MoesGo UFO-R6 WiFi Smart Remote IR Controller User Guide

Contents

HOME, SMART MOES HOME

MoesGo UFO-R6 WiFi Smart Remote IR Controller

Product Information

Specifications

- **Power Outlet:** Yes
- **Reset Button:** Yes
- **Compatibility:** Works with more than 4000+ main brand appliances
- **Learning Frequency:** 38K carrier frequency

Preparation for Use

1. Download the MOES App from the App Store or scan the QR code provided.
2. Register or log in to your MOES account.

Add Device

Method One:

1. Scan the QR code to configure the network guide.

Method Two:

1. Make sure your phone is connected to Wi-Fi and Bluetooth.
2. Open the MOES App and click "Add".
3. Select the device you want to add and click "+".
4. Enter your Wi-Fi password and click "Next".
5. Wait for the connection to complete. Once added successfully, you can edit the device name and access the device page by clicking "Done".

Add Remote Control

Choose your existing appliance and add a remote control

1. Select the appliance type, such as Air conditioner, TV, STB, TV box, or FAN (supports more than 4000+ main brands).
2. You can also choose the "Copy" button function to learn if the remote control is not available.
   1. Click the on/off button.
   2. Press the corresponding button on your original remote control.
      - The app will automatically proceed to the next step.
   3. Finish copying one button, and press the related button on the app to check if it works fine.
   4. If you need to change or add more buttons, you can use the "Edit" button in the upper right corner for assistance.

Set Up Echo Speaker by Alexa App

1. If you have already installed MOES, open the Amazon Alexa App and sign in to your Alexa account.
2. Choose your own Wi-Fi network and wait for a few minutes. After an introduction video, click "Next" to enter the Home page. Your Echo speaker is now connected to Wi-Fi successfully.
3. Enable MOES Skill in the Alexa App.

DIY Operation

If you can't find your IR appliance in the existing appliance form, you can use the DIY function:

1. Click the "DIY" button.
2. Click "Next Step".
3. Press the corresponding button on your original remote control.
   - The app will automatically proceed to the next step.

FAQ

Q: Can I learn instructions from an original remote with a different carrier frequency?

A: No, the device supports learning of 38K carrier frequency only.
If the carrier frequency of the original remote does not match, you will not be able to learn the instructions.

OVERVIEW

Reset Button

Power Outlet

Network Configuration Indicator
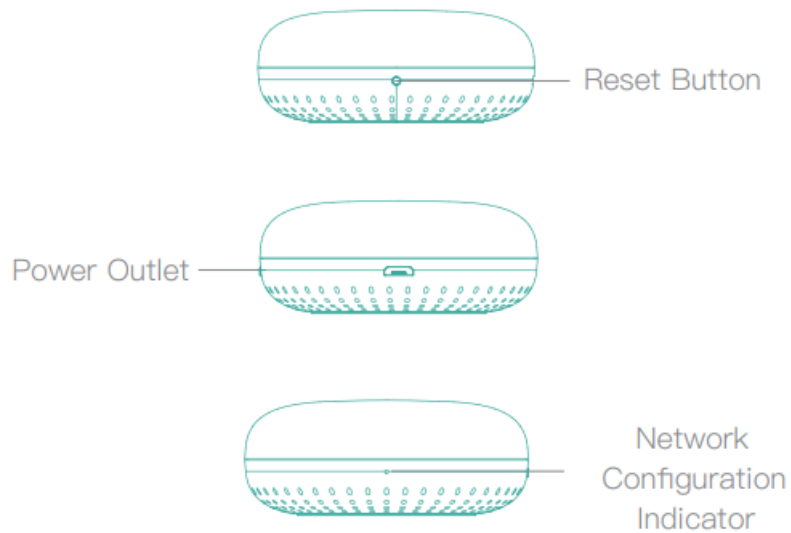
Preparation for Use

1. Download the MOES App on the App Store or scan the QR code.

- Moes application is much more compatible than the Tuya smart/smart life application. It also provides a new customized service for controlling scenes through Siri, widgets, and scene recommendations.
- **(Note:** The Tuya smart / Smart Life app is still working, but moes app is highly recommended)
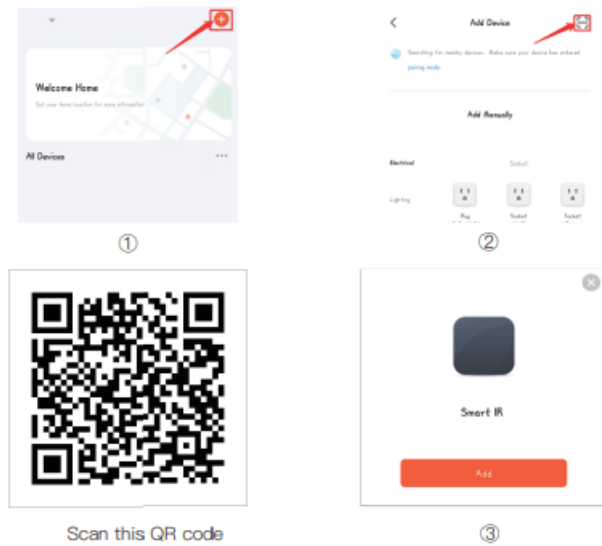
2. **Registration or Log-in**

Download "MOES" Application.

- Enter the Register/Login interface; tap "Register" to create an account by entering your phone number to get a verification code and "Set password". Choose Log in" if you already have a MOES account.
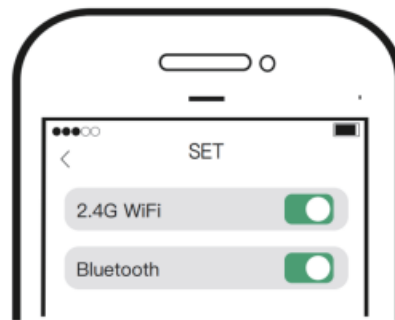
Add Device

Method One: Scan the QR code to configure the network guide.
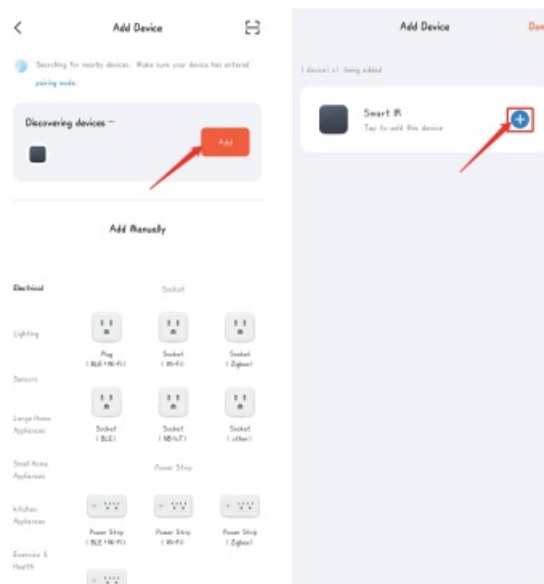
①   ②

Scan this QR code   ③

Method Two:

1. Make sure your phone is connected to Wi-Fi and Bluetooth.

2. **Reset:** Press and hold the reset button for at least 5 seconds until the network configuration indicator blinks.
3. **Open** the MOES App, and then the prompt page will automatically show on the screen. Click "Add", Select the device you want to add, and click "+".

4. Enter your Wi-Fi Password and click "Next", waiting to complete the connection. Add the device successfully, you can edit the name of the device to enter the device page by clicking "Done".
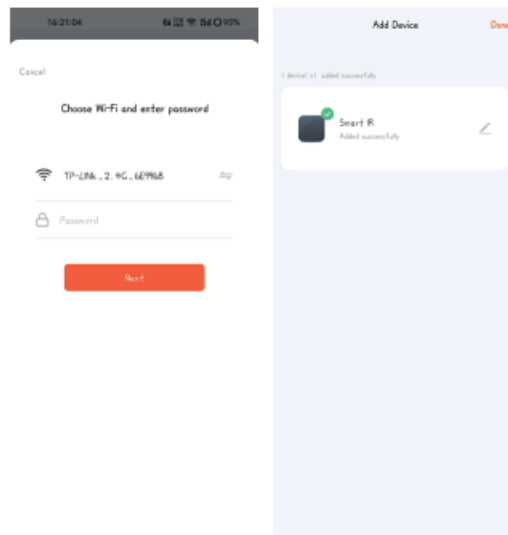
5. enjoy your smart life with home automation.
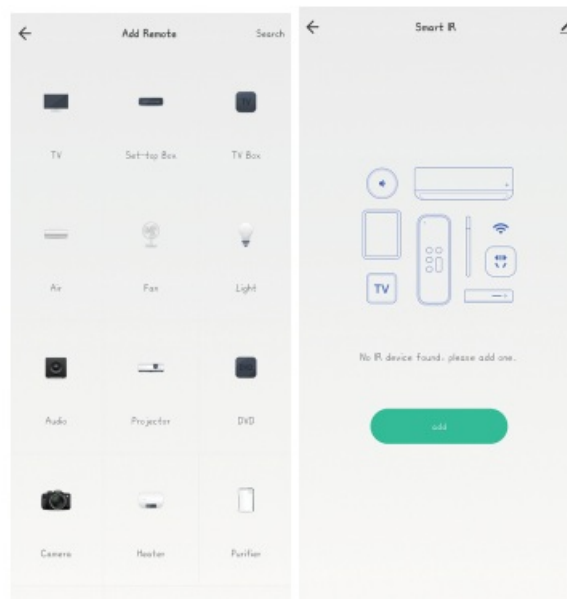
Add Remote Control

- Set your Echo speaker by Alexa APP
- Choose your existing appliance and add a remote, such as
- Air conditioner, TV, STB, TV box, FAN (support more than 4000+ main brands).
- You can also choose the "Copy button" function to learn if some of the appliances cannot be controlled.

Copy Button Operation

- If you cannot find the remote that can control the appliance, you can learn the function through the copy button.
- **(Notice:** Currently copy button function only supports TV / STB /TV BOX / FAN, excluding Air conditioner)
- **Step 1:** Click to enter the connected device
- **Step 2:** Click the edit button in the upper right corner
- **Step 3:** Select the "Copy button" in the popup menu bar
- **Step 4:** Click the on/off button
- **Step 5:** Press your original remote button, APP will redirect to the next step automatically.
- **Step 6:** Finish copying one button, you should press the related button on the APP to check if works fine.
- You may continuously choose to copy more or press the up-right corner "Done" to save.

DIY OPERATION

- If you can't find your IR appliance in the existing appliance form, you may ask DIY function for help.
- **Step 1:** Click the DIY button.
- **Step 2:** Click "next step".
- **Step 3:** Press your original remote button, APP will redirect to the next step automatically.
- **Step 4:** Rechristen.
- **Step 5** Save settings.
- If need to change or add more buttons, you can choose the right corner "Edit" button for help.

NOTICE

1. Support learning of 38K carrier frequency, if you cannot receive instruction from the original remote, the main reason may be mismatching of the carrier frequency. In this case, you cannot learn the instructions from the original remote.
2. Ensure MoesGo SMART IR receives instructions regularly, please do not long press the original remote to give instructions, a short press should be enough.

Set your Echo speaker by Alexa APP

1. If you have finished to install MOES then open Amazon Alexa App: sign in to your Alexa account and enter your password.
2. Click the menu on the left corner-click "Settings: choose "Set up a new device"(choose a device, like Echo)

- **Note:** When the below page appears, long press the small dot on your Echo device until the light turns yellow.
- Then Click Continue on the App.
- Choose your WiFi and wait for a few minutes. After an introduction video, click the next step, and it will enter the Home page automatically. Now the Echo had connected to Wi-Fi successfully.
- **Note:** at this moment, the mobile phone cannot open a variety of VPN software.

Enable MOES Skill in the Alexa App
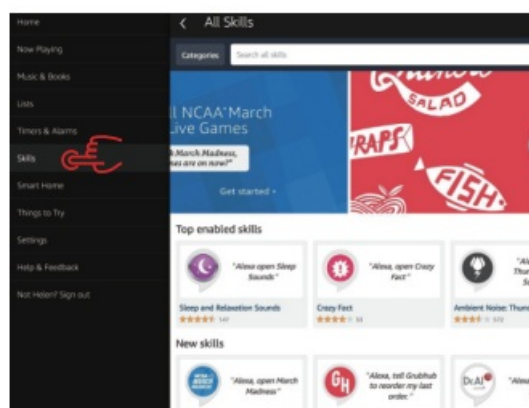
- **Step 1:** Choose "Skill" in the option bar, and then search "MOES" in the input box.

- **Step 2**: Select MOES in the search results, and then click "Enable Skill".
- **Step 3:** Then input the username and password of the MOES APP that you had previously registered.
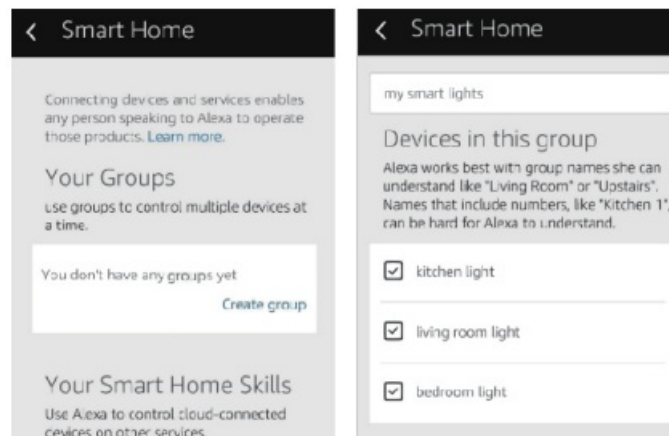
Control the device by voice

After the above operation is successful, you can control the device via Echo.

1. **Discover Device**
   - Firstly, you need to say to the Echo:
   - Echo (or Alexa), discover my devices.
   - Echo will start to find the device that is added to the MOES APP.
   - It will take about 20 seconds, then Echo will tell you the result.
   - You can also click "Discover devices" in the Alexa APP, and then it will show the devices that have been found successfully.
2. Control Device by Voice
   - **Note:** The name of the device must be consistent with the addition of MOES.
   - You can also group the devices and give instructions to control them together.

   - **Note:** Echo is one of the wake–up names, which can be any of the three names (Settings) Alexa, Echo, or Amazon.
3. **Support Skill List**
   - You can control the devices by instructions like these: Alexa(or Echo, turn on the Devices Alexa(or Echo), turn off the Devices.

Google Assistant –Activate Smart Life in the Google Home App

Preparation

- Have downloaded the Google Home App compatible With Android(4.2 or higher) or ISO(8.0 or higher) smartphones or tablets.
- Have registered your Google Account.
- Have paired the Device with MOES and named it with a recognizable name.
- Have finished setting up Google Home
- **Step 1:** Open the Google Home App; tap( )on the upper left corner; select "More Settings" to enter the next interface.
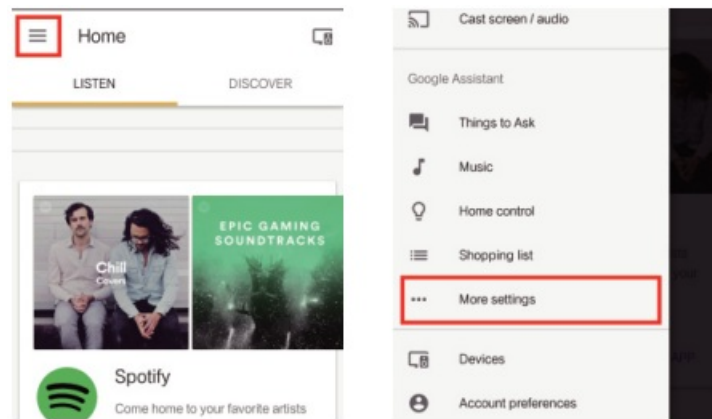
- **Step 2:** Choose "Services" in the options bar and select "MOES" to enter the next interface.
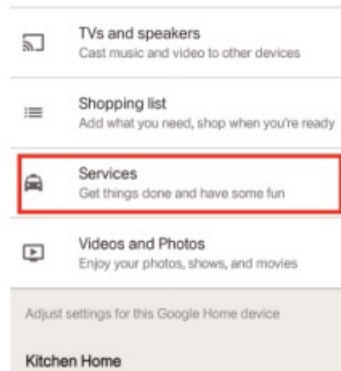
- **Step 3**: Tap " MOES ", then sign in to your smart Life Account.
- **Step 4:** Tap "Link Now", after your MOES account has linked to Google Assistant, the smart devices will automatically appear.

Command the Device through Your Voice

- Firstly, you need to say "OK Google, talk to MOES" to wake up the MOES.

Then you can control the device by instructions like these:

- Turn on the/Turn the After MOES has been wakened up, you may say "Cancel "or "Stop" to exit MOES or say "Nothing" when you hear "What can I do for you ".
- Then you can say "OK Google, talk to MOES" to start voice control.

Voice Control Instruct

Device	Alexa command list
AC	Alexa, turn on 'device name' Alexa, turn off 'device name' Alexa, set the 'device name' temperature to ** degrees Alexa, increase the 'device name' temperature Alexa, decrease 'device name' temperature
STEP	Alexa, turn on 'device name' Alexa, turn off 'device name' Alexa, channel up on 'device name' Alexa, channel down on 'device name' Alexa, volume up/down 'device name' Alexa, change the channel of 'device name' to 'channel number'
TV	same as STP
Device	Google Home command list
AC	Hi Google turn on/turn off the 'device name' Hi Google, set the 'device name' temperature to ** degrees Hi Google, make 'device name' warmer/cooler
STEP	Hi Google turn on/turn off the 'device name'
TV	Hi Google turn on/turn off the 'device name'

FAQ

Q: Built-in Battery included

A: No built-in battery need to connect to power directly(USB Line only)

Q: Is 5G wifi supportable

A: Only support 2.4G wifi, no 5G wifi acceptable

Q: Is this IR universal work with an internal code library?
A: The code library is kept in the cloud, you must connect to the internet

Q: Appliance compatible

A: Support majority of leading top brands including TV /STP/AC/DVD

Q: Brand Applicable

A: Please check the brand list in the App

Q: Is Smart Device compatible
A: Google Alexa, ECHO

Q: Can they go through the wall or control AC from upstairs or downstairs?

A: No, Infrared cannot go through-wall

Q: Does this device work with WIFI? Must they use with smart gateway?

A: MoesGo Smart IR works completely with WIFI control, no smart gateway is required

Q: How many home appliances can MoesGo Smart IR control at the same time?

A: MoesGo Smart IR can control multiple appliances in one room through the "MOES" APP

Q: What is the scope can MoesGo Smart IR work?
A: Within a Diameter of 16 meters.

Q: How to use the MoesGo Smart IR learning function?
A: Please check the copy button instructions.

Trouble Shooting Guide

- Why MoesGo's Smart Universal Remote can't control the appliance?

Step 1:

- Make sure the network works well in Smart IR (Touch any button on the smart app remote side, if the indicator light works fine, then the network ok)
- **Step 2:** Check if there is an obstacle between the remote and the appliance, within 8 meters
- **Step 3:** Confirm if the original remote control is an Infrared control (Press the remote control after warding off the remote control head with a hand or other object, if the appliance does not work, it's the Infrared control.
- If not work, it should be Bluetooth or radio frequency control)

SERVICE

- Thank you for your trust and support of our products, we will provide you with a two-year worry-free after-sales service (freight is not included), please do not alter this warranty service card, to safeguard your legitimate rights and interests. If you need service or have any questions, please consult the distributor or contact us.
- Product quality problems occur within 24 months from the date of receipt, please prepare the product and the packaging, applying for after-sales maintenance in the site or store where you purchase; If the product is damaged due to personal reasons, a certain amount of maintenance fee shall be charged for repair.

We have the right to refuse to provide warranty service if:

1. Products with damaged appearance, missing LOGO, or beyond the service term
2. Products that are disassembled, injured, privately repaired, modified, or have missing parts
3. The circuit is burned or the data cable or power interface is damaged

4. Products damaged by foreign matter intrusion (including but not limited to various forms of fluid, sand, dust, soot, etc.)

RECYCLING INFORMATION

- All products marked with the symbol for separate collection of waste electrical and electronic equipment (WEEE Directive 2012/19 / EU) must be disposed of separately from unsorted municipal waste.
- To protect your health and the environment, this equipment must be disposed of at designated collection points for electrical and electronic equipment designated by the government or local authorities.
- Correct disposal and recycling will help prevent potential negative consequences for the environment and human health.
- To find out where these collection points are and how they work, contact the installer or your local authority.

WARRANTY CARD

- Product Information
- Product Name_____
- Product Type_____
- Purchase date_____
- Warranty Period_____
- Dealer Information_____
- Customer's Name_____
- Customer _____
- Phone_____
- Customer Address_____

Maintenance Records

Failure date	Cause Of Issue	Fault Content	Principal

- Thank you for your support and purchase at MoesGo, we are always here for your complete satisfaction, just feel free to share your great shopping experience with us.
- If you have any other need, please do not hesitate to contact us first, and we will try to meet your demand.
- AMZLAB GmbH
- Laubenhof 23, 45326 Essen
- Made in China
- EVATOST CONSULTING LTD
- **Address:** Suite 11, First Floor, Moy Road Business Centre, Taffs Well, Cardiff, Wales, CF15 7QR
- Tel: +44-292-1680945
- **Email: contact@evatmaster.com**

Manufacturer:

- YUEQING NOVA ELECTRONICS CO., LTD Address: 3rd Floor, Building 2, Power Science and Technology Innovation Center, NO. 238, Wei 11 Road, Yueqing Economic Development Zone, Wenzhou, Zhejiang, China
- Tel:+86-577-62625592
- **After-sale Service: service@moesgo.com**
- Bitte scannen Sie den QR-Code hier für eine Anleitung in deutscher Sprache

Documents / Resources

	MoesGo UFO-R6 WiFi Smart Remote IR Controller [pdf] User Guide UFO-R6, BK01-221101, UFO-R6 WiFi Smart Remote IR Controller, WiFi Smart Remote IR Controller, Smart Remote IR Controller, Remote IR Controller, IR Controller, Controller

References

- **User Manual**