



MOUNTRAX HM-002 5 in 1 Electric Scalp Massager User Manual

[Home](#) » [MOUNTRAX](#) » MOUNTRAX HM-002 5 in 1 Electric Scalp Massager User Manual 

Contents

- [1 MOUNTRAX HM-002 5 in 1 Electric Scalp Massager](#)
- [2 Product Introduction](#)
- [3 Specifications](#)
- [4 Operation Instruction](#)
- [5 Control Panel](#)
- [6 Cleaning and Maintenance](#)
- [7 TROUBLESHOOTING](#)
- [8 Precautions](#)
- [9 Warranty](#)
 - [9.1 Customer Service](#)
 - [9.2 Welcome to MOUNTRAX](#)
- [10 Documents / Resources](#)
 - [10.1 References](#)
- [11 Related Posts](#)

MOUNTRAX

MOUNTRAX HM-002 5 in 1 Electric Scalp Massager



Please read the manual carefully before use, and keep it in a safe place for future reference.

Product Introduction





1. Power / Mode Switching
2. Massage Claw Facial Brush
3. Vibrating / Heating / Red Light
4. Charging Interface
5. Multifunctional Base
6. Hot Compress Area
7. Indicator Light

Specifications

Product Name	5 In 1 Smart Scalp Massager
Model	HM-002
Power	
Voltage	3.7V
Battery	
Timer	10 minutes
Product Dimensions	116*98*83mm

Operation Instruction

1. Please charge the device prior to first use. The indicator light will keep flashing while the battery is running low.
2. Long press  to turn on/off the device, or click to switch among 3 different modes (low speed, high speed, low/high speed interchanging). The indicator light will flash when the mode is switched.
3. While the device is on, long press  to turn on/off the heating function (the indicator light will turn red if the heating function is on), click to turn on/off vibrating, or double click to turn on/off red light.
4. Please use a 5V/1A charger (not included) to charge this device.
5. Please keep the device dry before charging, otherwise it may cause malfunction.
6. Please keep the massage claws in a folded state for a proper charge to avoid charging failure.
7. It will take about 2 hours to fully charge the device and each full charge could sustain about 1 hour of use.

Deviations might occur depending on different factors (such as temperature and massage speed).

8. When the battery is running low, the indicator light will flash 3 times, then the device will enter sleep mode; During the charge, the self-protection function will be activated and the product will stop working, with the indicator light in breathing mode. The indicator light will remain steadily on after the product is fully charged.

Control Panel



- **Vibrating** / Heat Function / Red Light
- **Power On Key** / **Mode Switch**
- **Long press:** Heating function on / off
- **Click:** Vibrating on / off
- **Long press:** Power on / off
- **Click:** Mode switching
- **Double click:** Red light on / off

Cleaning and Maintenance

1. Please power off the device before cleaning.
2. Please clean the hair and dirt with water.
3. Please detach the massage claws for cleaning, then install them back.
4. Please use a towel to dry the water stains and pay attention not to leave moisture on the charging interface.
5. Please keep the device dry after use.
6. Keep the device clean if you do not use it for a while.
7. Please power off the device before it is charged.
8. Please do not scratch the device's surface.
9. Please store the device in a dry place.
10. Please do not use the device violently.
11. Please strictly follow the operation manual, otherwise, it might cause malfunction.

TROUBLESHOOTING

Please refer to the below form for frequent problems. If your problem cannot be solved, please contact our customer service team.

Problem	Possible causes	Solution
Failure to turn on	Low battery	Charge the battery
Weak speed or strength	Low battery	Charge the battery
Failure of charging	The magnetic charging head is not properly placed on the charging contact.	Properly adjust the magnetic charging head
	It's not connected to the power supply properly.	Connect to the power supply properly.
	The charger or USB port is damaged.	Use another charger.
	The charger is not compatible.	Please use a 5V 1A charger.
Charging indicator flashes	Low battery	Charge the battery

Precautions

Warning:

- Please read the operation manual carefully before using the device to reduce the potential risks of fire, burning,

electric accidents, injuries, etc.

- Please power off the device after usage or before you clean it.
- We do not take responsibility for the consequence of any wrong usage. Please follow the instruction below.

1. Persons with the below conditions are prohibited from using.

- Persons using implantable medical electronic devices for life support such as pacemakers, artificial heart, and lung devices.
- Patients with heart disease or heart failure history, urgent conditions, skin diseases, malignant tumors, stroke, etc.
- Children, infants, and people who cannot understand the operation manual independently.

2. Please do not use if you have the following physical conditions

- The area where plastic surgery has been done.
- Skin infection, sunburn Injury, eczema, swelling, purulence, etc.

3. The device is waterproof and can be used during the shower, but do not immerse in water for a long time.

4. The charger is not waterproof and can be used only in a dry place.

5. It's prohibited from charging the device in the bathroom.

6. To avoid the risk of electric shock, please do not touch the metal contact after it's connected to the power supply.

7. When charging is complete, please unplug to avoid any potential risks.

8. Please Keep kids away from the device to avoid any potential risks.

9. If an abnormal condition occurs, please disconnect the power immediately and do not disassemble or repair by yourself.

10. Before discarding this product, please remove the lithium battery for sorting and disposal to avoid damaging the environment.

Warranty

The manufacturer's warranty is void under the following circumstances but not limited to:

1. Improper or inadequate maintenance or modification.
2. Accident, misuse, abuse, contamination, or other external causes.
3. The use of unspecified adapter and accessories.
4. Loss or damage in transit.
5. Damage that occurs as a result of one's failure to follow the instructions.
6. This warranty does not apply to expendable or consumable parts and does not extend to any product from which the serial number has been removed.

Customer Service

Thank you for your order. We will do our best to provide the best experience and service to our customers. If you have any questions about the product or order, welcome to contact our customer service by email.

Welcome to MOUNTRAX

Want to explore more with MOUNTRAX? You may visit our website. About customer service, please contact our

customer support email. Welcome to share your experience with MOUNTRAX, leave your story on our Facebook!

- www.mountrax.net
- support@mountrax.net
- www.facebook.com/MountraxPage

Documents / Resources

	<p>MOUNTRAX HM-002 5 in 1 Electric Scalp Massager [pdf] User Manual</p> <p>HM-002, 5 in 1 Electric Scalp Massager, Electric Scalp Massager, 5 in 1 Scalp Massager, Scalp Massager, Massager</p>
--	---

References

- [Mountrax | Inspire A Healthier Life](#)