

mPTech
MF2304 Hello
Easy Mobile
Phone



mPTech MF2304 Hello Easy Mobile Phone Instruction Manual

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mPTech MF2304 Hello Easy Mobile Phone



FAQs

Q: Can I use any type of battery with this phone?

A: No, it is recommended to use the specific battery type recommended by the manufacturer to avoid risks.

Q: How do I adjust the volume on the phone?

A: You can adjust the volume using the dedicated volume buttons on the side of the phone.

Q: Is this phone waterproof?

A: No, this phone is not designed to be waterproof. Keep it away from water to prevent damage.

THE USE OF THE MANUAL

Without prior written consent of the manufacturer, no part of this manual may be photocopied, reproduced, translated, or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording, or storing in any systems of storing and sharing information. Please read the precautions and phone user's manual before use. The descriptions contained in this manual are based on the default settings of the phone. The newest version of the manual can be found on our company website:

www.myphone.pl/qr/myphone-mf2304_mf2304e Depending on the installed version of the software, applications, service provider, SIM card or country, some of the descriptions in this manual may not match your phone.

Safety

QUALIFIED SERVICE

Only qualified personnel or an authorized service center may install or repair this product. Repairing by an unauthorized or unqualified service may cause device damage and warranty loss.

ALARM CALLS

Making alarm calls may not be possible in some areas or circumstances. It is recommended to find an alternative way to notify emergency services if you are going to undeveloped or remote areas.

ROAD SAFETY

Do not use this device while driving any kind of vehicle.

PETROL STATIONS

Do not use your mobile phone while refueling at a petrol station or in the vicinity of chemicals.

CAUTION! In places where there is a risk of explosion (i.e. Petrol stations, chemical factories, etc.), it is advisable to turn off the phone. Please refer to the regulations governing the use of GSM equipment in these places.

CHILDREN AND PHYSICALLY OR MENTALLY DISABLED PEOPLE

This device should not be operated by people (including children) with limited physical or mental abilities, as well as by people with no earlier experience in the operation of electronic equipment. They may use the device only under the supervision of people responsible for their safety. This device is not a toy. Memory cards and SIM cards are small enough to be swallowed by a child and cause choking. Keep the device and its accessories out of reach of children.

WATER AND OTHER LIQUIDS

Protect the device from water and other liquids. It can influence work and the life span of electronic components. Avoid using the device in environments with high humidity like kitchens, bathrooms, or during rainy weather. Particles of water can cause the liquefaction of moisture in the device, and this may have a negative impact on the work of electronic components.

BATTERY AND ACCESSORIES

Avoid exposing the battery to very high/low temperatures (below 0°C/32°F and over 40°C/104°F). Extreme temperatures may influence capacity and battery life. Avoid contact with liquids and metal objects as it may cause partial or complete battery damage. The battery should be used only according to its purpose. Do not destroy, impair, or throw the battery into flames – it is dangerous and may cause fire. Worn-out or impaired battery should be placed in a dedicated container. Excessive charging the battery can cause damage. Therefore a single battery charge should not last longer than 1 day. Installing an incorrect battery type can cause an explosion. Never open the battery. Please dispose of the battery according to the instructions. Disconnect an unused charger from power grid. In case of the charger wire damage, it should not be repaired but replaced with a new one. Use only the original manufacturer's accessories.

HEARING

To avoid hearing damage, do not use the device at high volume levels for a long period of time, and do not put the operating device directly to the ear.

EYESIGHT

To avoid eyesight damage do not look closely at the diode during its work. A strong beam of light may cause permanent eye damage!

Producent

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Package content

Before you start using your phone, make sure all of the following items are included in the box:

- mobile phone
- battery
- charger
- user manual

If any of the above items is missing or damaged, please contact your dealer. We advise to keep the container in case of any complaints. Keep the container out of reach of children

Technical specification

- GSM: 850/900/1800/1900 MHz
- UMTS: 900/2100 MHz
- LTE: 800/900/1800/2100/2600 MHz
- Processor: Unisoc T117, single-core
- Display: 3.5" 320×480
- Loudspeaker mode; Torch; Photo camera; FM radio, SOS function, Bluetooth 2.1
- Memory cards support max. 32 GB
- Connectors: Jack 3.5 mm, USB-C
- Battery capacity:
- MF2304: Li-ion 2500 mAh, 3.7 V
- MF2304e: Li-ion 2500 mAh, 3.7 V
- Input parameters chargers: 100-240V~, 50/60Hz, 0.2A
- Output parameters chargers: 5.0V 0.55A, 2.75W
- Average efficiency during operation (for 230V, 50Hz): 73.15%
- Energy consumption in no-load condition: 0.067W
- Dimensions: 152 x 64 x 14.2 mm
- Weight: 129 g

The phone its functions and buttons

1	Speaker	A speaker used in phone conversations.
2	Display	LCD display.
3	Menu button	While on the main screen enables entering the Menu, and confirms choice while in the Menu. Confirmation of selection is also possible using the number 5 key on the phone keypad.
4	Green handset button	Allows you to receive an incoming call or look through the list of calls.
5/6	Navigation button Up / Down	While in Menu enables navigating around it. On the main screen launches shortcuts to selected functions. Allows you to increase or decrease the volume of a phone call or radio.
7	Contacts button	Press to enter the phonebook. While in the Menu, you can exit or opt out.

8	Red handset button	Allows you to reject an incoming call. While in the Menu allows you to return to the main screen. When held for a long time, it turns off the phone or, if it is switched off, turns it on.
9	*	Pressed after after-button Menu allows to

	button	lock or unlock the phone. When writing an SMS, it displays symbols for insertion into the content.
10	# button	Switches the character input mode for text messages.
11	Torch On / Off	Allows you to turn on or off the flashlight diode at any time.
12	Camera	Camera lens.
13	SOS button	Press and hold to activate an alarm and/or auto-dial of predefined numbers.
14	External speaker	Loudspeaker for system sounds, ringtones, music.

15	Phone keypad	Buttons for dialing a phone number on the main screen and entering letters or numbers in the SMS writing mode.
16	LED	The diode is used as a torch.
17	Flash	The diode serves as a flash.
18	USB-C port	When connected enables recharging the battery. You can transfer data (photos, videos, music) when you connect it to your computer.
19	Gap	Allows to take off a cover of the phone.
20	Headphone jack	For connecting headphones (they function as an antenna when

		listening to FM radio).
21	Microphone	When talking, do not cover it with your hand.
22	Pins	Allow you to charge your phone in the charging station.

Turning the phone

on/off

To turn the phone on/off press and hold the Red handset until the phone switches on/off. If directly after turning the phone on you will see the PIN code request, (in the form of “****”) type the code and press the button Menu.

Inserting SIM cards memory cards and battery

If the phone is switched on – switch it off. Remove the back cover of the phone – use your fingernail to raise it using the gap in the case and remove the battery. Insert the SIM card(s) – place the SIM card(s) with its (their) golden contacts facing down as the recess is embossed. Insert the memory card – Insert the microSD memory card with its gold contacts facing down, the way in which the slot is made. Insert the battery so that its gold contacts touch the triple connector in the phone bay. Put on and gently press down the cover until you hear the click of the latches. Make sure the cover is well attached.

Charging the battery

Connect the USB-C charger to the charger connector on your phone, then connect the charger to the power grid.

- **CAUTION:** Improper connection of the charger can cause serious damage to the phone. Damages caused by improper use of the phone are not covered by the warranty. During charging, the battery icon in the upper right corner of the screen should be animated. When charged, the battery icon will no longer be animated, and then disconnect the charger from the wall outlet. Unplug the cable from the socket on the phone.

Emergency change of language

To restore the factory settings, enter, starting from the phone Menu: [Menu] > <Up> > <OK> > <Down> > <OK> > <Down> > <OK> > <Select> and then select the desired menu language and confirm with <OK>

Software update

The manufacturer, from time to time, provides system software updates through which devices receive new capabilities, fixes, etc. The phone will inform the user about the available update. After receiving the notification, go to the update center: Settings -> Check update, in order to run it. The information about an available update can be checked at any time. After choosing an available update, the phone will automatically install it. During the update process, the device may reboot itself several times. Do not remove the battery or use its functions at that time, as this may cause the device to stop working.

Troubleshooting

Message	Possible Solution
Insert SIM card	Make sure that the SIM card is installed correctly.

Input PIN	<p>If the SIM card is secured with the PIN code you have to enter the PIN when turning the phone on and press <OK>.</p>
No one can call me	<p>The phone has to be on and within GSM network reach.</p>
Network fail	<p>In areas where signal or reception is weak, calls may not be possible. Also receiving calls may not be possible. Move to another location and try again.</p>
Poor sound quality during conversation	<p>Make sure that the speaker and microphone are not covered.</p>
I cannot hear the caller./ The caller cannot hear me	<p>The mic. should be close to the mouth. Check if the built-in mic. is not covered.</p> <p>When a headset is in use, check if it has been connected correctly.</p> <p>Check if the built-in speaker isn't covered.</p>
The connection cannot be established	<p>Check if the typed-in phone number is correct.</p> <p>Check if the phone number entered to the [Contacts] is correct.</p> <p>Enter the correct phone number if necessary.</p>

Device maintenance

Follow the instructions below.

- For cleaning use only a dry cloth. Never use any agent with a high concentration of acids or alkalis.
- Use the original accessories only. Violation of this rule may result in an invalidation of the warranty.


Correct disposal of electrical and electronic equipment

The device is marked with a crossed-out garbage bin, in accordance with the European Directive 2012/19/EU on used electrical and electronic Equipment (Waste Electrical and Electronic Equipment – WEEE). Products marked with this symbol should not be disposed of or dumped with other household waste after a period of use. The user is obliged to get rid of used electrical and electronic equipment by delivering it to designated recycling points in which dangerous waste is being recycled. Collecting this type of waste in designated locations, and the actual process of their recovery contribute to the protection of natural resources. Proper disposal of used electrical and electronic equipment is beneficial to human health and the environment. To obtain information on where and how to dispose of used electrical and electronic equipment in an environmentally friendly manner user should contact their local government office, the waste collection point, or the point of sale, where the equipment was purchased.

Correct disposal of used batteries

According to the EU directive 2006/66/EC with changes contained in EU directive 2013/56/UE on the disposal of batteries, this product is marked with a crossed-out garbage bin symbol. The symbol indicates that the batteries used in this product should not be disposed of with regular household waste but treated according to legal directives and local regulations. It is not allowed to dispose of batteries and accumulators with unsorted municipal waste. Users of batteries and accumulators must use the available collection points of these items, which allows them to return, recycle, and dispose. Within the EU, the collection and recycling of batteries and accumulators is subject to separate procedures. To learn more about existing procedures of recycling batteries and accumulators please contact your local office or an institution for waste disposal or landfill.

Documents / Resources

	mPTech MF2304 Hello Easy Mobile Phone [pdf] Instruction Manual MF2304, MF2304e, MF2304 Hello Easy Mobile Phone, MF2304, Hello Easy Mobile Phone, Easy Mobile Phone, Mobile Phone
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References

- myphone.cz
- [User Manual](#)

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