



## NEOFYTE T14P Portable Monitor Instructions

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### NEOFYTE T14P Portable Monitor



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## Questions When Connected To NEOFYTE T14P Portable Monitor

### **Q: Why My Portable Monitor Shows No Signal?**

**A:** Please see the PDF File “Troubleshooting” on detail page.

### **Q: What is the reason why the monitor does not respond after connecting?**

**A:**

1. The monitor is not connected to the power source or the power source is damaged. The indicator light of the monitor is on after the power is normally connected.
2. When using a USB-C to USB-C connection, the customer's device is not supported or incompatible.
3. HDMI no signal input: HDMI cable is damaged or poor contact.

#### **Can the iPhone be directly connected to the monitor?**

For iPhone needs a Lightning to HDMI Adapter.

### **Q: What is the reason for the screen flickering or black screen during the use of the monitor?**

**A:**

1. The monitor needs an external power supply. When the power supply is insufficient, it will cause unstable use or black screen restart.
2. The wire is in poor contact or the wire is damaged.
3. For external interference, audio equipment and other equipment need to be moved away.
4. The screen refresh rate needs to be set to

### **Q: The adjusted brightness can't be saved after the power is turned off and the brightness is connected again?**

**A:**

1. After the menu is adjusted, the confirmation key is not pressed to confirm.
2. Regardless of whether HDMI is used to transmit signals or TYPE-C is used to transmit signals, the PD interface of the display needs to be connected to a power source when the menu is adjusted.

### **Q: When TYPE-C is connected, the screen flashes continuously**

**A:**

1. Insufficient power supply, the monitor needs an external power supply.
2. Use non-original Type-c cable.

## Documents / Resources

Download User Manual for NEOFYTE T14P Portable Monitor

NEOFYTE T14P Portable Monitor User Manual  
1. Introduction  
2. Safety Instructions  
3. Package Contents  
4. Setup Instructions  
5. Operation Instructions  
6. Troubleshooting  
7. Maintenance  
8. Warranty  
9. Contact Information  
10. Appendix

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