Manuals+ — User Manuals Simplified.

NIGHTHAWK M5 5G Mobile Router User Guide

Contents

NETGEAR®

NIGHTHAWK M5 5G Mobile Router

NIGHTHAWK-M5-5G-Mobile-Router-PRODUCT-IMAGE

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NETGEAR INTERNATIONAL LTD

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- University Technology Centre

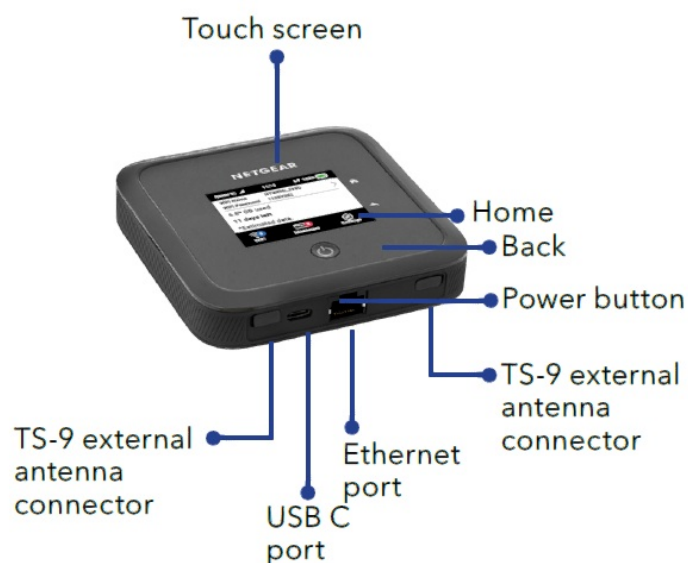- Curraheen Road, Cork,
- T12EF21, Ireland

NETGEAR, Inc.

- 350 East Plumeria Drive
- San Jose, CA 95134, USA

What's in the box

- Nighhawk M5 5G Mobile Router
- Battery cover
- Battery
- USB Type-C cable
- Quick Charge AC power adapter
- Quick Start Guide

Get to know your Mobile Router

Install the SIM card and battery

Your mobile router requires a SIM card to connect to your mobile provider's network. To get a valid and provisioned SIM card, contact your mobile provider. For information about contacting mobile providers and information you might need to provide your mobile provider, use the QR code or visit **https://www.netgear.com/mobile-setup**.
Do not use a tool, pen, or paperclip to insert or remove the SIM card. Doing so might cause damage to your mobile router that is not covered by the warranty.

1. Gently insert the SIM card into the slot.
2. Insert the battery.
3. Install the back cover.

   The battery is partially charged. To fully charge it, connect the USB cable to the mobile router and then plug it into either a laptop or the provided Quick Charge AC power adapter

Set up your Mobile Router

1. Press and hold the Power button for two seconds.

   To better safeguard your network, the first time you turn on your mobile router, you are asked to set up your login credentials.

Congratulations on purchasing your Nighthawk
mobile router.

Let's go

2. Follow the onscreen instructions to customize your mobile router settings.

Customize your WiFi
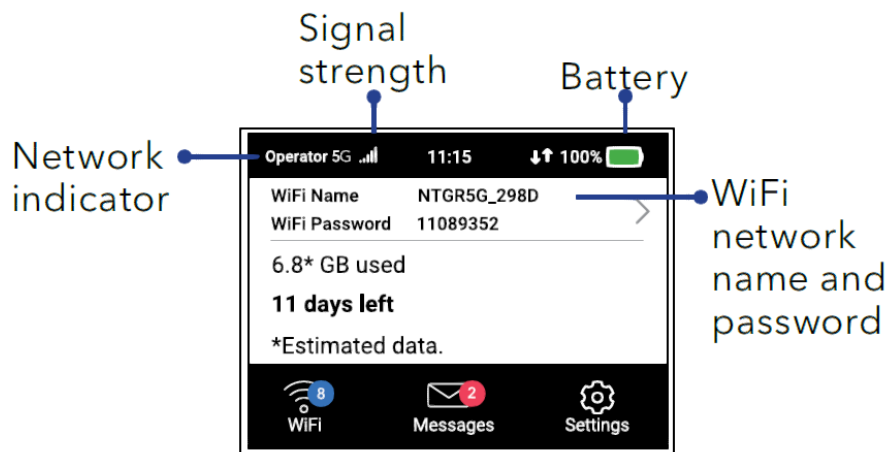
We recommend you change the default
credentials to your own custom credentials.

Don't customize   Customize

Home screen

The Home screen displays the mobile router's Wi-Fi network name and password. The network indicator lets you know which wireless network you are connected to.

Signal strength

Battery

Network indicator

Operator 5G .ııl   11:15   ↓↑ 100% ▭

WiFi Name   NTGR5G_298D
WiFi Password   11089352

6.8* GB used

11 days left

*Estimated data.

WiFi   Messages   Settings

WiFi network name and password

Note: The appearance of your home screen depends on the model.

Connect to the Internet

Note: The mobile router's Home screen displays the Wi-Fi network name and password. The screen goes dark to save power. Press and release the Power button to wake the screen.

On your laptop or other WIFI device

1. Open your Wi-Fi network connection manager.

2. Find your mobile router's Wi-Fi network name (NTGR-XXXX) and connect.

3. Enter your mobile router's Wi-Fi password.

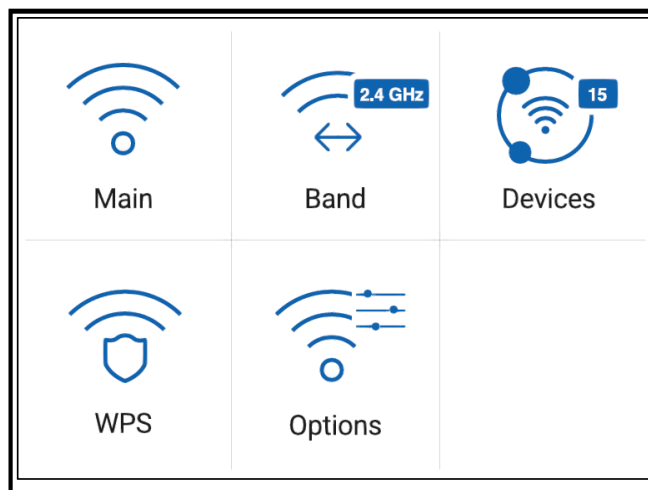4. Launch your Internet browser.

Note: The battery and the mobile router might become warm during operation. This is normal. If you use your device as a fixed wireless router, remove the battery and power the router using the provided Quick Charge AC power adapter. This prolongs battery life and reduces heating.
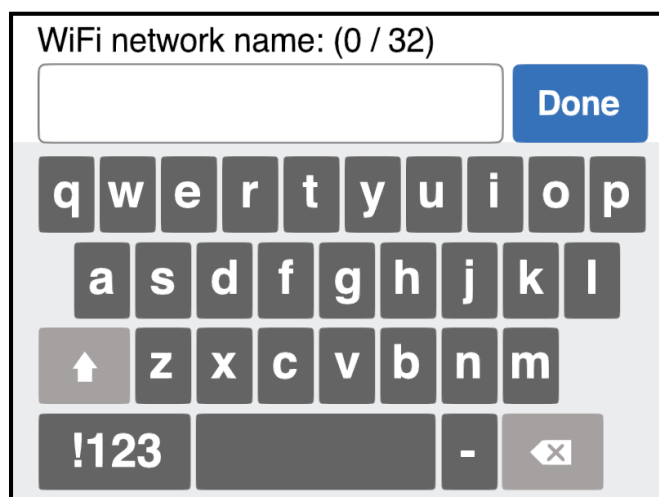ONLY use the provided Quick Charge AC power adapter for using the mobile router without a battery.

LCD Wi-Fi Manager

You can manage the Wi-Fi network and change the Wi-Fi settings from the LCD screen.
Change the Wi-Fi network name and password

1. On the home screen, tap the Wi-Fi icon.

2. Tap Wi-Fi and then select from the available Wi-Fi networks.

3. Tap WIFI Name and enter your changes.

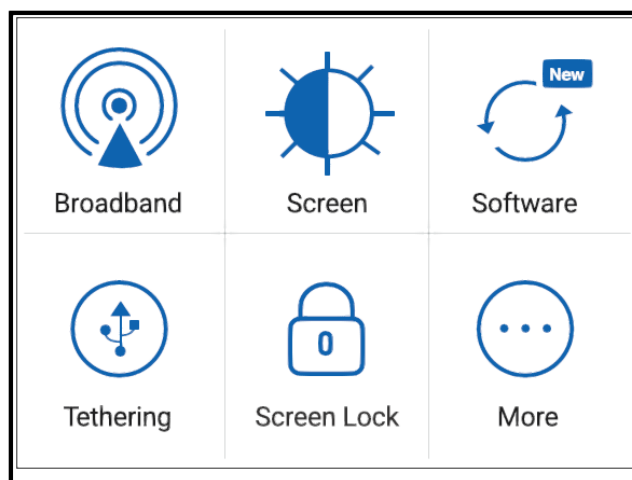4. Tap WIFI Password and enter your changes.

Change the Wi-Fi band

1. On the home screen, tap the WIFI icon.

2. Tap Band.

3. Select the 2.4 GHz, 5 GHz, or dual Wi-Fi band.

LCD Settings

View or change the settings
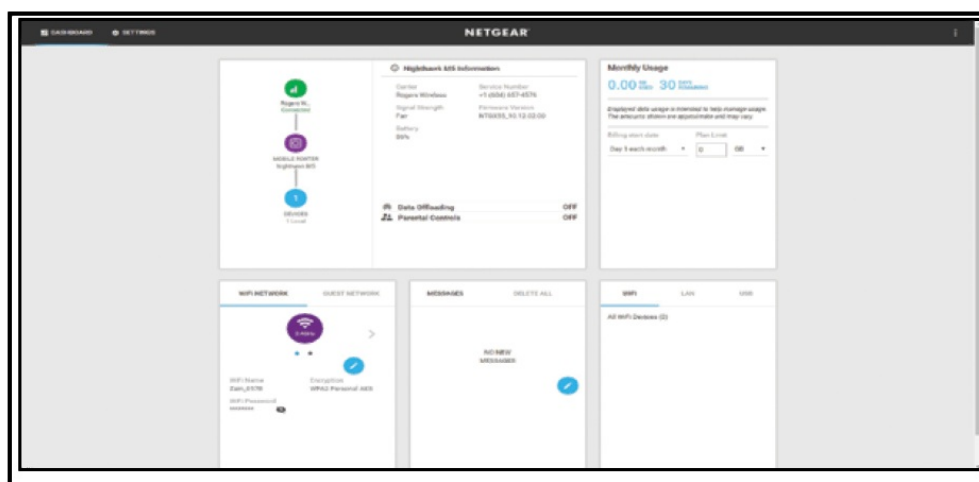On the home screen, tap the Settings icon.

Wi-Fi Manager

You can use a browser to view and change the mobile router settings.

Log In

1. On your mobile router, go to the LCD Settings screen, tap the More icon. Then tap Device Information and look for the Wi-Fi Manager URL.
2. On the Wi-Fi device that is connected to your mobile router, type the Wi-Fi Manager URL in the browser bar.
3. Log in as administrator. The default login is printed on the product label.

Support and Community

Visit **netgear.com/support** to get your questions answered and access the latest downloads.
You can also check out our NETGEAR Community for helpful advice at **community.netgear.com**.
For the best experience, we recommend using only the NETGEAR battery, USB type-C cable, and AC power

adapter that came with your mobile router.

Regulatory and Legal

For regulatory compliance information including the EU Declaration of Conformity, visit **https://www.netgear.com/about/regulatory**/ to access the full user manual and to download firmware updates. See the regulatory compliance document before connecting the power supply. For NETGEAR's Privacy Policy, visit **https://www.netgear.com/about/privacy-policy**. By using this device, you are agreeing to NETGEAR's Terms and Conditions at **https://www.netgear.com/about/terms-and-conditions**. If you do not agree, return the device to your place of purchase within your return period.

Download the NETGEAR Mobile app

Use the NETGEAR Mobile app to change your Wi-Fi network name and password. You can also use it to play and share media, and enable the travel router feature.

1. Connect your mobile device to the Internet.
2. To download the NETGEAR Mobile app use the QR code. The link takes you to the app in the Apple Store or Google Play Store, depending on your mobile device.

Documents / Resources

NIGHTHAWK M5 5G Mobile Router [pdf] User Guide
M5 5G Mobile Router, M5, 5G Mobile Router, Mobile Router, Router