**Manuals+** — User Manuals Simplified.

MOES ZSS-X-TH-C Temperature And Humidity Sensor

# MOES ZSS-X-TH-C Temperature And Humidity Sensor Instruction Manual

**Contents**

**MOES ZSS-X-TH-C Temperature And Humidity Sensor**

## Product Specifications

- **Product name:** Temperature & Humidity Sensor
- **Product model:** Not specified
- **Battery type:** Not specified
- **Temperature detection range:** Not specified
- **Temperature detection accuracy:** Not specified
- **Humidity detection range:** Not specified
- **Humidity detection accuracy:** Not specified
- **Wireless protocol:** Zigbee
- **Product size:** Not specified
- **Product weight:** Not specified

## Product Information

The temperature and humidity sensor can detect the temperature and humidity in real time, allowing for intelligent application scenarios when combined with other devices.

### Preparation for Use

1. Download MOES App on App Store or scan the provided QR code.
2. Distribution network indicator and reset hole are available for setup.

### Connecting the Device to the App
Ensure the product is within the effective coverage of the smart host (Gateway) Zigbee network to connect it successfully to the app:

### Method One

1. Scan the QR code for network configuration guide.
2. Make sure your Smart Life/Tuya Smart App is connected to a Zigbee gateway.

**Method Two**

1. Ensure your Smart Life/Tuya Smart App is connected to a Zigbee gateway.
2. Using the reset needle, press and hold the reset button for more than 6 seconds until the network indicator flashes.
3. Follow the on-screen instructions to complete the setup process.

**Resetting/Re-pairing ZigBee Code**
Using the reset needle, press and hold the reset button for more than 6 seconds until the network indicator flashes to enter the app configuration state

**Recycling Information**
**Storage:** Products should be stored in a  warehouse with a temperature range of -10°C to +50°C and relative humidity of 90% RH. Avoid exposure to extreme environmental conditions.

**Security Information**

1. Do not disassemble, reassemble, modify, or repair the product by yourself to avoid electric shock risks.
2. The product's battery should be recycled in accordance with local environmental regulations.

**Troubleshooting Measures**

- **Q: Why does the device fail to link to the APP?**
  A: ZigBee products work with the MPES/TUYA ZigBee gateway as a necessary component for successful connection.

**Frequently Asked Questions (FAQ)**

1. **Q: Is the MOES App compatible with other smart home applications?**
   A: The MOES App offers enhanced compatibility compared to Tuya Smart/Smart Life applications, providing additional customized services for controlling scenes through Siri, widgets, and scene recommendations.
2. **Q: What should I do if the device fails to connect to the smart host Zigbee network?**
   A: Ensure that the device is within the effective coverage of the smart host Zigbee network and follow the provided setup methods carefully.
3. **Q: How can I ensure proper storage of the product?**
   A: Store the product in a warehouse with a temperature range between -10°C to +50°C and relative humidity of 90% RH, protecting it from harsh environmental conditions.
4. **Q: Can I recycle the product's battery? How should I dispose of it?**
   A: Yes, the product's battery should be recycled separately from household waste in compliance with local environmental regulations.
5. **Q: What are the security precautions associated with using this product?**
   A: Avoid disassembling, modifying, or repairing the product yourself to prevent potential electric shock hazards. Follow proper safety guidelines for handling and disposing of the product.

**Instruction Manual**
Temperature & Humidity Sensor

Zigbee

Please read the instruction manual carefully before using the product

WORKS WITH alexa          WORKS WITH Google Assistant

**Q-R CODE**

## Product specification

| Product name: | Temperature and humidity sensor |
|---|---|
| Product model: | ZSS- X – TH – C |
| Battery type: | CR2032 |
| Temperature detection range: | -10℃~50℃ |
| Temperature detection accuracy | ±0.3℃ |
| Humidity detection range: | 0%~95%RH (no condensation) |
| Humidity detection accuracy: | ±3% |
| Wireless protocol: | Zigbee |
| Product size: | φ37.0×11.6mm |
| Product weight: | about 12.0g |

## Packing list

- Sensor x1
- User manual x1
- Reset pin x 1

**Product information**
The temperature and humidity sensor can detect the temperature and humidity in the environment in real time, and combines with other devices to implement intelligent application scenarios.

Distribution network indicator ——————

Reset hole ——————
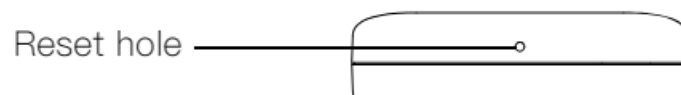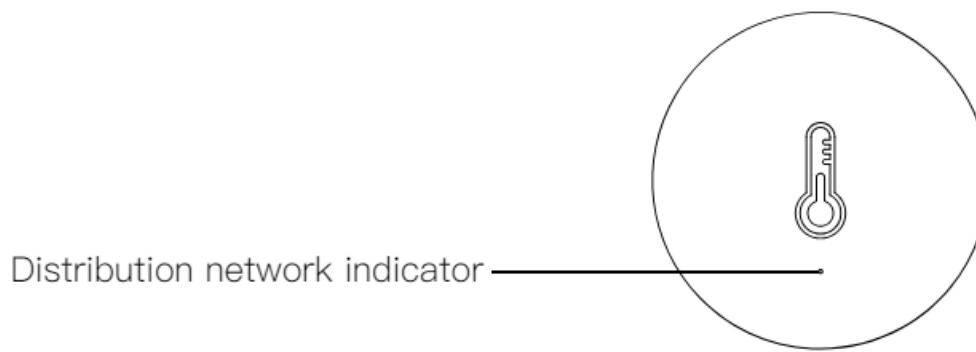
## Preparation for use

1. Download MOES App on App store or scan the QR code.

GET IT ON
Google Play

Download on the
App Store

Moes application is much more compatible than Tuya smart / smart life application. It also provides a new customized service for controlling scenes through Siri, widgets and scene recommendation. **(Note:** Tuya smart / Smart Life app is still working, but moes app is highly recommended)

2. Registration or Log in.
   - Download "MOES" Application.
   - Enter the Register/Login interface; tap "Register" to create an account by entering your phone number to get verification code and "Set password". Choose "Log in" if you already have a MOES account.

## Steps for connecting the APP to the device

- Ensure that the product is within effective coverage of the smart host (Gateway) ZigBee network to ensure that the product is effectively connected to the smart host (Gateway) ZigBee network.

## Method One

Scan the QR code to configure the network guide.

1. Make sure your Smart Life/Tuya Smart APP has successfully connected to a Zigbee gateway.



①        ②
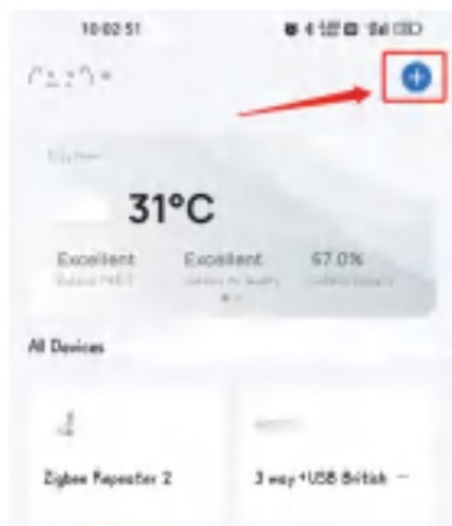


Scan this QR code        Temperature & Humidity Sensor ③

**Method Two**

1. Make sure your Smart Life/Tuya Smart APP has successfully connected to a Zigbee gateway.



2. Using the reset needle, press and hold reset button for more than 6s until the network indicator flashes, the device is under the APP configuration state

3. Enter the gateway . Please follow the picture below to finish as "Add sub device →LED already blink, and the connecting will take about 10-120 seconds to complete depending on your network condition.
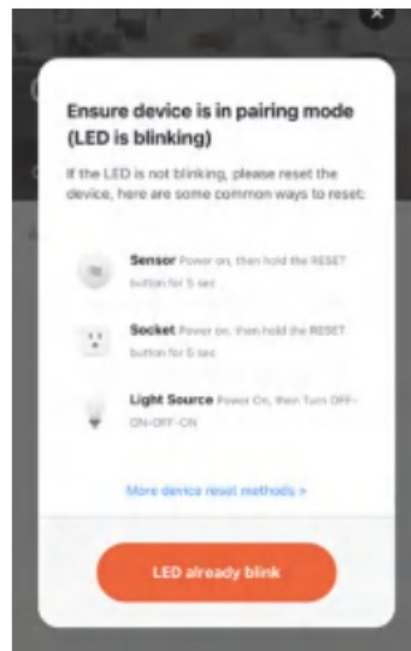
4. Add the device successfully, you can edit the name of the device to enter the device page by click "Done".



5. Click "Done "to enter the device page to enjoy your smart life with home automation.

**How to Reset/Re-pair ZigBee code**

Using the reset needle, press and hold reset button for more than 6s until the network indicator flashes, the device is under the APP coagulation state.

**RECYCLING INFORMATION**

1. **Storage**:

   Products should be put in the warehouse where the temperature is between the range -10℃ ~ +50℃,and the relative humidity ≤90%RH, indoor environment with no acid, alkali, salt and corrosive, explosive gas, flammable matter, protected from dust, rain and snow.

2. **Security Information**

   1. Do not disassemble, reassemble, modify, or attempt to repair the product by yourself. Such products may cause electric shock, which may cause serious injury or death.

      10

3. The battery of the product should be recycled, and it must be recycled or disposed of separately from household waste. Dispose of batteries in accordance with local environmental regulations.

**Troubleshooting measures**

1. Why does the device fail to link to the APP?
   - ZigBee products work with the MPES/TUYA gateway needed;
   - Check whether the router connected to the gateway is connected to the external network. Ensure that the Wi-Fi signal of the gateway is good and try to connect the gateway again.
   - Check whether the device is too far away from your gateway or other ZigBee devices to form a mesh network. Keep the ZigBee gateway and the ZigBee device close as recommended,where the distance should be moderate (less than 5 m).
   - Check whether the device enters the network distribution mode.

2. 2. Why doesn't the indicator flash after the device is power-on?
   - The indicator will flash after the product is powered on.If not, please check whether the battery power is sufficient

- Check whether the device is in good contact and in normal APP configuration state before checking its indicator status. If the indicator does not blink yet, you may please contact our after-sales service.
3. What to do if the smart linkage can not work between devices?
    - Please confirm the device has been connected to the network which is under normal connection state.
    - Please confirm whether you have updated your APP to newest version.
    - Please confirm whether the smart scene set in the APP works with no conflict to other scenes.
4. What if my device breaks down and doesn't respond for a long time?
    1. Hello, you may please try to reset the device by removing from he APP for new APP configuration.

**SERVICE**

- Thank you for your trust and support to our products, we will provide you with a two-year worry-free after-sales service (freight is not included), please do not alter this warranty service card, to safeguard your legitimate rights and interests. If you need service or have any questions, please consult the distributor or contact us.
- Product quality problems occur within 24 months from the date of receipt, please prepare the product and the packaging, applying for after-sales maintenance in the site or store where you purchase; If the product is damaged due to personal reasons, a certain amount of maintenance fee shall be charged for repair.

We have the right to refuse to provide warranty service if:

1. Products with damaged appearance, missing LOGO or beyond the service term
2. Products that are disassembled, injured, privately repaired, modified or have missing parts
3. The circuit is burned or the data cable or power interface is damaged
4. Products damaged by foreign matter intrusion (including but not limited to various forms of fluid, sand, dust, soot, etc.)

**RECYCLING INFORMATION**

- All products marked with the symbol for separate collection of waste electrical and electronic equipment (WEEE Directive 2012/19 / EU) must be disposed of separately from unsorted municipal waste.
- To protect your health and the environment, this equipment must be disposed of at designated collection points for electrical and electronic equipment designated by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences for the environment and human health. To find out where these collection points are and how they work, contact the installer or your local authority.

# WARRANTY CARD

## Product Information

- Product Name_____
- Product Type_____
- Purchase
- Date_____
- Warranty Period_____
- Dealer
- Information_____
- Customer's Name_____
- Customer
- Phone_____
- Customer Address_____

## Maintenance Records

| Failure date | Cause Of Issue | Fault Content | Principal |
|---|---|---|---|
| | | | |
| | | | |
| | | | |
| | | | |

Thank you for your support and purchase at we Moes, we are always here for your complete satisfaction, just feel free to share your great shopping experience with us.

⭐ ⭐ ⭐ ⭐ ⭐

If you have any other need, please do not hesitate to contact us first, we will try to meet your demand.

## FOLLOW US

f @moessmart

🐦 @moes_smart

♪ @moes_smart

📷 @moes_smart

- ▶ **MOES.Official**

- 🌐 **www.moes.net**

U K REP **EVATOST CONSULTING LTD**

- Address: Suite 11, First Floor, Moy Road Business Centre, Taffs Well, Cardiff, Wales, CF15 7QR
- Tel: +44-292-1680945
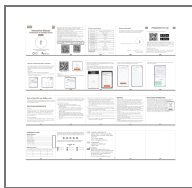- Email: **contact@evatmaster.com**
- EC REP  AMZLAB GmbH
- Laubenhof 23, 45326 Essen
- Made In China

**Manufacturer: WENZHOU NOVA NEW ENERGY CO.,LTD**

- Address: Power Science and Technology Innovation Center, NO.238, Wei 11 Road, Yueqing Economic Development Zone, Yueqing, Zhejiang, China
- Tel: +86-577-57186815
- After-sale Service: **service@moeshouse.com**

## Documents / Resources

**MOES ZSS-X-TH-C Temperature And Humidity Sensor** [pdf] Instruction Manual
ZSS-X-TH-C Temperature And Humidity Sensor, ZSS-X-TH-C, Temperature And Humidity Sensor, And Humidity Sensor, Humidity Sensor, Sensor

## References

- M **MOES Smart: Create Your Smart Life With Smart Home Devices**
- **User Manual**