



**DS2278 Black
Cordless Scanner
and Cradle**



NB AUTOMATION DS2278 Black Cordless Scanner and Cradle Installation Guide

[Home](#) » [NB AUTOMATION](#) » NB AUTOMATION DS2278 Black Cordless Scanner and Cradle Installation Guide



Contents

- [1 NB AUTOMATION DS2278 Black Cordless Scanner and Cradle](#)
- [2 Product Specifications](#)
- [3 Installation Guide](#)
- [4 Frequently Asked Questions](#)
- [5 Documents / Resources](#)
 - [5.1 References](#)



NB AUTOMATION DS2278 Black Cordless Scanner and Cradle



Product Specifications

- **Model:** DS2278
- **Manufacturer:** NBAUTOMATION
- **Connectivity:** USB
- **Colour:** Gray
- **Power Source:** Computer USB port

Installation Guide

1. ChronoMEDIC Production must be closed.
2. Connect the grey wire to the base.
3. Plug the base into the USB port on the computer.
4. Wait for the computer to detect it (about 10 seconds).
5. Place the scanner on the base, and a series of different sound signals will be heard.
6. When the light on the scanner flashes green, scan the following bar codes, and another series of different sound signals will be heard.



Restore Defaults



IBM Hand-Held USB

7. Wait for the computer to detect it.
8. Open ChronoMEDIC Production, normally a message for adding the device should appear, otherwise:
 - Go to the Utilities tab.
 - CONFIGURATION button, then the USB button.

- Click on the new device and scan your employee card, it should appear in the square at the bottom.
 - Go to the Consultation tab.
 - HISTORY (tray or product).
 - Scan your employee card.
 - Check that an error message is displayed (ex.: Product xxx doesn't exist).
9. **IMPORTANT:** disable power management on the computer the scanner is plugged into, otherwise it will not recharge when ChronoMEDIC Production is not open.
- Manual procedure: <https://www.nbautomation.com/wpcontent/uploads/2018/07/DS2278-disable-power-management.pdf>
 - VBS script to automatically disable: https://supportcommunity.zebra.com/s/article/Barcode-scanners-do-notrecharge-in-Windows-10-if-set-to-IBM-handheld-IBM-TT-Opos?language=en_US
 - WWW.NBAUTOMATION.COM

Frequently Asked Questions


Q: How do I know if the scanner is properly connected?

A: When the light on the scanner flashes green and you hear a series of sound signals, it indicates a successful connection.



Q: What should I do if the scanner is not detected by the computer?

A: Ensure all connections are secure, try a different USB port, and refer to the installation guide for troubleshooting steps.

Documents / Resources

	<p>NB AUTOMATION DS2278 Black Cordeless Scanner and Cradle [pdf] Installation Guide DS2278 Black Corde Less Scanner and Cradle, DS2278, Black Corde Less Scanner and Cradle, Less Scanner and Cradle, Scanner and Cradle, Cradle</p>
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References

-  [Accueil - NB Automation](#)
-  [Zebra Support Community](#)
- [User Manual](#)

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