

MONOGRAM ZIS Series Built In Side by Side Refrigerator **Owner's Manual**

Home » MONOGRAM » MONOGRAM ZIS Series Built In Side by Side Refrigerator Owner's Manual



Contents

- 1 MONOGRAM ZIS Series Built-In Side by Side
- Refrigerator
- 2 Product Usage Instructions
- **3 MODEL INFORMATION**
- **4 IMPORTANT SAFETY INFORMATION**
- **5 CONTROLS**
- **6 WATER FILTER CARTRIDGE**
- **7 ICE & WATER DISPENSER**
- **8 AUTOMATIC ICEMAKER**
- 9 CLIMATE CONTROL DRAWER
- 10 STORAGE PANS AND CLIMATE CONTROL DRAWER
- 11 LIGHTED DRAWER COVER AND SHELVES
- 12 BINS AND FREEZER BASKETS
- **13 WIFI CONNECT**
- 14 REGULATORY INFORMATION
- 15 CARE AND CLEANING
- **16 TROUBLESHOOTING**
- 17 MONOGRAM LIMITED WARRANTY
- **18 CONSUMER SUPPORT**
- **19 FAQ**
- 20 Documents / Resources
 - 20.1 References



MONOGRAM ZIS Series Built-In Side by Side Refrigerator



Specifications

- Model Numbers: ZISB360D, ZISS360D, ZIS420N, ZISS420N, ZISB420D, ZISS420D, ZISS480N, ZISS480N, ZISB480D, ZISS480D
- Dimensions: Available in 36, 42, and 48 inches
- Remote Connectivity: Available for models with the remote enable feature
- Safety Features: Fire, explosion, and electric shock prevention

Product Usage Instructions

Model & Serial Numbers

• Locate the model and serial numbers on a label in the lower right-hand side of the fresh food compartment beneath the climate control drawer. Use these numbers for any correspondence or service calls.

Register Your Appliance

 Register your appliance online at <u>monogram.com/register</u> for enhanced communication and prompt service under warranty. Alternatively, mail in the pre-printed registration card included in the packing material.

Schedule Service

 For expert repair service, visit <u>monogram.com</u> or call 8004441845 in the US, or <u>monogram.ca</u> or call 8005613344 in Canada to schedule service online at your convenience.

Remote Connectivity Assistance

If you need help with wireless network connectivity for models with the remote enable feature, visit
 <u>monogram.com/connect</u> (US only).

Contact Us

 If you are unsatisfied with the service received, contact us on our website or call the provided numbers for assistance or feedback.

MODEL INFORMATION

MODEL NUMBERS

ZISB360D, ZISS360D, ZIS420N, ZISS420N, ZISB420D, ZISS420D, ZIS480N, ZISS480N, ZISB480D,
 ZISS480D

WRITE DOWN THE MODEL AND SERIAL NUMBERS

- These will be on a label in the lower right-hand side of the fresh food compartment beneath the climate control drawer.
- Use these numbers in any correspondence or service calls concerning your appliance.

Please write these numbers here:

•	Model Number —	-
•	Serial Number ————	

IMPORTANT SAFETY INFORMATION

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

- **MARNING:** To reduce the risk of fire, explosion, electric shock, or injury when using your refrigerator, follow these basic safety precautions.
- This refrigerator must be properly installed and located according to the Installation Instructions before it is used.
- Unplug the refrigerator before making repairs or cleaning.
- NOTE: Power to the refrigerator cannot be disconnected by any setting on the control panel.
- NOTE: Repairs must be performed by a qualified Service Professional.
- Replace all parts and panels before operating.
- · Do not use an extension cord.
- Keep flammable materials and vapors away from the refrigerator.

- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- To prevent suffocation and entrapment hazards to children, remove the refrigerator and freezer doors from any refrigerator before disposing of it or discontinuing its use.
- To avoid serious injury or death, children should not stand on, play in, or with the appliance.
- Children and persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved.
- This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices, and other working environments; farm houses; by clients in hotels, motels, bed & breakfast, and other residential environments; catering and similar non-retail applications.
- Connect to a potable water supply only. A cold water supply is required for automatic icemaker operation.
- The water pressure must be between 40 and 120 psi (275-827 kilopascals).
- · Do not apply harsh cleaners to the refrigerator.
- Certain cleaners will damage plastic, which may cause parts such as the door or door handles to detach unexpectedly. See the Care and Cleaning section for detailed instructions.
- **ACAUTION:** To reduce the risk of injury when using your refrigerator, follow these basic safety precautions.
- Do not clean glass shelves or covers with warm water when cold. Glass shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping or dropping.
- Tempered glass is designed to shatter into many small pieces if it breaks.
- Keep fingers out of the "pinch point" areas; clearances between the doors and between the doors and cabinet are necessarily small. Be careful closing doors when children are in the area.
- Do not touch the cold surfaces in the freezer compartment when your hands are damp, as your skin may stick to these extremely cold surfaces.
- Do not refreeze frozen foods that have thawed completely.
- In freezers with automatic ice makers, avoid contact with the ejector mechanism's moving parts or the heating element that releases the cubes.
- Do not place fingers or hands on the automatic ice-making mechanism while the freezer is plugged in.
- **AWARNING:** FIRE OR EXPLOSION HAZARD Flammable Refrigerant
- This appliance contains isobutane refrigerant, also known as R600a, a natural gas with high environmental
 compatibility. However, it is also combustible. Adhere to the warnings below to reduce the risk of injury or
 property damage.
 - When handling, installing, and operating the appliance, care should be taken to avoid damage to the refrigerant tubing.
 - Service shall only be performed by authorized service personnel. Use only manufacturer-authorized service parts.
 - Dispose of the refrigerator under the Federal and Local Regulations. The flammable refrigerant and
 insulation material used in this product require special disposal procedures. Contact your local authorities
 for the environmentally safe disposal of your refrigerator.
 - 4. Keep ventilation openings in the appliance enclosures or the built-in structure clear of obstruction.
 - 5. To remove frost, scrape with a plastic or wood spatula or scraper. Do not use an ice pick or a metal or sharp-edged instrument, as it may puncture the freezer liner and then the flammable refrigerant tubing behind it.
 - 6. Do not use electrical appliances inside the food storage compartment of the appliance.

- 7. Do not use any electrical device to defrost your freezer.
- AWARNING: FIRE OR EXPLOSION HAZARD
- Keep flammable materials and vapors away from the refrigerator. Failure to do so can result in fire, explosion, or death.
- **AWARNING:** Tip Over Hazard.
- These appliances are top-heavy, especially with any doors are open, and must be secured to prevent tipping forward, which could result in death or serious injury.
- Read and follow the entire installation instructions for securing the appliance with the anti-tip system.

CONNECTING ELECTRICITY

• AWARNING ELECTRICAL SHOCK HAZARD

- Plug into a grounded 3-prong outlet
- Do not remove the ground prong
- · Do not use an adapter
- · Do not use an extension cord.
- Failure to follow these instructions can result in death, fire, or electrical shock.
- This appliance must be installed with a means in the fixed house wiring or circuit breaker for disconnecting the appliance from the electrical supply after installation.
- Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.
- The power cord of this appliance is equipped with a 3-prong (grounding) plug, which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of an electric shock hazard from this appliance.
- Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.
- Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.
- Do not use an adapter.
- The refrigerator should always be plugged into its electrical outlet, which has a voltage rating that matches the rating plate.
- A 115-Volt AC, 60-Hz, 15- or 20-amp fused, grounded electrical supply is required. This provides the best performance and also prevents overloading house wiring circuits, which could cause a fire hazard from overheated wires.
- Never unplug your refrigerator by pulling on the power cord. Always grip the plug firmly and pull straight out from the outlet.
- Immediately discontinue use of a damaged supply cord.
- If the supply cord is damaged, it must be replaced by a qualified service professional with an authorized service part from the manufacturer.
- When moving the refrigerator away from the wall, be careful not to roll over or damage the power cord.

PROPER DISPOSAL OF YOUR OLD REFRIGERATOR

- **AWARNING:** SUFFOCATION AND ENTRAPMENT HAZARD
- · Failure to follow these disposal instructions can result in death or serious injury

- **IMPORTANT:** Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous even if they sit for "just a few days."
- If you are getting rid of your old refrigerator, please follow the instructions below to help prevent accidents.

Before You Throw Away Your Old Appliance

- Take off the fresh food and freezer doors.
- Leave the shelves in place so that children may not easily climb inside.

Refrigerant and Foam Disposal:

- Dispose of appliance in accordance with Federal and Local Regulations. Flammable refrigerant used requires special disposal procedures.
- Contact your local authorities for the environmentally safe disposal of your appliance.

CONTROLS

TEMPERATURE CONTROLS

8							
WI-FI CONNECT	FREEZER —	+		_	REFRIGERATOR	RESET FILTER	DOOR ALARM
						HOLD 3 SEC	

- Preset Settings: Allow 24 hours to reach these preset temperatures.
- To turn off the cooling system in both the freezer and fresh food compartments, press either (+) pad until both displays show OFF.
- To turn the cooling system on, press either (- pad. The preset temperatures of 0°F and 37°F will appear in the display.
- To turn off the icemaker at the controls, press and hold the plus and minus buttons for the refrigerator temperature control on the internal control board. Repeat the same process to turn ON the icemaker.
- **NOTE:** Frequent door openings or doors open for periods may increase the internal temperature of the freezer and fresh food compartments temporarily.
- The actual temperature will vary from the set temperature based on factors such as door opening, amount of food, defrost cycling, and room temperature.
- To change the temperature settings, press the (+) or (-) pads to the desired temperature set point for fresh food and freezer separately. Allow 24 hours for the refrigerator to reach the temperature you have set.
- NOTE: Setting the controls to OFF stops cooling, but does not shut off electrical power to the refrigerator.

Temperature Ranges

Low	High	
34°F	42°F	Fresh
1°C	5°C	Food
-6°F	4°F	Freezer
-21°C	-15°C	_

DOOR ALARM

- To turn the Door Alarm feature on, press DOOR ALARM once. The ACTIVE light will come on. To turn it off, press it again.
- On models with a dispenser, the Door Alarm feature is located on the dispenser panel on the front of the freezer door.
- On non-dispense models, the Door Alarm feature is located on the internal temperature controls panel.
- When the DOOR ALARM is active, the alarm will flash and beep if you keep the door open for more than 2 minutes.



WiFi CONNECT

 Push this button to activate Monogram Connect. See page 20 for more information or go to monogram.com/connect to download the App.



WATER FILTER CARTRIDGE

Water filter cartridge

• The water filter cartridge is located behind the top access panel.

When to replace the filter

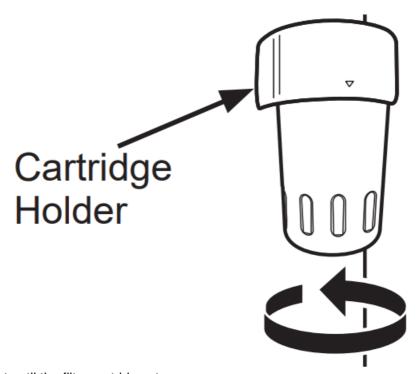
- On dispenser models, there is a replacement indicator light for the water filter cartridge on the dispenser.
- On non-dispenser models, the replacement indicator is located on the temperature control panel. This light will turn orange to tell you that you need to replace the filter soon.
- The filter cartridge should be replaced when the replacement indicator light turns red or if the flow of water to the dispenser or icemaker decreases.

Removing the filter cartridge

- If you are replacing the cartridge, first remove the old one by slowly turning it to the left. Do not pull down on the cartridge. A small amount of water may drip down.
- NOTE: To reduce the risk associated with property damage due to water leakage, read and follow instructions
 before installation and use of this system. Installation and use MUST comply with all state and local plumbing
 codes.

Installing the filter cartridge

- 1. Fill the replacement cartridge with water from the tap to allow for better flow immediately after installation.
- 2. Line up the arrow on the cartridge and the cartridge holder. Place the top of the new cartridge up inside the holder.
 - Do not push it up into the holder.

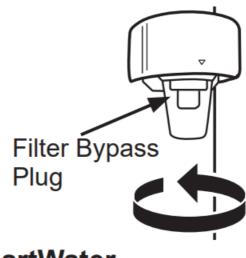


- 3. Slowly turn it to the right until the filter cartridge stops.
 - DO NOT OVERTIGHTEN. As you turn the cartridge, it will automatically raise itself into position. The cartridge will move about 1/2 turn.
- 4. On dispenser models, run water from the dispenser for 3 gallons (11.35 liters) (about 6 minutes) to clear the system and prevent sputtering.

- 5. Press and hold the RESET WATER FILTER pad, located on the dispenser or temperature control panel, depending on the model, for 3 seconds to clear the red or amber light.
 - NOTE: A newly installed water filter cartridge may cause water to spurt into the icemaker.

Filter bypass plug

- To reduce the risk of water damage due to water leakage, you MUST use the filter bypass plug in the following conditions.
- a) If you have a household reverse osmosis water system and/or another form of home water filtration system
- b) If a replacement filter is not available
- To obtain a free MWF bypass plug WR17X22070, visit <u>monogram.com</u> or call 8004441845. In Canada, visit monogram.ca or call 8006611616. The bypass plug is installed in the same way as a filter cartridge.
- The icemaker will not operate without the filter or filter bypass plug.



SmartWater

Application Guidelines/Water Supply

Service Flow	0.5 gpm (1.9 lpm)
Water Supply	Potable Water
Water Pressure	40-120 psi (2.8-8.2 bar)
Water Temperature	33°F-100°F (0.6°C-38°C)

- For the maximum benefit of your filtration system, Monogram Appliances recommends the use of GE
 Appliances-branded filters only. Using GE Appliances-branded filters in Monogram refrigerators provides
 optimal performance and reliability.
- GE Appliances filters meet rigorous industry NSF standards for safety and quality that are important for products that filter your water.
- Monogram Appliances has not qualified non-GE Appliances-branded filters for use in Monogram refrigerators, and there is no assurance that non-GE Appliances-branded filters meet Monogram standards for quality, performance, and reliability.
- If you have questions or need to order additional filter cartridges, visit our website at monogram.com or call 8004441845. In Canada, monogram.ca or call 8006611616.

ICE & WATER DISPENSER

(on some models)

CRUSHED	CUBED	WATER	ICEMAKER OFF LIGHT	LOCKED LOCK HOLD 3 SEC	
				HOLD 3 SEC	

DISPENSER WITH GLASS-TOUCH CONTROLS

How to Use

- To dispense water or ice: select WATER, CUBED, or CRUSHED. Then press the glass gently against the top of the dispenser cradle.
- The spill shelf is not self-draining. To reduce water spotting, the shelf and its grille should be cleaned regularly.
- If no water is dispensed when the refrigerator is first installed, there may be air in the water line system. Press the dispenser cradle for at least two minutes to remove trapped air from the water line and to fill the water system.
- To flush out impurities in the water line, throw away the first gallon of water.
- ACAUTION: Never put fingers or any other objects into the ice crusher discharge opening.

Locking the Dispenser:

• Touch LOCK for 3 seconds to lock the dispenser and control pad. To unlock, touch it again for 3 seconds.

Dispenser Light:

• This feature turns the LIGHT on and off. The light also comes on when the dispenser cradle is pressed. If this light burns out, contact factory service.

Turn Off the Icemaker:

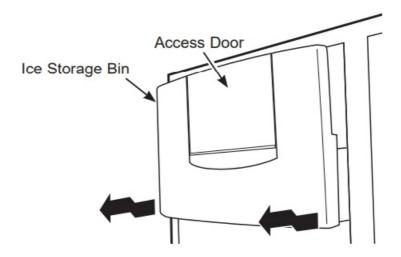
• Press and hold the plus and minus buttons for the refrigerator temperature control on the internal control board.

The Glass-Touch Controls will show ICEMAKER OFF. Repeat the same process to turn ON the icemaker

ICE STORAGE BIN

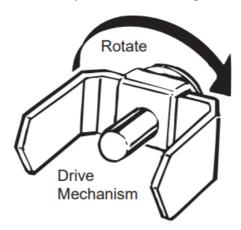
To remove (Dispenser and non-dispenser models):

• Lift the access door to reach the ice cubes. With the access door closed, support the storage bin at the bottom while slightly lifting. Pull the bin straight out.



To replace (Dispenser models only):

• Slide the bin back until the tab on the bin locks into the slot on the shelf. If the bin does not go back, remove it and rotate the drive mechanism 1/4 turn. Then push the bin back again.



Important facts about your ice & water dispenser

- Do not add ice from trays or bags to the storage bin. It may not crush or dispense well.
- Avoid overfilling glass with ice and use of narrow or extra-tall glasses. Backed-up ice can jam the chute or cause the door in the chute to freeze shut. If ice is blocking the chute, push it through with a wooden spoon.
- Beverages and foods should not be quick-chilled in the ice storage bin. Cans, bottles, or food packages in the storage bin may cause the icemaker or auger to jam.
- To keep dispensed ice from missing the glass, put the glass close to, but not touching, the dispenser opening.
- Some crushed ice may be dispensed even though you selected CUBES. This happens occasionally when a few cubes accidentally get directed to the crusher.
- After crushed ice is dispensed, some water may drip from the chute as small particles of ice melt.
- Sometimes, a mound of ice chips will form on the door in the ice chute. This condition is normal and usually occurs when you have dispensed crushed ice repeatedly. The ice chips will eventually evaporate.
- Dispensed water is not ice cold. For colder water, simply add crushed ice or cubes before dispensing water.
- The first glass of water dispensed may be warmer than the following ones. This is normal.
- To eliminate drips on the spill shelf, tilt the glass slightly when dispensing water.

AUTOMATIC ICEMAKER

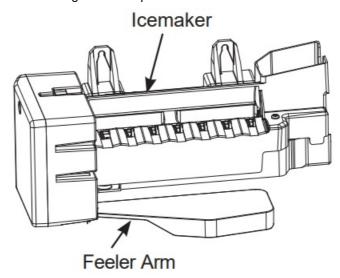
- AWARNING: Connect to potable water supply only.
- A cold water supply is required for automatic icemaker operation. The water pressure must be between 40 and 120 psi (275-827 kilopascals).
- **CAUTION:** To minimize the risk of personal injury. Avoid contact with the moving parts of the ejector mechanism or with the heating element that releases the cubes.
- Do not place fingers or hands on the automatic ice-making mechanism while the refrigerator is plugged in.

SABBATH MODE

- Sabbath Mode was designed for use on the Jewish Sabbath and Holidays. The Sabbath Mode feature makes it possible for observant Jews to refrigerate and freeze food during the duration of the holiday.
- The Sabbath Mode feature can be set to override typical reactions to actions in your appliance. While in the Sabbath Mode, your appliance will still operate normally.
- However, the appliance will not respond to your actions.
- While in the Sabbath Mode, you may notice the fan running when the door is opened; however, this is not a result of your actions. The fan will operate at random times.
- The defrost heater will continue to defrost the appliance and freezer and will be activated on a timer. The defrost heater will not defrost as a result of door openings or any consumer actions.

A newly-installed refrigerator may take 12-24 hours to begin making ice

- The icemaker will produce seven cubes per cycle— approximately 15 cycles in 24 hours, depending on freezer compartment temperature, room temperature, number of door openings, and other use conditions.
- If the refrigerator is operated before the water connection is made to the icemaker, turn the icemaker off by pressing and holding the plus and minus buttons for the refrigerator temperature control on the internal control board.
- When the refrigerator has been connected to the water supply, turn the icemaker on by pressing and holding the plus and minus buttons for the refrigerator temperature control on the internal control board.



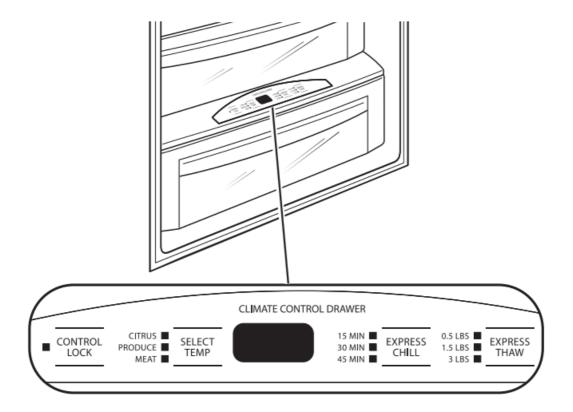
- Throw away the first full bucket of ice.
- Be sure nothing interferes with the sweep of the feeler arm.
- When the bin fills to the level of the feeler arm, the icemaker will stop producing ice.
- It is normal for several cubes to be joined together.

- If ice is not used frequently, old ice cubes will become cloudy, taste stale, and shrink.
- NOTE: Icemaker works best between 40 and 120 PSI (275-827 kPa) of Home water pressure.
- **SABBATH MODE** -To set Sabbath Mode, press and hold the FREEZER + and pads at the same time and hold for 5 seconds. The temperature display will show SA for 5 seconds, and then the display and lights turn off.
- The lights and display will be off until Sabbath Mode is turned off. Repeat the process to turn off Sabbath Mode. Sabbath Mode will also automatically exit this feature state after 4 calendar days or 96 hours.
- The temperature set point will be displayed.
- DISPLAYS, ALARMS, and LIGHTS- The main temperature control, door alarms, and lights will be disabled.
- ICEMAKER- The icemaker will be disabled.

CLIMATE CONTROL DRAWER

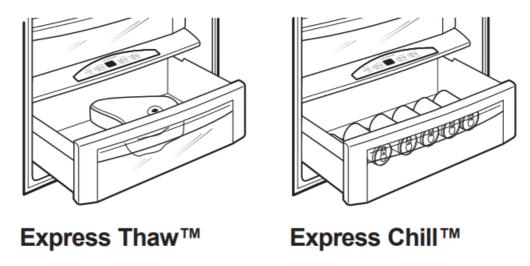
How it Works

- The Climate Control feature is a system of dampers, a fan, and a temperature thermistor. The Climate Control drawer can be used to chill items quickly, thaw foods quickly, or store items at their optimum temperatures.
- The drawer is tightly sealed to prevent the drawer's temperature from causing temperature fluctuations in the rest of the refrigerator.
- **SELECT TEMP-** Use this feature to store items at their optimum temperatures. The CITRUS setting will maintain a drawer temperature of 39-47°F (3.9 8.3°C).
- The PRODUCE setting will maintain the drawer temperature at 31-38°F (-0.6 3.3°C). The MEAT setting will maintain the drawer temperature at 27-37°F (-2.8 2.8°C).
- **EXPRESS CHILL-** This feature can be used to cool items in minutes, rather than hours. Extra cool air is circulated throughout the drawer. Once the cycle is complete, the drawer will revert to the OFF mode.
- **EXPRESS THAW-** This feature thaws items in hours rather than days. Food is gently thawed in a cool environment by circulating air throughout the drawer.
- Temperature is maintained in the drawer by cycling a small heater off and on as needed. Once the thaw cycle is complete, the pan will automatically adjust to a temperature of 27-37°F (-2.8 – 2.8°C) to store the food at its optimum temperature.
- **NOTE:** When the controls on the Climate Control drawer are turned off, the drawer will maintain temperatures at 42-48°F (5.6 8.9°C).



How to Use

- 1. Empty the drawer. Place the items in the drawer.
- 2. Select the Express Thaw, ™ Express Chill™, or Select Temp™ pad. The display will come on. Press the pad until the light appears next to the desired setting. Use the chart on the next page to determine the best setting.
 - To stop a feature before it is finished, press that feature's pad until no options are selected and the display is off.
 - During Express Thaw[™] and Express Chill[™], [™] the display on the controls will count down the time remaining in the cycle.
 - After the Express Thaw[™] cycle is complete, the drawer will reset to the MEAT setting (27-37°F I-2.8 2.8°C]) to help preserve thawed items until they are used.
 - The displayed actual temperature of the Climate Control drawer may vary slightly from the SET temperature based on usage and operating environment.
 - NOTE: For food safety reasons, it is recommended that foods be wrapped in plastic wrap when using Express Thaw™. This will help contain meat juices and improve thawing performance.



CLIMATE CONTROL CHART

• NOTE: Results may vary depending on packaging, starting temperature, and other food traits.

CITRUS SELECT TEMP

15 MIN SOMIN SCHILL

0.5 LBS 1.5 LBS 3 LBS EXPRESS THAW

Citrus Setting (39-47°F [3.9-8.3°C])

- Oranges, Lemons, Limes, Pineapple, Cantaloupe
- Beans, Cucumbers, Tomatoes, Peppers, Eggplant, Squash

Produce Setting (31–38°F [-0.6–3.3°C])

- Strawberries, Raspberries, Kiwifruit, Pears, Cherries, Blackberries, Grapes, Plums, Nectarines, Apples
- Asparagus, Broccoli, Corn, Mushrooms, Spinach, Cauliflower, Kale, Green Onions, Beets, Onions

Meat Setting (27–37°F[-2.8–2.8°C])

 Raw Meat, Fish and Poultry

15 Minutes

- 1 Beverage Can (12 oz [355ml])
- 2 Small Juice Boxes (6–8 oz [177-237ml] each)

30 Minutes

- Wine (750 ml bottle)
- 2 to 6 Beverage Cans (12 oz [355 ml] each)
- 2 Plastic 20 oz (591ml) Bottles of Beverage
- 4 to 6 Small Juice Boxes (6–8 oz [177-237ml] each)
- · 3 Foil Juice Packets

45 Minutes

- 2 Liter of Beverage
- 1/2 Gallon (1.9 liters) of Juice
- Gelatin—1 package

0.5 Lbs. [0.23 kg] (4 hours)

- Individually Wrapped Filet Mignon (0.5 lb [0.23 kg])
- Hamburger Patties (0.5 lb [0.23 kg])

1.5 Lbs. [0.68 kg] (8 hours)

- Chicken Breasts (1.5 lbs [0.68 kg])
- Ground Beef (1.5 lbs [0.68 kg])
- Steak (1.5 lbs [0.68 kg])

3.0 Lbs. [1.36 kg] (12 hours)

- Chicken Breasts (3.0 lbs [1.36 kg])
- Ground Beef (3.0 lbs [1.36 kg])
- Steak (3.0 lbs [1.36 kg])

CONTROL LOCK

• Press and hold this pad for 3 seconds to lock the settings for the Climate Control drawer. To unlock, press and hold for another 3 seconds.

CONTROL LOCK

REFRIGERATOR TURBOCOOLT™ SETTING

TurboCool™ setting (on some models)

- Activate TurboCool[™] to quickly restore refrigerator temperature after frequent door openings.
- TurboCool™ and TurboFreeze™ are APP-only enabled settings that can be controlled from a tablet or

REFRIGERATOR TURBOFREEZET™ SETTING

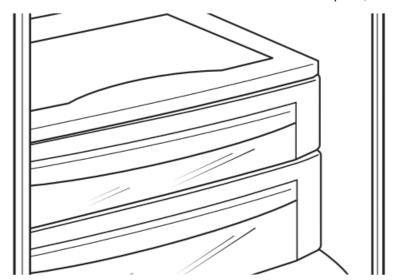
TurboFreeze™ setting (on some models)

- Activate TurboFreezeTM to quickly restore freezer temperature after frequent door openings.
- TurboCool™ and TurboFreeze™ are APP only enabled settings that can be controlled from a tablet or smart phone using the SmartHQ App.

STORAGE PANS AND CLIMATE CONTROL DRAWER

SEALED DELI PAN

- Use the Sealed Deli Pan for the convenient storage of lunch meats and cheese, hors d'oeuvres, spreads, and snacks.
- Excess water that may accumulate at the bottom of the drawers should be emptied, and the drawers wiped dry.



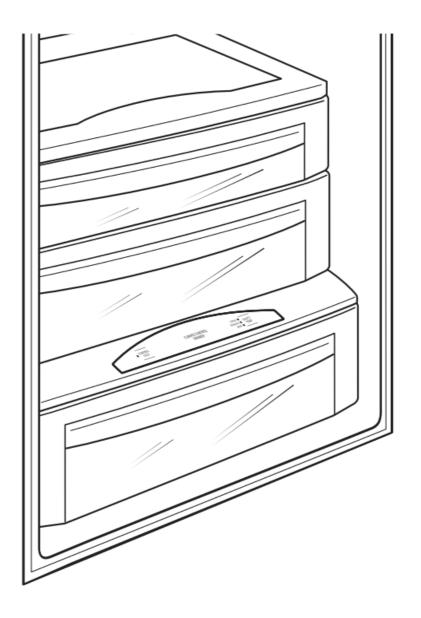
SEALED PRODUCE PANS

- The top pan is designed to provide constant high humidity levels.
- · Make sure the drawers are closed completely to maintain the correct humidity level.
- Excess water that may accumulate at the bottom of the drawers should be emptied, and the drawers wiped dry.

DRAWER AND PAN REMOVAL

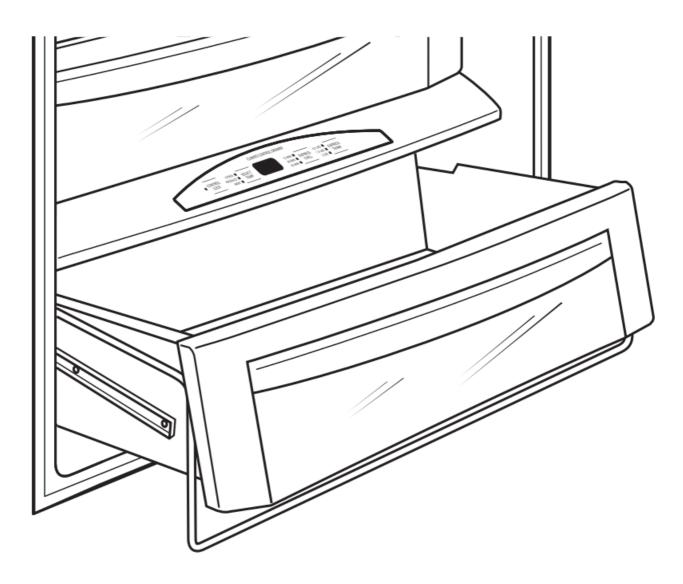
To remove a drawer or pan:

- 1. Pull the pan out to the stop position.
- 2. Lift the front of the pan up and out of the wire holder.
- 3. Lift the back of the pan up and out.



To replace a pan:

- 1. Place the back of the pan in the wire holder, making sure the wire holder fits into the grooves on the back of the pan.
- 2. Lower the front of the pan into the wire holder.
- 3. Press firmly on the top of the pan to snap it into the wire holder.



LIGHTED DRAWER COVER AND SHELVES

LIGHTED VEGETABLE DRAWER SHELF

The lighted vegetable drawer shelf provides lighting for the lower compartments. The lights are recessed into the shelf to illuminate the drawers below.

To remove the shelf:

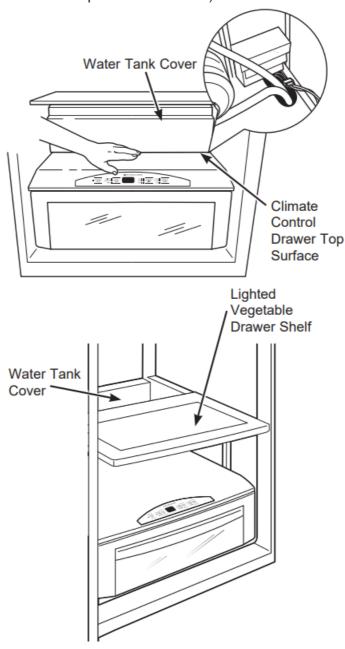
- 1. Remove the top drawer (see Drawer and pan removal section).
- 2. Push down gently on the back center of the climate control drawer top surface to release the bottom of the water tank cover. Pull out and down to remove the water tank cover and expose the wire harness.
- 3. Lift the shelf and carefully pull forward to expose the wires.
- 4. Unplug the shelf and carefully remove it from the refrigerator.

To replace the shelf:

- 1. Carefully set the shelf onto the side rails, leaving the plug exposed.
- 2. Plug the shelf into the refrigerator.
- 3. Carefully slide the shelf into place.
- 4. Insert the water tank cover top first so that it goes up behind the gasket hanging down from the vegetable

drawer shelf. Gently push the bottom of the water tank cover until the bottom snaps into the top of the Climate Control Drawer cover.

5. Replace the drawer (see the Drawer and pan removal section).



HOW TO REARRANGE YOUR SHELVES

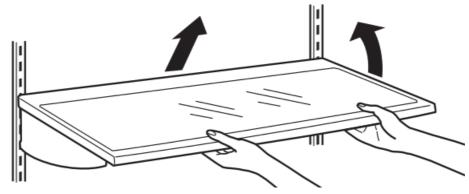
• Tempered glass shelves in the fresh food compartment and wire shelves in the freezer compartment are adjustable, enabling you to make efficient shelf arrangements to fit your family's food storage needs.

To remove shelves:

• Tilt the shelf up at the front, then lift it up and out of the tracks on the rear wall of the refrigerator. Do not move side to side to avoid any potential scratching of the wall.

To replace shelves:

• Select the desired shelf height. With the shelf front raised slightly, engage the top lugs in the tracks at the rear of the cabinet. Then lower the front of the shelf until it locks into position.



• **CAUTION:** Handle glass shelves carefully. Glass shelves and covers may break if exposed to impact, such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks.

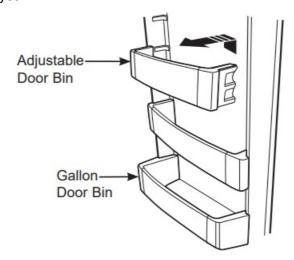
BINS AND FREEZER BASKETS

DOOR BINS

- All door bins, except for the deep gallon door bin, are adjustable using one of 2 tabs on each end of the bin.
- They can be moved up and down to many different positions to meet your storage needs. The deep gallon door bin can be removed for cleaning.

To remove any bin:

• Lift the bin and slide it toward you.

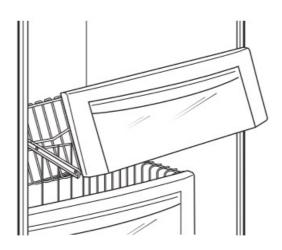


FREEZER BASKETS

• Wire slide-out freezer baskets can be pulled out for easy access to frozen foods.

To remove:

• Pull the basket out. Lift the front of the basket up and then take it out.



WIFI CONNECT

Monogram WiFi Connect (for customers in the United States, its territories, and Canada).

Monogram WiFi Connect Enabled*

- Your refrigerator is Monogram WiFi Connect Enabled. A WiFi communication card is built into the product, allowing it to communicate with your smartphone for remote monitoring, control, and notifications.
- Please visit monogram.com/ connect to learn more about connected appliance features and to learn what connected appliance apps will work with your smartphone.
- WiFi Connectivity: For assistance with the appliance or the network connectivity (for models that are WiFi enable), please visit monogram.com/connect. In Canada, monogram.ca.

REGULATORY INFORMATION

FCC/C Compliance Statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference.
- 2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, under Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used per the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

Labelling: Changes or modifications to this unit not expressly approved by the manufacturer could void the user's

authority to operate the equipment.

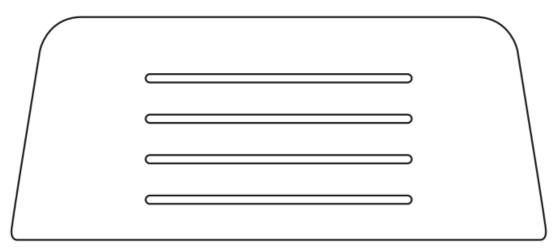
Connect Plus module only (or similar communication module)

RF Exposure – This device is only authorized for use in a mobile application. At least 20 cm of separation distance between the ConnectPlus device and the user's body must be maintained at all times.

CARE AND CLEANING

CLEANING OUTSIDE

- The dispenser spill shelf and the area beneath it should be cleaned periodically with a mild liquid dish detergent.
- Dispenser cradle-Before cleaning, lock the dispenser by touching LOCK for 3 seconds to prevent activating the dispenser.
- Clean with warm water and a mild liquid dish detergent. Rinse thoroughly and wipe dry. Unlock the dispenser by touching LOCK for 3 seconds.



- STAINLESS STEEL Outside surfaces, door handles, and trim
- NOTE: DO NOT allow stainless steel cleaner to come in contact with any plastic parts such as trim pieces, handle hardware, and liners.
- If unintentional contact of cleaners with plastic parts does occur, clean the plastic part with a sponge and mild detergent mixed with warm water.

DO USE	DO NOT USE
Soft, clean cloth or sponge	Abrasive cloths, scrubbing sponges (with or without soap), sc ouring or steel wool pads
Mild detergent mixed with warm water. Approve d stainless steel cleaners: Visit The Monogram Appliances parts store for approved stainless st eel cleaners: Monogram.com or 8004441845. Cleaners with oxalic acid, such as Bar Keepers Friend Soft Cleanser™, can be used to remove surface rust, tarnish, and small blemishes on st ainless steel surfaces only	Abrasive powders or sprays, Window Sprays, or Ammonia, Ci trus, or plant oil-based cleaners, Acidic or vinegar-based cleaners, Oven cleaners, Cleaners containing acetone (propanone), Any cleaner with a warning about plastic contact

CLEANING INSIDE

• To help prevent odors. Leave an open box of baking soda in the unit.

- Turn off the power at the circuit breaker or fuse box before cleaning. If this is not practical, wring excess moisture out of the sponge or cloth when cleaning around switches, lights, or controls.
- Use warm water and baking soda solution—about a tablespoon (15 ml) of baking soda to a quart (1 liter) of water. This both cleans and neutralizes odors. Thoroughly rinse and wipe dry.
- Other parts of the refrigerator-including door gaskets, meat and vegetable drawers, ice storage bin, and all plastic parts, can be cleaned the same way.
- After cleaning the door gaskets, apply a thin layer of petroleum jelly to the door gaskets' sealing surface on the hinge side. This helps keep the gaskets from sticking and bending out of shape.
- Do not wash any plastic refrigerator parts in the dishwasher.
- CAUTION: Do not clean glass shelves or covers with warm water when they are cold.
- Glass shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks.

CARE AND CLEANING

REFRIGERATOR LIGHTS

- There is LED lighting in the fresh food and freezer compartments.
- An authorized technician will need to replace the LED lights.
- If this assembly needs to be replaced, visit us at <u>monogram.com</u> or call 8004441845. In Canada, visit <u>monogram.ca</u> or call 800.561.3344.

PREPARING FOR VACATION

- Turn the icemaker off by pressing and holding the plus and minus buttons for the refrigerator temperature control on the internal control board. Be sure to shut off the water supply to the refrigerator.
- For long vacations or absences, remove food from the refrigerator/freezer. Set the temperature control to OFF, and clean the interior with a baking soda solution of one tablespoon (15 ml) of baking soda to one quart (1 liter) of water. Leave the door open.
- For shorter vacations, remove perishable foods and leave controls at regular settings. However, if the room temperature is expected to drop below 60°F (16°C), follow the same instructions as for long vacations.

PREPARATION

REFRIGERATOR/FREEZER LOCATION

- Do not install the refrigerator/freezer where the tem- perature will go below 55°F (13°C). It will not run often enough to maintain proper temperatures.
- Do not install the refrigerator/freezer where temperatures will go above 100°F (37°C). It will not perform properly.
- Do not install the refrigerator/freezer in a location exposed to water (rain, etc.) or direct sunlight.
- Install it on a floor strong enough to support it fully loaded.
- For proper installation, the refrigerator/freezer must be placed on a level surface of hard material the same height as the rest of the flooring.

• This surface should be strong enough to support a fully loaded refrigerator/ freezer, or approximately 1,500 lbs. (680.39 kg) each. See the Installation Instructions for complete directions.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE
REFRIGERATOR DOES NOT OPERATE	May be in defrost cycle when compressor does not operate for about 30 minutes.
	Temperature control set at OFF.
	If interior light is not on, refrigerator may not be plugged in at wall outlet.
	The fuse is blown/circuit breaker is tripped. Replace fuse or reset the breaker.
MOTOR OPERATES FOR LONG PERIODS OR CYCLES ON AND OFF FREQUENTLY (Modern refrigerators with more storage space and a larger freezer require more	Normal when refrigerator is first plugged in. Wait 24 hours for the refrigerator to completely cool down. The new variable speed compressor is designed to run for longer periods of time to optimize efficiency and noise. You may notice the compressor and/or fan speeds accelerate based upon door openings and/or increased food loads.
operating time. They start and stop often to maintain even temperatures.)	You may hear the fans spinning at high speeds. This happens when the refrigerator is first plugged in, when the doors are opened frequently or when a large amount of food is added to the refrigerator or freezer compartments. The fans are helping to maintain the correct temperatures.
	Door left open or package holding door open.
	If either door is open for over 3 minutes, you may hear the fans come on in order to cool the light.
	Hot weather or frequent door openings. This is normal.
	Temperature controls set at the coldest setting. See Temperature Controls.
OPERATING SOUNDS	The variable speed compressor changes speeds and sounds may vary.
	Normal fan air flow—one fan blows cold air through the fresh food and freezer compartments—another fan cools the compressor motor.
	The fans change speeds in order to provide optimal cooling and energy savings.
	These NORMAL sounds will also be heard from time to time:
	You may hear a whooshing or gurgling sound when the doors close. This is due to pressure equalizing within the refrigerator.
	A water dripping noise may occur during the defrost cycle as ice melts from the evaporator and flows into the drain pan.
	The flow of refrigerant through the freezer cooling coils may make a gurgling noise like boiling water.
	Water dropping on the defrost heater can cause a sizzling, popping or buzzing sound during the defrost cycle.
	 You may hear cracking or popping sounds when the refrigerator is first plugged in or during/after the defrost cycle. This happens as the refrigerator cools to the correct temperature.
	Electronic dampers click open and closed to provide optimal cooling and energy savings.
	The compressor may cause a clicking or chirping sound when attempting to restart (this could take up to 5 minutes).
	The electronic control board may cause a clicking sound when relays activate to control refrigerator components.
	loe cubes dropping into the bin and water running in pipes is icemaker refills.
DOOD NOT OLOGINO PROPERTY	The icemaker water valve will buzz when the icemaker fills with water.
DOOR NOT CLOSING PROPERLY	Package may be holding door open.
	Check the door gasket; it may be out of position.
	Refrigerator is not level. See Installation Instructions.

PROBLEM	POSSIBLE CAUSE
VIBRATION OR RATTLING (Slight vibration is normal.)	Refrigerator may not be properly installed.
FRESH FOOD OR FREEZER	Temperature controls not set cold enough. See Temperature Controls.
COMPARTMENT TOO WARM	Warm weather or frequent door openings.
	Door left open for long time.
	Package may be holding door open.
FROST OR ICE CRYSTALS ON FROZEN	Door left open or package holding door open.
FOOD (Frost within package is normal.)	Too frequent or too long door openings.
SLOW ICE CUBE FREEZING	Door may have been left open.
	Freezer compartment is too warm. Set the freezer to a colder temperature.
	Packages may be holding door open.
ICE HAS ODOR/TASTE	Old cubes need to be discarded.
	Ice storage bin needs to be emptied and washed.
	Unsealed packages in freezer and fresh food compartments may be transmitting odor/taste to ice.
	Keep open box of baking soda in refrigerator; replace every 3 months.
	Poor-tasting incoming water. Replace water filter.
AUTOMATIC ICEMAKER DOES NOT	Icemaker is turned OFF.
WORK	Water supply turned off or not connected.
	Freezer compartment too warm.
	Piled up cubes in storage bin may cause icemaker to shut off too soon. Level cubes in bin.
IRREGULAR ICE CUBE SIZE, LARGER BRIDGING BETWEEN ICE CUBES, LOSS OF ICEMAKER WATER CONTAINMENT	It may happen because of unlevel icemaker. Verify proper icemaker level by using level indicator and make any necessary adjustments - Verify the level of the unit, See installation instructions - Turn off icemaker
	- Use bubble level indicator to level icemaker
	 Hold bubble level indicator up against bottom of the icemaker Loosen side screws for icemaker. Note: Screws may need to be backed out of liner enough to allow icemaker bracket to clear liner bumps
	Icemaker to be level and re-tighten the screw
	Repeat the step as needed
MOISTURE FORMS ON CABINET	Not unusual during periods of high humidity. Wipe surface dry.
SURFACE BETWEEN THE DOORS	Controlling humidity and temperature in the kitchen with air conditioning will eliminate this condition.
MOISTURE COLLECTS INSIDE	Too frequent or long door openings.
	In humid weather, air carries moisture into refrigerator when doors are opened.
	Controlling humidity and temperature in the kitchen with air conditioning will eliminate this condition.
REFRIGERATOR HAS ODOR	Foods with strong odors should be tightly covered.
	Check for spoiled food.
	Interior needs cleaning. See Care and Cleaning.
	Keep open box of baking soda in refrigerator; replace every 3 months.
INTERIOR LIGHT DOES NOT WORK	No power at outlet.
	Master Light switch is in the OFF position.
	SABBATH MODE may be active. See instruction to exit SABBATH MODE
SMALL OR HOLLOW CUBES	Water filter clogged. Replace the filter or use the filter bypass plug.
	Check for a connection to a Reverse Osmosis water system. If an RO is connected, remove the water filter and install the original bypass plug that came with the unit.

PROBLEM	POSSIBLE CAUSE
WATER ON THE FLOOR	If you use an extra tall glass or pitcher, or overfill a glass or pitcher, you may be jamming the cubes in the funnel chute. They can fuse inside the chute and drop out later, leaving water or ice on the floor.
UNEVEN SPACING OR GAPS BETWEEN DOORS AND KITCHEN CABINET	Kitchen cabinets are not level or square. Call the installer or cabinetmaker.
POOR DOOR ALIGNMENT OR ONE DOOR	Fresh food door needs adjusting. See Installation Instructions.
HIGHER THAN THE OTHER	Refrigerator is not level. See Attention Installer Instructions.
WATER IN FIRST GLASS IS WARM	Normal when refrigerator is first installed. Wait 24 hours for the refrigerator to completely cool down.
	Water dispenser has not been used for a long time. Dispense water until all water in system is replenished.
	Water system has been drained. Allow several hours for replenished supply to chill.
WATER DISPENSER DOES NOT WORK	Water supply line turned off, restricted or not connected. Call your installer for proper water supply line connection.
	Water filter clogged. Replace the filter or use the filter bypass plug.
	The LOCK on the dispenser has been activated. To unlock the dispenser, touch LOCK for 3 seconds.
	Air may be trapped in system. Press the dispenser arm for at least 2 minutes.
ICE DISPENSER DOES NOT WORK	Ice bin improperly installed. See Ice storage bin.
	Icemaker turned off or water supply turned off. Turn on icemaker or water supply.
	Ice cubes are frozen to the icemaker feeler arm. Remove cubes.
	Irregular ice clumps in storage bin. Break up with fingertip pressure and discard remaining clumps.
	Large clumps of ice can form with low ice usage. Switch between Cubed and Crushed. Dispense ice. Switch back to the original ice selection and dispense again.
	Freezer may be too warm. Adjust freezer control to a colder setting, one position at a time, until clumps do not form.
	Water filter clogged. Replace the filter or use the filter bypass plug.
	The LOCK on the dispenser has been activated. To unlock the dispenser, touch LOCK for 3 seconds.
WATER SPURTING FROM DISPENSER	Newly installed filter cartridge. Run water from the dispenser for 1 1/2 gallons (5.7 liters) (3 mins).
NO WATER OR ICE PRODUCTION	Water supply line turned off, restricted or not connected. Call your installer for proper water supply line connection.
	Water filter clogged. Replace the filter or use the filter bypass plug.
CUBED ICE WAS SELECTED BUT CRUSHED ICE WAS DISPENSED	Last setting was CRUSHED . A few cubes were left in the crusher from the previous setting. This is normal.
	If continual crushed ice is dispensed while cubed ice is selected, adjust ice bin. See <i>Ice storage bin</i> .
FOOD IS NOT THAWING/CHILLING IN CLIMATE CONTROL DRAWER	Packaging. Increase time or re-package in plastic.
CONTROL DRAWER	Wrong weight selected. Select a larger weight.
OF LEGT TEMP FEATURE ON COMPANY OF THE COMPANY	Item with high fat content. Select a larger weight.
SELECT TEMP FEATURE ON CLIMATE CONTROL DRAWER IS NOT WORKING	Fresh Food temperature control is set at warmest setting. This is normal. In order to minimize energy usage, the Select Temp feature is disabled when the Fresh Food control is set at the warmest setting.
CLIMATE CONTROL DRAWER CONTROLS DO NOT WORK	Control Lock feature is active. Press and hold the CONTROL LOCK pad on the Climate Control drawer for 3 seconds.

PERFORMANCE DATA SHEET

- $\bullet \;\; SmartWater^{\rm TM} \; Filtration \; System -- \; MWF \; Cartridge$
- Please scan the QR code below for the Performance data sheet MWF Cartridge



MONOGRAM LIMITED WARRANTY

Monogram.com

- All warranty service is provided by our Factory Service Centers or an authorized Customer Care® technician.
- To schedule service online, visit us at <u>monogram.com/contact</u> or call 8004441845. In Canada, visit <u>monogram.ca</u> or call 8005613344.
- Servicing your refrigerator may require the use of the onboard data port for diagnostics. This gives a Monogram
- Factory Service technicians can quickly diagnose any issues with your appliance and help Monogram improve its products by providing Monogram with information on your appliance.
- If you do not want your appliance data to be sent to Monogram, please advise your technician NOT to submit the data to Monogram at the time of service.

For the period of	Monogram Appliances will replace
Limited two-year w arranty For two years from the date of original purchase, we will provide, free of charged discrete labor in your home to repair or replace any part of the refrigerator or at fails because of a manufacturing defect.	
Limited five-year w arranty	For five years from the date of original purchase, we will provide, free of charge, parts an d service labor in your home to repair or replace any part of the sealed refrigerating syst em (the compressor, condenser, evaporator, and all connecting tubing) that fails because of a manufacturing defect.
Limited additional sixth-through twelft h-year warranty on the sealed system	For the sixth through twelfth year from the date of the original purchase, we will provide, f ree of charge, replacement parts for any part of the sealed refrigerating system (the com pressor, condenser, evaporator, and all connecting tubing) that fails because of a manuf acturing defect. You pay for the service trip to your home and service labor charges.
Limited thirty-day warranty on water f ilter cartridge (Wat er filter, if included)	From the date of the original purchase we will provide, free of charge, replacement parts for any part of the water filter cartridge that fails because of a manufacturing defect. During this limited thirty-day warranty, we will also provide, free of charge, a replacement wat er filter cartridge.

What Monogram will not cover:

• Service trips to your home to teach you how to use the product.

- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods or acts of God.
- Failure of the product if it is used for anything other than its intended purpose or used commercially.
- · Damage caused after delivery.
- Improper installation, delivery, or maintenance.
- If you have an installation problem, contact your dealer or installer. You are responsible for providing adequate electrical, plumbing and other connecting facilities.
- Replacement of the light bulbs, if included, or the water filter cartridge, if included, other than as noted above.
- Replacement of the water filter cartridge, if included, due to the water pressure that is outside the specified
 operating range or due to excessive sediment in the water supply.
- Loss of food due to spoilage (in the USA only).
- Incidental or consequential damage caused by possible defects with this appliance.
- The product is not accessible to provide the required service.
- Damage caused by a non-GE Appliances brand water filter.

EXCLUSION OF IMPLIED WARRANTIES

- Your sole and exclusive remedy is product repair as provided in this Limited Warranty.
- Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.
- This limited warranty is extended to the original purchaser and any succeeding owner for products purchased
 for home use within the USA. If the product is located in an area where service by a Monogram Appliances
 Authorized Servicer is not available, you may be responsible for a trip charge, or you may be required to bring
 the product to an Authorized Monogram Appliances Service location for service.
- In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.
- Some states do not allow the exclusion or limitation of incidental or consequential damages.
- This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.
- To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.
- Warrantor: GE Appliances, a Haier company, Louisville, KY,40225
- Warrantor in Canada: MC Commercial. Burlington. ON. L7R 5B6

CONSUMER SUPPORT

MONOGRAM WEBSITE

- Have a question or need assistance with your appliance? Try the Monogram website 24 hours a day, any day of the year!
- You can also shop for more great Monogram products and take advantage of all our online support services
 designed for your convenience.

• In the US: monogram.com

• In Canada: monogram.ca

REGISTER YOUR APPLIANCE

- Register your new appliance online at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise.
- You may also mail in the pre-printed registration card included in the packing material.
- In the US: monogram.com/register
- In Canada: Prodsupport.mabe.ca/crm/Products/ProductRegistration.aspx

SCHEDULE SERVICE

- Expert Monogram repair service is only one step away from your door. Get online and schedule your service at your convenience, any day of the year.
- In the US: monogram.com or call 8004441845
- In Canada: monogram.ca or call 8005613344

REMOTE CONNECTIVITY

 For assistance with wireless network connectivity (for models with remote enable), visit our website at monogram.com/connect in the US only.

PARTS AND ACCESSORIES

- Individuals qualified to service their appliances can have parts or accessories sent directly to their homes (VISA, MasterCard, and Discover cards are accepted). Order online today,24 hours a day.
- In the US: monogram.com/use-and-care/parts or call 8004441845
- Instructions contained in this manual cover procedures to be performed by any user. Other servicing should generally be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.
- Customers in Canada should consult the nearest MC Commercial service center or visit our website at monogram.ca or call 800.661.1616.

CONTACT US

- If you are not satisfied with the service you receive from Monogram, contact us on our website with all the
 details, including your phone number, or write to.
- In the US: General Manager, Customer Relations Monogram Appliances, Appliance Park | Louisville, KY 40225 monogram.com/contact or call 8004441845
- In Canada: monogram.ca or call 8005613344

FAQ

- · Q: Where can I find the model and serial numbers?
 - A: The model and serial numbers are located on a label in the lower right-hand side of the fresh food compartment beneath the climate control drawer.

- Q: How can I register my appliance?
 - A: You can register your appliance online at <u>monogram.com/register</u> or mail in the pre-printed registration card included in the packing material.
- Q: How do I schedule service for my appliance?
 - **A:** To schedule service, visit <u>monogram.com</u> or call 8004441845 (US) or <u>monogram.ca</u> or call 8005613344 (Canada) at your convenience.

Documents / Resources



MONOGRAM ZIS Series Built In Side by Side Refrigerator [pdf] Owner's Manual ZISB360D, ZISS360D, ZISS420N, ZISS420N, ZISB420D, ZISS420D, ZISS480N, ZISS480N, ZISB480D, ZISS480D, ZISS480D,

References

- monogram.com
- monogram.com/
- User Manual

Manuals+, Privacy Policy

This website is an independent publication and is neither affiliated with nor endorsed by any of the trademark owners. The "Bluetooth®" word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. The "Wi-Fi®" word mark and logos are registered trademarks owned by the Wi-Fi Alliance. Any use of these marks on this website does not imply any affiliation with or endorsement.