



Wi-Fi and Mosaic Edge App User Guide

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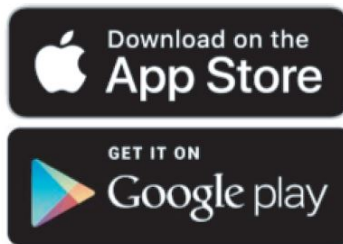
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Wi-Fi


Wi-Fi and Mosaic Edge App





Setting up your Wi-Fi and Mosaic Edge™ App



Download the app. You can search either the Apple App Store or Google Play Store for: 'MosaicEdge™', then install it on your mobile device.







Login

Email Address

Password



Location


USA



Forgot Password?

SUBMIT

Don't have an account? [SIGN UP](#)

Select "SIGN UP" towards the bottom of the screen.

Registration



Create your account so this app can communicate with your home network.


Please use a secure password as this app allows changes to your home network.

First Name

Last Name

Email Address

App Login Password



SUBMIT

Enter your personal information. The password you enter here will be used to access the app.

Note:

Please wait at least 10 minutes after your MosaicEdge™ router has been 'turned up' before attempting step 4.




If your system is plugged in and connected select “Yes” to continue. Otherwise, select “Not Sure?” at the bottom of the screen and skip to steps 4a-4e on the next page to get things connected.

←

Router - Configuration

Please Scan QR code from router OR enter details below


Scan QR code




Or

Enter router details

MAC Address




Serial Number





SUBMIT

Tap the QR code that appears within the app. (You will be asked to allow the app to access your camera.) Point your camera at the QR Code found on the bottom of your MosaicEdge™ System, or on the sticker that came in your box (example shown below). Select OK. After you select "Submit", you may be asked to enter your account number.



Network Details



Wireless already working? [Click here to skip](#)

Router Name

Network Name (SSID)

AES

Wi-Fi Password

Confirm Password

SUBMIT

Note:

If your system is already operating with Wi-Fi, tap the “Click here to skip” text. Otherwise, complete these steps to set up your Wi-Fi. Name your network and create a password.

- The Router Name will be used throughout the app.
- The Network Name (SSID) is what you will use as your wireless connection name.
- Select a password for your wireless network, if you do not want to change it on all the devices in your home, use your existing wireless SSID and Password from your current router.

In-app Wiring Guide



Set Up

Locate your existing Internet service device.



It will probably look something like this.

FOUND IT

[Previous Screen](#)



Set Up

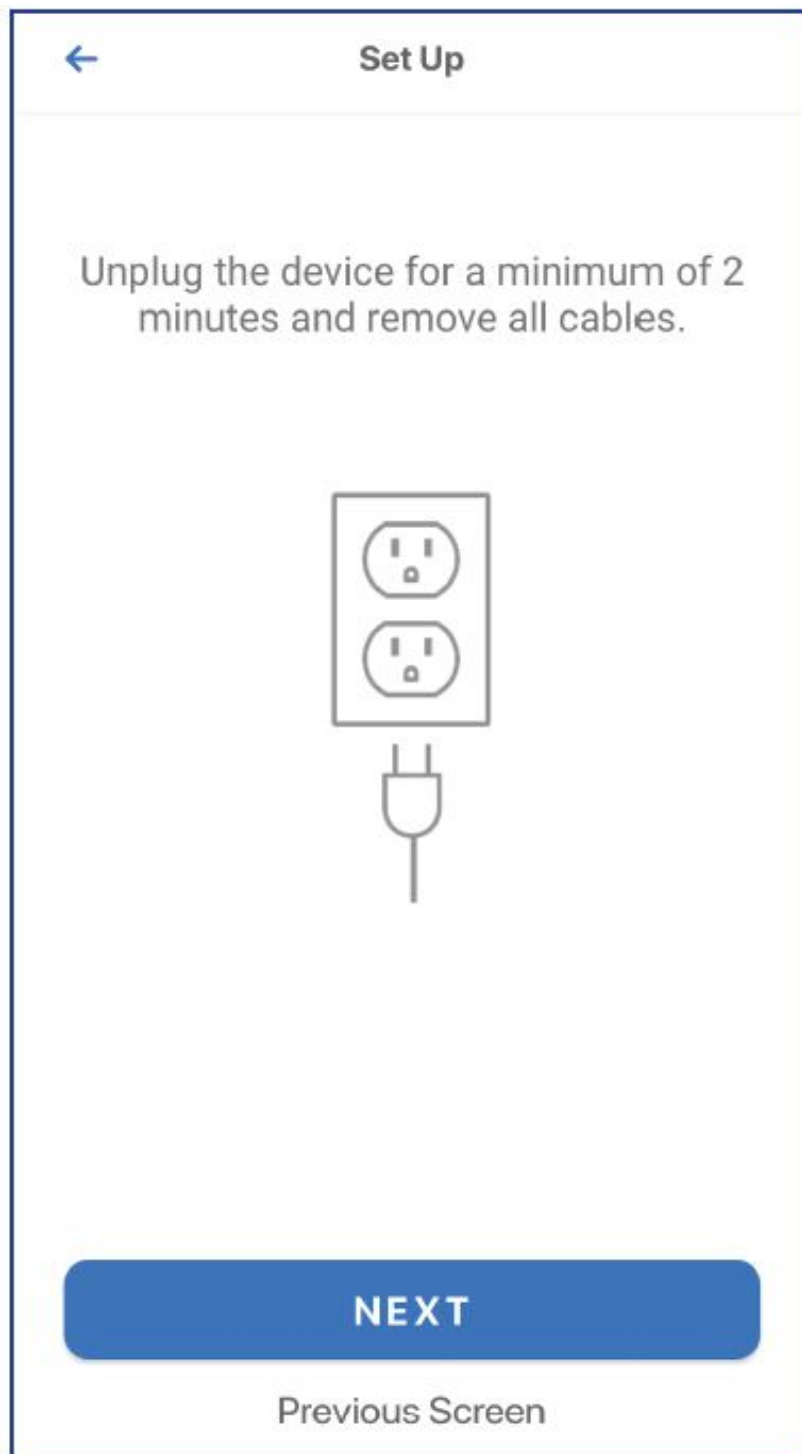
Locate your existing Internet service device.



Or this

FOUND IT

[Previous Screen](#)



- It's time to setup your new system. Locate your existing internet service device. This is typically known as a modem or ONT. It may look like one of these.
- Unplug the device and remove all cables. Wait 2 minutes.



Set Up

Once 2 minutes are up, plug the device back in and turn back on.



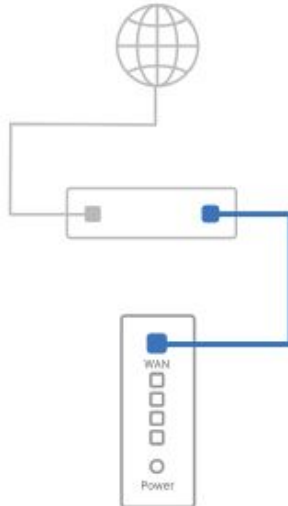
NEXT

Previous Screen



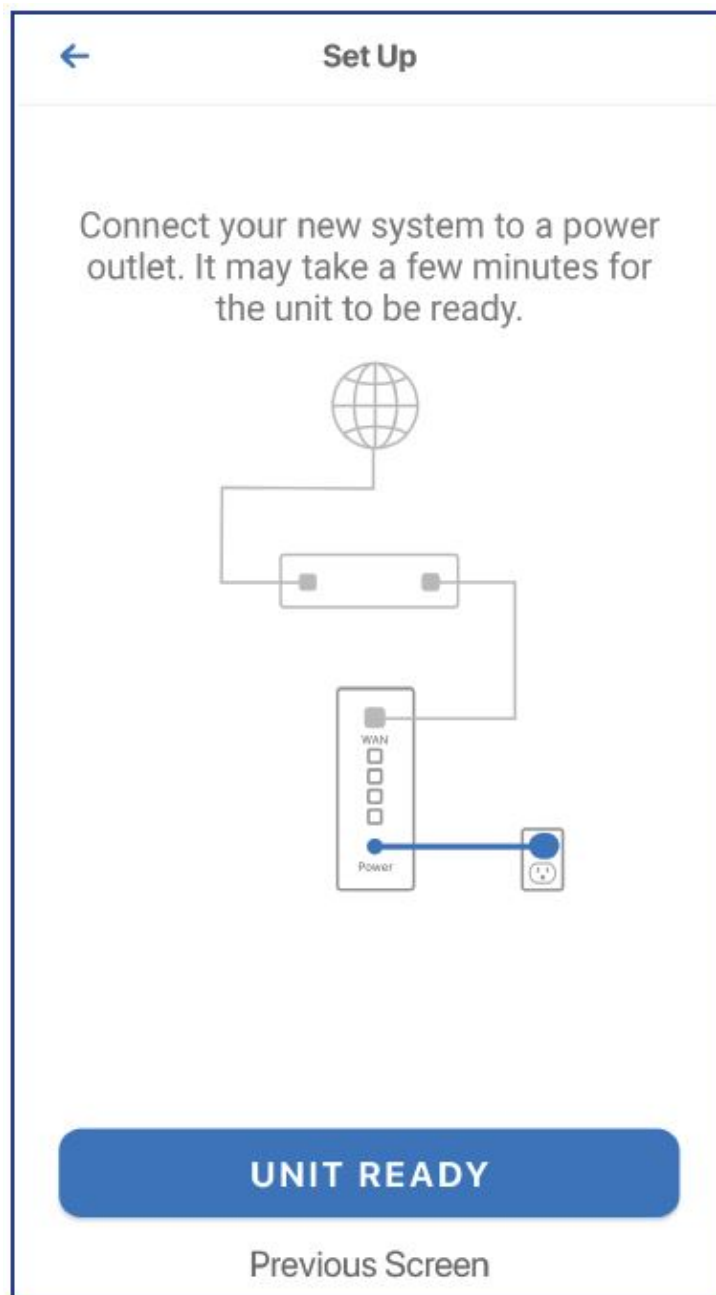
Set Up

Connect the Ethernet cable from the Ethernet/LAN port on your existing Internet service device to the port labeled WAN on your new system.



CABLE CONNECTED

[Previous Screen](#)



- After 2 minutes, plug the device back in and turn it on.
- Connect the ethernet cable from the ethernet/LAN port on your existing internet service device to the port labeled WAN on your new system.
- Now, connect your new system to a power outlet. It may take several minutes for the unit to be ready. It will show a solid blue light. Once the device is connected, tap "Unit Ready."

Getting started with the App

The App allows you to manage your home or small business Wi-Fi network. You can self-install and be managing your home or business within a few minutes. Download the app and start managing your home network today!

Next:

Refer to the CommandIQ Consumer Product Guide for details on how to use specific features.

Documents / Resources



[MOSAIC Wi-Fi and Mosaic Edge App](#) [pdf] User Guide
Wi-Fi and Mosaic Edge App

References

-  **[Fastest Internet Mosaic Technologies - NW WI Internet Provider](#)**