

MOXA TN-4512A Transition Firmware Layer 2 Managed Switch **User Guide**

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MOXA TN-4512A Transition Firmware Layer 2 Managed Switch



Product Information

Specifications

Model: TN-4512A/TN-4516A
 Firmware Version: v3.12

• Hardware Versions Supported: v1.x, v2.x, v3.x

Product Usage Instructions

Introduction

To upgrade TN-4512A and TN-4516A devices with HW v1.x or HW v2.x from firmware v3.9 to v3.12, a transition firmware is required.

Differentiating Hardware Versions

The appearance of different TN-4500A Series hardware versions may vary. Refer to the Rev. field on the device label to identify the hardware version of the device.

Important Notes

- Once upgraded to the transition firmware version, reverting or downgrading to a previous firmware version is not possible.
- Upgrade to firmware v3.12 is not possible from any firmware version prior to v3.9 for TN-4512A or TN-4516A devices with HW v1.x or HW v2.x.

Transition Flow Overview

- Phase 1: Upgrade to the transition firmware version via web interface.
- Phase 2: Upgrade to firmware v3.12

Upgrade Preparations

Ensure you have all necessary files on hand before starting the upgrade process. Required files can be obtained from Moxa Support or downloaded via Partner Zone.

Upgrade Instructions

Manual upgrade via the web interface

Phase 1: Upgrade the device to the transition firmware

- 1. Log in to the TN device's web interface.
- 2. Go to System File Update > Firmware Upgrade.
- 3. Upgrade the device's firmware to the transition firmware version (FWR_TN4512A_16A_V3.11.3_Build_23061315.rom).
- 4. Refer to the TN-4500A Series user manual for detailed upgrade instructions.

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About Moxa

Moxa is a leading provider of edge connectivity, industrial computing, and network infrastructure solutions for enabling connectivity for the Industrial Internet of Things (IIoT). With over 30 years of industry experience, Moxa has connected more than 71 million devices worldwide and has a distribution and service network that reaches customers in more than 80 countries. Moxa delivers lasting business value by empowering industries with reliable networks and sincere service. Information about Moxa's solutions is available at www.moxa.com.

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Introduction

Because of significant optimizations to the BIOS partition in firmware v3.12, a transition firmware is required to upgrade TN-4512A and TN-4516A devices with HW v1.x or HW v2.x from firmware v3.9 to v3.12. This guide provides information and instructions on how to upgrade TN-4512A and TN-4516A devices with HW v1.x or HW v2.x to v3.12 using transition firmware.

Differentiating Hardware Versions

The appearance of different TN-4500A Series hardware versions may vary. For example, the shape and position of the LEDs on TN-4516A models with hardware version 3.x differ from previous hardware versions. Additionally, the trenches on the front side are removed for hardware version 3.x. You can also refer to the Rev. field on the device label to identify the hardware version of the device.

Hardware version 1.x, 2.x

Hardware version 3.x





Device label on the back (non-PoE models) or side (PoE models)



Model Type: TN-4528A-16PoE-2GPoE-2GODC-WV-CT-T

MN: TN-4528A-16PoE-2GPoE-2GODC-WV-CT-T

Default IP: 192.168.127.253

Production S/N:

MAC Address: MAC_01

Rev.: 3.0

I/P: 24-110 VDC, max. 7.0 A

Relay output: 30 VDC, 1 A, Resistance

CLASS 1 LASER PRODUCTS

IEC 60825-1:2014

Made in Taiwan

P/N:

Important Notes

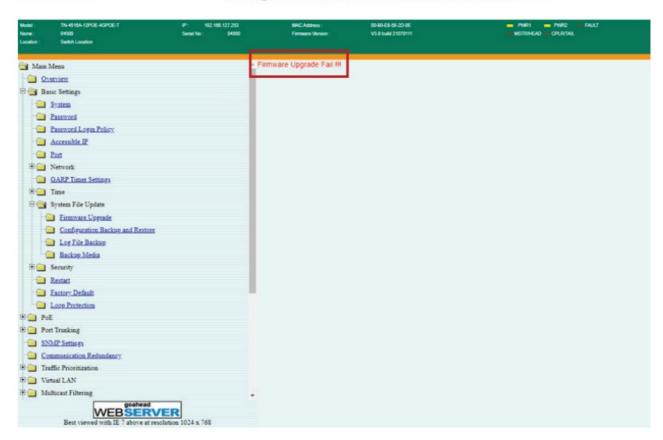
- 1. Once your device is upgraded to the transition firmware version, it is no longer possible to revert or downgrade to a previous firmware version because of optimizations to the BIOS partition in firmware v3.12. These changes are not backwards compatible with previous firmware versions.
- 2. Because of optimizations to the configuration file structure, the transition firmware will automatically convert the existing configuration of the device to the new structure.
 Because of these changes, it is not possible to use an ABC-01 backup device with a configuration file from firmware v3.9 or earlier to restore the configuration of a device running firmware v3.12. To restore the configuration of a device running v3.12, users must manually update the configuration backup file on the ABC-

01 device with a configuration file generated with firmware v3.12.

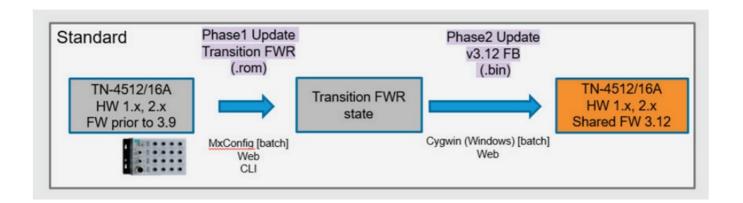
3. It is not possible to upgrade TN-4512A or TN-4516A devices with HW v1.x or HW v2.x to firmware v3.12 from any firmware version prior to v3.9. Attempting to do so will result in a "Firmware Upgrade Fail!!!" error message. Refer to the Upgrade Instructions section for how to upgrade to v3.12 using transition firmware.

MOXV,

ToughNet Switch TN-4516A Series



Transition Flow Overview



Note: In this diagram, FB refers to a "Firmware and BIOS" file.

Phase 1: Upgrade to the transition firmware version

- Devices are upgraded to the transition firmware via the web UI or MXconfig (for batch upgrading multiple devices).
- The firmware will export the configuration to the flash memory.
- The 'Firmware Upgrade' function in v3.9 will change to 'FB Upgrade' in the transition firmware web interface.

Phase 2: Upgrade to firmware v3.12

• Devices are upgraded to v3.12 via the web UI or in bulk using scripts via Cygwin (for information and instructions, refer to https://www.cygwin.com/install.html).

- The firmware will import the configuration from the flash memory.
- The BIOS and firmware will update to v3.12.
- The device is manually rebooted by the user.

Upgrade Preparations

Before performing the upgrade process, please make sure you have all the necessary files on hand. All these files can either be requested from Moxa Support, or downloaded directly via Partner Zone.

Refer to the list of required files below:

• Transition firmware file

Filename: FWR_TN4512A_16A_V3.11.3_Build_23061315.rom

• v3.12 firmware + BIOS file (FB file)

Filename: FB_TN4528A_V3.12_V1.12_Build_24010815.bin

Upgrade scripts (for batch upgrading only)

Filename: TN_FBUpgrade_batch.sh
 Filename: TN_FBUpgrade_once.sh
 Filename: TN_ShowDeviceInfo.sh

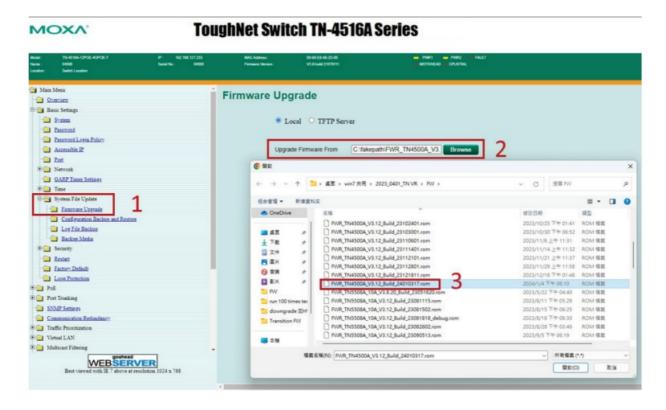
Upgrade Instructions

Manual upgrade via the web interface

Note: Make sure you have all the required files before starting the upgrade process. Refer to Upgrade Preparations.

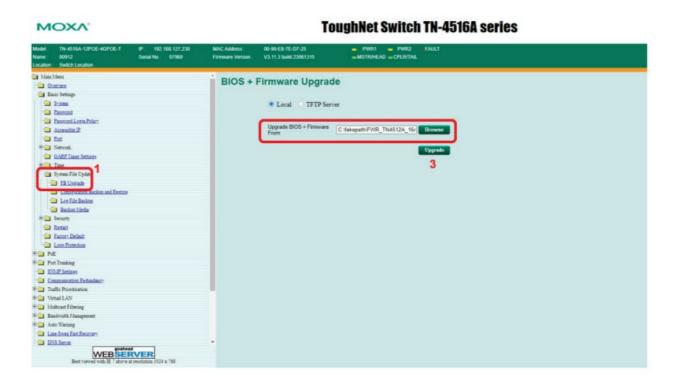
Phase 1: Upgrade the device to the transition firmware

- 1. Log in to the TN device's web interface.
- 2. Go to System File Update > Firmware Upgrade.
- Upgrade the device's firmware to the transition firmware version
 (FWR_TN4512A_16A_V3.11.3_Build_23061315.rom). Refer to the TN-4500A Series user manual for instructions on how to perform a firmware upgrade.



Phase 2: Upgrade the device to firmware v3.12 using the FB file

- 1. Log in to the TN device's web interface.
- 2. Go to System File Update > FB Upgrade.
- 3. Upload the FB file (FB_TN4528A_V3.12_V1.12_Build_24010815.bin) either from your local storage or from a TFTP server.

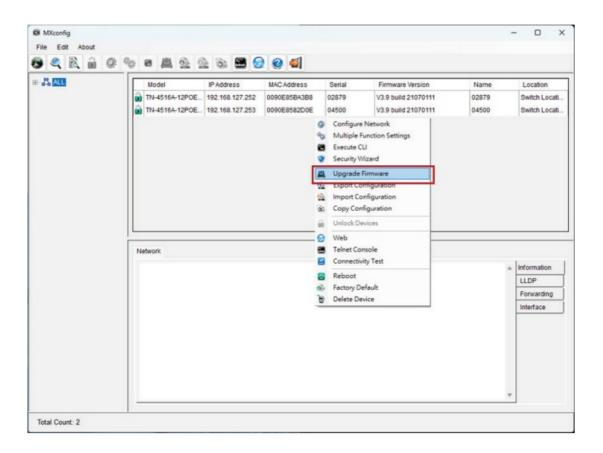


Batch upgrade via MXconfig and Cygwin

Note: Make sure you have all the required files before starting the upgrade process. Refer to Upgrade Preparations.

Phase 1: Upgrade the device to the transition firmware using MXconfig

- 1. Open MXconfig.
- 2. Upgrade the device's firmware to the transition firmware version (FWR_TN4512A_16A_V3.11.3_Build_23061315.rom).



Phase 2 – Upgrade the device to firmware v3.12 using the FB file

- 1. Create a .txt file containing the following information of the devices to upgrade:
 - · Device IP address
 - Login account name
 - Login password

NOTE: Each row represents one device. The format of each row should be: [Device IP] [Account name] [Account password].

- 192.168.127.200 admin moxa
- 192.168.127.240 admin moxa
- 192.168.127.230 admin moxa
- 2. 2. Place the 3 upgrade scripts, the .txt file with the device information, and the FB file (FB_TN4528A_V3.12_V1.12_Build_24010815.bin) together in a folder.
- Execute the script in Linux Shell or Cygwin using the following format:
 [TN_FBUpgrade_batch.sh] [txt file name] [FB file name] For example TN_FBUpgrade_batch.sh
 devices info.txt xxx.bin.

\$./TN_FBUpgrade_batch.sh upgrade.txt FB_TN4528A_V3.12_V1.12_Build_23080710

4. The script will check the configuration of each device. If any device fails the check, the script will stop immediately.

5. If all devices pass the configuration check, the script will upgrade the devices to firmware v3.12 one by one.

```
======= FB upgrade =======
[192.168.127.253 admin moxa] BIOS and FWR upgrade start
             % Received % Xferd Average Speed
                                                  Time
  % Total
                                                           Time
                                                                    Time
                                                                          Current
                                  Dload Upload
                                                  Total
                                                           Spent
                                                                    Left
100
      232
             Θ
                 205
                      100
                              27
                                  11347
                                          1494 --:-:-
                                                                           12888
  % Total
             % Received % Xferd
                                  Average Speed
                                                  Time
                                                           Time
                                                                    Time
                                                                          Current
                                  Dload Upload
                                                           Spent
                                                                    Left
                                                                          Speed
                                                  Total
100 4430k
                      100 4429k
                                                0:02:04
                                                         0:02:04 --:--:--
             Θ
                 616
                                      4
                                         36375
[192.168.127.253 admin moxa] BIOS and FWR file OK, upgrading...
[192.168.127.253 admin moxa] BIOS and FWR upgrade success!
[192.168.127.240 admin moxa] BIOS and FWR upgrade start
                                                  Time
  % Total
             % Received % Xferd
                                                                    Time
                                 Average Speed
                                                           Time
                                                                          Current
                                  Dload
                                         Upload
                                                  Total
                                                           Spent
                                                                    Left
                                                                          Speed
                                   194k
100
    6264
             Θ
                6237
                      100
                              27
                                                                            197k
                                           862 -
  % Total
             % Received % Xferd
                                  Average Speed
                                                  Time
                                                           Time
                                                                    Time
                                                                          Current
                                  Dload Upload
                                                  Total
                                                           Spent
                                                                    Left
                                                                          Speed
100 4430k
             Θ
                 616
                      100 4429k
                                      5
                                         37793
                                                0:02:00
                                                         0:02:00 -
[192.168.127.240 admin moxa] BIOS and FWR file OK, upgrading...
[192.168.127.240 admin moxa] BIOS and FWR upgrade success!
[192.168.127.230 admin moxa] BIOS and FWR upgrade start
  % Total
             % Received % Xferd
                                 Average Speed
                                                  Time
                                                           Time
                                                                    Time
                                                                          Current
                                  Dload Upload
                                                                    Left
                                                  Total
                                                           Spent
                                                                          Speed
    6264
                6237
                      100
                              27
                                   190k
                                           846 -
                                                                            197k
             % Received % Xferd
                                  Average Speed
  % Total
                                                                          Current
                                                  Time
                                                           Time
                                                                    Time
                                  Dload Upload
                                                  Total
                                                           Spent
                 616
100 4430k
             Θ
                      100 4429k
                                      4
                                         35234 0:02:08
                                                         0:02:08 --:--:-
                                                                             169
[192.168.127.230 admin moxa] BIOS and FWR file OK, upgrading...
[192.168.127.230 admin moxa] BIOS and FWR upgrade success!
======= FB upgrade done=======
```

- 6. If a device fails to upgrade, the script will record an error message and continue upgrading the next device in line.
- 7. Restart the device by manually powering it off and back on again.

FAQ

Q: Can I revert back to a previous firmware version after upgrading to v3.12?

A: No, once upgraded to the transition firmware version, reverting or downgrading is not possible due to BIOS partition optimizations.

Documents / Resources



MOXA TN-4512A Transition Firmware Layer 2 Managed Switch [pdf] User Guide TN-4516A-4GTXBP-WV-T, TN-4512A, TN-4512A Transition Firmware Layer 2 Managed Switch, TN-4512A, Transition Firmware Layer 2 Managed Switch, Firmware Layer 2 Managed Switch, Layer 2 Managed Switch, Managed Switch

- Moxa Your Trusted Partner in Automation
- E Cygwin Installation
- User Manual

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