

## Moes ZSS-X-PIR-C Smart PIR Motion Sensor Instruction **Manual**

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Moes ZSS-X-PIR-C Smart PIR Motion Sensor



• Please read the instruction manual carefully before using the product.

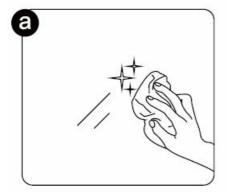
# **Product specification**

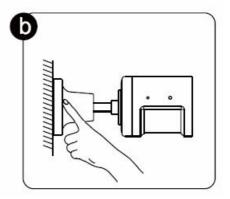
Product name	Smart PIR Motion Sensor
Product Model	ZSS-X-PIR-C
Battery Specifications	CR2450 (Included)
Detection Distance	7 Metres
Detection Angle	170°
Operating Temperature	-10°C- 50°C
Operating Humidity	10%-90% RH (No Condensation)
Wireless Connection	ZigBee (Smart Gateway Required)
	Alexa
Third Party Control	Google Assistant

## **Package List**

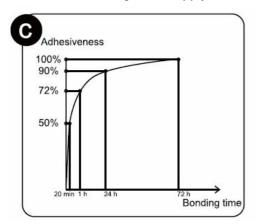
- Smart PIR
- Battery (Supplied)
- Reset Pin
- Instruction Manual

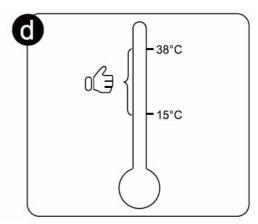
## Notes for using the Double-Sided Tape





- The bonding surface must be clean, dry and smooth without rust, stain or dust.
- For a better bonding effect, apply force to the adhesive and bonding surface to secure the bond.

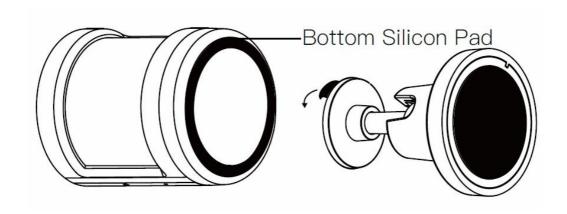




- The VHB double-sided tape creates a strong bond quickly, which can reach full strength after 72 Hours. During this period, do not perform structural operations.
- The tape requires a minimum application temperature of 10°C. A low temperature will decrease the adhesiveness of the tape and slow down drying.

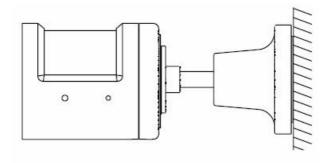
#### Installation instructions

Attach the main body to the base using the adhesive protective film.



Remove the adhesive protective film and attach the main body to the base.

## Attach the base to wall or ceiling



Remove the adhesive protective film from the base and attach to wall or ceiling

## Preparation for use

1. Download the MOES App on the App Store or scan the QR code.



Moes application is much more compatible than Tuya smart/smart life application. It also provides a new customized service for controlling scenes through Siri, widgets, and scene recommendations. (**Note:** Tuya smart / Smart Life app is still working, but moes app is highly recommended)

#### Registration or Log in.

- Download "MOES" Application.
- Enter the Register/Login interface; tap "Register" to create an account by entering your phone number to get the verification code and "Set password". Choose "Log in" if you already have a MOES account.

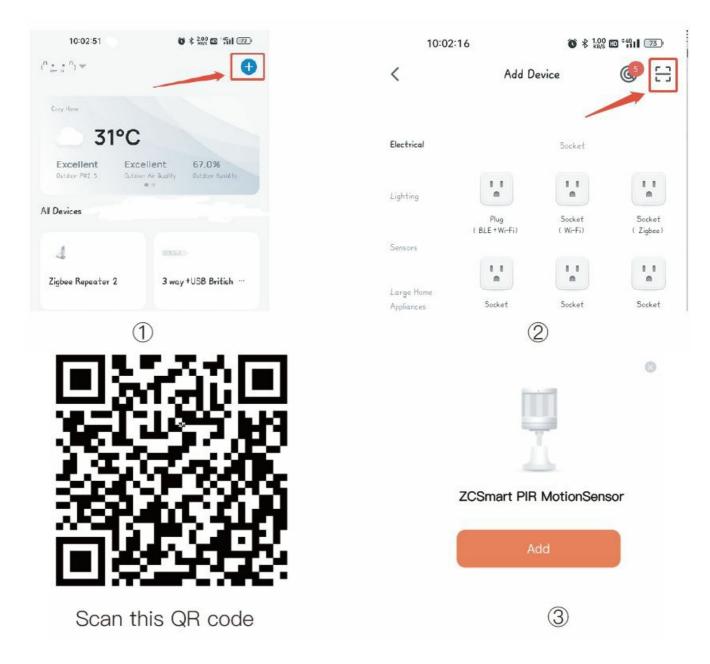
### Steps for connecting the APP to the device

Ensure that the product is within effective coverage of the smart host (Gateway) ZigBee network to ensure that the product is effectively connected to the smart host (Gateway) ZigBee network.

#### **Method One**

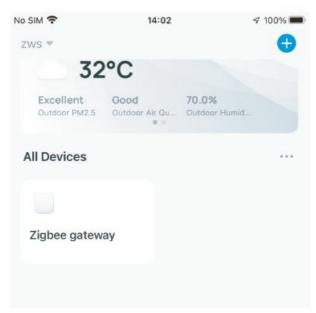
Scan the QR code to configure the network guide.

1. Make sure your Smart Life/Tuya Smart APP has successfully connected to a Zigbee gateway.



## **Method Two**

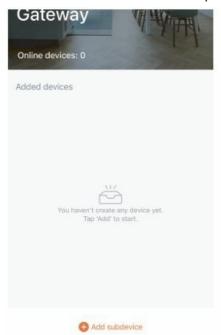
1. Make sure your Smart Life/Tuya Smart APP has successfully connected to a Zigbee gateway.

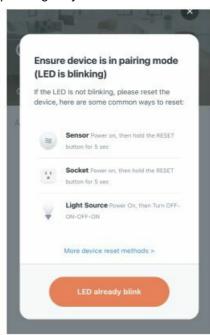


2. Using the reset needle, press and hold the reset button for more than 6s until the network indicator flashes, the

device is under the APP configuration state.

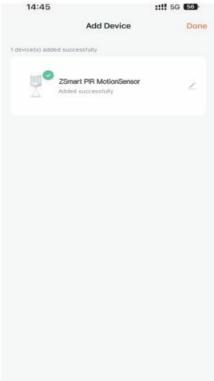
3. Enter the gateway. Please follow the picture below to finish as "Add subdevice→LED already blink, and the connecting will take about 10-120 seconds to complete depending on your network condition.



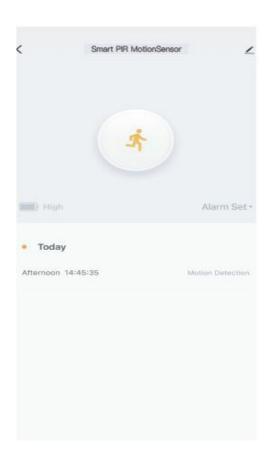


4. Add the device successfully, you can edit the name of the device to enter the device page by click "Done".





5. Click"Done"to enter the device page to enjoy your smart life with home automation.



### How to Reset/Re-pair ZigBee code

Using the reset needle, press and hold reset button for more than 6s until the network indicator flashes, the device is under the APP configuration state.

#### RECYCLING INFORMATION

#### Storage

Products should be put in the warehouse where the temperature is between the range -10°C  $\sim$  +50°C,and the relative humidity  $\leq$ 90%RH, indoor environment with no acid, alkali, salt and corrosive, explosive gas, flflammable matter, protected from dust, rain and snow.

## **Security Information**

- 1. Do not disassemble, reassemble, modify, or attempt to repair the product by yourself. Such products may cause electric shock, which may cause serious injury or death.
- 2. The battery of the product should be recycled, and it must be recycled or disposed of separately from household waste. Dispose of batteries in accordance with local environmental regulations.

#### **Troubleshooting measures**

- 1. Why does the device fail to link to the APP?
  - ZigBee products work with the MPES/TUYA ZigBee gateway needed;
  - Check whether the router connected to the gateway is connected to the external network. Ensure that the Wi-Fi signal of the gateway is good and try to connect the gateway again.
  - Check whether the device is too far away from your gateway or other ZigBee devices to form a mesh network. Keep the ZigBee gateway and the ZigBee device close as recommended, where the distance should be moderate (less than 5 m).

- Check whether the device enters the network distribution mode.
- 2. Why doesn't the indicator flash after the device is powered on?
  - The indicator will flash after the product is powered on. If not, please check whether the battery power is sufficient
  - Check whether the device is in good contact and in a normal APP configuration state before checking its indicator status. If the indicator does not blink yet, you may please contact our after-sales service.
- 3. What to do if the smart linkage can not work between devices?
  - Please confirm the device has been connected to the network which is under normal connection state.
  - Please confirm whether you have updated your APP to the newest version.
  - Please confirm whether the smart scene set in the APP works with no conflict to other scenes.
- 4. What if my device breaks down and doesn't respond for a long time?
  - Hello, you may please try to reset the device by removing it from the APP for new APP configuration.

#### **SERVICE**

Thank you for your trust and support to our products, we will provide you with a two-year worry-free after-sales service (freight is not included), please do not alter this warranty service card, to safeguard your legitimate rights and interests. If you need service or have any questions, please consult the distributor or contact us. Product quality problems occur within 24 months from the date of receipt, please prepare the product and the packaging, applying for after-sales maintenance in the site or store where you purchase; If the product is damaged due to personal reasons, a certain amount of maintenance fee shall be charged for repair. We have the right to refuse to provide warranty service if:

- 1. Products with damaged appearance, missing LOGO or beyond the service term
- 2. Products that are disassembled, injured, privately repaired, modified or have missing parts
- 3. The circuit is burned or the data cable or power interface is damaged
- 4. Products damaged by foreign matter intrusion (including but not limited to various forms of fluid, sand, dust, soot, etc.)

#### RECYCLING INFORMATION

All products marked with the symbol for separate collection of waste electrical and electronic equip ment (WEEE Directive 2012/19 / EU) must be disposed of separately from unsorted municipal waste. To protect your health and the environment, this equipment must be disposed of at designated collection points for electrical and electronic equipment designated by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences for the environment and human health. To find out where these collection points are and how they work, contact the installer or your local authority.

#### **WARRANTY CARD**

#### **Product Information**

- Product Name
- Product Type
- · Purchase date
- Warranty Period
- Dealer Information

- · Customer's Name
- · Customer Phone
- · Customer Address

#### **Maintenance Records**

- Failure date
- · Cause Of Issue
- · Fault Content
- Principal

Thank you for your support and purchase at we Moes, we are always here for your complete satisfaction, just feel free to share your great shopping experience with us. If you have any other need, please do not hesitate to contact us first, we will try to meet your demand.

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- · @moes smart
- @moes\_smart
- · @moes smart
- www.moes.net

#### **EVATOST CONSULTING LTD**

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#### **AMZLAB GmbH**

Laubenhof 23, 45326 Essen Made In China

#### Manufacturer:

WENZHOU NOVA NEW ENERGY CO.,LTD Address: Power Science and Technology Innovation Center, NO.238, Wei 11 Road, Yueqing Economic Development Zone, Yueqing, Zhejiang, China Tel: +86-577-57186815 After Service Email: <a href="mailto:service@moeshouse.com">service@moeshouse.com</a>

## **Documents / Resources**



<u>Moes ZSS-X-PIR-C Smart PIR Motion Sensor</u> [pdf] Instruction Manual ZSS-X-PIR-C Smart PIR Motion Sensor, ZSS-X-PIR-C, Smart PIR Motion Sensor, PIR Motion Sensor, Motion Sensor

#### References

MOES Smart: Create Your Smart Life With Smart Home Devices
Manuals+,