

# MSI PRO MP245V 3PC0 LCD Monitor User Guide

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# **Getting Started**

This chapter provides you with the information on hardware setup procedures. While connecting devices, be careful in holding the devices and use a grounded wrist strap to avoid static electricity

### **Package Contents**

Monitor	PRO MP245VPRO MP251	PRO MP251P		
Documentation	Quick Start Guide	Quick Start Guide		
	Stand	Stand with Screw(s)		
	Stand Base with Screw(s)			
Accessories	Screw for Wall Mount Bracket x4			
	Power Cord			
	External Power Supply			
Cables	High Speed HDMI™ Cable (Optional	High Speed HDMI™ Cable (Optional)		



# **Important**

- Contact your place of purchase or local distributor if any of the items is damaged or missing.
- Package contents may vary by country.
- The included power cord is exclusively for this monitor and should not be used with other products.

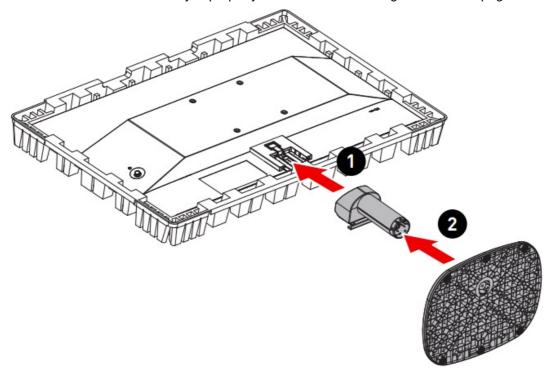
# **Installing the Monitor Stand**



- Place the monitor on a soft, protected surface to avoid scratching the display panel.
- Do not use any sharp objects on the panel.

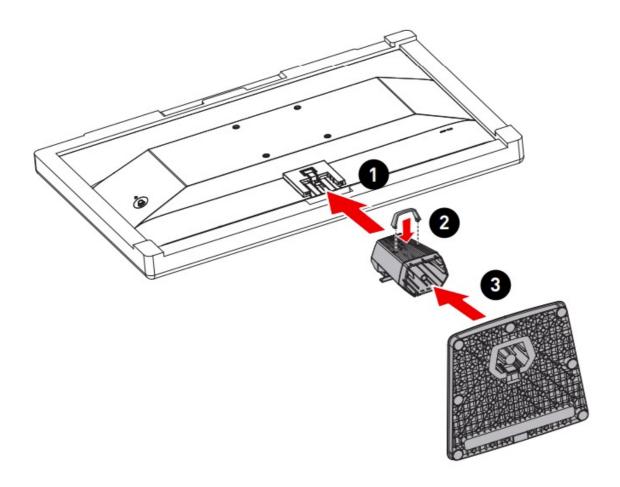
### PRO MP245V

- 1. Leave the monitor in its protective packaging. Align and gently push the stand bracket towards the monitor groove until it locks in place.
- 2. Align and gently push the base towards the stand until it locks in place.
- 3. Make sure the stand assembly is properly installed before setting the monitor upright.



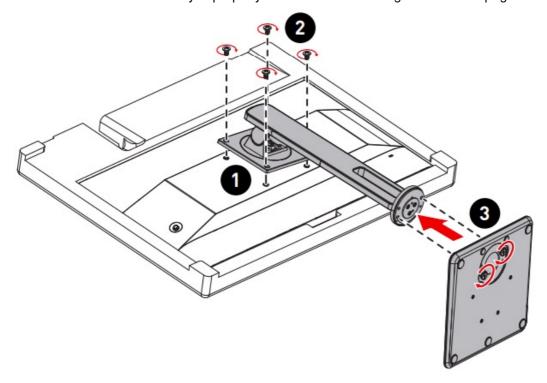
# PRO MP251

- 1. Leave the monitor in its protective packaging. Align and gently push the stand bracket towards the monitor groove until it locks in place.
- 2. Align and gently push the cable organizer towards the stand until it locks in place.
- 3. Align and gently push the base towards the stand until it locks in place.
- 4. Make sure the stand assembly is properly installed before setting the monitor upright.



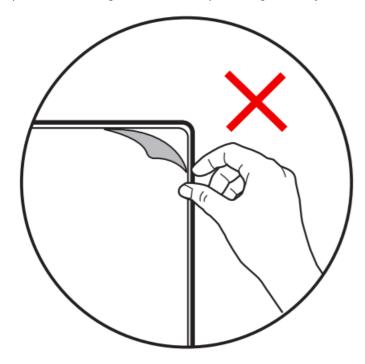
### PRO MP251P

- 1. Leave the monitor in its protective packaging. Align the stand bracket to the monitor groove.
- 2. Tighten the stand bracket with screws.
- 3. Connect the base to the stand and tighten the base screw to secure the base.
- 4. Make sure the stand assembly is properly installed before setting the monitor upright.





- The back of the monitor can also be used for wall mount. Please contact your dealer for proper wall mount kit.
- This product comes with NO protective film to be removed by the user! Any mechanical damages to the product including removal of the polarizing film may affect the warranty!



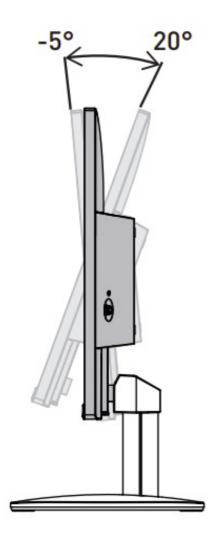
# **Adjusting the Monitor**

This monitor is designed to maximize your viewing comfort with its adjustment capabilities.

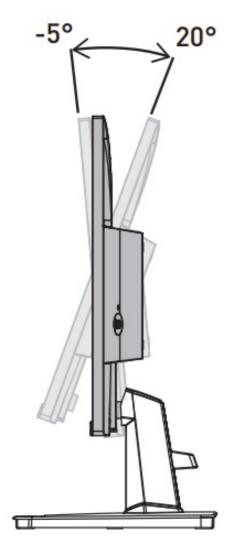


- Avoid touching the display panel when adjusting the monitor.
- Please slightly tilt the monitor backwards before pivoting it.

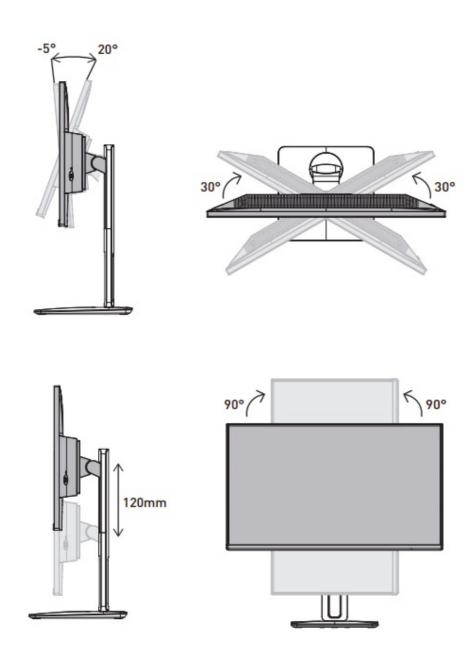
### PRO MP245V



PRO MP251

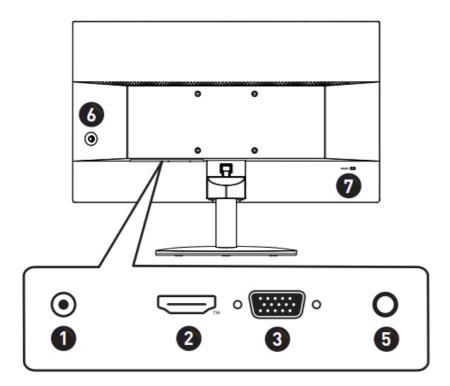


PRO MP251P

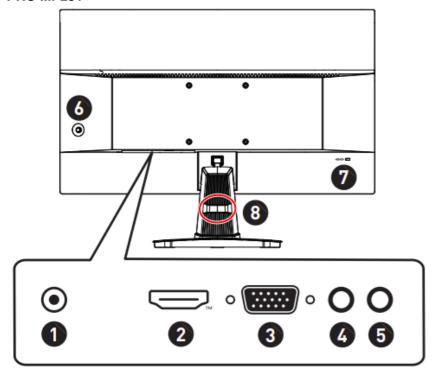


**Monitor Overview** 

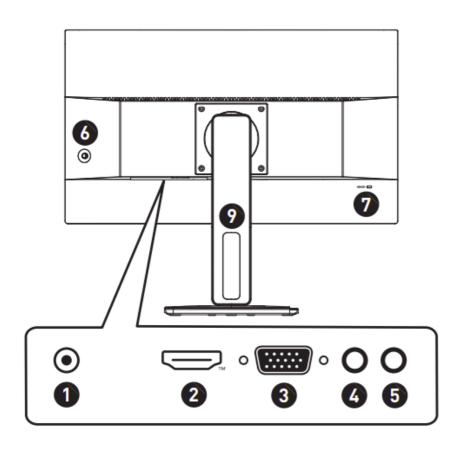
PRO MP245V



# PRO MP251



PRO MP251P

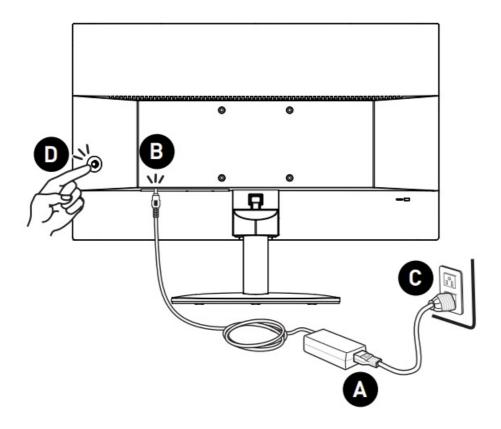


Power Jack
HDMI™ Connector Supports 1920×1080@100Hz as specified in HDMI™ 1.4b.
D-Sub Port
Line-In Jack
Headphone Jack
Power Button & Navi Key
Kensington Lock
Cable Organizer
Cable Routing Hole

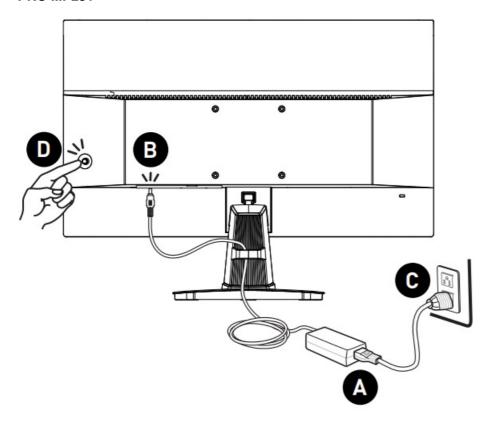
# **Connecting the Monitor to PC**

- 1. Turn off your computer.
- 2. Connect the video cable from the monitor to your computer.
- 3. Assemble the external power supply & power cord. (Figure A)
- 4. Connect the external power supply to the monitor power jack. (Figure B)
- 5. Plug the power cord into the electrical outlet. (Figure C)
- 6. Turn on the monitor. (Figure D)
- 7. Power on the computer and the monitor will auto detect the signal source.

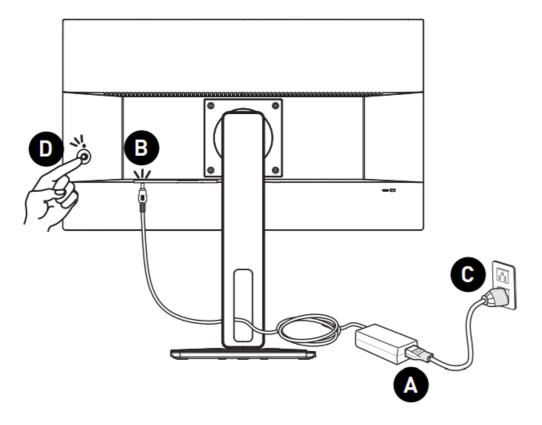
### PRO MP245V



# PRO MP251



PRO MP251P



# **OSD Setup**

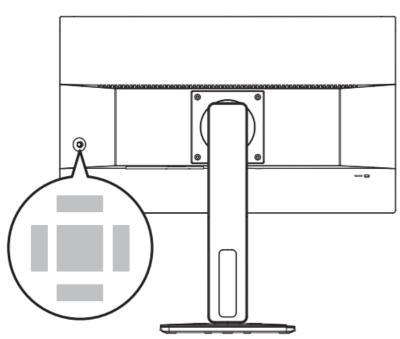
This chapter provides you with essential information on OSD Setup.



All information is subject to change without prior notice.

# Navi Key

The monitor comes with a Navi Key, a multi-directional control that helps navigate the On-Screen Display (OSD) menu.



# Up/ Down/ Left/ Right:

- · selecting function menus and items
- · adjusting function values
- · entering into/exiting from function menus

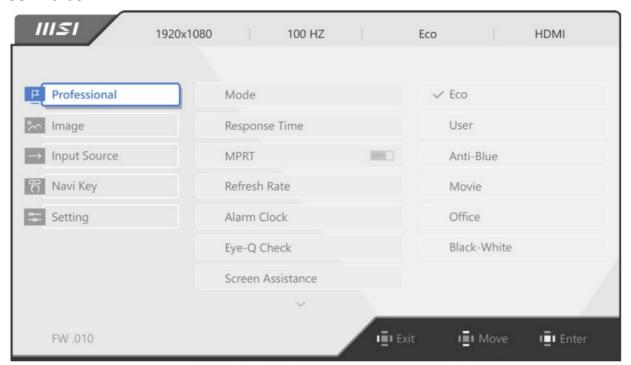
#### Middle:

- launching the On-Screen Display (OSD)
- entering submenus
- · confirming a selection or setting

### **Hot Key**

- Users may enter into preset function menus by moving the Navi Key up, down, left or right when the OSD menu is inactive.
- Users may customize their own Hot Keys to enter into different function menus.

# **OSD Menus**



### **Professional**

1st Level Menu	2nd/3rd Level Menu	Description	
	Eco	Use Up or Down Button to select and preview mo e effects. Press the Middle Button to confirm and a ply your mode type. The default setting "Eco" mod meets the requirements of TÜV Rhineland's "Low Eue Light" standard and Eyesafe certification.	
	User		
	Anti-Blue		
Mode	Movie		
	Office		
	Black-White		
	Normal	Setting to Fastest will reach the shortest response ime and help improve blurred images when playing very fast games.	
Response Time	Fast		
	Fastest		
	OFF	· MPRT is available when the refresh rate is Hz.· Activating MPRT will affect:	
		Affected Function	Function Status
MPRT		» Brightness	Unable to select
	ON	» HDCR» Adaptive-Syn c Set to OFF	Set to OFF

1st Level Menu	2nd/3rd Level Menu		Description	
		Left Top		
	Location	Right Top	Location is adjustable in OSD Manu. Bross the Mid	
Refresh Rate	Location	Left Bottom	Location is adjustable in OSD Menu. Press the Mid dle Button to confirm and apply your Refresh Rate L	
nellesii nate		Right Bottom	ocation. This monitor follows and works at the Oper ating System's preset Screen Refresh Rate.	
	OFF			
	ON			
		Left Top		
	Lasakian	Location	Right Top	
	Location	Left Bottom		
		Right Bottom	After eatting the time proce the Middle Putter to ac	
Alarm Clock	OFF		After setting the time, press the Middle Button to ac tivate the timer. Users have to manually restore their	
	15:00		preset Alarm Clock after any AC power loss and rec onnection.	
	30:00	1		
		00:01 ~ 99:59		

	45:00		
	60:00		
		· Select OFF to disable Eye-Q Check.· Activating Ey e-Q Check will affect:	
		Affected Function Function Status	
Eye-Q Check	OFF	» Refresh Rate» Alarm Clock» Screen Assistan ce» Info. On Screen	
- <b>7</b> , a s	Amsler Grid	Select Amsler Grid to check your central vision field     .	
	Astigmatism	· Select Astigmatism to check your blurred vision.	
	Posture Correction	· Select Posture Correction to improve your posture when sitting.	
	None		
Screen Assistance	[+] [+]	· Users can adjust Screen Assistance in any mode.	

1st Level Menu	2nd/3rd Level Menu	Description	
Screen Size	Auto	· Users can adjust Screen Size in any mode, any re olution and any screen refresh rate.	
	4:3		
	16:9		
Adaptive-Sync	OFF	Adaptive-Sync prevents screen tearing. Activating     Adaptive-Sync will affect:	
		Affected Function	Function Status
	ON	» MPRT Set to OFF	Set to OFF

# Image

1st Level Menu	2nd/3rd Level Menu	Description
Brightness	0-100	Properly adjust Brightness according to the surroun ding lighting.
Contrast	0-100	· Properly adjust Contrast to relax your eyes.
Sharpness	0-5	· Sharpness improves clarity and details of images.
	OFF	
	Weak	
Image Enhancement	Medium	· Image Enhancement enhances image edges to im prove their acutance.
	Strong	
	Strongest	
	OFF	· Low Blue Light protects your eyes against blue light
Low Blue Light	ON	. When enabled, Low Blue Light adjusts the screen c olor temperature to a more yellow glow. When Mod e is set to Anti-Blue, it is mandatory to enable Low B lue Light.
	OFF	
		· HDCR enhances image quality by increasing the contrast of images. · Activating HDCR will affect:

HDCR			Affected Function	Function Status
			» Refresh Rate» Alarm Clock» Screen Assistan ce» Info. On Screen	» Set to OFF
	ON			
	Cool  Normal  Warm		Use Up or Down Button to select and preview mod e effects.  Press the Middle Button to confirm and apply your made type.	
Color Temperature				
Color remperature	Customization	R (0-100)	ode type.  - Users can adjust Color Temperature in Custon on mode.	emperature in Customizati
		G (0-100)		omporatoro in Odotomizati
		B (0-100)		

1st Level Menu	2nd/3rd Level Menu	Description
Auto Config		· For D-Sub only, this setting will be grayed out when detecting other input sources.
Clock	0-100	· Adjust Clock setting. · For D-Sub only, this setting w ill be grayed out when detecting other input sources.
Phase	0-100	· Adjust Phase setting. · For D-Sub only, this setting will be grayed out when detecting other input sources.
H.Position	0-100	· Adjust H.Position setting. · For D-Sub only, this setting will be grayed out when detecting other input sour ces.
V.Position	0-100	· Adjust V.Position setting. · For D-Sub only, this setting will be grayed out when detecting other input sour ces.

1st Level Menu	2nd Level Menu	Description
HDMI™		· Users can adjust Input Source in any mode.
D-Sub		
	OFF	· Users can use the Navi Key to select Input Source at below
Auto Scan	ON	status:• While "Auto Scan" is set to "OFF" with the monitor at power saving mode;• While "No Signal" message box is sho wn on the monitor.

# Navi Key

1st Level Menu	2nd Level Menu	Description
Up Down Left Right	OFF	
	Brightness	
	Mode	
	Alarm Clock	
	Input Source	· All Navi Key items can be adjusted via OSD Menus.
	Refresh Rate	
	Info. On Screen	
	Audio Volume(PRO M P251/ MP251P)	

# Setting

1st Level Menu	2nd Level Menu	Description
	English	
	Français	
	Deutsch	
	Italiano	
	Español	
		· Users have to press the Middle Button to confirm and apply
Language		the Language setting. Language is an independent setting. Users' own language setting will override the factory. When u
	Русский	sers set Reset to Yes, Language will not be changed.
	Português	
	Bahasa Indonesia	
	Türkçe	
	(More languages comi ng soon)	
Transparency	0~5	· Users can adjust Transparency in any mode.
OSD Time Out	5~30s	· Users can adjust OSD Time Out in any mode.
Power Button	OFF	· When set to OFF, users can press the power button to turn off the monitor.
Power bullon	Standby	· When set to Standby, users can press the power button to t urn off the panel and backlight.
Info On Coroon	OFF	· The information of the monitor status will be shown on the ri
Info. On Screen	ON	ght side of the screen. Activating Info. On Screen will affect:
Audio Volume(PRO M P251/ MP251P)	0-100	· Users can adjust Audio Volume in any mode.
Penet	YES	· Users can Reset and restore settings to original OSD Defau
Reset	NO	It in any mode.

# **Specifications**

Monitor	PRO MP245V	PRO MP251	PRO MP251P	
Size	23.8 inch	24.5 inch		
Curvature	Flat			
Panel Type	VA	IPS		
Resolution	1920×1080 (FHD)			
Aspect Ratio	16:9			
Brightness	300 nits (typ.)			
Contrast Ratio	4000:1	1300:1		
Refresh Rate	100Hz			
Response Time	· 1ms (MPRT)· 4ms (GTG)			
I/O	· HDMI™ Connector x 1· D-Sub Port x1· Hea dphone Jack x1	· HDMI™ Connector x1· D-Sub Port x1· Line-in J ack x1· Headphone Jack x1		
View Angles	178°(H), 178°(V)			
DCI-P3*/ sRGB	75% / 91%	80% / 95%		
Surface Treatment	Anti-glare			
Display Colors	16.7M			
Speaker		2W x 2		
Monitor Power Options	12V 2.5A			
External Power Supply**	30W, 12V			
Power Input	100-240Vac, 50/60Hz, 0.75A			
Power Output	12V 2.5A			
Adjustment (Tilt)	-5° ~ 20°			
Adjustment (Height)			0 ~ 120mm (±5)	
Adjustment (Swivel)			-30° ~ 30°	
Adjustment (Pivot)			-90° ~ 90°	
Kensington Lock	Yes			

Monitor		PRO MP245V	PRO MP251	PRO MP251P	
VESA Mounting		· Plate Type: 100 x 100 mm· Screw Type: M4 x 10 mm• Thread Diameter: 4 mm• Thread Pitch: 0.7 mm• Thread Length: 10 mm			
Dimension (W x H x D) 539.8 x 414.1 mm		539.8 x 414.1 x198.3 mm	557.5 x 421.8 x198.3 mm	557.5 x 406.9 x228.9 mm	
Weight	Net	2.68 kg	2.9 kg	4.3 kg	
	Gross	4.73 kg	4.4 kg	5.83 kg	
Environment	Operating	· Temperature: 0°C to 40°C· Humidity: 20% to 90%, non-condensing· Altit ude: 0 ~ 5000m			
	Storage	· Temperature: -20°C to 60°C· Humidity: 10% to 90%, non-condensing			

Based on CIE1976 test standards. External Power Supply may vary by country.

# **Preset Display Modes**



All information is subject to change without prior notice.

Standard	Resolution		НОМІ™	D-Sub
VGA	640×480	@60Hz	V	V
		@67Hz	V	V
		@72Hz	V	V
		@75Hz	V	V
Dos-Mode	720×480	@60Hz	V	
DOS-MODE	720×576	@50Hz	V	
		@56Hz	V	V
0,40.4	800×600	@60Hz	V	V
SVGA		@72Hz	V	V
		@75Hz	V	V
		@60Hz	V	V
XGA	1024×768	@70Hz	V	V
		@75Hz	V	V
SXGA	1280×1024	@60Hz	V	V
		@75Hz	V	V
WXGA+	1440×900	@60Hz	V	V
WSXGA+	1680×1050	@60Hz	V	V
Full HD	1920×1080	@60Hz	V	V
		@85Hz	V	
		@100Hz	V	
Video Timing Resolu tion	480P		V	
	576P		V	
	720P		V	
	1080P @60Hz		V	

# **Troubleshooting**

# The power LED is off.

- Press the monitor power button again.
- Check if the monitor power cable is properly connected.

# No image.

- · Check if the computer graphics card is properly installed.
- Check if the computer and monitor are connected to electrical outlets and are turned on.
- · Check if the monitor signal cable is properly connected.
- The computer may be in Standby mode. Press any key to activate the monitor.

#### The screen image is not properly sized or centered.

 Refer to Preset Display Modes to set the computer to a setting suitable for the monitor to display.

### No Plug & Play.

- Check if the monitor power cable is properly connected.
- · Check if the monitor signal cable is properly connected.
- Check if the computer and graphics card are Plug & Play compatible.

### The icons, font or screen are fuzzy, blurry or have color problems.

- Avoid using any video extension cables.
- · Adjust brightness and contrast.
- Adjust RGB color or tune color temperature.
- Check if the monitor signal cable is properly connected.
- · Check for bent pins on the signal cable connector.

#### The monitor starts flickering or shows waves.

- Change the refresh rate to match the capabilities of your monitor.
- · Update your graphics card drivers.
- Keep the monitor away from electrical devices that may cause electromagnetic interference (EMI).

#### **Safety Instructions**

- Read the safety instructions carefully and thoroughly.
- All cautions and warnings on the device or User Guide should be noted.
- Refer servicing to qualified personnel only.

#### **Power**

- Make sure that the power voltage is within its safety range and has been adjusted properly to the value of 100~240V before connecting the device to the power outlet.
- If the power cord comes with a 3-pin plug, do not disable the protective earth pin from the plug. The device must be connected to an earthed mains socket-outlet.
- Please confirm the power distribution system in the installation site shall provide the circuit breaker rated 120/240V, 20A (maximum).

- Always disconnect the power cord or switch the wall socket off if the device would be left unused for a certain time to achieve zero energy consumption.
- Place the power cord in a way that people are unlikely to step on it. Do not place anything on the power cord.
- If this device comes with an adapter, use only the MSI provided AC adapter approved for use with this device.

#### **Environment**

- To reduce the possibility of heat-related injuries or of overheating the device, do not place the device on a soft, unsteady surface or obstruct its air ventilators.
- Use this device only on a hard, flat and steady surface.
- To prevent the device from tipping over, secure the device to a desk, wall or fixed object with an anti-tip fastener that helps to properly support the device and keep it safe in place.
- To prevent fire or shock hazard, keep this device away from humidity and high temperature.
- Do not leave the device in an unconditioned environment with a storage temperature above 60°C or below 20°C, which may damage the device.
- The maximum operating temperature is around 40°C.
- When cleaning the device, be sure to remove the power plug. Use a piece of soft cloth rather than industrial
  chemical to clean the device. Never pour any liquid into the opening; that could damage the device or cause
  electric shock.
- Always keep strong magnetic or electrical objects away from the device.
- If any of the following situations arises, get the device checked by service personnel:
- The power cord or plug is damaged.
- Liquid has penetrated into the device.
- The device has been exposed to moisture.
- The device does not work well or you can not get it working according to the User Guide.
- The device has dropped and damaged.
- The device has obvious sign of breakage.

#### **TÜV Rheinland Certification**

#### **TÜV Rheinland Low Blue Light Certification**

Blue light has been shown to cause eye fatigue and discomfort. MSI now offers monitors with TÜV Rheinland Low Blue Light certification to ensure users' eye comfort and well-being. Please follow the instructions below to reduce the symptoms from extended exposure to the screen and blue light.



- Place the screen 20 28 inches (50 70 cm) away from your eyes and a little below eye level.
- Consciously blinking the eyes every now and then will help to reduce eye strain after extended screen time.
- Take breaks for 20 minutes every 2 hours.
- Look away from the screen and gaze at a distant object for at least 20 seconds during breaks.

• Make stretches to relieve body fatigue or pain during breaks. Turn on the optional Low Blue Light function.

#### **TÜV Rheinland Flicker Free Certification**



- TÜV Rheinland has tested this product to ascertain whether the display produces visible and invisible flicker for the human eye and therefore strains the eyes of users.
- TÜV Rheinland has defined a catalogue of tests, which sets out minimum standards at various frequency ranges. The test catalogue is based on internationally applicable standards or standards common within the industry and exceeds these requirements.
- The product has been tested in the laboratory according to these criteria.
- The keyword "Flicker Free" confirms that the device has no visible and invisible flicker defined in this standard within the range of 0 3000 Hz under various brightness settings.
- The display will not support Flicker Free when Anti Motion Blur/MPRT is enabled. (The availability of Anti Motion Blur/MPRT varies by products.)

### **Regulatory Notices**



### **CE Conformity**

This device complies with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility (2014/30/EU), Low-voltage Directive (2014/35/EU), ErP Directive (2009/125/EC) and RoHS directive (2011/65/EU). This product has been tested and found to comply with the harmonized standards for Information Technology Equipment published under Directives of Official Journal of the European Union.

#### FCC-B Radio Frequency Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the measures listed below:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

#### Notice 1

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### Notice 2

Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

#### **MSI Computer Corp.**

901 Canada Court, City of Industry, CA 91748, USA (626) 913-0828 www.msi.com



#### WEEE Statement

Under the European Union ("EU") Directive on Waste Electrical and Electronic Equipment, Directive 2012/19/EU, products of "electrical and electronic equipment" cannot be discarded as municipal waste anymore and manufacturers of covered electronic equipment will be obligated to take back such products at the end of their useful life.



#### **Chemical Substances Information**

In compliance with chemical substances regulations, such as the EU REACH Regulation (Regulation EC No. 1907/2006 of the European Parliament and the Council), MSI provides the information of chemical substances in products at: https://csr.msi.com/global/index

#### **RoHS Statement**

#### Japan JIS C 0950 Material Declaration

A Japanese regulatory requirement, defined by specification JIS C 0950, mandates that manufacturers provide material declarations for certain categories of electronic products offered for sale after July 1, 2006. https://csr.msi.com/global/Japan-JIS-C-0950-Material-Declarations

#### **India RoHS**

This product complies with the "India E-waste (Management and Handling) Rule 2016" and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for the exemptions set in Schedule 2 of the Rule.

#### **Turkey EEE Regulation**

Conforms to the EEE Regulations of the Republic Of Turkey

#### **Ukraine Restriction of Hazardous Substances**

The equipment complies with requirements of the Technical Regulation, approved by the Resolution of Cabinet of Ministry of Ukraine as of 10 March 2017, № 139, in terms of restrictions for the use of certain dangerous substances in electrical and electronic equipment.

#### Vietnam RoHS

As from December 1, 2012, all products manufactured by MSI comply with Circular 30/2011/TT-BCT temporarily regulating the permitted limits for a number of hazardous substances in electronic and electric products.

#### **Green Product Features**

- Reduced energy consumption during use and stand-by
- · Limited use of substances harmful to the environment and health
- Easily dismantled and recycled
- Reduced use of natural resources by encouraging recycling
- Extended product lifetime through easy upgrades
- · Reduced solid waste production through take-back policy

#### **Environmental Policy**



- The product has been designed to enable proper reuse of parts and recycling and should not be thrown away at its end of life.
- Users should contact the local authorized point of collection for recycling and disposing of their end-of-life products.
- Visit the MSI website and locate a nearby distributor for further recycling information.
- Users may also reach us at gpcontdev@msi.com for information regarding proper disposal, take-back, recycling, and disassembly of MSI products.

#### Warning!

Overuse of screens is likely to affect eyesight.

#### **Recommendations:**

- 1. Take a 10-minute break for every 30 minutes of screen time.
- 2. Children under 2 years of age should have no screen time. For children aged 2 years and over, screen time should be limited to less than one hour per day.

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The terms HDMI<sup>™</sup>, HDMI<sup>™</sup> High-Definition Multimedia Interface, HDMI<sup>™</sup> Trade dress and the HDMI<sup>™</sup> Logos are trademarks or registered trademarks of HDMI<sup>™</sup> Licensing Administrator, Inc.

If a problem arises with your product and no solution can be obtained from the user's manual, please contact your place of purchase or local distributor. Alternatively, please visit https://www.msi.com/support/ for further guidance



#### **Documents / Resources**

IIISI

eries <sub>miter</sub> MSI PRO MP245V 3PC0 LCD Monitor [pdf] User Guide

PRO MP245V 3PC0, PRO MP251 3PC2, PRO MP251P 3PC2, PRO MP245V 3PC0 LCD Monit or, PRO MP245V 3PC0, LCD Monitor, Monitor

#### References

- 9 MSI Redirect
- 🖁 <u>csr</u>
- 🖁 <u>csr</u>
- 9 Support | MSI Global
- User Manual

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