

# myQ Desktop Client for Windows 8.2 Instruction Manual

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## myQ Desktop Client for Windows 8.2

MyQ Desktop Client for Windows 8.2 (the successor of MyQ Smart Job Manager and MyQ Smart Print Services)

### 8.2 (patch 20)

24 March, 2023

#### Bug Fixes

- Translations – missing translation IDs caused empty spaces in the dialog instead of default English in case of missing translation for a specific language.

### 8.2 (patch 19)

22 March, 2023

#### Bug Fixes

- Agent crashes if get server address from CSV file is used.

### 8.2 (patch 18)

#### Improvements

- NEW FEATURE Show application name in popup messages.

#### Bug Fixes

- Login fails when using credit from Central Server.
- SPL files are not being deleted.

- Server disconnects after 1 minute when using Windows Single Sign on.

## **8.2 (patch 17)**

### **Bug Fixes**

- When Remember me is disabled client will stay logged in for 5 minutes or until job interaction is complete.
- Background operation errors are shown to the user as “internal error”.
- Quota appears multiple times when refreshing.
- MDC installation fails when PowerShell execution policy is set to AllSigned.

## **8.2 (patch 16)**

### **Bug Fixes**

- LPM job cannot be printed because accounts are not known.
- FB printing jobs are not prompting for projects or charging credit/quota.

## **8.2 (patch 15)**

### **Improvements**

- NEW FEATURE Get the IP address of the Site server based on the client IP address range. Supported on CS 8.2 (Patch 19).
- NEW FEATURE MDC configuration improvements.

### **Bug Fixes**

- Fallback printing doesn't work with SNMPv3.
- After disabling remember me, the user is logged in, as the previous user if “Remember me” as Always was used.
- If remember me option is disabled and the user logs in, clicking on ‘Q’ icon logs the user out. MDC crashes when the server address is not resolvable.
- Print job order mixed when printing to Direct Queue using MDC detection type.
- User interaction window not closed after inactivity auto-logout occurs.

## **8.2 (patch 14)**

### **Improvements**

- NEW FEATURE Reduce the number of API calls when connecting MDC.

### **Bug Fixes**

- Job sender's hostname limit is 15 characters when client spooling is not enabled. MDC periodically disconnects with MS Cluster.

- Reduce the number of requests when MDC starts.
- Reduce the number of requests when a user logs into MDC.
- Currency format adjusted according to language.

## **8.2 (patch 13)**

### Improvements

- NEW FEATURE Search results return more items.
- NEW FEATURE Add option to close MDC pop-up when jobs are pending.

### Bug Fixes

- IPP fallback printing.

## **8.2 (patch 12)**

### Improvements

- NEW FEATURE Project searching options remembered.

## **8.2 (patch 11)**

### Bug Fixes

- MDC suggests fail-over printing when the server is overloaded but online.
- Max size of stored jobs is applied even when Client spooling is off.
- LPM blocks MS Print to PDF despite not monitoring that port.

## **8.2 (patch 10)**

### Changes

- Unify common settings and logs into one place.

### Bug Fixes

- LPM blocks Microsoft Print to PDF despite not monitoring that port.
- nstaller Modify command doesn't require Administrator rights.
- Search field input lag.

## **8.2 (patch 9)**

### Changes

- MDC should not show disconnect status when the server returns 503 as a response.

## **8.2 (patch 8)**

## **Bug Fixes**

- Flight mode crashing Desktop Client App.
- Idle state deleting job when set not to.
- Print job security allows other characters and not only numbers.

## **8.2 (patch 7)**

### **Improvements**

- NEW FEATURE When MDC services stop, disconnection prompt appears on the client.
- NEW FEATURE Error shown in case of invalid server version.

## **Changes**

- Logs are more readable.

## **Bug Fixes**

- IPPS printing with Ricoh Devices.
- Flight mode crashing Desktop Client app.
- Incorrect price shown on MDC when discount is applied.

## **8.2 (patch 6)**

### **Improvements**

- NEW FEATURE New tool to completely uninstall previous versions.

## **Bug Fixes**

- MDC not connecting after upgrade.
- Corrected some parameters in silent installation.

## **8.2 (patch 5)**

### **Improvements**

- NEW FEATURE Support unsecure communication.

## **Bug Fixes**

- Searching of users speed optimized.

## **8.2 (patch 4)**

### **Improvements**

- NEW FEATURE Deletion of pending jobs if client is idle for X seconds.
- NEW FEATURE Added support of radio group and checkbox group for Desktop Client user interaction scripting.

### **Bug Fixes**

- MDC's hostname with/without .local.
- Client spooling duplicate print all/login.

### **8.2 (patch 3)**

#### **Changes**

- Possible to set paper aliases for parser of local jobs via config.ini.

### **Bug Fixes**

- Pricelist is not cached.
- Credit cost is not being accounted in offline mode.
- MyQJobProcessor.exe could crash (only visible in Windows Event Viewer).

### **8.2**

#### **Bug Fixes**

- Error on server calling endpoint.
- Installation error.
- Error when assigning project.

### **8.2 BETA1**

#### **Improvements**

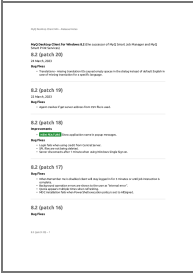
- Desktop Client is the successor of Smart Job Manager and Smart Print Services.
- SYSTEM REQUIREMENT MyQ Print Server 8.2 (Patch 3) or newer is required.
- Manual available at: <https://docs.myq-solution.com/mdc-win/8.2/>.

### **Component Versions**

Expand the content to see the version list of used components for the above MyQ Desktop Client releases.

	.NET Framework	C++ Runtimes	SSL
MDC 8.2 (patch 13)	4.7.2	VC++ 2015-2022 14.32.31326	1.1.1n
MDC 8.2 (Beta1)	4.7.2	VC++ 2015-2019 (vc16)	

Documents / Resources

	<a href="#">myQ Desktop Client for Windows 8.2</a> [pdf] Instruction Manual Desktop Client, Desktop Client for Windows 8.2, Client for Windows 8.2
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References

- 🔗 [MyQ Desktop Client for Windows](#)