





# My pfh Home Portal App User Guide

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My pfh Home Portal App



### **Product Information**

# Specifications:

• Product Name: My PFH Home portal

• Website: <a href="https://mypfhhome.pfh.org.uk">https://mypfhhome.pfh.org.uk</a>

• Organization: PFH

## **Product Usage Instructions**

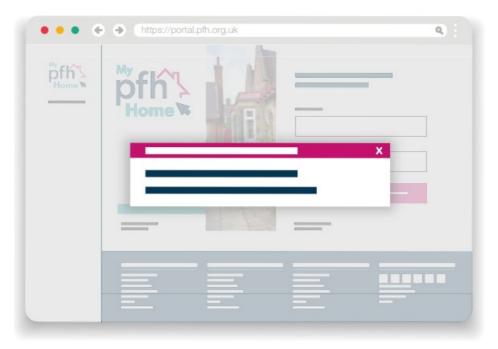
1. Step 1 Go to: <a href="https://mypfhhome.pfh.org.uk">https://mypfhhome.pfh.org.uk</a>

2.



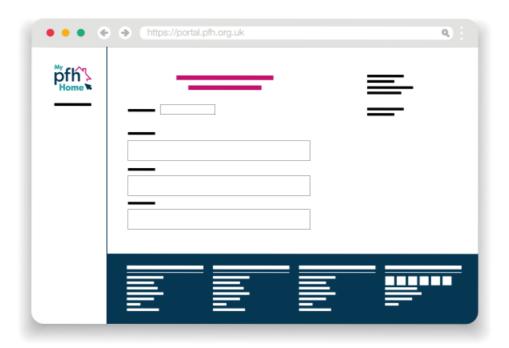


3. Step 3 If you are a PFH resident select 'Yes, I am currently a resident of your organisation'.



4. Step 4 Complete the registration page and click 'Register'.

**Note**: you will need your 'Tenancy reference' and 'Activation code' to be able to register. These will have been sent out to you by email or letter. If you can't find your activation code, please email <a href="mailto:mypfhhome@pfh.org.uk">mypfhhome@pfh.org.uk</a>



#### 5. Step 5

Enter your email address, a password that will be used for your My PFH Home account and select a secret question and enter the answer. Then click on 'Finish'.

You can now login to My PFH Home using your email address and password.

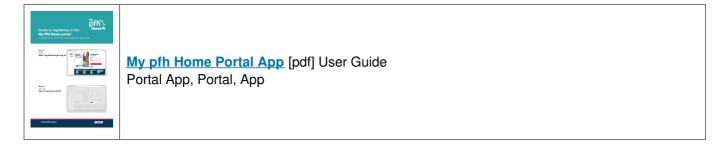
If you have any issues registering with My PFH Home or have forgotten your login details, please email <a href="mailto:mypfhhome@pfh.org.uk">mypfhhome@pfh.org.uk</a> mypfhhome.pfh.org.uk

#### **Frequently Asked Questions**

#### Q: What should I do if I can't find my activation code?

A: If you cannot locate your activation code, please email <a href="mailto:mypfhhome@pfh.org.uk">mypfhhome@pfh.org.uk</a> for assistance.

#### **Documents / Resources**



#### References

- PFH Pickering & Ferens Homes Promoting Independent Living in Later Life
- User Manual

Manuals+, Privacy Policy

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