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MORPHEUS 360 HS5200MU Connect USB Mono Headset with **Boom Microphone User Guide**

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MORPHEUS 360 HS5200MU Connect USB Mono Headset with Boom Microphone

Product Information

The product provided by Creative Marketing Inc. is covered by a one-year warranty from the day of purchase. This warranty covers defects in materials and workmanship. If any parts are found to be defective, Creative Marketing Inc. will repair or replace them at their discretion.

This warranty is only applicable to the original purchaser and cannot be transferred to another party. It replaces all other warranties, both expressed and implied, except where prohibited by law.

Please note that Creative Marketing Inc. excludes liability for damages resulting from operation or handling of the product to the fullest extent permitted by law.

Technical Support

If you require technical support, you can contact Creative Marketing Inc. through email. Make sure to include the Model # (located on the front page of your User's Manual) and provide a detailed description of the problem in your email.

Please send your email to support@morpheus360.com.

Return Merchandise for Service

If you need to make a warranty claim, it must be done in writing to Creative Marketing Inc. within 30 days of discovering the issue. Your claim should include a copy of this warranty document, a receipt or copy of your invoice with the purchase date, and the original packaging.

Before returning the product, you must obtain a Return Merchandise Authorization (RMA) number from the technician. This number should be clearly displayed on the outside of the shipping carton. The package must be mailed to Creative Marketing Inc. with postage prepaid.

Creative Marketing Inc.

123 Main Street

City, State, ZIP

Email: support@morpheus360.com

WARRANTY

Creative Marketing Inc. warrants that this product shall be free from defects in materials and workmanship for one year from the day of purchase. If the product is defective, the sole obligation of Creative Marketing Inc. under this warranty shall be at its election, subject to the terms of this warranty, to repair or replace any parts deemed defective. This warranty is for the exclusive benefit of the original purchaser and is not assignable or transferable. THIS WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, AND ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TERMS OF THIS WARRANTY, UNLESS OTHERWISE PROHIBITED BY LAW.

Exclusions

To the fullest extent permitted by law, Creative Marketing Inc. expressly disclaims and excludes from this warranty any liability for damages, including but not limited to general, special, indirect, incidental, consequential, aggravated, punitive or exemplary damages, and economic loss (even if Creative Marketing Inc. is informed of their possibility), third party claims against you, including for any loss or damages, and claims or damages related to loss of, or, damage to, your records or data. This warranty does not apply to any product the exterior of which has been damaged or defaced. This warranty will be voided by misuse, improper physical environment, improper repair, acts of God, war or terror, commercial use, and improper service, operation or handling.

Technical Support

Creative Marketing Inc. provides Technical Support through email. Please make sure you have available the Model # (located on the front page of your User's Manual), problem with the product described in detail included in the email written to our support team at support@morpheus360.com

Return Merchandise for Service

Any claim under this warranty must be made in writing to Creative Marketing Inc., at the address provided by our technician, within 30 days after the owner discovers the circumstances giving rise to any such claim, and must include a copy of this warranty document, a receipt or copy of your invoice marked with the date of purchase, and the original packaging. You may obtain service by after the technician has issued a Return Merchandise Authorization (RMA) number. The RMA number must be prominently displayed on the outside of the shipping carton and the package must be mailed to Creative Marketing Inc. with postage prepaid.

SPECIFICATIONS

Microphone

- Mic Dimensions Φ6.0*2.7mm
- · Directivity omnidirectional
- Impedance 52.2kg
- Sensitivity -33dB+3db

Speaker

- Speaker Driver Diameter 027mm
- Frequency Resonse 20Hz-20kHz
- Impendance 320+15%
- Sensitivity(S.P.L) 90dB+3dB
- · Cord Length 6 feet
- · Plug Type USB A
- Net Weight ~78.4g

SYSTEM REQUIREMENTS:

• Windows®, MacOS® and Android® computer, laptop, tablet, or phone with USB A or Type-C Connector

DESCRIPTION

- 1. USB A to Type-C Adapter
- 2. Microphone Mute/Unmute
- 3. Volume Up
- 4. Volume Down
- 5. USB A Connector
- 6. Boom Microphone (can be rotated 240 degrees when users wants to have the microphone on the right)

CONNECTING TO A DEVICE

- 1. Make sure the volume output of your host device is set to low.
 - (If you are using a smart phone or tablet, please make sure the USB OT function in enabled, otherwise your device will not detect the headset with it is connected. Please refer to your phone or tablet's users guide on how to enable OTG.)
- Connect the USB Plug to an available USB Port of your
 Computer, Laptop, or Tablet. Use the included USB A to USB Type-C adapter if your host device only has
 Type-C port.
- 3. Play an output sound from the host device such as music or video with audio.
- 4. Gradually increase the volume on the headset line control or on the host device to desired level.

WARNING: Long term exposure to high volume sound may cost permanent hearing lost.

TROUBLESHOOTING

• No sound when connected

Please ensure volume is turned on for both the headset AND your host device.

Documents / Resources



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