



MyQ Central Server Software User Guide

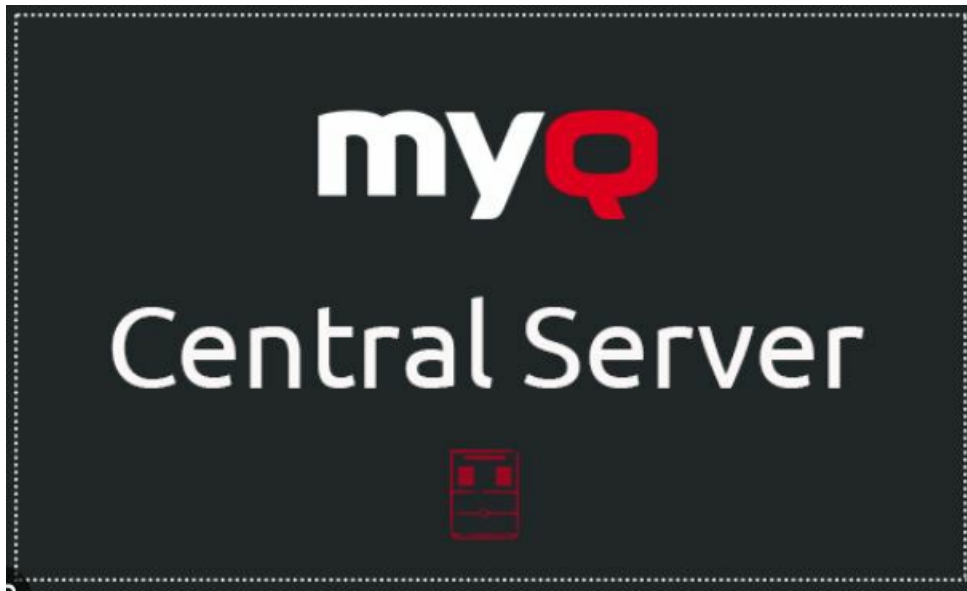
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MyQ Central Server Software



Specifications

- NET Version: 4.7.2 Full Version or higher
- Apache Server Version: 2.4
- Firebird Version: 1.1.1
- PHP Version: 7.4
- C++ Version: 1.1.1
- SSL Version: 1.1.1
- Runtime Version: V3.0.8.3

Product Usage Instructions

Step 1: Download and Install MyQ Central Server 10.1

1. Go to the official MyQ website and navigate to the Downloads section.
2. Locate the MyQ Central Server 10.1 update and click on the download link.
3. Once the download is complete, run the installer file and follow the on-screen instructions to install the update.

Step 2: Launch MyQ Central Server

To launch MyQ Central Server, follow these steps:

1. Locate the MyQ Central Server icon on your desktop or in your Start menu.
2. Double-click on the icon to open MyQ Central Server.

Step 3: Configure MyQ Central Server

After launching MyQ Central Server, you need to configure it to meet your specific requirements. Follow these steps:

1. In the MyQ Central Server interface, click on the "Settings" or "Configuration" tab.
2. Review the available configuration options and make any necessary changes.

3. Click on the “Save” or “Apply” button to save your configuration settings.

Step 4: Connect Devices to MyQ Central Server

To connect devices to MyQ Central Server, follow these steps:

1. In the MyQ Central Server interface, click on the “Devices” or “Connect Devices” tab.
2. Click on the “Add Device” or “Connect New Device” button.
3. Follow the on-screen instructions to connect the desired device to MyQ Central Server.

Frequently Asked Questions (FAQ)

Q: What is the latest version of MyQ Central Server?

A: The latest version of MyQ Central Server is 10.1.

Q: Where can I find the MyQ Product & Support End-of-Life Policy?

A: You can find the MyQ Product & Support End-of-Life Policy on the official MyQ website. Navigate to the Support section and look for the End-of-Life Policy.

Q: How do I download and install MyQ Central Server 10.1?

A: To download and install MyQ Central Server 10.1, follow the instructions provided in the product usage instructions above.

Q: Can I connect multiple devices to MyQ Central Server?

A: Yes, you can connect multiple devices to MyQ Central Server. Follow the steps provided in the product usage instructions to connect devices.

MyQ Central Server 10.0

MyQ 10.0 has reached End of Life. The MyQ 10.1 update is now available. MyQ Central Server 10.1: Documentation & Release notes See the MyQ Product & Support End-of-Life Policy.

10.0 (Patch 6)

7 February, 2023

Security

- Fixed issue where any user could export users by using URL.

Improvements

- Apache updated.

Bug Fixes

- Credit statement – sorting by column and paging is not working.
- Report Project groups – Total summary wrongly contains user-related columns.
- Difference in Reports values between Central Server and Site in some cases.
- Replication – Data could be replicated all over again in some cases.
- Report Users – Monthly Summary shows no values for extra user properties (note, code, phone, email).
- Reports for Credit are consuming a lot of temporary space.
- Sites tab cannot be opened (timeout) after upgrade in some cases.
- Replication could fail in some cases (caused by missing printer name, sn or MAC address).

10.0 (Patch 5)

Improvements

- Security improved.

Changes

- Firebird version reverted back to 3.0.8.

Bug Fixes

- Printers tab could cause Web Server Error in some cases after upgrade from 7.1.

10.0 (Patch 4)

Improvements

- Firebird updated.
- Added support for MyQ Desktop Client, where it is possible to obtain Site Server IP/hostname from Central Server based on IP range (requires MDC WIN 8.2 (Patch 15)+ or 10.0 RTM+).
- PHP updated.
- OpenSSL updated.
- Security improved.
- Improved debug logging for SMTP server with OAuth login.

Changes

- Built-in users except *admin are not available in Web UI.
- Users with credit history cannot be permanently deleted.

Bug Fixes

- Reports “General- Monthly Statistic/Weekly Statistics” – values for same week/month of different year is

merged to one value.

- Cannot generate Support data in some cases after upgrade from previous versions.
- Invalid warning message in Easy Config, when Services are running under different account and other user (admin) launches Easy Config.

10.0 (Patch 3)

Improvements

- Added banner for expired or to be expired assurance (perpetual license only).
- Added digital signature to EasyConfigCmd.exe and MyQDataMigrator.exe.

Changes

- User's credit history is deleted with History deletion.

Bug Fixes

- User synchronization to site server could fail when group name contains half-width and full-width characters.
- Printer Groups are incorrectly matched in case of ID conflict with another sites.
- Reports in XLSX have number fields formatted as text.
- User CSV export/import does not reflect multiple Cost Centers.
- Not able to load Jobs tab (in Web UI) if there are millions of jobs.
- Retry failed replications is not available when only counters history replications failed.

10.0 (Patch 2)

Improvements

- NEW FEATURE New report 'Project – User Session details'.
- Apache updated.
- PHP updated.
- Gmail External system – possible to re-add External system using same id and key. Indexing of database optimized.
- OpenSSL updated.
- Security improved.

Bug Fixes

- Easy config health checks exceeded the timeout of 10 seconds.
- LDAP User Synchronization – switching tab without server/username/pwd filled causes web server error.
- Log highlights not exported to Data for support.
- Missing translations for job rejection reasons.
- Cannot synchronize subgroups as user's delegate to site servers.
- Logged Easy Config errors during installation (MS SQL database).

- Replication is stuck on sorting in some cases.
- Installation's "Start services after finish" option is ignored.
- Random error Task "API RPC Server connection" threw a std::exception.

10.0 (Patch 1)

Improvements

- NEW FEATURE Added support for Gmail as SMTP/IMAP/POP3 server via OAUTH 2.0.

Bug Fixes

- Task Scheduler System health check – frequency set to x minutes – Scheduler runs always every 10 minutes.
- Page layout of Sites – missing header of filters (left part of page).
- Reports: Printers – Meter reading via SNMP could be missing some printers even when data are replicated from Site Server.
- System health check takes too long in some cases and may time out.
- REST API – response returns existing object instead 422 Not Found in some cases.

10.0 RTM

Improvements

- User Synchronization – removed spaces in the email field before import (email with spaces is considered invalid).
- CSV user synchronization – server memory consumption improved.

Bug Fixes

- User sessions deletion could fails – FOREIGN KEY constraint "FK_PRINTJOB_JOB". Replication log missing IDs.
- Credit Statement tab missing in menu after Credit is enabled.
- Reports – aggregate column's Average operation is not working (shows sum).
- PIN generated by user is not send by email.
- Upon first replication only part of the data are Replicated.
- Services cannot start after upgrade using silent installation.
- Task Scheduler – Every Nth day is ignored (runs every day).
- Error during addition column in User group membership Report.
- Audit log – Action owner for created user is always System.
- Reports – Incorrect error message when file with logo was deleted.
- Log Notifier – Rule text in e-mail multiplied.
- Reports – Row summary "Sum" for countless fields is available.
- Reports – Different results for Auto Align of columns of same type (left or right). Authentication server for manually created users does not propagate onto Site server.

- Fields overlaying text of labels in some languages.

10.0 RC2

Improvements

- OpenSSL updated.

Bug Fixes

- Web Server Error when LDAP synchronization users tab opened in some cases.
- Easy Config – Database connection – Incorrect button label (Database – Save).
- Task Scheduler – Incorrect time format for en-us language.

10.0 RC

Improvements

- PHP updated.
- Performance of some database operations improved.
- Changed user properties layout to correspond to Print Server.

Changes

- SYSTEM REQUIREMENT Upgrade to 10.0 is possible only from 8.2.

Bug Fixes

- Web application error, when price list link in menu printers is used.
- Opening audit log record causes web server error.
- Missing translation in Novell user synchronization options.
- High CPU usage while database is being created.

10.0 BETA2

Improvements

- Web UI Home Tab toolbar changed to correspond to Print Server's UI.
- NEW FEATURE Created read-only access account for database (for example for BI tools).

Bug Fixes

- Easy Config – Old port displayed after backup restore with different port number (actual port from backup is used).
- Replication of printers in subgroups causes replication failure.

- Not possible to add widgets on Home tab.
- Temporary cards displayed as persistent.
- Fixed missing translations.
- Scheduled task rights doesn't allow to operate the task.
- Report Users – User Rights shows wrong right (i.e. rights of scheduled task).

10.0 BETA

Improvements

- NEW FEATURE New Web UI skin.
- Apache updated.
- PHP updated.
- Added information about Terminal type to telemetry XML file.
- Replication of “Terminal type” printer parameter.

Changes

- SYSTEM REQUIREMENT Migration of Central Server not supported. Migration is supported only from 8.1 to 8.2.
- Firebird database password characters restricted to only characters allowed by Firebird. Site Server using embedded Lite license(s) before license migration now uses 0.5 Embedded license instead of 1 Lite license after license migration.
- Added statsData.xml file to Data for support.

Bug Fixes

- Database password with special characters causes services crash.
- Audit log scheduled export – Invalid default format.
- Web application error when searching log in web UI.
- Easy Config – Error while saving changes of Settings > Web Server Ports.
- An admin passwords cannot contain some specific characters.
- Missing asterisk for a mandatory field in report design.

Component Versions

Expand the content to see the version list of used components for the above MyQ Central server releases.

	.NET	Apa che	Apach e SSL	Serve r SSL	Firebird	PHP	PHP SSL	C++ Runtim es
MyQ Central Server 10.0 RC	.NET 4.7.2 Full Version or higher	2.4. 52	1.1.1 m	1.1.1 m	WI- V3.0.8.3 3535	7.4. 28	1.1.1 l	VC++ 2015-2 019 (vc16) - 14.29. 30135
MyQ Central Server 10.0 Beta 2	.NET 4.7.2 Full Version or higher	2.4. 52	1.1.1 m	1.1.1 m	WI- V3.0.8.3 3535	7.4. 27	1.1.1 l	VC++ 2015-2 019 (vc16) - 14.29. 30135
MyQ Central Server 10.0 Beta	.NET 4.7.2 Full Version or higher	2.4. 52	1.1.1 m	1.1.1l	WI- V3.0.8.3 3535	7.4. 27	1.1.1 l	VC++ 2015-2 019 (vc16) - 14.29. 30135

	.NET	Apache	Apache SSL	Server SSL	Firebird	PHP	PHP SSL	C++ Runtimes
MyQ Central Server 10.0 (Patch 5)	.NET 4.7.2 Full Version or higher	2.4.54	1.1.1p	1.1.1s	WI-V3.0.8.3 3535	7.4.33	1.1.1s	VC++ 2015-2022 (vc17) - 14.32.31326
MyQ Central Server 10.0 (Patch 4)	.NET 4.7.2 Full Version or higher	2.4.54	1.1.1p	1.1.1s	WI-V3.0.10.33601	7.4.33	1.1.1s	VC++ 2015-2022 (vc17) - 14.32.31326
MyQ Central Server 10.0 (Patch 3)	.NET 4.7.2 Full Version or higher	2.4.54	1.1.1p	1.1.1q	WI-V3.0.8.3 3535	7.4.32	1.1.1q	VC++ 2015-2022 (vc17) - 14.32.31326
MyQ Central Server 10.0 (Patch 2)	.NET 4.7.2 Full Version or higher	2.4.54	1.1.1p	1.1.1q	WI-V3.0.8.3 3535	7.4.30	1.1.1o	VC++ 2015-2022 (vc17) - 14.32.31326
MyQ Central Server 10.0 RC2 - 10.0 (Patch 1)	.NET 4.7.2 Full Version or higher	2.4.53	1.1.1n	1.1.1n	WI-V3.0.8.3 3535	7.4.28	1.1.1l	VC++ 2015-2019 (vc16) - 14.29.30135
	.NET	Apache	Apache SSL	Server SSL	Firebird	PHP	PHP SSL	C++ Runtimes
MyQ Central Server 10.0 (Patch 6)	.NET 4.7.2 Full Version or higher	2.4.55	1.1.1s	1.1.1s	WI-V3.0.8.3 3535	7.4.33	1.1.1s	VC++ 2015-2022 (vc17) - 14.32.31326

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References

- [🔗 Central Server](#)
- [🔗 Release Notes](#)
- [🔗 Product & Support End-of-Life Policy | MyQ Solution | MyQ](#)
- [User Manual](#)

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