



Contents [[hide](#)]

[1 NAVAC NSP1, NSH1 Smart Probes](#)

[2 Specifications](#)

[3 INSTRUCTIONS](#)

[4 FAQs](#)

[5 Documents / Resources](#)

[5.1 References](#)



NAVAC NSP1, NSH1 Smart Probes



Specifications

Subject	How to Do an OTA Firmware Update
Date	3/1/2025
Product	NAVAC Smart Probes
Affected Models	NSP1, NSH1

This bulletin provides step-by-step instructions for performing an Over-The-Air (OTA) firmware update using the myNAVAC™ App.

INSTRUCTIONS

- Step 1: Sign In To MyNAVAC App A myNAVAC account is required to initiate firmware updates.

- Step 2: Power On the Probe Ensure the smart probe is powered on. Allow the App to discover and connect to your device.
- Step 3: Navigate to Settings On the device page in myNAVAC App, tap the Settings icon in the top right corner (Figure 1).
- Step 4: Select “Update Firmware” Locate and tap the Update Firmware option under device settings (Figure 2).
- Step 5: Start the Update Tap Update to begin the firmware update process (Figure 3).
- ⚠ IMPORTANT: Ensure your phone is fully charged. Do not allow the phone to enter sleep mode during the update.
- Step 6: Wait for Update Completion The update is complete when the Left Side number matches the Right Side number (Figure 4).
- Step 7: Confirm Update Tap Confirm to finalize the update process.



Figure 1

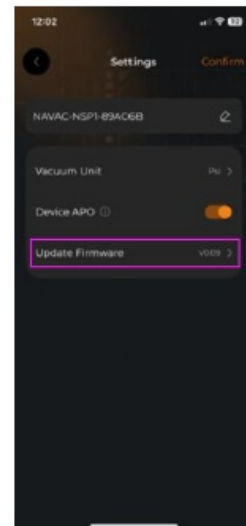


Figure 2

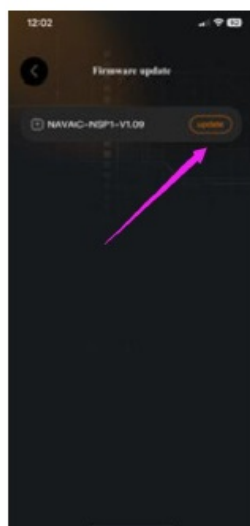


Figure 3

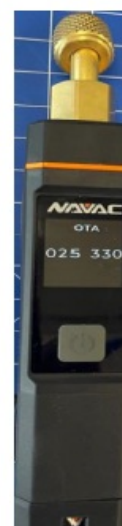


Figure 4

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For any further clarification or instructions, please contact the NAVAC Technical Support Department at: 1-877-MY-NAVAC or email: techsupport@navacglobal.com.

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FAQs

Q: Do I need a myNAVAC account to perform firmware updates?

A: Yes, a myNAVAC account is required to initiate firmware updates.

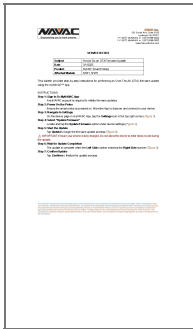
Q: What should I do if my phone's battery is low during the update?

A: Ensure your phone is fully charged before starting the update. If the battery is low, charge it before proceeding with the update.

Q: How can I verify that the firmware update is successful?

A: The update is complete when the Left Side number matches the Right Side number as shown in Figure 4.

Documents / Resources



[NAVAC NSP1, NSH1 Smart Probes \[pdf\]](#) Owner's Manual
NSP1, NSH1, NSP1 NSH1 Smart Probes, NSP1 NSH1, Smart Probes, Probes

References

- [User Manual](#)

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