

NetComm NF20MESH The Ultimate Wi-Fi Fixer CloudMesh Gateway User Guide

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CloudMesh Gateway
NF20MESH|THE ULTIMATE WI-FI FIXER

PRE-CONFIGURED?

If you received your gateway from your service provider and they have provided you with their own instructions, refer to those to complete the setup. In some cases, the gateway has been pre-configured for you and is ready to use. Otherwise, you will need to complete the setup yourself.



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GETTING STARTED

BEFORE YOU BEGIN

Ensure that you have the following information from your service provider:

- How your Internet service will physically connect to your gateway
- The **Settings** are specific to your type of service.

There are two ways to connect your gateway to the Internet service:

Ethernet WAN

This is the most common access type in Australia and New Zealand and covers fixed-line technologies such as nbn™ FTTP, HFC, FTTC as well as UFB Fixed Wireless and Sky Muster™ satellite services.

This type of Internet service uses the red WAN port on the back of the gateway to connect to the dedicated connection box installed by your access network provider.

ADSL or VDSL

These access types are provided by nbn[™] FTTB, FTTN, or ADSL/VDSL over a traditional telephone line. This connection uses the grey DSL port on the back of the gateway.

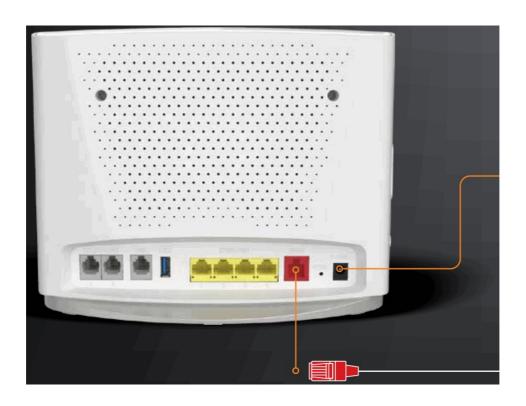


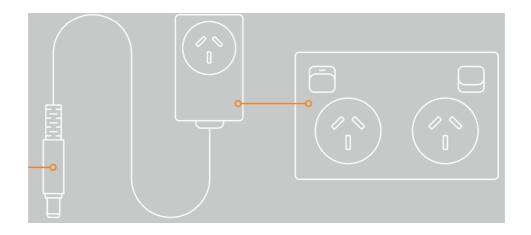
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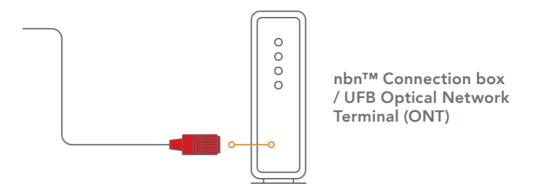
A copy of this software can be obtained by contacting NetComm.

ETHERNET WAN CONNECTIONS



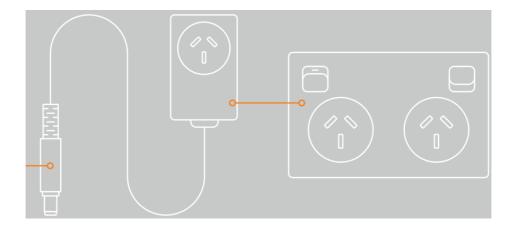


Here's how things connect for **Ethernet WAN** connections

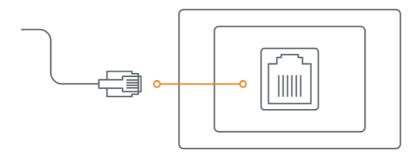


ADSL/VDSL CONNECTIONS





Here's how things connect for ADSL/VDSL connections



WALL SOCKET

- 1. Turn on the CloudMesh Gateway. Wait a few minutes for it to start up.
- 2. Type the network name and password on the Wi-Fi Security Card into your wireless device when connecting or scan the QR code.



CONNECTING WITH WI-FI

TYPE



The username and password are case-sensitive.

OR SCAN





CONFIGURING YOUR GATEWAY



CONFIGURING YOUR GATEWAY

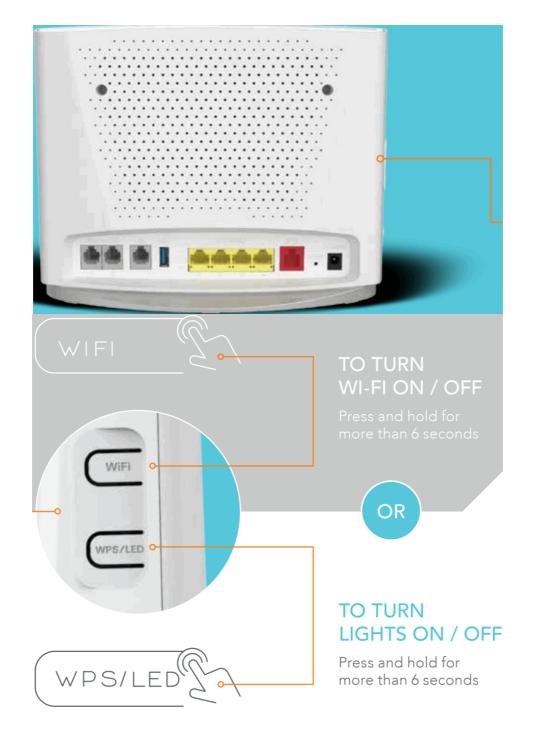
To complete the setup, you will need the following information from your service provider:

- Internet service type (ADSL/VDSL/Ethernet WAN)
- Connection type (PPPoE/PPPoA/Dynamic IP/Static IP)
- Other specifics depending on your connection type include 802.1P priority, VLAN Tag, WAN IP Address,
 Subnet Mask, and DNS Servers
- VoIP settings from your service provider if you intend to use a phone with your service.

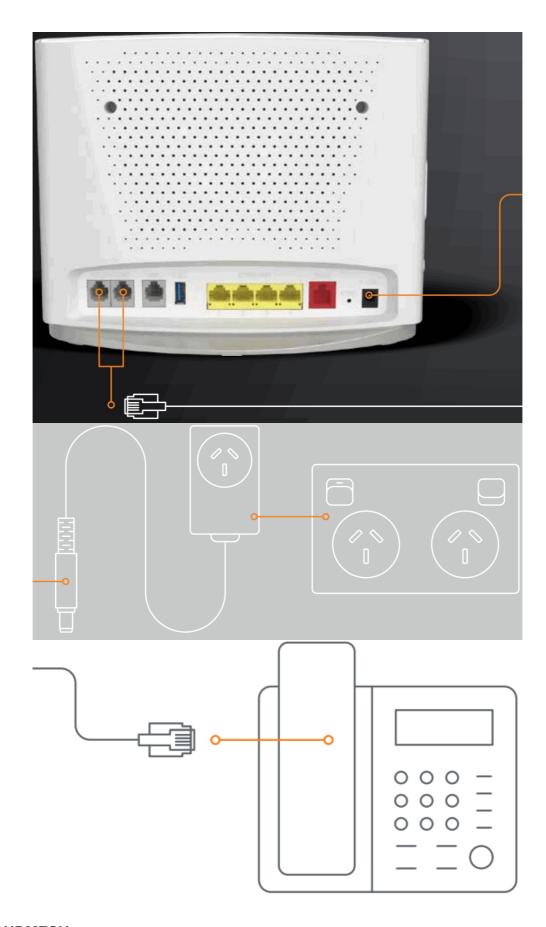
When you have the necessary information, follow these steps:

- Push the power button on the side of the Wi-Fi 6 Gateway to turn it on.
 Wait a few minutes for it to complete starting up.
- 2. Open a web browser and type 192.168.20.1 into the address bar, then press Enter.
- 3. At the login screen, type **admin** into the Username field. In the Password field, type the unique password printed on the label at the **bottom of the gateway**, then click on the **Login** > button
- 4. Follow the **Basic Setup** to complete the configuration.

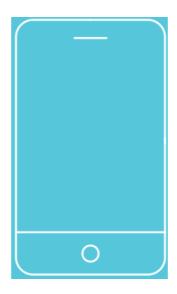
WI-FI/LIGHTS TURNING ON & OFF



TELEPHONE CONNECTION



APP CLOUDMESH



DOWNLOAD THE CLOUDMESH APP

Finding the best place for your CloudMesh Satellite is easy using the CloudMesh App.

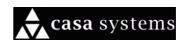
- Satellite placement assistance
- WiFi Analytics
- WiFi Troubleshooting
- Setup does not require the App



Get it on the App Store or Google Play.

NOTES:





NetComm Wireless Limited is part of Casa Systems, Inc.

Casa Systems, the future of NetComm

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Documents / Resources



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Manuals+,