



## NETUM Q500 Android 11 Handheld Barcode Scanner



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## **Important Information**

This manual is for reference only. There might be subtle differences between actual product and picture. Please refer to actual product.

Please read this manual before using product.

Website: <https://www.netum.net/>

## **Legal Notice**

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The Company reserves the right to revise printing errors or inconsistencies with updated

information without prior notice.

Such revisions will be incorporated into subsequent editions, and the Company retains final interpretive authority.

## Illustrations Disclaimer

Figures in this manual are schematic. In case of discrepancies between diagrams and the physical device, the actual product shall prevail. Refer to your device's model-specific parameters for structural, battery, and charger details. Included accessories may vary by product model and functionality; please verify contents against the physical package.

## Critical Notice

The operating system supports only official upgrades.

Unauthorized firmware flashing may expose users to security risks (e.g., data theft, unauthorized SMS transmission, location tracking, etc.).

## Device Overview

### 1. Appearance & Interfaces

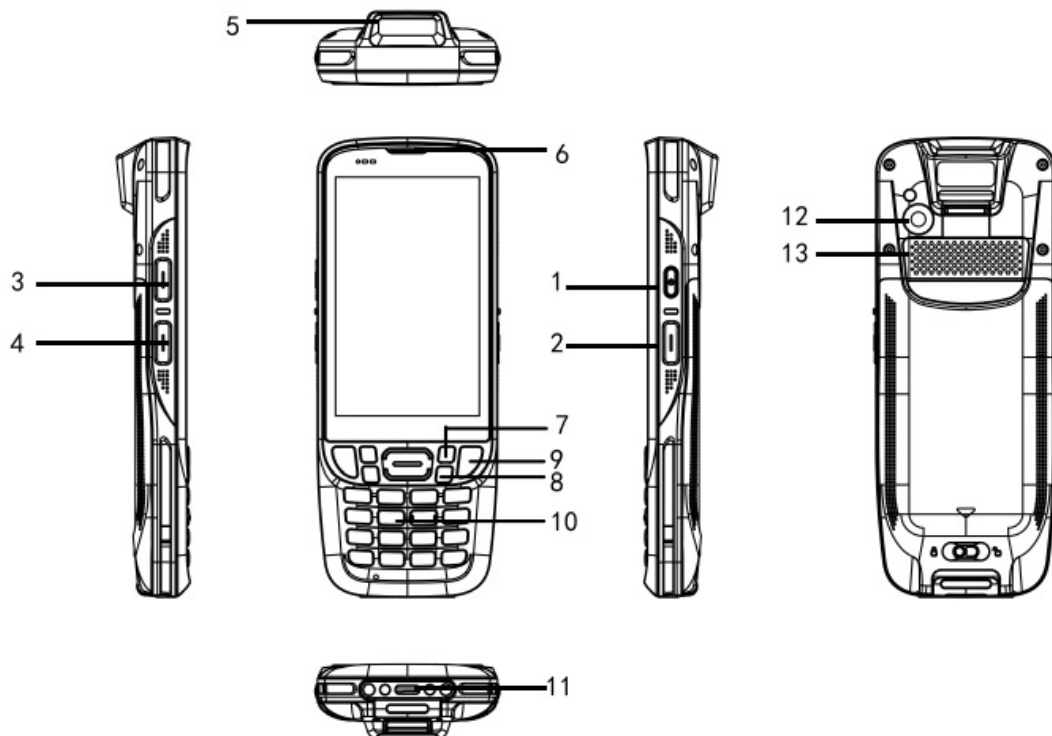
Thank you for purchasing our product. Familiarize yourself with the device's interfaces and components before use.

- **Power Button:** Press to turn the screen on/off.
- **Device Label:** Contains model number, IMEI, CM IIT ID, and other identifiers.
- **Data Usage:** Data services incur traffic charges. Actual consumption depends on carrier statistics.

## Key instructions

1. Power key
2. Scanning key
3. Custom key
4. Scanning key

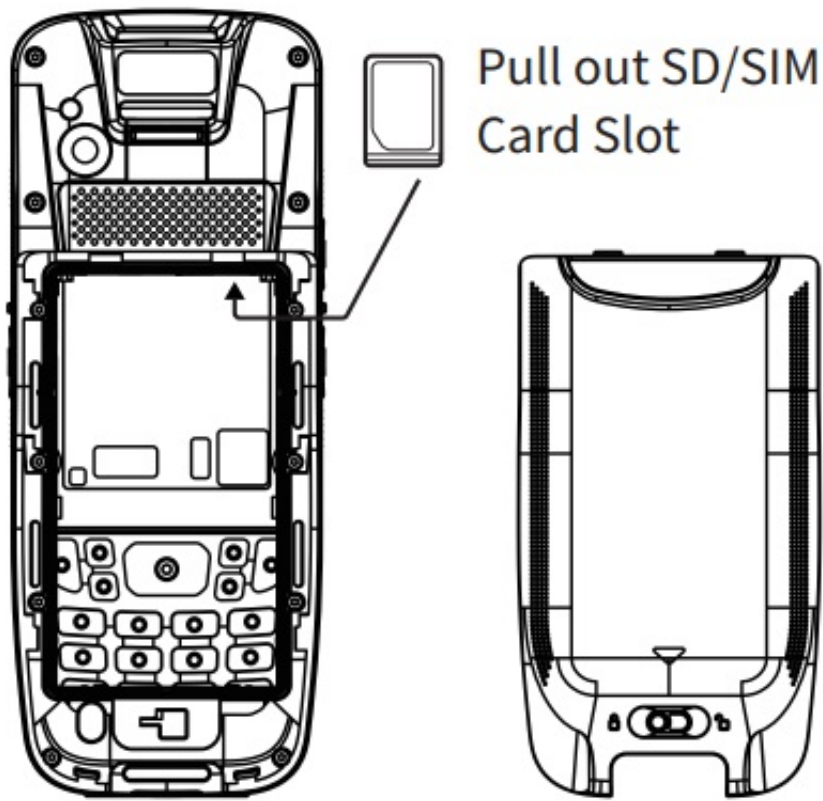
5. Scan Window
6. Earpiece
7. Volume +
8. Volume-
9. Enter key
10. Numeric keypad
11. USB Type-C Port
12. Rear camera
13. Built-in Speaker



## Sim Card Installation

**Step 1:** Open the battery cover and remove the battery.

**Step 2:** Insert the SIM card and SD card as shown in the diagram.



## Screen Lock

When the device is powered on, briefly press the power button to lock the screen. If the device remains idle for a certain period, the screen will lock automatically. To wake the screen, press the power button briefly, then swipe up to unlock.

## Telephone

### Making and Managing Calls

This device offers multiple ways to make calls, including options from the dialer, contacts, call records, and messages.

- When a call is incoming, the screen will prompt you. To answer the call, simply swipe up; to reject it, swipe down.
- While on a call, you can adjust the volume using the volume up (+) and volume down (-) buttons.

## Message

### Sending SMS or MMS Messages with Multimedia Attachments

1. On the main screen, tap the “Message” button to open the messaging interface.
2. To create a new message, click the button in the upper right corner.
3. Enter the recipient’s phone number in the recipient field, or tap the contact/group icon to select the recipient directly from your address book.
4. Tap the text field to compose your message.
5. To add multimedia attachments such as images, videos, or audio files, click the “Add Attachment” button.
6. Once your message is ready, click the “Send” button to transmit it.

## Camera

Access via the main menu.

## Preinstalled Applications & Permissions

Application	Function	Permissions
Phone	Calls, contacts, call logs, settings	Contacts, location, storage, microphone
Contacts	Manage / add / delete contacts	Location, storage, SMS, phone
Settings	System configuration	Installed apps list
Messages	SMS/MMS handling	Storage, SMS, contacts
Key board	Text input	Storage, SMS, contacts, location
Gallery	Media management	Location, storage
Music	Audio playback	Storage
Browser	Web browsing	Phone status, camera, location, contacts
System update	System FOTA upgrade	Storage, telephone

# Safety Guidelines

## 1. General Use

- Maintain a safe distance between the device and your body during calls.
- Avoid exposure to flashing lights if prone to seizures.
- Keep the device away from children.

## 2. Driving

- Comply with traffic laws. Prioritize safety over device usage.

## 3. Medical Devices

- Maintain  $\geq 20$  cm distance from pacemakers.
- Consult medical device manufacturers for compatibility concerns.

## 4. Hazardous Environments

- Power off the device in explosive areas (e.g., oil refineries).
- Do not install/remove batteries or charge the device in such environments.
- Follow local regulations near blasting zones or electric detonators.

## 5. Accessories

- Use only original or manufacturer-approved accessories.
- Unauthorized accessories may impair device performance, void warranties, violate national regulations for communication terminals, or pose safety hazards.

## 6. Cleaning

- Power off the device before cleaning. Use a slightly damp, anti-static cloth. Avoid chemical cleaners or solvents

## 7. Electromagnetic Fields

- The device generates electromagnetic fields. Keep it away from magnetic storage media (e.g., computer disks)

## 8. Interference

- Avoid using the device near electronic equipment (e.g., TVs, radios, PCs), as it may cause interference.

## 9. Heat Exposure

- Do not expose the device to direct sunlight or store/operate it in high-temperature environments

## 10. Compatibility

- Do not connect the device to non-compatible equipment

## 11. Disassembly

- Do not disassemble the device

## **Battery & Charging**

### **• Battery**

- Avoid short-circuiting, overheating, or piercing.
- Store unused batteries in cool, dry conditions.
- Recycle damaged batteries at designated facilities.

### **• Charger**

- Use only 220V AC power.
- Avoid moisture, high temperatures, or unauthorized modifications.

## **Disclaimers**

### **1. Natural Disasters**

The Company assumes no liability for losses caused by natural disasters (e.g., earthquakes, floods) beyond our reasonable control.

### **2. Limitation of Liability**

Under no circumstances shall the Company be liable for direct, indirect, incidental, special, consequential, or punitive damages arising from the use of this product, including but not limited to: Loss of profits, representational harm, business interruption, or data loss/alteration.

### **3. Unauthorized Hardware/Software**

The Company disclaims responsibility for damages resulting from the use of non-Company-specified communication hardware, software, or third-party applications.

### **4. Third-Party Content**

The Company provides no warranties or technical support for information, materials, or services obtained through this product. Users bear full responsibility for their use of such content.

### **5. Third-Party Software**

Installation of unauthorized third-party software is discouraged.

The Company assumes no liability for functionality, security, or support related to such software.

### **6. Documentation**

This manual is provided on an “as-is” basis. Unless required by applicable law, the



Company makes no express or implied warranties regarding the accuracy, reliability, or completeness of this document.

## Environmental Compliance

- Toxic substance levels comply with SJ/T 11363-2006.
- **Eco-service lifespan:** 20 years (varies for replaceable components).

## Customer Support

### Contact Information

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## Documents / Resources

<div><div></div><div>Q500 User Guide</div></div> <div><div><small>This manual is for reference only. There might be some difference between actual product and picture. Please refer to actual product.</small></div><div><small>Please read this manual before using product.</small></div></div>	<div><div><a href="#">NETUM Q500 Android 11 Handheld Barcode Scanner [pdf]</a> User Guide</div><div>Q500, Q500 Android 11 Handheld Barcode Scanner, Q500, Android 11 H andheld Barcode Scanner, 11 Handheld Barcode Scanner, Handheld Barc ode Scanner, Barcode Scanner</div></div>
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## References

- [User Manual](#)

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11 Handheld Barcode Scanner, Android 11 Handheld Barcode Scanner, Barcode Scanner, Handheld Barcode Scanner, NETUM, Q500, Q500 Android 11 Handheld Barcode Scanner

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