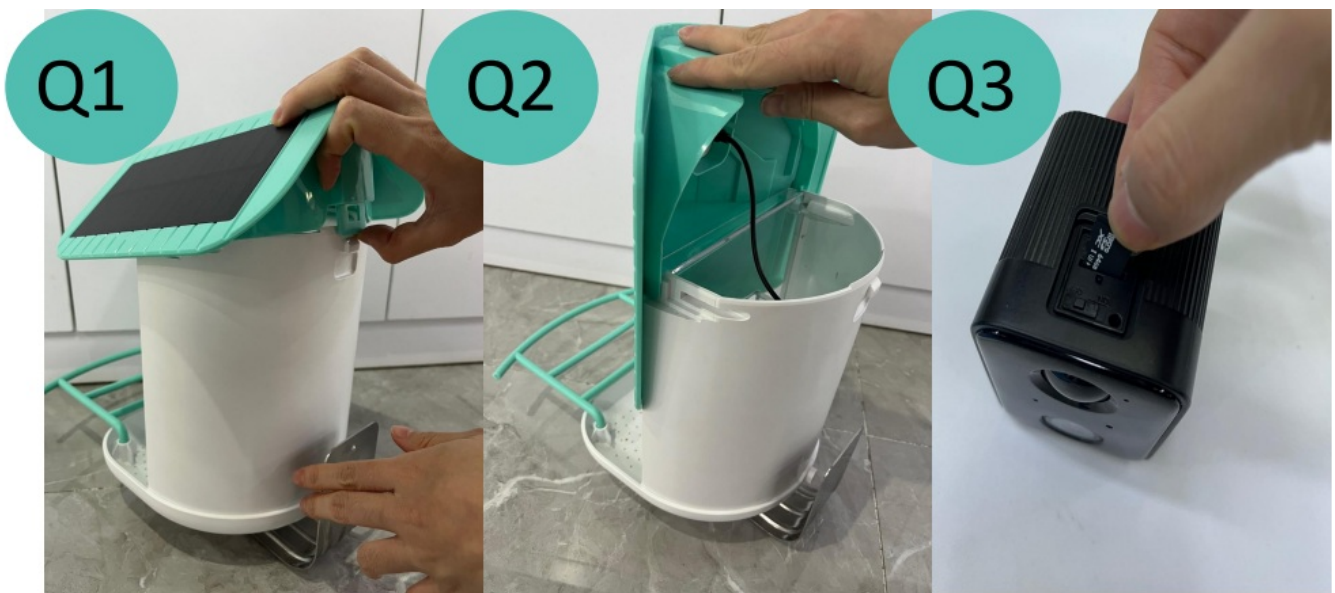
A2: Can you try to follow these steps below

1. Click the three dots in the upper right corner of the APP, and then select "Delete Device" at the bottom.
2. Reset the bird feeder camera.
3. Reconnect the Wi-Fi and device.

About Using

Model BF002

Model BF11/BF13

Q1: How to add bird food to this bird feeder?

A1: It's very simple. Just open the bird feeder's roof flap and add bird food easily. Q2:How to Install a Roof

A2: Place the roof at an angle and press down firmly

Q3: How to install a storage card?

A3: Smart bird feeder uses TF card, and the TF card is installed on the top of the camera.TF card is not included in the package

Q4: Is there a subscription cost to the AI service?

A4: AI service does not need to be paid, it is free.

Q5: How to identify birds species?

A5: Just click on "recognition" icon, APP will identify the bird species and provide the bird introduction. Detailed steps are on page 20

Q6:Why the recognition result is wrong?

A6: The result accuracy depends on the angle and clarity of the bird pictures. To ensure get a correct result, please ensure the picture is clear enough. The identify features (bird's head, tail, wings or pattern on feathers) should not be obscured by obstructions. The bird should occupy the main position of the picture. Try to capture the best moment to recognize the bird if the previous recognition accuracy rate is too low. If there is two or more bird species in one picture the identified result will be the one on the main position.
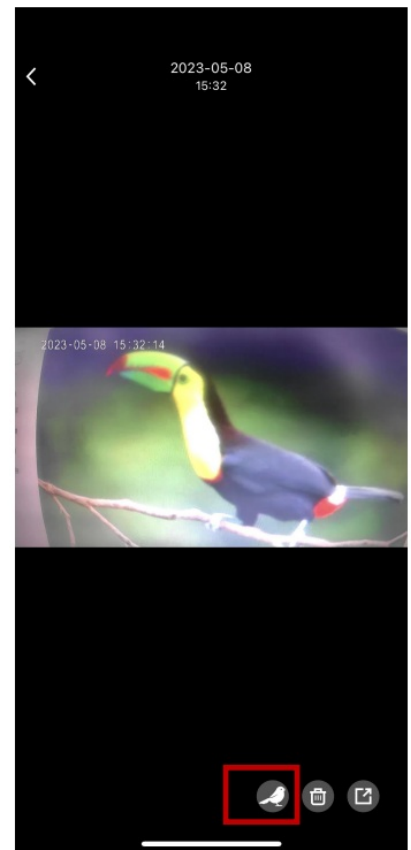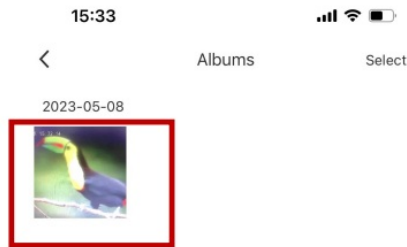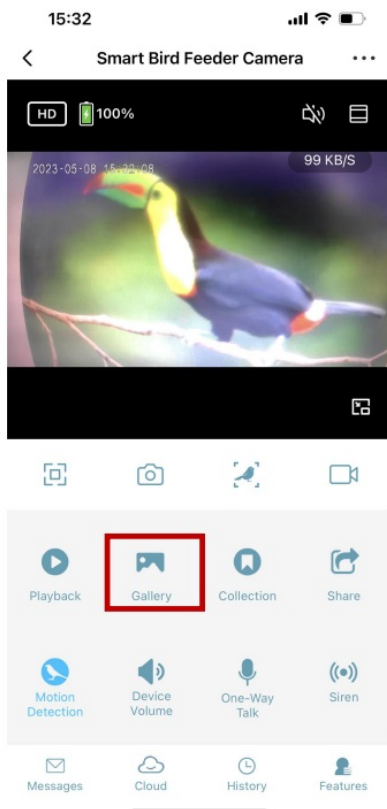
- **Identify live birds**

    Click "bird" icon
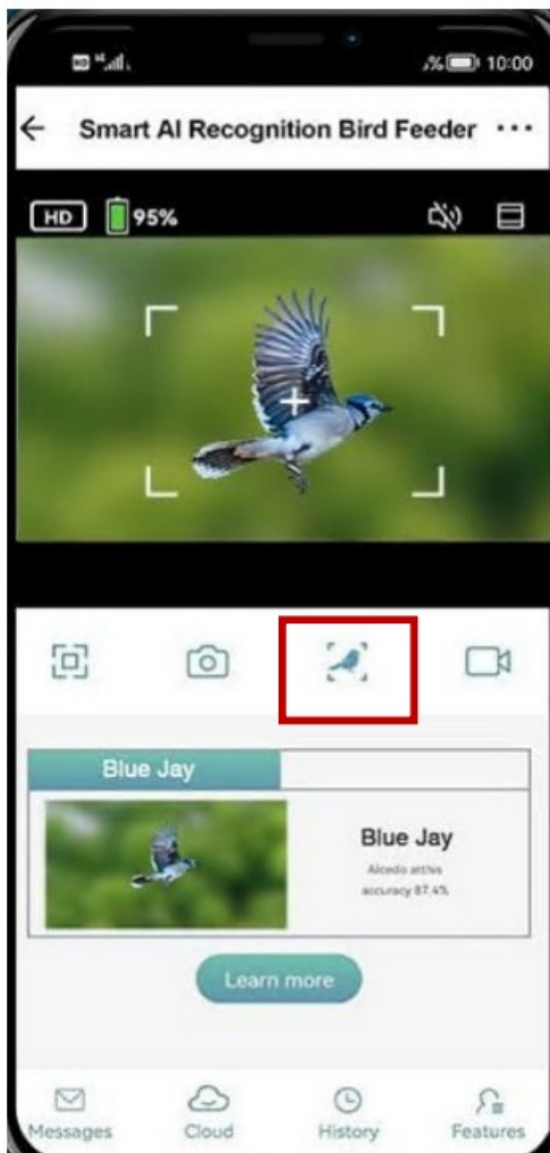
- **Identify saved screenshots**

  Click "Gallery"-Click "photo"-Click "bird" icon

Q7: How many account can connect this Smart Bird Feeder ?

A7: Only one account can connect the Smart Bird Feeder. If the device have been occupied by other account , but you don't know whom , please reset the camera, then connect.

Q8:What are the operating temperatures?

A8: Bird feeder can work at a minimum temperature of – 5 °F (- 20.5 °C) and a maximum temperature of 120 °F (48.5 °C). If this temperature range is exceeded, we recommend that the product be returned to the room to avoid damage.

Q9: Can I use the bird feeder camera without a TF storage card?

A9: It is not affected for daily use without TF storage card. Without storage card, it can receive notifications, watch in real time, take pictures and record videos (It will be stored in the APP Gallery);just can't use the Playback function.

Q10:Is this bird feeder weatherproof?

A10: Yes, the feeder itself is weatherproof! It is made from premium quality IP65 weather proofing done stainless steel brackets. The durable materials used are Weatherproof and extremely durable, lasting for many years.

Q11: Can the bird feeder camera connect to an iPad?

A11: It can connect to iPhone & iPad, Android phone and Pad. But it cannot connect to Mac, computer, smart TV.

Q12: Can bird feeders be hung from trees?

A12: Our smart bird feeder is equipped with screws, which can be installed in a suitable place with screws. We do not recommend hanging up, because shaking will affect the accuracy of AI recognition.

Q13: How to share the device with others?

A13: Everyone who wants to be shared or use this smart bird feeder, need to install this "Bird Lover" APP, and you have below methods to share the device:

1. Share the device by adds other's APP account name.
2. Add other account to your family group.
3. Give your account name and code for others to login in.

Q14: How to install the Bird Lover APP?

A14: Please follow these steps below and install the Bird Lover APP:
Method 1: Scan the QR code on the color box or instruction manual to download the APP. Method 2: For Android system, please go to Google Play and input "Bird Lover" to search the App then download. For IOS system, please go to App store and input "Bird Lover Feeder" to search the APP then download.
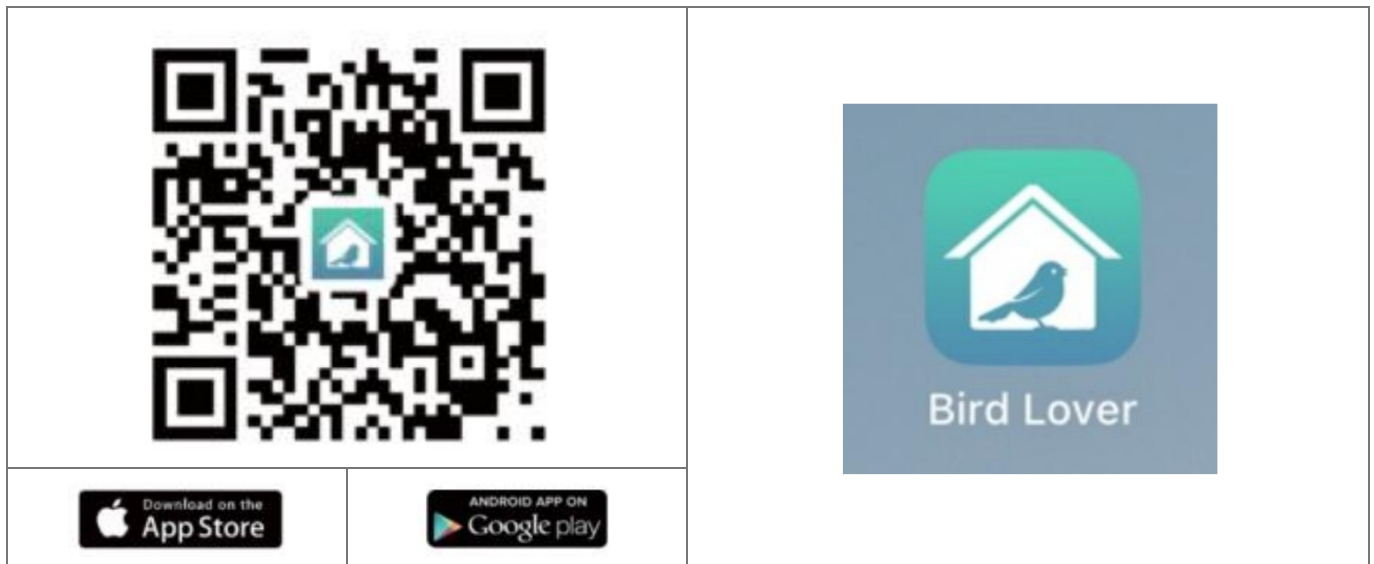
Q15:What's the specification of the camera? Can I see it clearly as at outdoor?

A15: It's able to output 1080P live stream video and 2 megapixel pictures. It ensures you will enjoy vivid images and live stream of birds.

Q16: Why the "Playback" is not available?

A16:

1. Please confirm you have input the TF card or purchased the iCloud storage (The first month free).
2. Please make sure if you have allowed the "Recording Settings".
3. The camera only supports TF memory card. Q17:Does it have local storage?

A17: There's no local storage in the bird feeder. You need to input a TF storage card on the camera. After inserting a TF card, the feeder will record videos of visiting birds when it senses visitor. Those videos will save on TF card. However, if without TF card, you also can get the bird coming notification and watch bird in real time.

Q18: What is the use of solar panels?

A18: The solar charging panel integrated into the roof can provide constant power support for the smart bird camera on sunny days, which means you don't have to worry about running low on the battery. At the same time, the sun provides free energy to the battery, helping you save on your electricity bill.

Q19: Do phone and camera have to be on the same WIFI to watch? Or can I watch birds while I'm away from home?

A19: Yes, you can watch birds out of home. Only when the camera is connected to the network for the first time, it is necessary to ensure that the mobile phone and the camera are connected to the same WiFi.

Q20: Will this camera show video through the app if my phone is 5g?

A20: Yes

Q21: Can I share the video with my friends? Her phone never connected to my house's WIFI?

A21: Yes

Customer Support

Q1:What is your Refund Policy and Warranty?

A1: Our standard warranty period is 12months from the date of delivery, and it applies to all of our products completely free of charge.

Q2:How can I get in touch with Customer Support?

A2: Our team is happy to help! If you have any problems setting up or operating your bird feeder, please feel free to contact us via Email.

Support Email: birdfeeder2023@gmail.com
mybirdfeederus@gmail.com

Close To Nature, Go Bird Watching

NWOP

Documents / Resources

NIVIOP Q&A Bird Feeder with Camera [pdf] User Guide
Q A Bird Feeder with Camera, Q A, Bird Feeder with Camera, Feeder with Camera, Camera

References

- **User Manual**