Netatmo QSG1-NTH-V9 Smart Thermostat User Guide

**QSG1-NTH-V9 Smart Thermostat
User Guide**
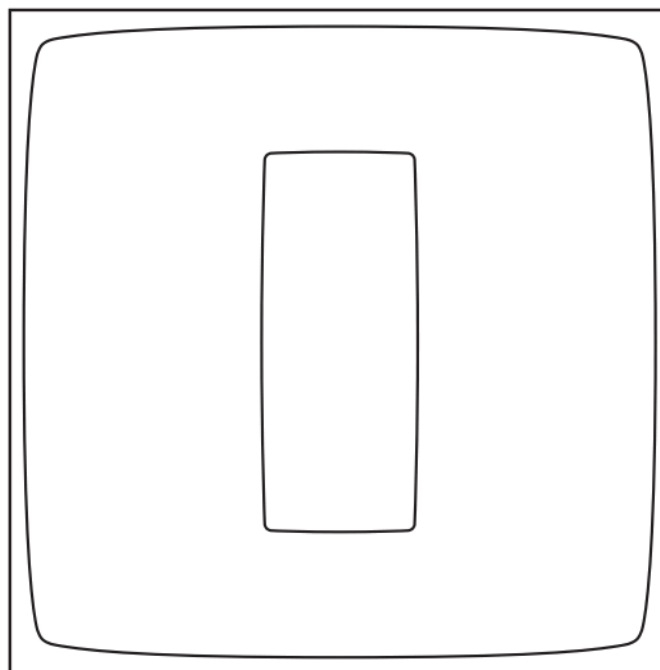
Smart Thermostat

Replacing a wall-mounted thermostat

 Read these instructions carefully before starting the installation.
The Netatmo Thermostat must be installed according to applicable standards.
Before any intervention, make sure the power is turned off.
The Netatmo Thermostat cannot control electric converters.

To replace a wall-mounted thermostat, you can watch an installation tutorial video online at the following address:**netatmo.com/video1**
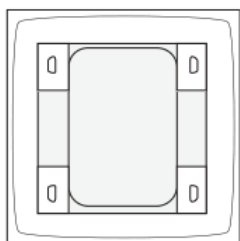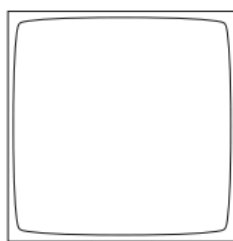
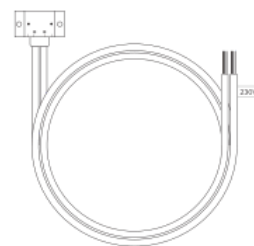## Pack contents
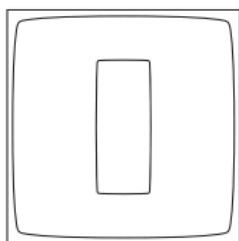
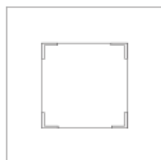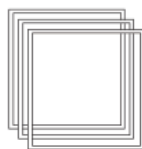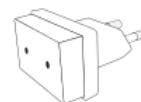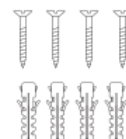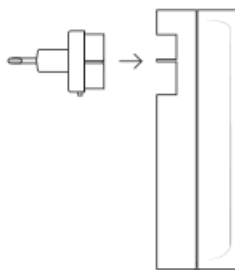|			
1. Thermostat	2. Mobile stand*	3. Relay	4. Boiler adaptor*
5. Wall-bracket	6. Wall mounting plate	7. Color Adhesives	8. Mains adaptor
9. Tape*	10. 3 AAA batteries	11. 4 screws 4 screw anchors	

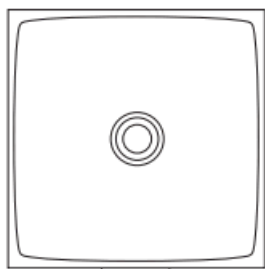* Not used or optional in this setup

Plug the Relay

①

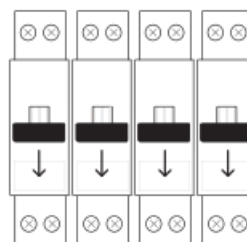Plug the **mains adaptor**
into the **Relay**.

②

Plug the **Relay** into a wall
socket in the same room
as your existing thermostat.
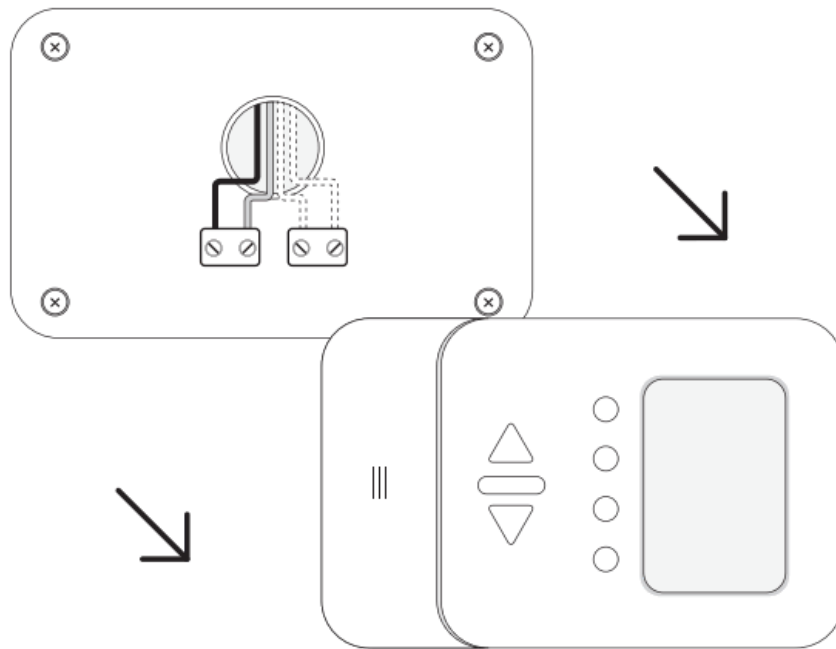
③

The LED of the **Relay** will blink.

④

Switch off the power supply.

Identify the wires

1. Remove the cover of your old thermostat.

   Take a picture of the wiring.
2.

Control wires   Power supply wires

– If there are only two wires, they are the control wires and are useful in this setup.

– If there are more than two wires, identify the two control wires with the help of the following diagram.
They are usually connected to the COM/NO ports.
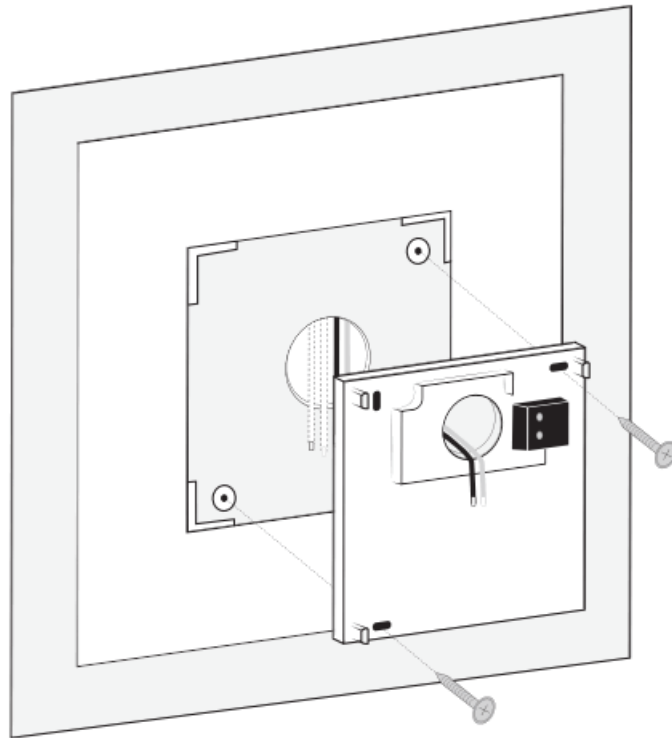
The other wires have to be safely insulated.
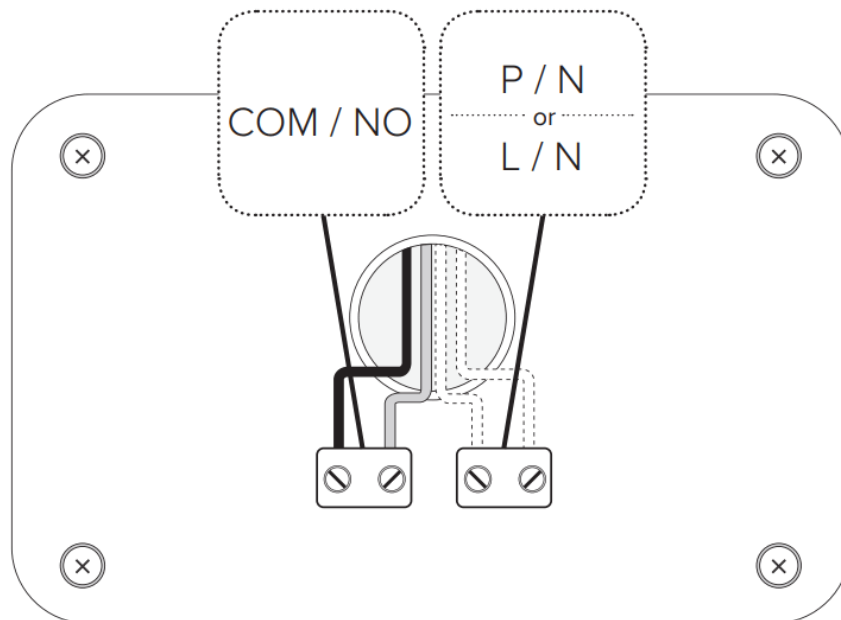
See the Installation Troubleshooting p. 24 for more help.

Replace

1. Disconnect your old thermostat. Remove it from the wall.
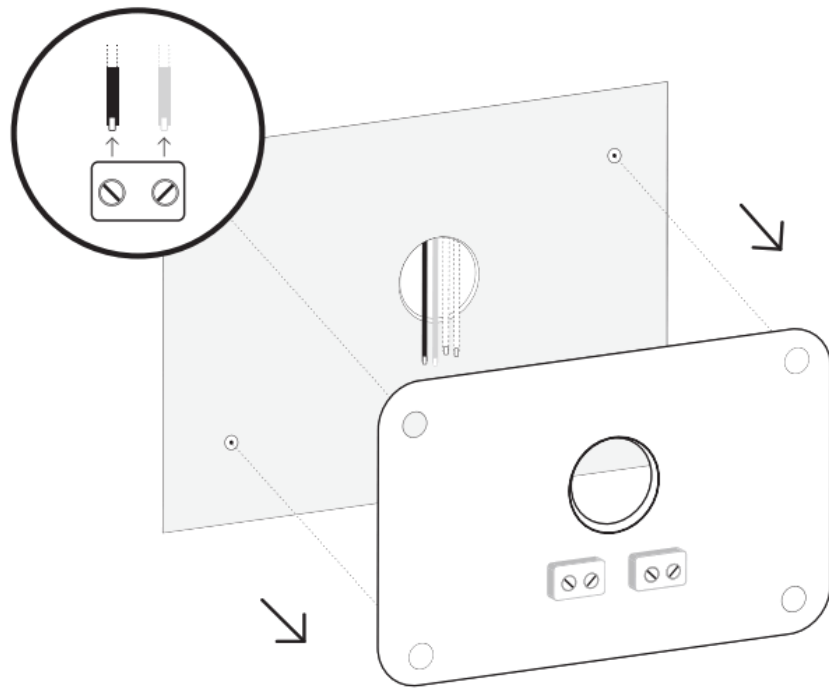
2. Pass the wires through the wall bracket and screw it to the wall. To hide potential scratches and holes left behind, you can put the wall mounting plate first.
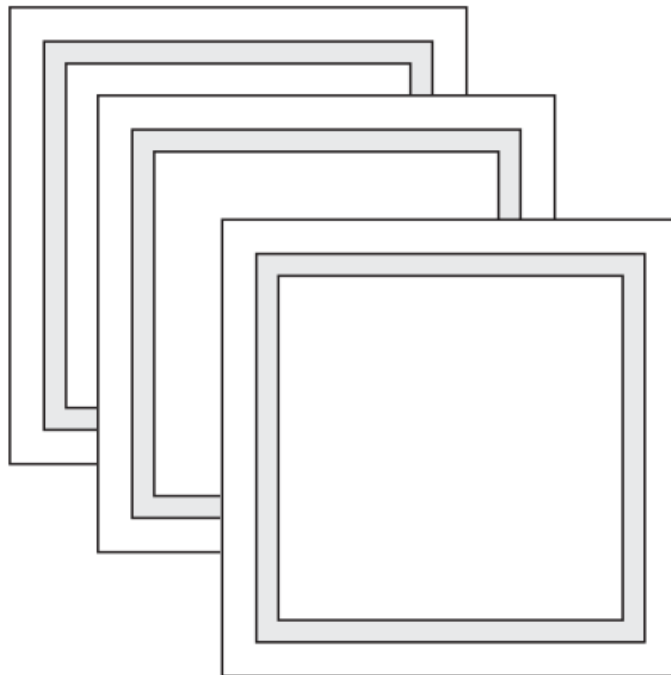

3. Screw the control wires previously identified into the wiring terminals of the wall bracket (no polarity). Insulate the unused wires. Screw the protection cover onto the wiring terminals.
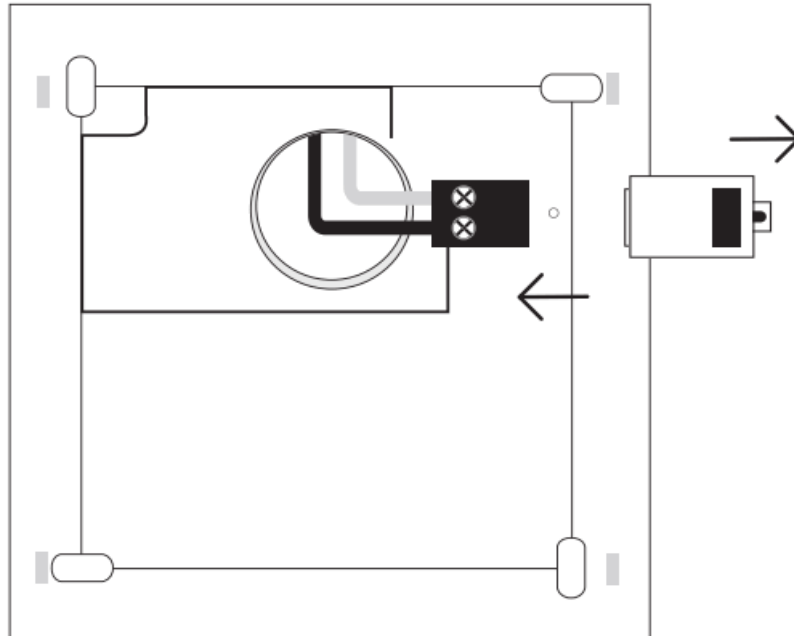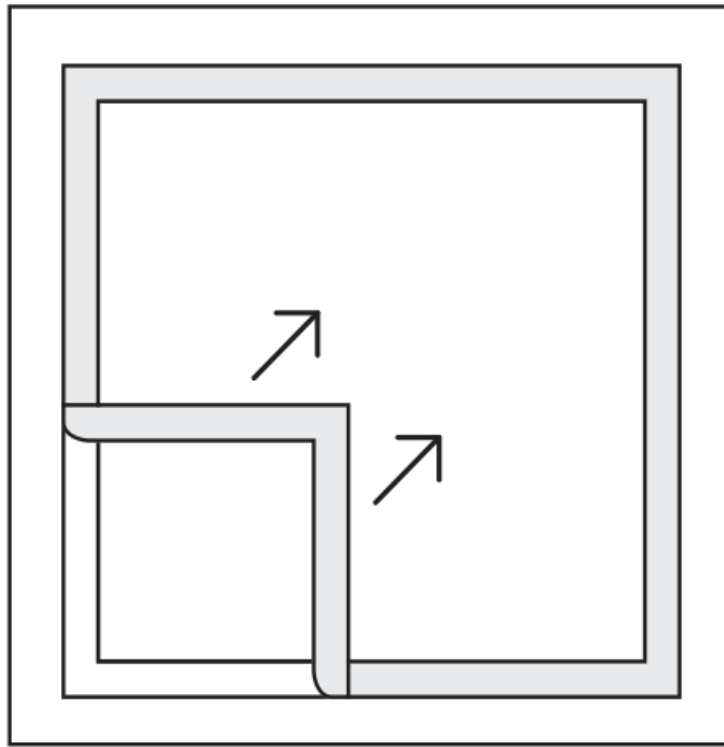
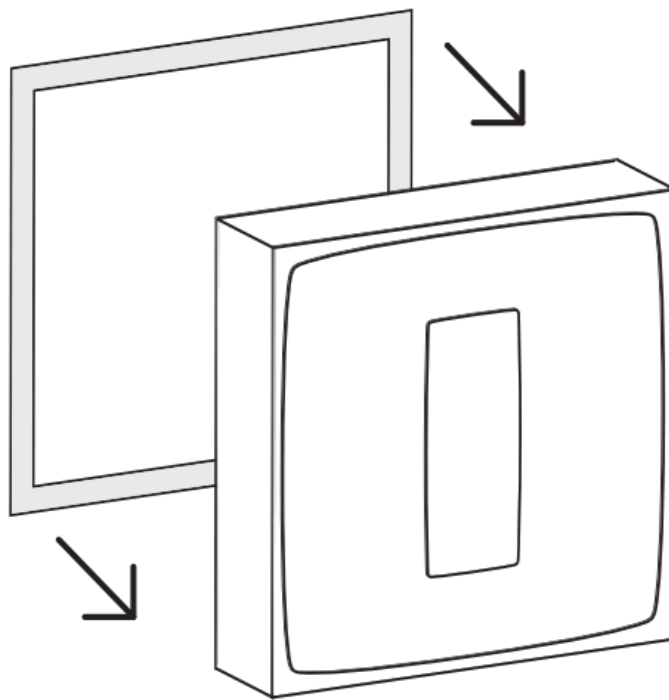**Customize your Thermostat**

1. You can choose to customize your Thermostat by using one of the color adhesives.

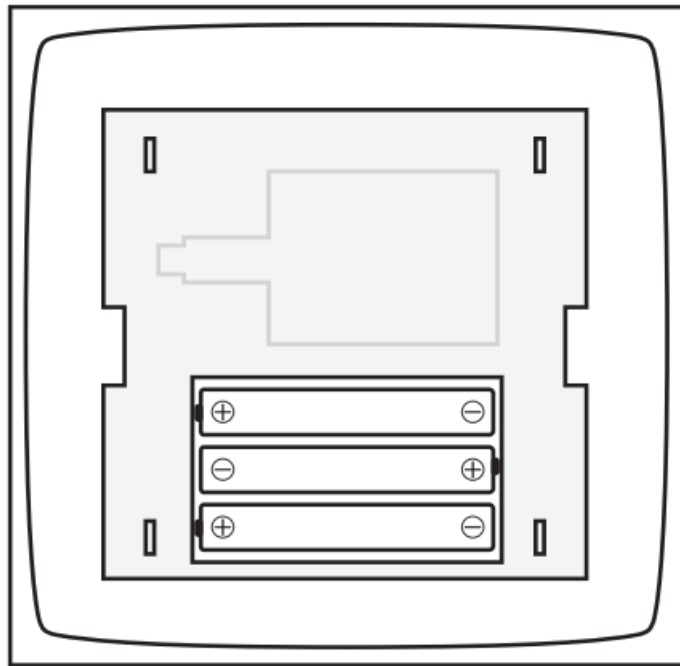2. Take off the outer frame of the adhesive.

3. Stick it on the back of your Thermostat.
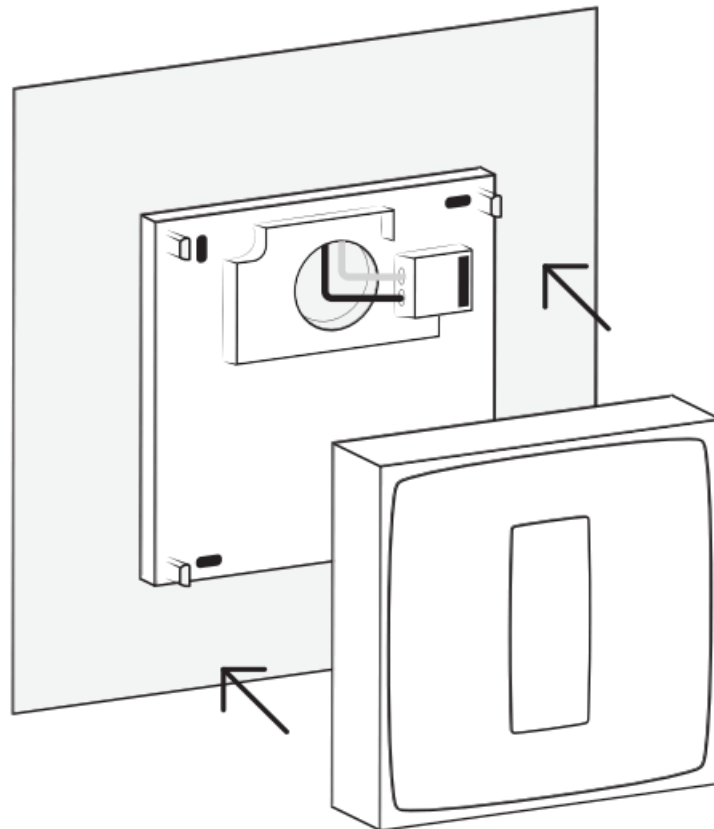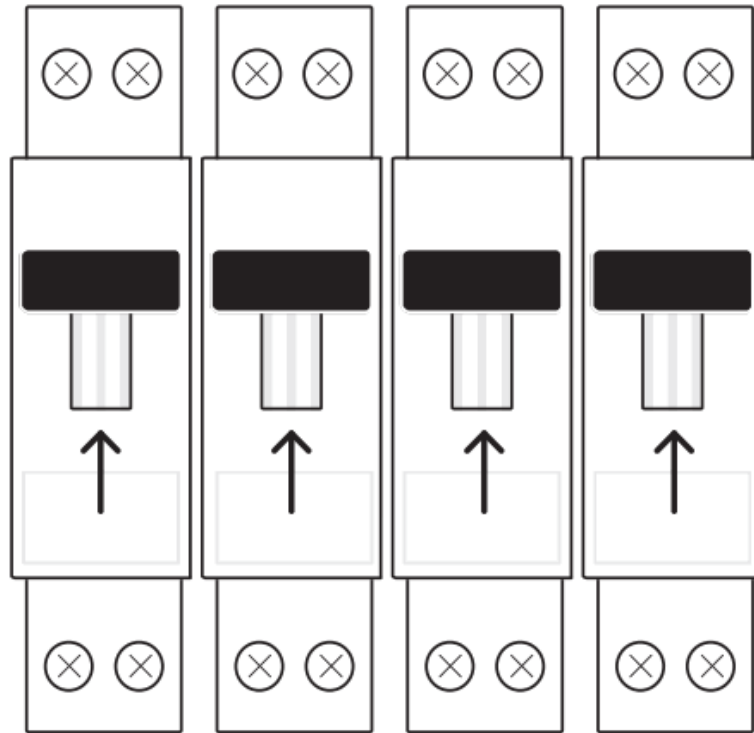

Set the Thermostat

1. Insert the batteries in the Thermostat ensuring the positive and negative ends correspond.
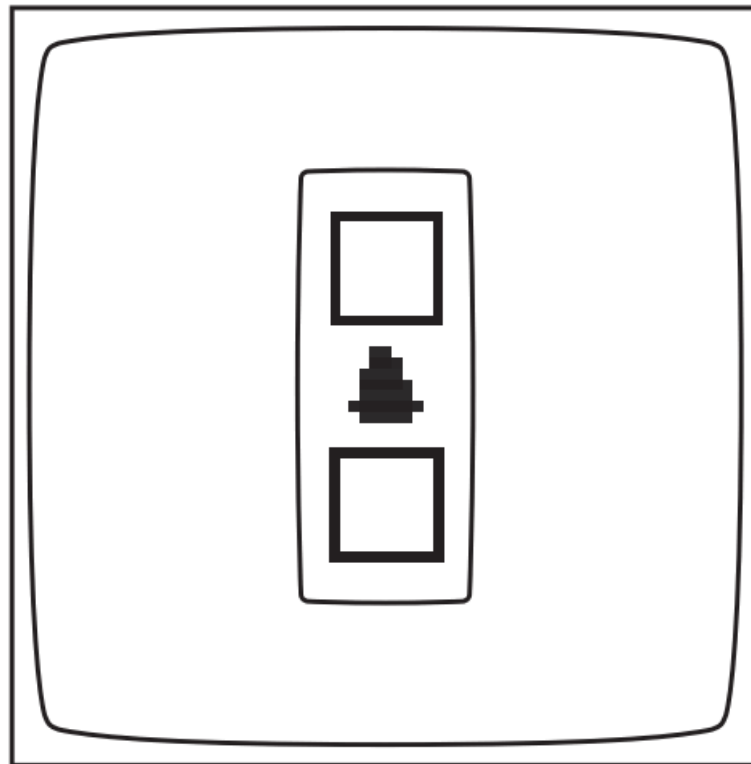
2. Set the Thermostat on the wall bracket.

3. Switch the power supply back on.

4. The Thermostat will display the start screen and search for the Relay.

5. When the Thermostat has found the Relay, it displays the setpoint temperature and the room temperature.

Setpoint temperature

Measured temperature
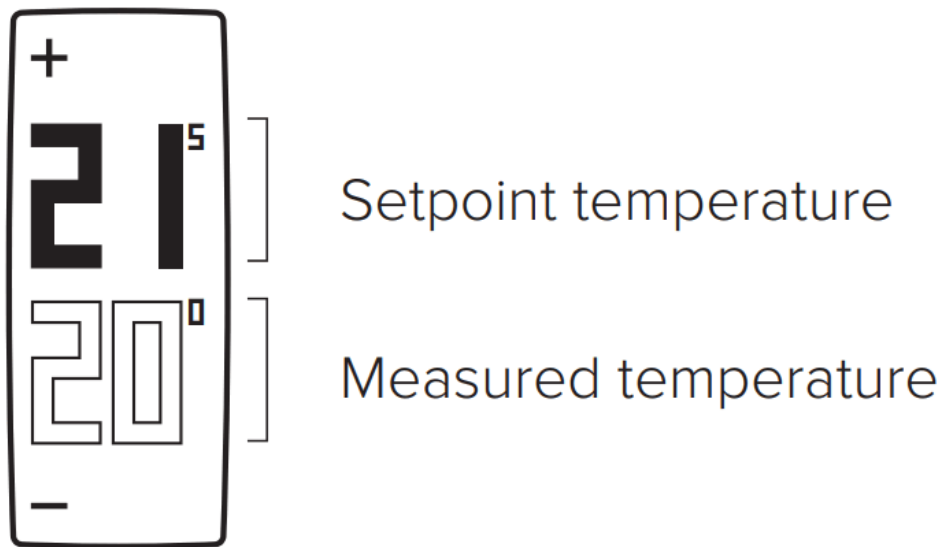
See the Installation Troubleshooting p. 24 for more help.

Test the Thermostat

1. Push the top of the Thermostat until it displays « MAX ».The Thermostat switches the boiler on.
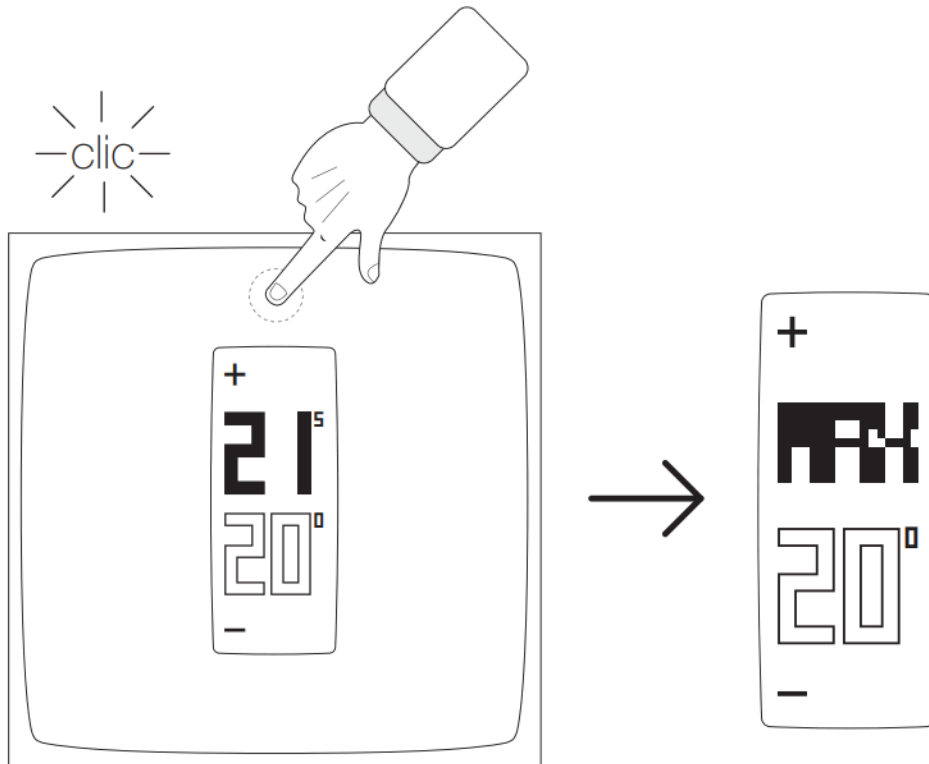
2. Push the bottom of the Thermostat until it displays « OFF ». The Thermostat switches the boiler off.
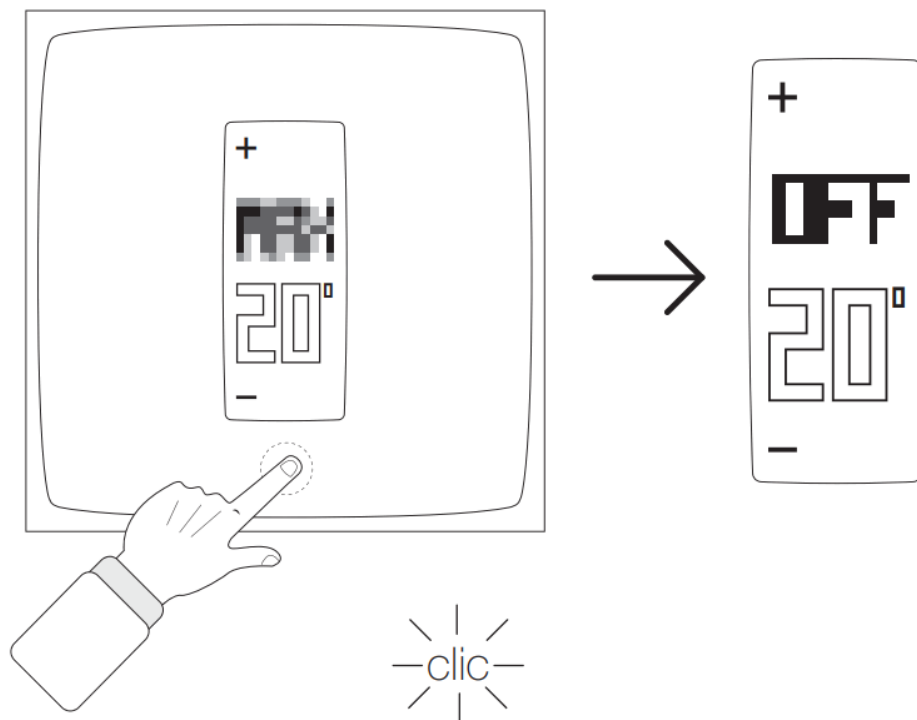
Download the Netatmo Energy mobile app

To remotely control your Thermostat from your smartphone or tablet, download the app on: **therm.netatmo.com**

Installation troubleshooting

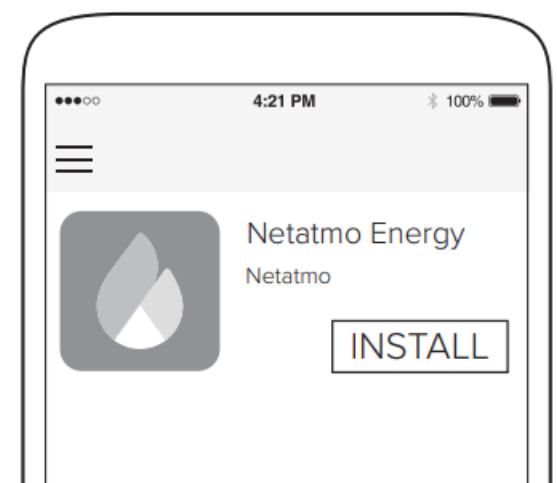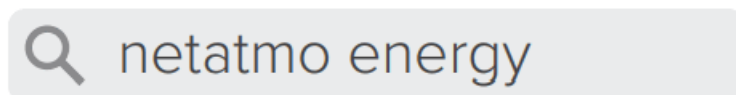| Page	Problem	Possible causes	Solutions
p 10	I cannot identify the control wires of my boiler.		Please send a picture to **photo @netatmo.com** and our support team will help you identify the right wires.
p 18 p20	The Thermostat displays the 1″ symbol.	The Thermostat hasn't found the Relay.	TM:evren:ohset Ial?nYdcwtteur nTitthhee symbol disappears.
	The Thermostat doesn't switch on and off the boiler.	The control wires have been incorrectly wired.	Check your wiring using the picture of your old Thermostat's wiring to identify the right control wires.
2	The boiler does the opposite of tthehTherfmf oshtat cthomTmh ands Ott,. displays MAX).	The polarity of the Thermostat	Change the polarity of the Thermostat once you will have finished the setup, in the advanced settings of the app.

Netatmo

support.netatmo.com

QSG1-NTH

CE

Documents / Resources

Netatmo QSG1-NTH-V9 Smart Thermostat [pdf] User Guide
QSG1-NTH-V9, Smart Thermostat, QSG1-NTH-V9 Smart Thermostat

References

- **Netatmo: same home, just smarter**
- **Netatmo : same home, just smarter**
- **Netatmo Helpcenter**

- **Netatmo : same home, just smarter**

- **Netatmo : same home, just smarter**