



motorola Q11 AX3000 Dual-Band Mesh WiFi Device User Manual

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Motorola Q11 AX3000 Dual-Band Mesh WiFi Device



LABEL SYMBOLS

Symbol	Indicates
	DC voltage
	AC voltage
	For indoor use only
	Class II equipment
	Energy efficient marking

FCC STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.
- Additional FCC and Regulatory Compliance information can be found at: <http://www.motorolanetwork.com>

LIMITED WARRANTY

MTRLC LLC warrants this product against defects in material and workmanship for a warranty period of 2 years. To read the full warranty. please visit www.motorolanetwork.com/warranty.

SAFETY NOTICES

Devices are intended to be placed indoors in an environment that’s between 32° and 104° F (O-40°C) Avoid water and spills Leave room for airflow around the device, do not block the vents on the rear or bottom Mark information is located on the bottom of the product The power adapter plug is used as the disconnect device. The connected AC power outlet must be located near the equipment and be easily accessible

FRONT PANEL LIGHTS

The light on the front of the unit displays status information.

Light Color	Description
Solid white	Router: device is connected to the internet Extender: device is connected to the router
Solid amber	Extender has a poor connection to the router
Blinking white	Device is powering up
Blinking blue	Router: device is attempting to connect to the internet Extender: device is attempting to connect to the router
Rapidly blinking blue	Device is updating firmware. Do not remove from power.

LET’S GET STARTED

- Download the motosync app for iOS or Andriod
- Create a motosync account
- Set up your Motorola device

moto sync

POWERED BY MINIM



IN THIS PACKAGE

- **11 router/ extender**
1st device set up will be the router
- **Power adapter**
1 per device
- **Ethernet cable**
1 per package

BUTTONS AND PORTS



WAN/LAN Port

For the router, connect the Ethernet cable from this port to your internet device (e.g. modem) For an extender, this port can be used as a second LAN port to connect wired devices

USB-C Power

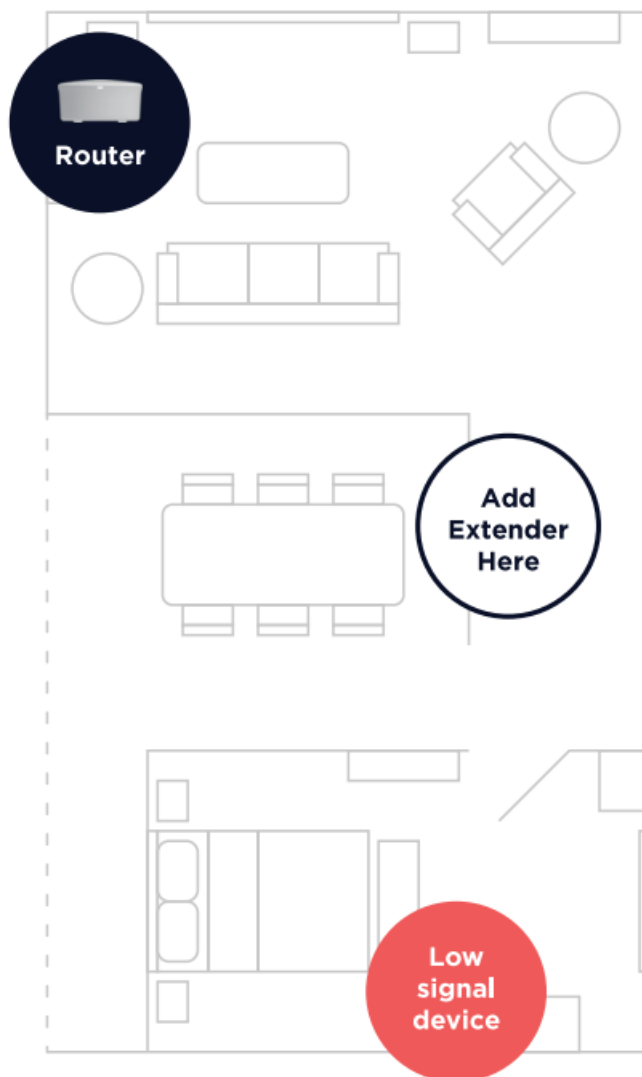
Connect the supplied USB-C 5V 15W AC adapter

LAN Port

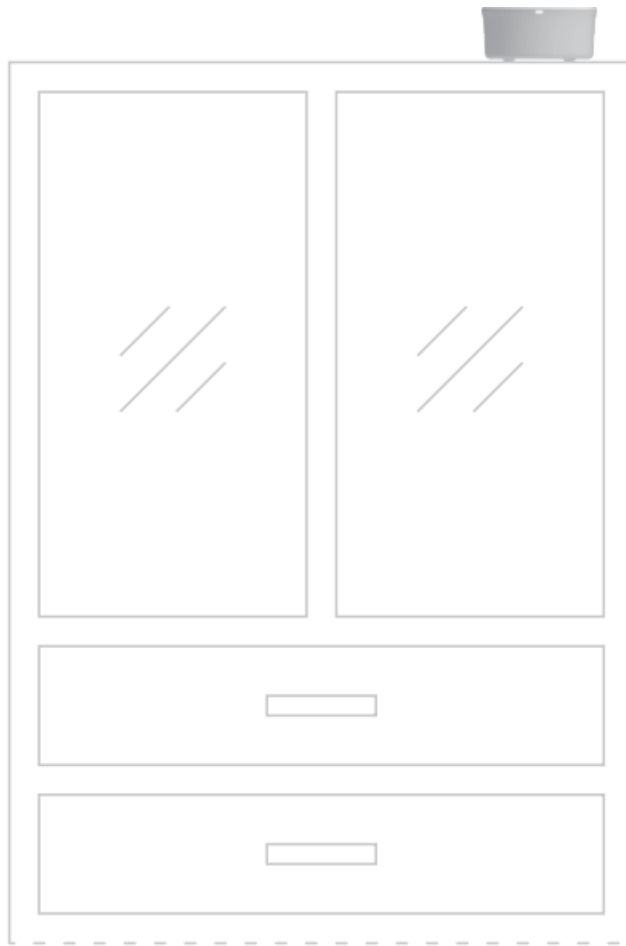
LAN port to connect wired devices

PLACEMENT TIP

We recommend placing your extender midway between the router and the desired WiFi coverage area. If you have multiple extenders, evenly space them throughout your home. See the example below.



Choose an elevated, uncovered location



Additional Regulatory Compliance Information

This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment. User has the choice to give their product to a competent recycling organization or to the retailer when they buy a new Electrical or electronic equipment.

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Note

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. LLAN operation in the 5.9GHz band is restricted to Indoor Use Only.

RF Exposure Information

This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. This device complies with FCC radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 24 cm during normal operation.

ISED Notice

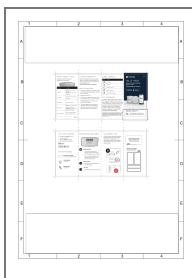
This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- This device may not cause interference, and
- This device must accept any interference, including interference that may cause undesired operation of the device.
- CAN ICES-003 (B)/NMB-003(B)
- This Class B digital apparatus complies with Canadian ICES-003.
- Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

ISED RF Exposure Statement

This device complies with ISED RSS-102 RF exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the IC RSS-102 RF exposure limits, human proximity to the antenna shall not be less than 24 cm during normal operation.
















Documents / Resources



[motorola Q11 AX3000 Dual-Band Mesh WiFi Device](#) [pdf] User Manual
Q11, 2AF5PQ11, Q11 AX3000 Dual-Band Mesh WiFi Device, AX3000 Dual-Band Mesh WiFi Device

References

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