

# MSI G32C4X Computer Monitor User Guide

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# **G32C4X Computer Monitor**



## **Product Information: G Series LCD Monitor**

The G Series LCD Monitor comes in two sizes, G27C4X (3CA9) and G32C4X (3DA6), and includes a variety of features to enhance viewing comfort. The package contents include the monitor, a quick start guide, a stand with screws, a stand base with screws, a stand cover, an external power supply, a power cord, and a DisplayPort cable. The monitor has a power button, Navi Key, Kensington lock, power jack, two HDMI connectors, a DisplayPort, and a headphone jack. The HDMI connectors support HDMITM CEC and 1920×1080@240Hz as specified in HDMITM 2.0b.

# **Product Usage Instructions: Getting Started**

When connecting devices to the monitor, be careful in holding the devices and use a grounded wrist strap to avoid static electricity. Follow these steps to install the monitor stand:

- 1. Leave the monitor in its protective foam packaging. Align the stand bracket to the monitor groove.
- 2. Tighten the stand bracket with screws.
- 3. Connect the base to the stand and tighten the base screw to secure the base.
- 4. Align and push the stand cover towards the monitor groove until it locks in place.
- 5. Make sure the stand assembly is properly installed before setting the monitor upright.

When adjusting the monitor, avoid touching the display panel. The monitor has adjustment capabilities from -50 to 200 to maximize viewing comfort. To connect the monitor to a PC, follow these steps:

- 1. Turn off your computer.
- 2. Connect the video cable from the monitor to your computer.
- 3. Assemble the external power supply and power cord.
- 4. Connect the external power supply to the monitor power jack.
- 5. Plug the power cord into the electrical outlet.
- 6. Turn on the monitor.
- 7. Power on the computer and the monitor will auto detect the signal source.

The OSD Setup chapter provides essential information on navigating the On-Screen Display (OSD) menu using the Navi Key, a multi-directional control.

# **Getting Started**

This chapter provides you with the information on hardware setup procedures. While connecting devices, be careful in holding the devices and use a grounded wrist strap to avoid static electricity.

### **Package Contents**

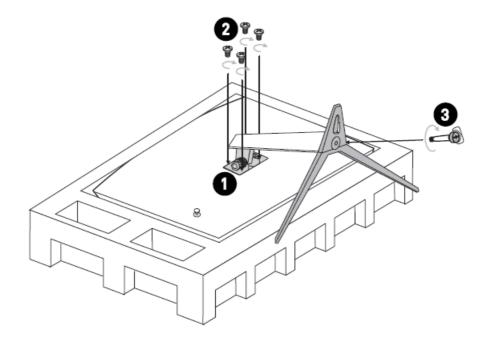
Monitor	G27C4X, G32C4X	
Documentation	Quick Start Guide	
	Stand with Screw(s)	
	Stand Base with Screw(s)	
	Stand Cover	
Accessories	External Power Supply	
	Power Cord	
Cables	DisplayPort Cable	

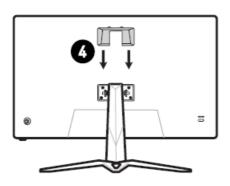
### **Important**

- Contact your place of purchase or local distributor if any of the items is damaged or missing.
- · Package contents may vary by country.
- The included power cord is exclusively for this monitor and should not be used with other products.

# **Installing the Monitor Stand**

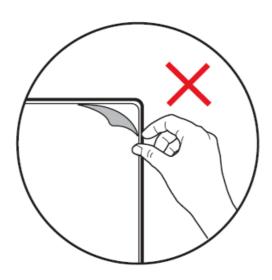
- 1. Leave the monitor in its protective foam packaging. Align the stand bracket to the monitor groove.
- 2. Tighten the stand bracket with screws.
- 3. Connect the base to the stand and tighten the base screw to secure the base.
- 4. Align and push the stand cover towards the monitor groove until it locks in place.
- 5. Make sure the stand assembly is properly installed before setting the monitor upright.





# Important

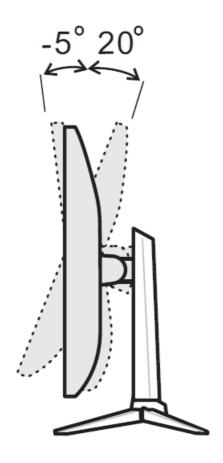
- Place the monitor on a soft, protected surface to avoid scratching the display panel.
- Do not use any sharp objects on the panel.
- This product comes with NO protective film to be removed by the user! Any mechanical damages to the product including removal of the polarizing film may affect the warranty.



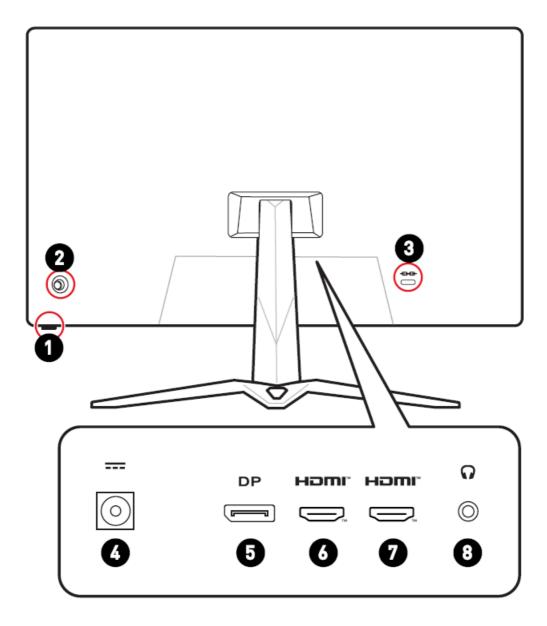
This monitor is designed to maximize your viewing comfort with its adjustment capabilities.

# Important

Avoid touching the display panel when adjusting the monitor.



# **Monitor Overview**

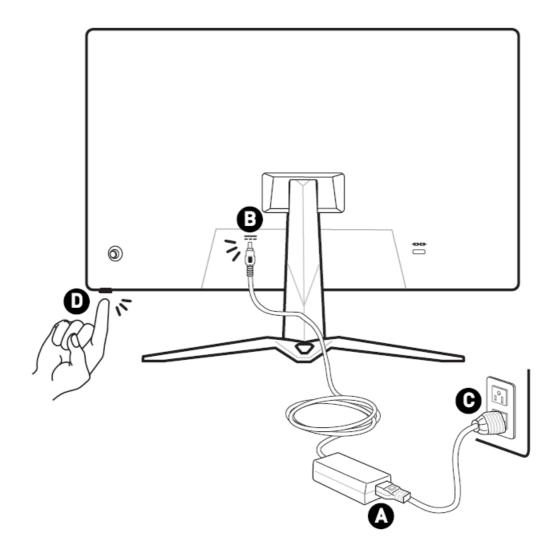


1	Power Button
2	Navi Key
3	Kensington Lock
4	Power Jack
5	DisplayPort

6	HDMI™ Connector  Supports HDMI™ CEC, 1920×1080@240Hz as specified in HDMI™ 2.0b.
7	HDMI <sup>™</sup> Connector Supports 1920×1080@240Hz as specified in HDMI <sup>™</sup> 2.0b.
8	Headphone Jack

# **Connecting the Monitor to PC**

- 1. Turn off your computer.
- 2. Connect the video cable from the monitor to your computer.
- 3. Assemble the external power supply & power cord. (Figure A)
- 4. Connect the external power supply to the monitor power jack. (Figure B)
- 5. Plug the power cord into the electrical outlet. (Figure C)
- 6. Turn on the monitor. (Figure D)
- 7. Power on the computer and the monitor will auto detect the signal source.



## **OSD Setup**

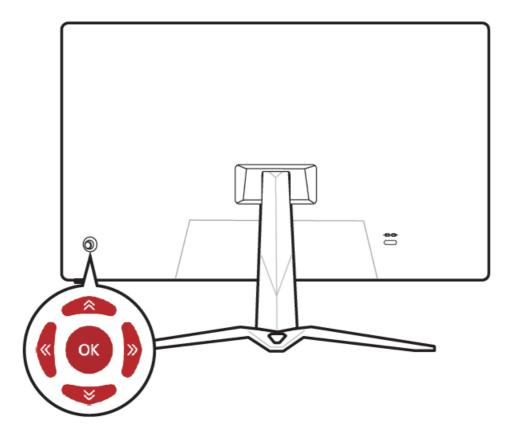
This chapter provides you with essential information on OSD Setup.

# **Important**

All information is subject to change without prior notice.

## Navi Key

The monitor comes with a Navi Key, a multi-directional control that helps navigate the On-Screen Display (OSD) menu.



# Up/ Down/ Left/ Right:

- selecting function menus and items
- adjusting function values
- entering into/exiting from function menus

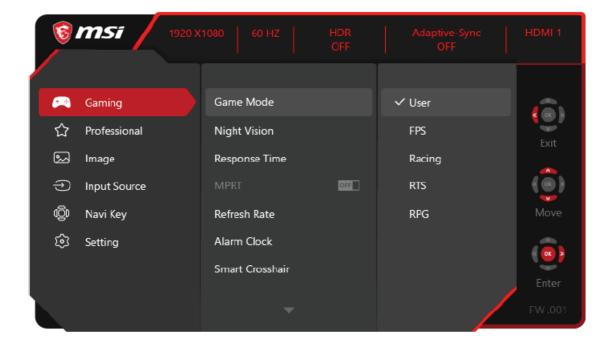
# Press (OK)

- launching the On-Screen Display (OSD)
- · entering submenus
- · confirming a selection or setting

# **Hot Key**

- Users may enter into preset function menus by moving the Navi Key up, down, left or right when the OSD menu is inactive.
- Users may customize their own Hot Keys to enter into different function menus.

# **OSD Menus**



# **Important**

The following settings will be grayed out when HDR signals are received:

- Night Vision
- MPRT
- Low Blue Light
- HDCR
- Brightness
- Contrast
- Color Temperature

# Gaming

1st Level Menu	2nd/3rd Level Menu	Description
Game Mode	User	
	FPS	<ul> <li>Use Up or Down Button to select and preview mo effects.</li> </ul>
	Racing	Press the Middle Button to confirm and apply your
	RTS	mode type.
	RPG	

1st Level Menu	2nd/3rd Level Menu		Description	
	OFF			
	Normal		-	
Night Vision	Strong		This function optimizes background brightness and i s recommended for FPS games.	
	Strongest		3 recommended for 11 3 games.	
	A.I.			
	Normal			
Response Time	Fast		Activating the following function will affect Response  Times.	
	Fastest		Time:	
	OFF		Activating MPRT will affect:	
MPRT			MPRT is available when the refresh rate is over 85H z.	
	Location	Left Top		
		Right Top	Location is adjustable in OSD Menu. Press the Mid	
		Left Bottom	dle Button to confirm and apply your Refresh Rate Lo	
Refresh Rate		Right Bottom	cation.	
		Customize	This monitor follows and works at the Operating Sys tem's preset Screen Refresh Rate.	
	OFF			
ON				

1st Level Menu	2nd/3rd Lev	rel Menu	Description
		Left Top	
		Right Top	
	Location	Left Bottom	
		Right Bottom	After setting the time, press the Middle Button to acti
Alarm Clock		Customize	vate the timer.
Alaini Clock	OFF		Users have to manually restore their preset Alarm C lock after any AC power loss and reconnection.
	15:00		
	30:00	00:01 ~	
	45:00	99:59	
	60:00		
Smart Crosshair	Icon	None	<ul> <li>Through Al algorithm, this function enhances the vis ibility of in-game crosshair.</li> <li>Users can select the color and position of the crosshair.</li> </ul>
		White	
	Color	Red	
		Auto	
	Position		
	Reset		
	OFF		Adaptive-Sync prevents screen tearing.
Adaptive-Sync	ON		Activating Adaptive-Sync will affect:

1st Level Menu	2nd Level Menu	Description
	User	
	Anti-Blue	Use Up or Down Button to select and preview mode effects
Pro Mode	Movie	
F10 Mode	Office	Press the Middle Button to confirm and apply your mode ty pe.
	sRGB	
	Eco	
	OFF	Low Blue Light protects your eyes against blue light. When
Low Plue Light		enabled, Low Blue Light adjusts the screen color temperatur e to a more yellow glow.
Low Blue Light	ON	When Pro Mode is set to Anti-Blue, it is mandatory to enable Low Blue Light.
	OFF	HDCR enhances image quality by increasing the contrast o
HDCR	ON	f images.  • Activating HDCR will affect:
	OFF	Activating MPRT will affect:
MPRT	ON	
		MPRT is available when the refresh rate is over 85Hz.
Image Enhancement	OFF	
	Weak	
	Medium	Image Enhancement enhances image edges to improve their acutance.
	Strong	
	Strongest	

1st Level Menu	2nd/3rd Level Menu		Description
Brightness	0-100		<ul> <li>Properly adjust Brightness according to the surroun ding lighting.</li> <li>Activating the following function will affect Brightnes s:</li> </ul>
Contrast	0-100		Properly adjust Contrast to relax your eyes.
Sharpness	0-5		Sharpness improves clarity and details of images.
	Cool		Use Up or Down Button to select and preview mode effects.
	Normal		
Color Temperature	Warm		
Color remperature	Customization	R (0-100)	Press the Middle Button to confirm and apply your mode type.
		G (0-100)	
		B (0-100)	
	Auto		
Screen Size	4:3		Users can adjust Screen Size in any mode, any resolution and any screen refresh rate.
	16:9		

# **Input Source**

1st Level Menu	2nd Level Menu	Description
HDMI™1		
HDMI™2		Users can adjust Input Source in any mode.
DP		
Auto Scan	OFF	Users can use the Navi Key to select Input Source at below status:
	ON	While "Auto Scan" is set to "OFF" with the monitor at power saving mode;
		While "No Signal" message box is shown on the monitor.

# Navi Key

1st Level Menu	2nd Level Menu	Description
Up Down Left Right	OFF	
	Brightness	
	Game Mode	
	Smart Crosshair	
	Alarm Clock	All Navi Key items can be adjusted via OSD Menus.
	Input Source	
	Refresh Rate	
	Info. On Screen	
	Night Vision	

# Setting

1st Level Menu	2nd Level Menu	Description
Language	English Français Deutsch Italiano Español  Русский Português  Bahasa Indonesia Türkçe (More languages coming soon)	Users have to press the Middle Button to confirm and apply the Language setting.      Language is an independent setting. Users' own language setting will override the factory default. When users set Rese t to Yes, Language will not be changed.
Transparency	0~5	Users can adjust Transparency in any mode.
OSD Time Out	5~30s	Users can adjust OSD Time Out in any mode.

1st Level Menu	2nd Level Menu	Description
D D	OFF	When set to OFF, users can press the power button to turn off the monitor.
Power Button	Standby	When set to Standby, users can press the power button to t urn off the panel and backlight.
lafa On Cava an	OFF	The information of the monitor status will be shown on the ri
Info. On Screen	ON	ght side of the screen.
	OFF	To overclock the monitor refresh rate, users have to set DP
DP OverClocking	ON	OverClocking to ON.
	OFF	HDMI™ CEC (Consumer Electronics Control) supports Son      Diagram
HDMI™ CEC	ON	y PlayStation®, Nintendo® Switch™, Xbox Series X S conso les and various audio-visual devices that are CEC-capable.  • If HDMI™ CEC is set to ON:  • The monitor will automatically power on when the CEC device is turned on.  • The CEC device will enter power saving mode when the monitor is turned off.  • When Sony PlayStation®, Nintendo® Switch™, or Xbox Series X S console is connected, Game Mode and Pro Mode will be automatically set to default modes and can be adjusted to users' preferred modes later.
Reset	YES	Users can Reset and restore settings to original OSD Defa
116561	NO	ult in any mode.

# **Specifications**

Monitor	G27C4X	G32C4X		
Size	27 inch 31.5 inch			
Curvature	1500R			
Panel Type	VA			
Resolution	1920 x 1080			
Aspect Ratio	16:9			
Brightness (nits)	300 nits (Typ.)			
Contrast Ratio	3000:1			
Refresh Rate	250Hz (Default: 240Hz)			
Response Time	• 4ms (GTG)			
	• 1ms (MPRT)			
	DisplayPort x 1			
I/O	• HDMI™ Connector x 2			
	Headphone Jack x 1			
View Angles	178° (H), 178° (V)			
DCI-P3*/ sRGB	90%/113%	113% 91%/115%		
Surface Treatment	Anti-glare			
Display Colors	1.07B (8 bits + FRC)			
Monitor Power Options	20V 2.25A	20V 3.25A		
External Power Supply	Model: ADPC2045	Model: ADPC2065		
Power Input	100~240V, 50~60Hz	100~240V, 50~60Hz		
Power Output	20V 2.25A	20V 3.25A		
Adjustment (Tilt)	-5° ~ 20°			
Kensington Lock	Yes			

Monitor		G27C4X	G32C4X	
VESA Mounting		<ul> <li>Plate Type: 100 x 100 mm</li> <li>Screw Type: M4 x 10 mm</li> <li>Thread Diameter: 4 mm</li> <li>Thread Pitch: 0.7 mm</li> <li>Thread Length: 10 mm</li> </ul>		
Dimension (W x H x D)		611.5 x 457.9 x 225.4 mm	709.4 x 509.4 x 248.7 mm	
Weight	Net	4.5 Kg	6.3 Kg	
	Gross	6.3 Kg	9.0 Kg	
Environment	Operating	<ul> <li>Temperature: 0°C ~ 40°C</li> <li>Humidity: 20% ~ 90%, non-condensing</li> <li>Altitude: 0 ~ 5000m</li> </ul>		
	Storage	<ul> <li>Temperature: -20°C ~ 60°C</li> <li>Humidity: 10% ~ 90%, non-condensing</li> </ul>		

# **Preset Display Modes**

# Important

All information is subject to change without prior notice.

Standard	Resolution		HDMI™	DP
VGA	640×480	@60Hz	V	V
		@67Hz	V	V
		@72Hz	V	V
		@75Hz	V	V
SVGA	800×600	@56Hz	V	V
		@60Hz	V	V
		@72Hz	V	V
		@75Hz	V	V
	1024×768	@60Hz	V	V
XGA		@70Hz	V	V
		@75Hz	V	V
SXGA	1280×1024	@60Hz	V	V
SAGA		@75Hz	V	V
WXGA+	1440×900	@60Hz	V	V
WSXGA+	1680×1050	@60Hz	V	V
	1920×1080	@60Hz	V	V
		@120Hz	V	V
Full HD		@165Hz	V	V
T dii T ib		@200Hz	V	V
		@240Hz	V	V
		@250Hz		V *
Video Timing Re solution	480P		V	V
	576P		V	V
	720P		V	V
	1080P	@60Hz	V	V
		@120Hz	V	V

Users have to set DP OverClocking to ON. This is the highest refresh rate supported by DP OverClocking. If any monitor error occurs during overclocking, please downscale the refresh rate.

# **Troubleshooting**

# The power LED is off.

• Press the monitor power button again.

· Check if the monitor power cable is properly connected.

## No image

- Check if the computer graphics card is properly installed.
- Check if the computer and monitor are connected to electrical outlets and are turned on.
- Check if the monitor signal cable is properly connected.
- The computer may be in Standby mode. Press any key to activate the monitor.

## The screen image is not properly sized or centered

• Refer to Preset Display Modes to set the computer to a setting suitable for the monitor to display.

#### No Plug & Play

- Check if the monitor power cable is properly connected.
- Check if the monitor signal cable is properly connected.
- Check if the computer and graphics card are Plug & Play compatible.

#### The icons, font or screen are fuzzy, blurry or have color problems.

- · Avoid using any video extension cables.
- · Adjust brightness and contrast.
- Adjust RGB color or tune color temperature.
- · Check if the monitor signal cable is properly connected.
- Check for bent pins on the signal cable connector.

# The monitor starts flickering or shows waves.

- Change the refresh rate to match the capabilities of your monitor.
- · Update your graphics card drivers.
- Keep the monitor away from electrical devices that may cause electromagnetic interference (EMI).

# **Safety Instructions**

- · Read the safety instructions carefully and thoroughly.
- All cautions and warnings on the device or User Guide should be noted.
- · Refer servicing to qualified personnel only.

### **Power**

- Make sure that the power voltage is within its safety range and has been adjusted properly to the value of 100~240V before connecting the device to the power outlet.
- If the power cord comes with a 3-pin plug, do not disable the protective earth pin from the plug. The device

must be connected to an earthed mains socket-outlet.

- Please confirm the power distribution system in the installation site shall provide the circuit breaker rated 120/240V, 20A (maximum).
- Always disconnect the power cord or switch the wall socket off if the device would be left unused for a certain time to achieve zero energy consumption.
- Place the power cord in a way that people are unlikely to step on it. Do not place anything on the power cord.
- If this device comes with an adapter, use only the MSI provided AC adapter approved for use with this device.

## **Battery**

Please take special precautions if this device comes with a battery.

- Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer.
- Avoid disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, which can result in an explosion.
- Avoid leaving a battery in an extremely high temperature or extremely low air pressure environment that can
  result in an explosion or the leakage of flammable liquid or gas.
- Do not ingest battery. If the coin/button cell battery is swallowed, it can cause severe internal burns and can lead to death. Keep new and used batteries away from children.

### **European Union**

Batteries, battery packs, and accumulators should not be disposed of as unsorted household waste. Please use the public collection system to return, recycle, or treat them in compliance with the local regulations.

## California, USA

The button cell battery may contain perchlorate material and requires special handling when recycled or disposed of in California. For further information please visit: <a href="https://dtsc.ca.gov/perchlorate/">https://dtsc.ca.gov/perchlorate/</a>

#### **Environment**

- To reduce the possibility of heat-related injuries or of overheating the device, do not place the device on a soft, unsteady surface or obstruct its air ventilators.
- Use this device only on a hard, flat and steady surface.
- To prevent the device from tipping over, secure the device to a desk, wall or fixed object with an anti-tip
  fastener that helps to properly support the device and keep it safe in place.
- To prevent fire or shock hazard, keep this device away from humidity and high temperature.
- Do not leave the device in an unconditioned environment with a storage temperature above 60°C or below 20°C, which may damage the device.
- The maximum operating temperature is around 40°C.
- When cleaning the device, be sure to remove the power plug. Use a piece of soft cloth rather than industrial chemical to clean the device. Never pour any liquid into the opening; that could damage the device or cause electric shock.

- Always keep strong magnetic or electrical objects away from the device.
- If any of the following situations arises, get the device checked by service personnel:
- The power cord or plug is damaged.
- · Liquid has penetrated into the device.
- The device has been exposed to moisture.
- The device does not work well or you can not get it working according to the User Guide.
- · The device has dropped and damaged.
- The device has obvious sign of breakage.

Blue light has been shown to cause eye fatigue and discomfort. MSI now offers monitors with TÜV Rheinland Low Blue Light certification to ensure users' eye comfort and well-being. Please follow the instructions below to reduce the symptoms from extended exposure to the screen and blue light.



- Place the screen 20 28 inches (50 70 cm) away from your eyes and a little below eye level.
- Consciously blinking the eyes every now and then will help to reduce eye strain after extended screen time.
- Take breaks for 20 minutes every 2 hours.
- Look away from the screen and gaze at a distant object for at least 20 seconds during breaks.
- Make stretches to relieve body fatigue or pain during breaks.
- Turn on the optional Low Blue Light function.

#### **Free Certification**



- The product has been tested in the laboratory according to these criteria.
- The keyword "Flicker Free" confirms that the device has no visible and invisible flicker defined in this standard within the range of 0 3000 Hz under various brightness settings.
- The display will not support Flicker Free when Anti Motion Blur/MPRT is enabled. (The availability of Anti Motion Blur/MPRT varies by products.)

# **Regulatory Notices**

#### **CE Conformity**

This device complies with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility (2014/30/EU), Low-voltage Directive (2014/35/EU), ErP Directive (2009/125/EC) and RoHS directive (2011/65/EU). This product has been tested and found to comply with the harmonized standards for Information Technology Equipment published under Directives of Official Journal of the European Union.

## **FCC-B Radio Frequency Interference Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the measures listed below:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

#### Notice 1

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### Notice 2

Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

## **MSI Computer Corp.**

901 Canada Court, City of Industry, CA 91748, USA (626) 913-0828 www.msi.com

#### **WEEE Statement**

Under the European Union ("EU") Directive on Waste Electrical and Electronic Equipment, Directive 2012/19/EU, products of "electrical and electronic equipment" cannot be discarded as municipal waste anymore and manufacturers of covered electronic equipment will be obligated to take back such products at the end of their useful life.

#### **Chemical Substances Information**

In compliance with chemical substances regulations, such as the EU REACH Regulation (Regulation EC No. 1907/2006 of the European Parliament and the Council), MSI provides the information of chemical substances in products at: <a href="https://csr.msi.com/global/index">https://csr.msi.com/global/index</a>

#### **RoHS Statement**

Japan JIS C 0950 Material Declaration A Japanese regulatory requirement, defined by specification JIS C 0950, mandates that manufacturers provide material declarations for certain categories of electronic products offered for sale after July 1, 2006.

https://csr.msi.com/global/Japan-JIS-C-0950-Material-Declarations

#### **India RoHS**

This product complies with the "India E-waste (Management and Handling) Rule 2016" and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for the exemptions set in Schedule 2 of the Rule.

#### **Turkey EEE Regulation**

Conforms to the EEE Regulations of the Republic Of Turkey Ukraine Restriction of Hazardous Substances The equipment complies with requirements of the Technical Regulation, approved by the Resolution of Cabinet of Ministry of Ukraine as of 10 March 2017, № 139, in terms of restrictions for the use of certain dangerous substances in electrical and electronic equipment.

#### **Vietnam RoHS**

As from December 1, 2012, all products manufactured by MSI comply with Circular 30/2011/TT-BCT temporarily regulating the permitted limits for a number of hazardous substances in electronic and electric products.

# **Green Product Features**

- Reduced energy consumption during use and stand-by
- · Limited use of substances harmful to the environment and health
- Easily dismantled and recycled
- Reduced use of natural resources by encouraging recycling
- Extended product lifetime through easy upgrades

· Reduced solid waste production through take-back policy

# **Environmental Policy**

- The product has been designed to enable proper reuse of parts and recycling and should not be thrown away at its end of life.
- Users should contact the local authorized point of collection for recycling and disposing of their end-of-life products.
- Visit the MSI website and locate a nearby distributor for further recycling information.
- Users may also reach us at gpcontdev@msi.com for information regarding proper disposal, take-back, recycling, and disassembly of MSI products.

#### Warning

Overuse of screens is likely to affect eyesight.

#### **Recommendations:**

- 1. Take a 10-minute break for every 30 minutes of screen time.
- 2. Children under 2 years of age should have no screen time. For children aged 2 years and over, screen time should be limited to less than one hour per day.

# **Copyright and Trademarks Notice**

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## **Technical Support**

If a problem arises with your product and no solution can be obtained from the user's manual, please contact your place of purchase or local distributor. Alternatively, please visit <a href="https://www.msi.com/support/">https://www.msi.com/support/</a> for further guidance.

# **Documents / Resources**



#### References

• 9 MSI - Redirect

- 🖁 <u>csr</u>
- 🖁 <u>csr</u>
- dtsc.ca.gov/perchlorate/
- Support | MSI Global

Manuals+,