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# NETGEAR Orbi RBS20 Mesh WiFi Add-on Satellite Quick Start Guide

**Contents**

**NETGEAR**

**NETGEAR Orbi RBS20 Mesh WiFi Add-on Satellite**

**Package Contents**



Orbi satellite



Power adapter
(varies by region)

**Orbi Satellite Overview**



1. Ring LED (not shown in image)

2. Sync button (also used for WPS connection)

3. Ethernet ports

4. Power On/Off button and Power LED

5. Power connector

6. Reset button

**Sync Your Satellite With the NETGEAR Orbi App**



You can use the NETGEAR Orbi app to sync your satellite with your router. To download the app, visit **Orbi-app.com**.

**Note:** If you don't own a mobile device, follow the instructions in Manually Sync Your Satellite With Your Router.

1. Launch the NETGEAR Orbi app.
2. Tap the menu icon ☰ > ADD SATELLITE.
3. Follow the prompts to sync your satellite. For more information about the satellite's ring LED sync colors, see Satellite Sync LED Colors.

## Manually Sync Your Satellite With Your Router

**If you don't want to use the app to sync your satellite with your router, follow these steps:**

1. Place and power on your satellite. The satellite's ring LED pulses white. For more information about where to place your satellite, see the user manual.
2. Wait for the satellite's ring LED to light solid white.
3. Press the Sync button on the back of your satellite, and within two minutes, press the Sync button on the back of your router. For more information, see Satellite Sync LED Colors.

## Satellite Sync LED Colors

The satellite's ring LED lights are white while the satellite attempts to sync with the router. Then the ring LED lights one of the following colors for about three minutes and then turns off:

- 🔵 **Blue.** The router and satellite successfully synced, and the connection between the router and satellite is good.

- 🟠 **Amber.** The router and satellite successfully synced, and the connection between the router and satellite is fair. Consider moving the satellite closer to the router.

- 🟣 **Magenta.** The router and satellite failed to sync. Move the satellite closer to the router and try again.

## Support

Thank you for purchasing this NETGEAR product. You can visit **www.netgear.com/support** to register your product, get help, access the latest downloads and user manuals, and join our community.

We recommend that you use only official NETGEAR support resources.
**http://downloadcenter.netgear.com/other/**.

(If this product is sold in Canada, you can access this document in Canadian French at **http://downloadcenter.netgear.com/other/**.)

For the current EU Declaration of Conformity, visit **http://kb.netgear.com/11621**.

For regulatory compliance information, visit **http://www.netgear.com/about/regulatory/**.

See the regulatory compliance document before connecting the power supply.

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## FREQUENTLY ASKED QUESTIONS

What is the purpose of the NETGEAR Orbi RBS20 Mesh WiFi Add-on Satellite?

The NETGEAR Orbi RBS20 Mesh WiFi Add-on Satellite is designed to extend the coverage of your existing Orbi WiFi system, creating a larger and more reliable mesh network.

Is the RBS20 satellite compatible with all Orbi routers?

Yes, the RBS20 satellite is compatible with all Orbi routers, allowing you to expand your Orbi mesh network seamlessly.

How does the RBS20 satellite connect to the Orbi system?

The RBS20 satellite wirelessly connects to the Orbi router, creating a mesh network for seamless WiFi coverage throughout your home.

Can I connect multiple RBS20 satellites to my Orbi system?

Yes, you can connect multiple RBS20 satellites to your Orbi system, depending on your network's requirements and the specific capabilities of your Orbi router.

What is the coverage range of the RBS20 satellite?

The coverage range of the RBS20 satellite may vary depending on the environmental factors, but it is designed to provide extended coverage to areas where the WiFi signal is weak or non-existent.

Does the RBS20 satellite support the same WiFi speeds as the Orbi router?

Yes, the RBS20 satellite supports the same WiFi speeds as your Orbi router, ensuring consistent and fast internet connectivity throughout your home.

Can I use the RBS20 satellite as a standalone router?

No, the RBS20 satellite is an add-on device that requires an existing Orbi router to function. It cannot be used as a standalone router.

Does the RBS20 satellite support wired connections?

Yes, the RBS20 satellite has Ethernet ports that allow you to connect wired devices such as gaming consoles, smart TVs, or desktop computers.

Can I manage the RBS20 satellite using a mobile app?

Yes, you can manage and control the RBS20 satellite, along with your Orbi system, using the Orbi mobile app or the web-based Orbi dashboard.

Does the RBS20 satellite support guest networks?

Yes, the RBS20 satellite supports guest networks, allowing you to provide separate WiFi access for visitors while keeping your main network secure.

Does the RBS20 satellite support parental controls?

Yes, you can enable parental controls on the RBS20 satellite, allowing you to manage and restrict internet access for specific devices or users.

Can I use the RBS20 satellite with other non-Orbi routers?

The RBS20 satellite is specifically designed to work with Orbi routers and may not be compatible with other non-Orbi routers.

Does the RBS20 satellite support seamless roaming between Orbi devices?

Yes, the RBS20 satellite supports seamless roaming, allowing your devices to automatically connect to the Orbi device with the strongest signal as you move around your home.

Can I use the RBS20 satellite outdoors?

The RBS20 satellite is designed for indoor use. It may not provide reliable performance or withstand outdoor environmental conditions.

Does the RBS20 satellite have a built-in modem?

No, the RBS20 satellite does not have a built-in modem. It requires an Orbi router or an existing modem/router combo to connect to the internet.

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