Manuals+ — User Manuals Simplified.

minisopuru Common Problems with Mac OS Ventura Docking Station User Guide

Contents

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USING INSTRUCTION

Solutions to common problems with Mac OS Ventura

macOS Ventura 13: Screen Recording permission:
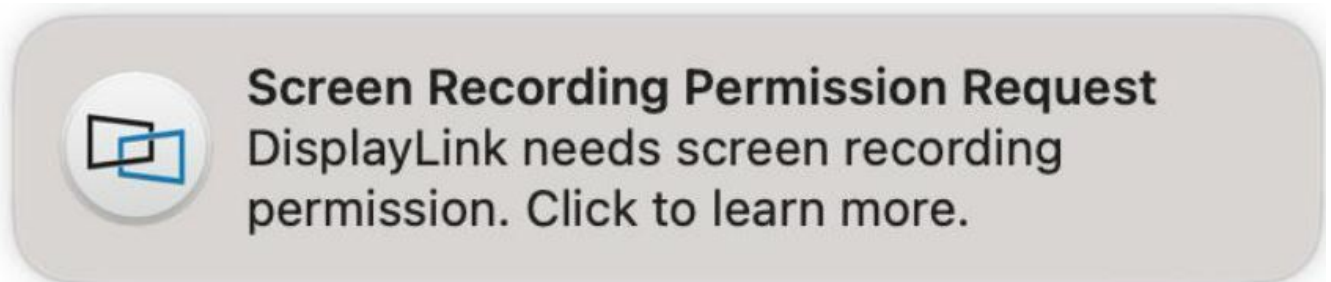https://support.displaylink.com/knowledgebase/articles/1996039-macos-ventura-13-screen-recording-permission
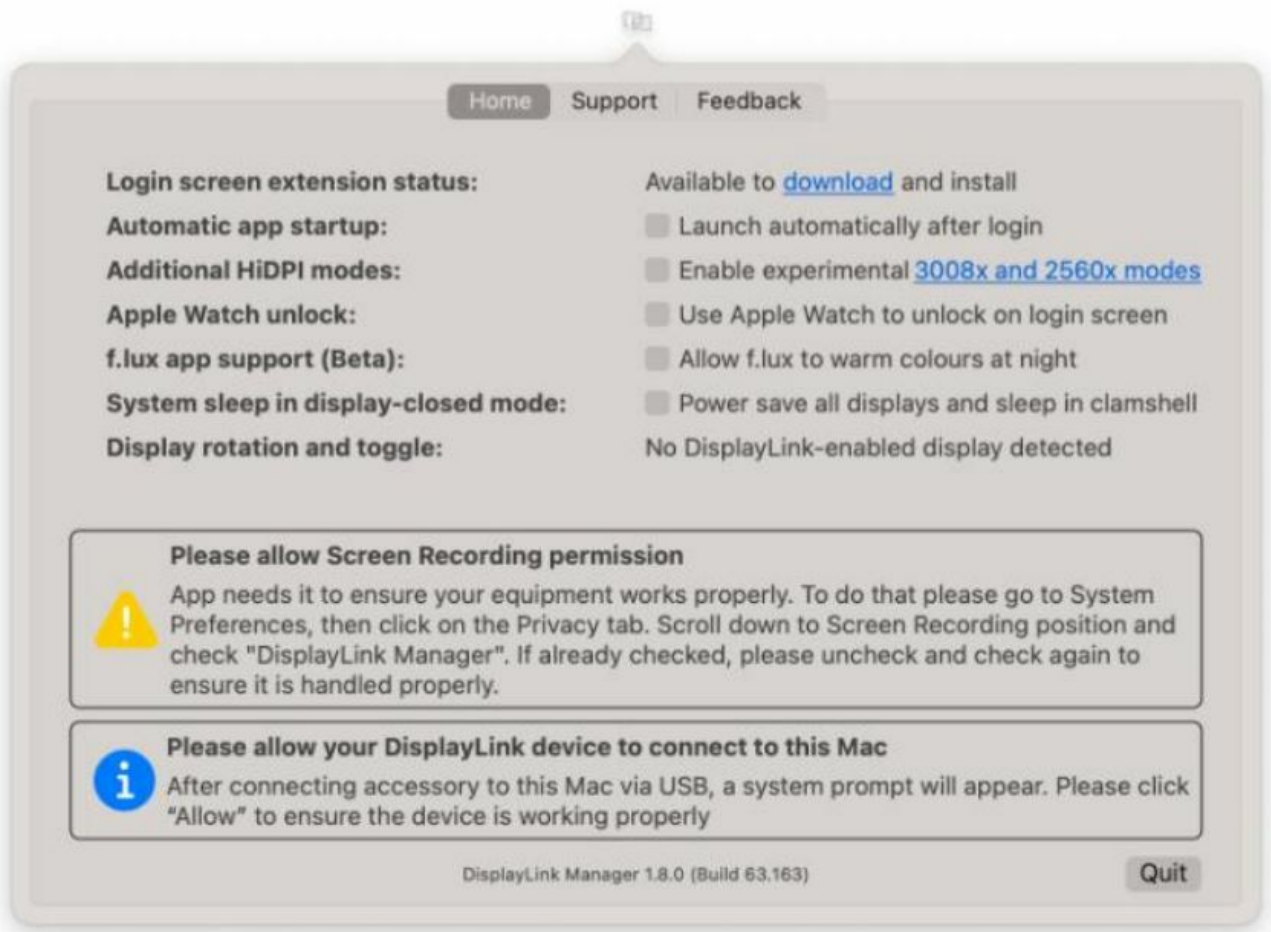
DOWNLOAD DRIVERS

DISPLAYLINK FORUM

- **macOS Ventura 13:** Screen Recording permission
- Troubleshooting: macOS macOS requires the user to permit "Screen Recording" for the Display Link driver to work properly. Approving it enables DisplayLink to access the pixels it needs to render a mirrored or extended screen and send the pixels over USB from your computer to the DisplayLink display. It does not send any data or pixels back to the Display Link.
- The user is notified about a need for Screen Recording permission in three places.
- By macOS dialog box on the first DisplayLink device plug-in
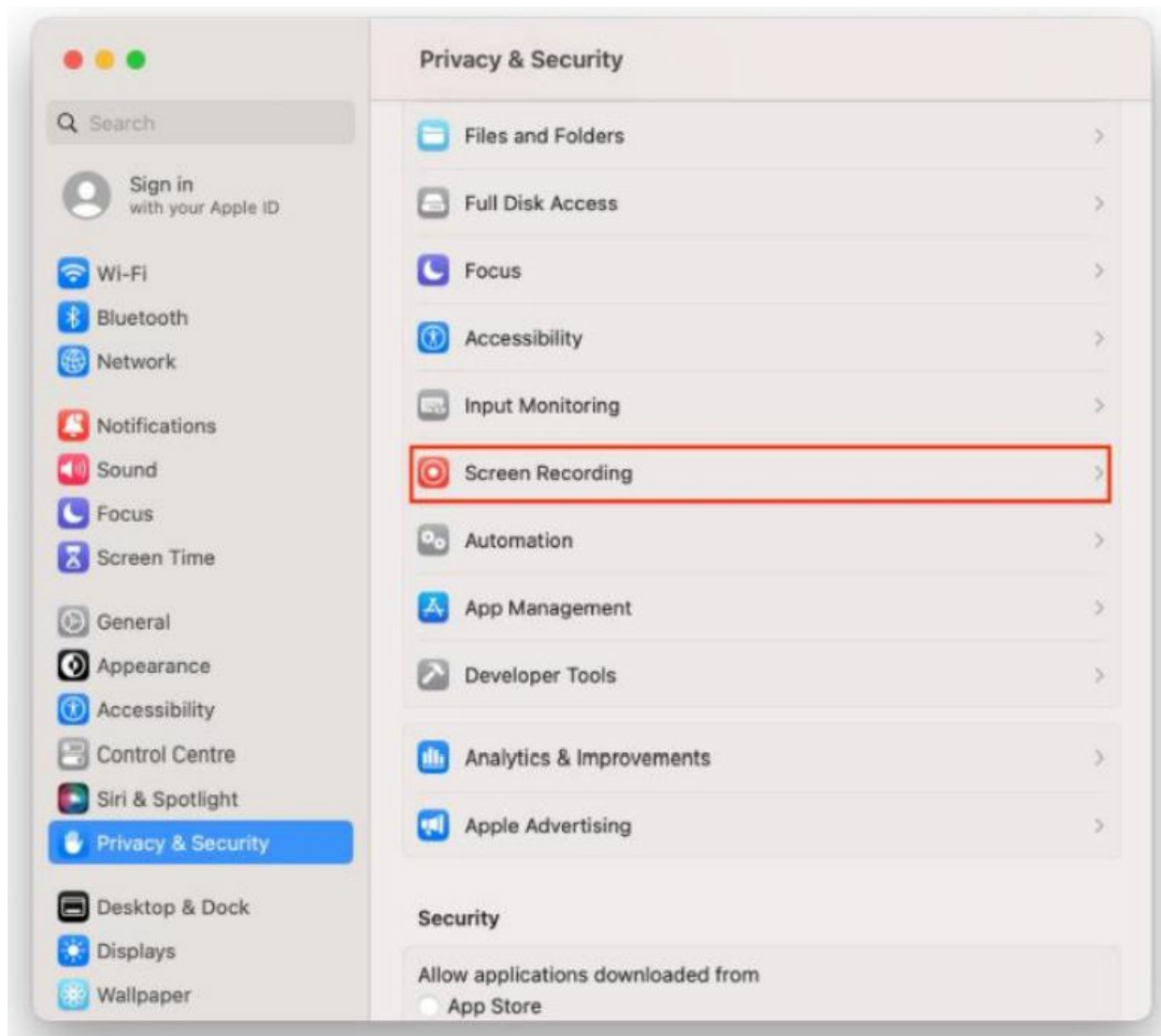
- By DisplayLink driver on each device plug-in:

Screen Recording Permission Request
DisplayLink needs screen recording permission. Click to learn more.

- By DisplayLink Manager app warning in macOS status bar:

Login screen extension status:	Available to download and install
Automatic app startup:	☐ Launch automatically after login
Additional HiDPI modes:	☐ Enable experimental 3008x and 2560x modes
Apple Watch unlock:	☐ Use Apple Watch to unlock on login screen
f.lux app support (Beta):	☐ Allow f.lux to warm colours at night
System sleep in display-closed mode:	☐ Power save all displays and sleep in clamshell
Display rotation and toggle:	No DisplayLink-enabled display detected

⚠️ **Please allow Screen Recording permission**
App needs it to ensure your equipment works properly. To do that please go to System Preferences, then click on the Privacy tab. Scroll down to Screen Recording position and check "DisplayLink Manager". If already checked, please uncheck and check again to ensure it is handled properly.

ℹ️ **Please allow your DisplayLink device to connect to this Mac**
After connecting accessory to this Mac via USB, a system prompt will appear. Please click "Allow" to ensure the device is working properly

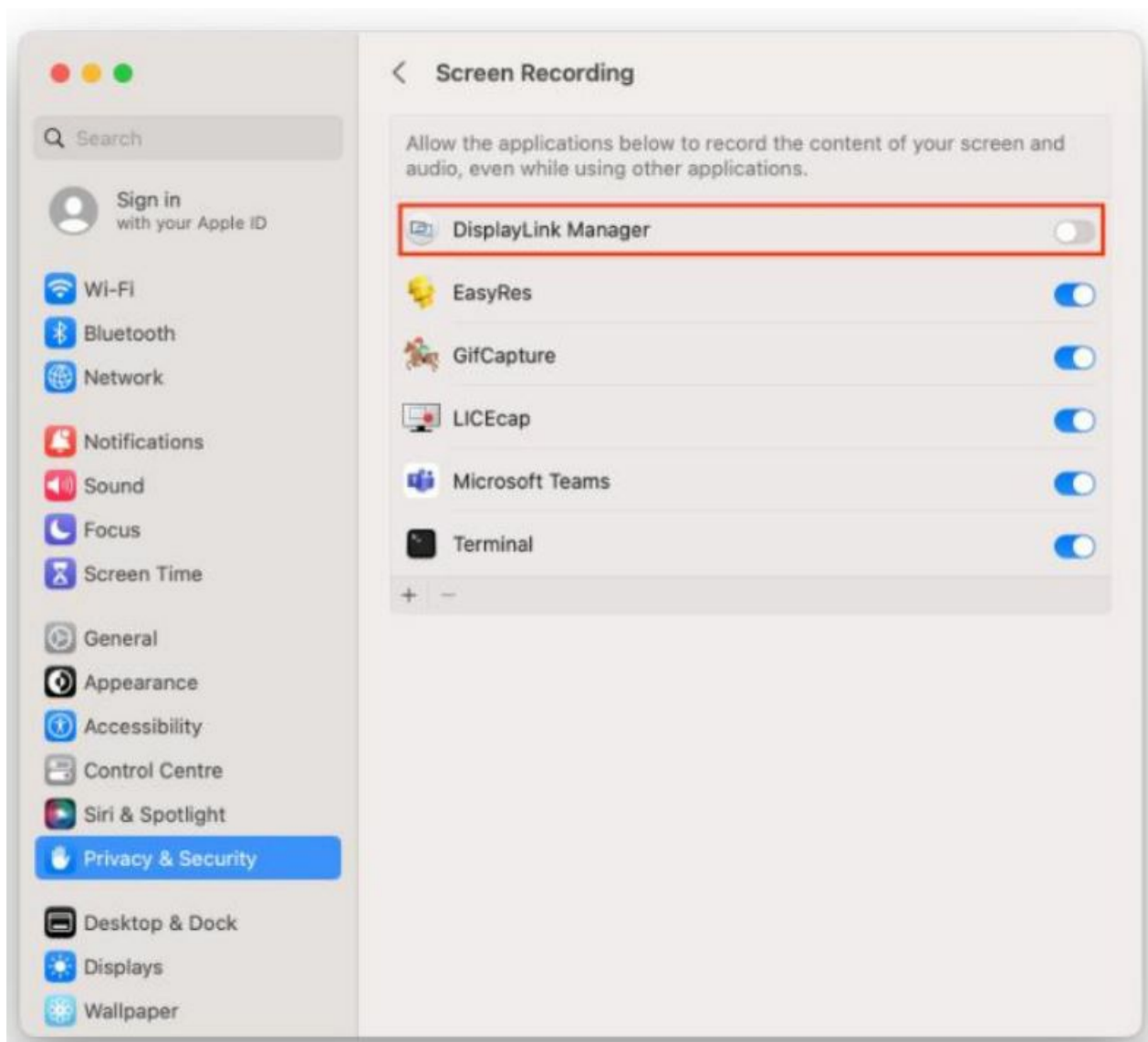DisplayLink Manager 1.8.0 (Build 63.163)   Quit

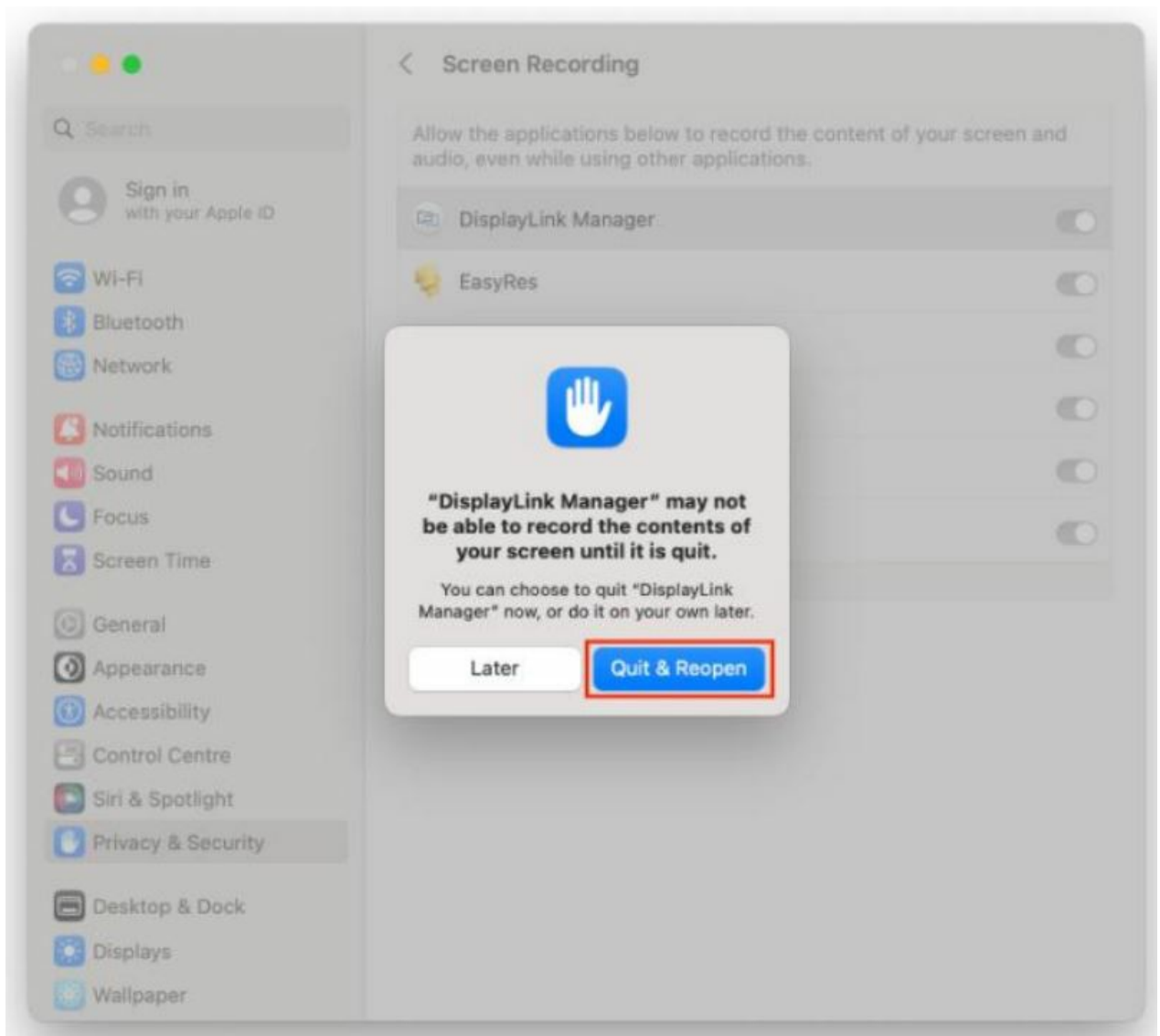**To approve the permission, please follow these steps:**

1. Open System Settings
2. Go to Privacy & Security > Screen Recording

3. From Screen Recording tab toggle DisplayLink Manager

4. Authenticate the changes by using your login details
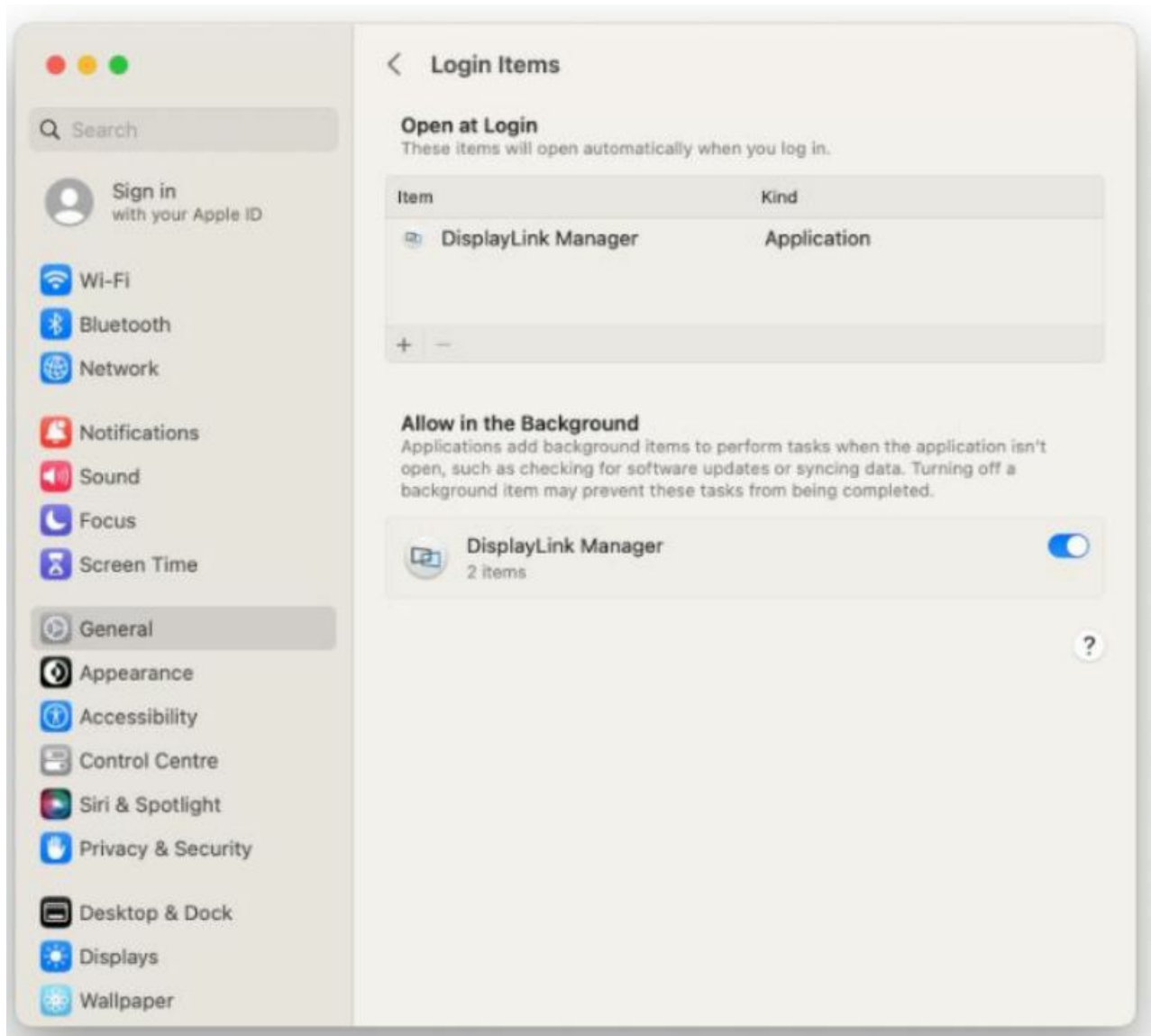
5. Click "Quit & Reopen

   - Click "Quit & Reopen

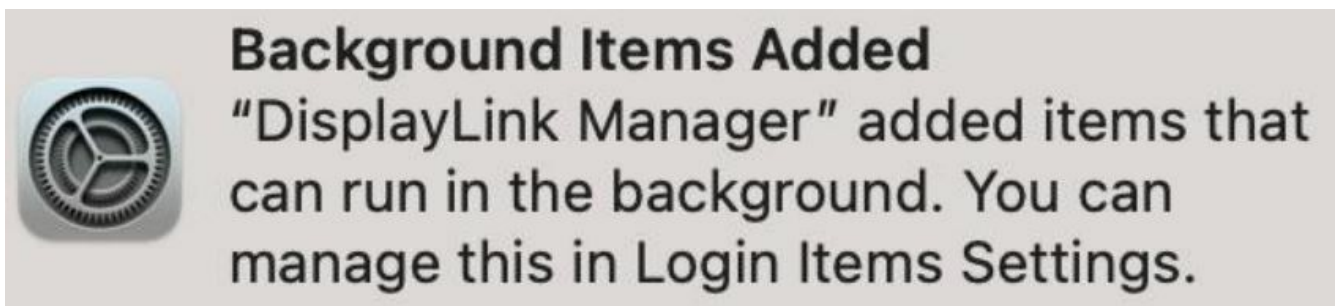**DisplayLink Manager App – Handling Ventura login items:**

DisplayLink Manager App – Handling Ventura login items

- **Troubleshooting:** macOS Ventura introduced a separate pane for Login Items. It's divided into to sections: Open at Login and Allow in the Background.
- In the first section the user will see the DisplayLink Manager application entry if automatic app autostart is allowed.
- Installing Login Screen Extension will add one item to the Allow in the Background section under DisplayLink Manager.

- When the user adds Login Screen Extension a notification will appear:

Background Items Added
"DisplayLink Manager" added items that can run in the background. You can manage this in Login Items Settings.
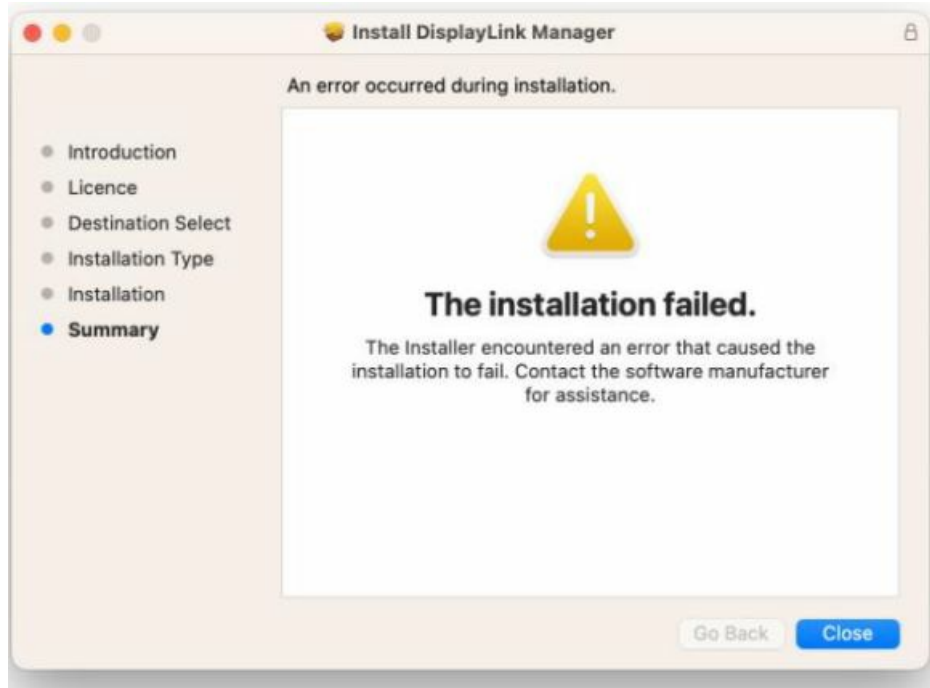
- In case of any problems with using the Login Items pane while upgrading from version up to 1.8.0 alpha, please use provided.
- DisplayLink Software Uninstall and install the latest DisplayLink Manager app.
- In case of any problems with using the login items pane when upgrading from version up to 1.8.0 alpha, please use the provided DisplayLink Software Uninstaller and install the latest version of the DisplayLink Manager.
- **macOS Ventura: Installation failed: https://support.displaylink.com/knowledgebase/articles/2002168-macos-ventura-installation-failed**
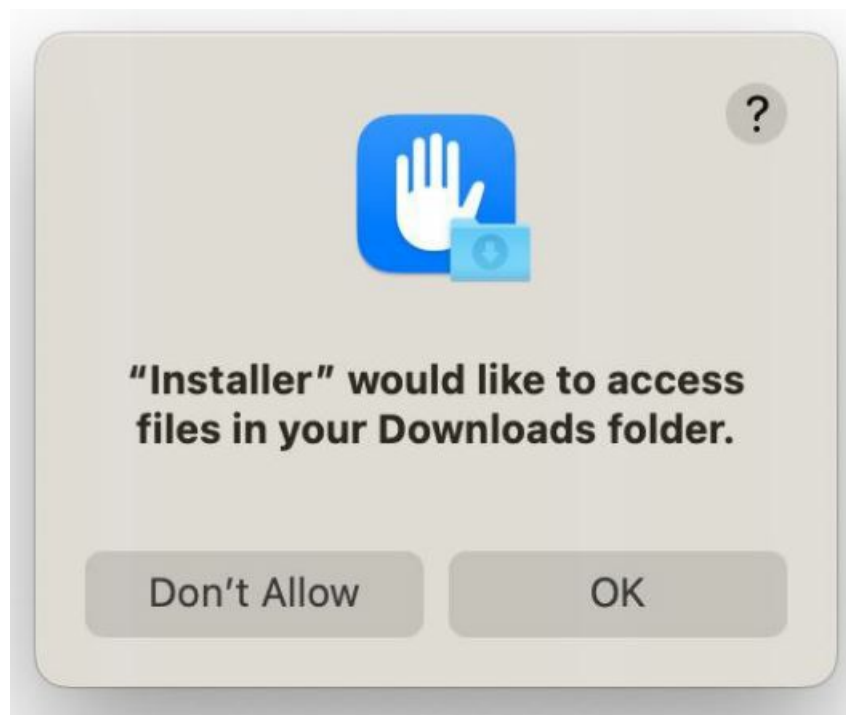
macOS Ventura: Installation failed Troubleshooting: macOS

- I am installing Display Link Manager version 1.8 on macOS Ventura 13x and I am getting the following error:
  The installation failed. The installer encountered an error that caused the installation to fail. Contact the
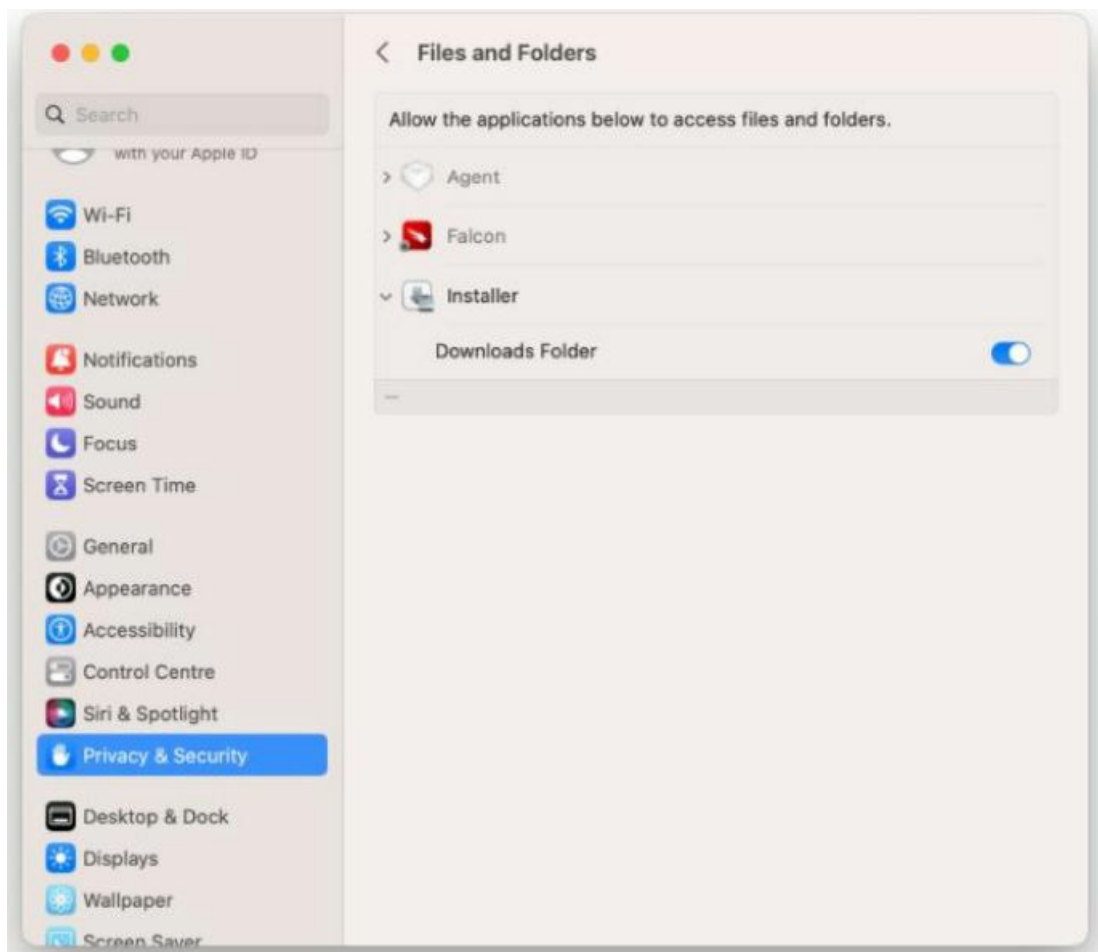
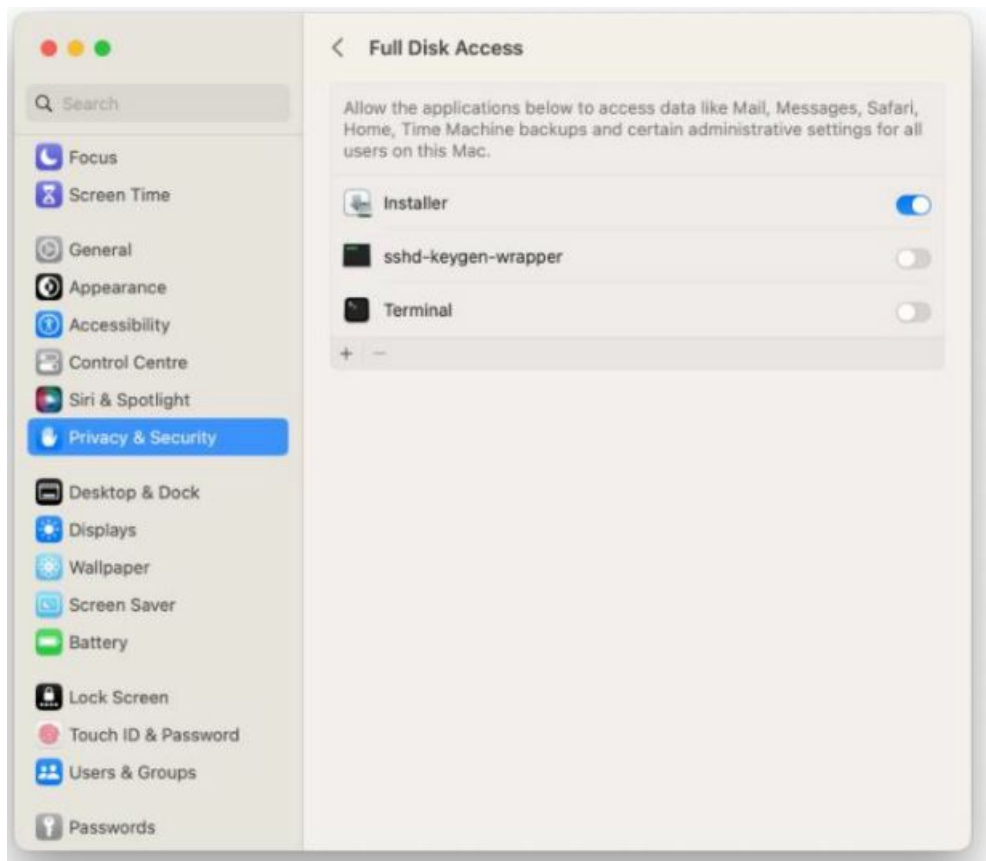software manufacturer for assistance.

- During the first installation if the following security prompt is not approved the installation will fail as the installer does not have access to the Downloads folder.

- Re-running the installation does not populate this prompt again.
- To grand the missing access navigate to System Settings -> Privacy and Security -> Files and Folders

- Then click an arrow to the left of Installer which brings up the option to allow access to the downloads folder. This needs to be toggled on.
- If you do not see the Installer under Files and Folders then navigate to Privacy & Security -> Full Disk Access toggle the Installer here and provide your admin password.

- After the installation, you can turn it off.

Documents / Resources

minisopuru Common Problems with Mac OS Ventura Docking Station [pdf] User Guide
Common Problems with Mac OS Ventura Docking Station, Problems with Mac OS Ventura Docking Station, OS Ventura Docking Station, Ventura Docking Station, Docking Station, Station

References

- ⛎ **DisplayLink Manager App - Handling Login Items (macOS 13+) – DisplayLink Support**
- ⛎ **macOS Ventura 13: Screen Recording permission – DisplayLink Support**
- ⛎ **macOS Ventura: Installation failed – DisplayLink Support**
- **User Manual**