



MOKiN Docking Station 13 In 1 USB C Hub Multiport Adapter Instructions

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External Monitors Showing Same Content on Mac

If all external monitors connected to the docking station show the same content on a Mac, it is a limitation of the Mac OS. Mac only supports SST (Single Stream Transport) mode.

Using USB-C to USB-A Adapter

No, you cannot use a USB-C to USB-A adapter to connect the docking station to a laptop without a Type-C port. It is a hardware limitation of the laptop.

To ensure the docking station works as expected, the following requirements must be met:

1. The laptop should have a Type-C port.
2. The Type-C port should support video output.

Monitor Blinking or Not Working as Expected

If your monitor blinks or does not work as expected when connected to the docking station, try the following:

1. Upgrade the BIOS, graphics driver, and Thunderbolt 3 driver or firmware if possible.
2. Try changing the video cable.
3. Connect the monitor directly to the laptop and check if the issue persists. This helps identify if the problem lies with the docking station or the laptop.

What should I do if Several interfaces stop working?

Reset the docking.(Usually resetting the docking could solve many unexpectedproblem) (1.Disconnect docking station from host machine and power adapter (2.Leave unplugged for 1 minute for power to dissipate (3.Connect docking station with power only

Why my monitors are not detected by the system?

(1.Pls make sure the type-c port of your pc support video output. (2.Some monitors might require to select the source input manually. If possible, pls select the correct source input. (3.Pls try to change the video cable to check if this could help.

Why my external monitors are same when I connectthedocking to mac?

Actually it is a limitation of mac os, mac support sst only, all the external monitor will show the same content.

Can I use the usb-c to usb-a adapter to connectthedocking to the laptop without type-c port?

No, such adapter could not help. It is a hardware limitation of the laptop. To make the docking work as expected,the requirement below must be met: (1).There should be type-c port. (2.)The type-c port should support

Why my monitor blink or could not work as expectedwhen I connect the monitor to the docking?

(1).Upgrade the bios , graphics driver and thunderbolt 3 driver or firmwareif possible. (2).Try to change the video cable. (3).Try to connect the monitor to the laptop directly and check if this same thinghappen.

Documents / Resources

<div><div><div>1. What should I do if several interfaces stop working?</div><div><ul style="list-style-type: none">• Turn the device (dock) using the docking mode and then check connection status.• Check the power supply and the power switch of the device.• Check the power supply and the power switch of the device.</div></div><div><div>2. Why are monitors not working properly?</div><div><ul style="list-style-type: none">• Check the power supply and the power switch of the device.• Check the power supply and the power switch of the device.• Check the power supply and the power switch of the device.</div></div><div><div>3. Why are several monitors not working when I connect the docking to my PC?</div><div><ul style="list-style-type: none">• Check the power supply and the power switch of the device.• Check the power supply and the power switch of the device.• Check the power supply and the power switch of the device.</div></div><div><div>4. Can I use the dock to connect the docking to the docking without using a cable?</div><div><ul style="list-style-type: none">• Check the power supply and the power switch of the device.• Check the power supply and the power switch of the device.• Check the power supply and the power switch of the device.</div></div><div><div>5. Why are several monitors not working when I connect the docking to my PC?</div><div><ul style="list-style-type: none">• Check the power supply and the power switch of the device.• Check the power supply and the power switch of the device.• Check the power supply and the power switch of the device.</div></div></div>	<div><div><div>MOKiN Docking Station 13 In 1 USB C Hub Multiport Adapter [pdf] Instructions</div><div>Docking Station 13 In 1 USB C Hub Multiport Adapter, 13 In 1 USB C Hub Multiport Adapter, H ub Multiport Adapter, Multiport Adapter, Adapter</div></div></div>
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References

- [User Manual](#)