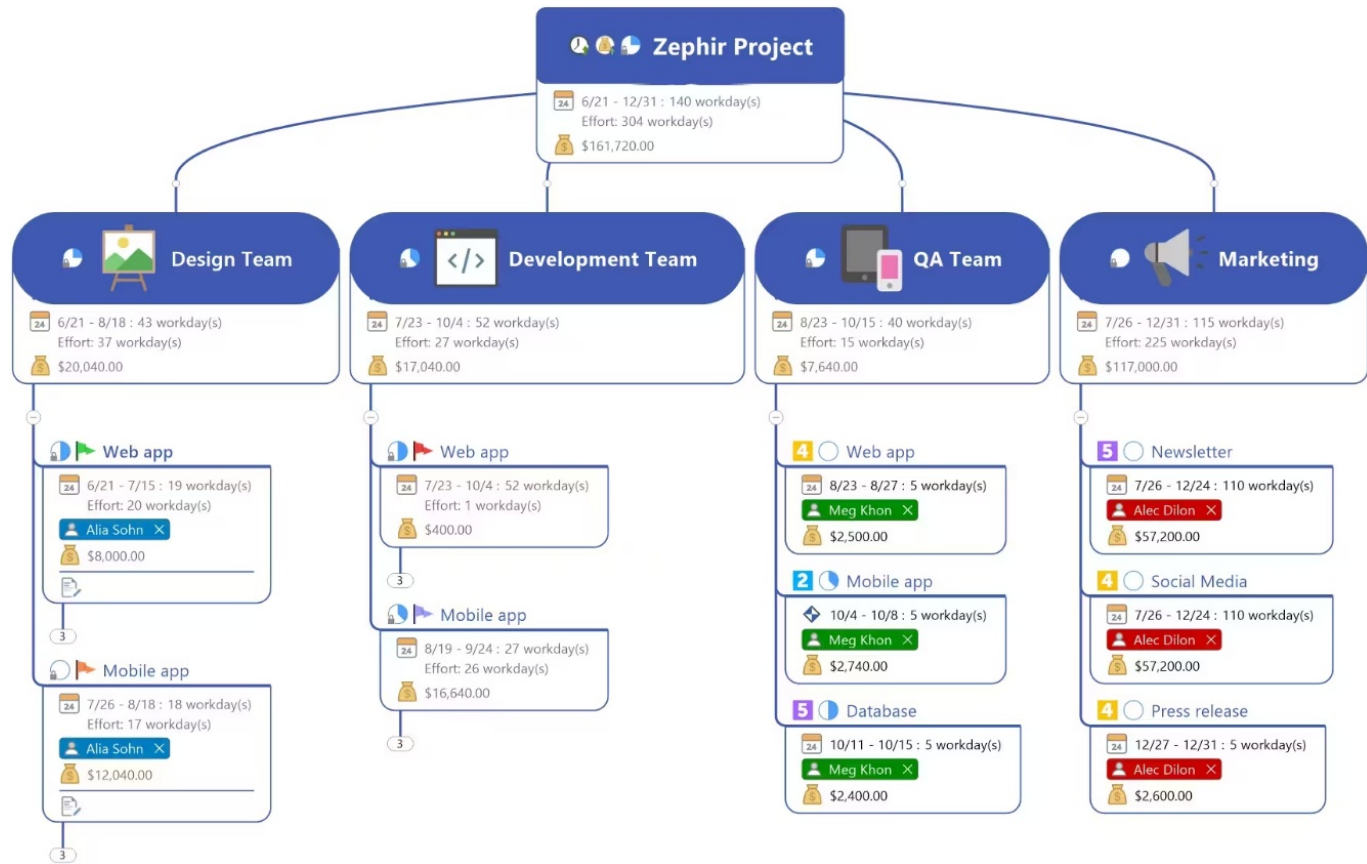


MindManager MM2023 Professional Mind Mapping Software User Manual

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Support & Resources

How do I contact Customer Support? If you need assistance, please reach out to the MindManager Customer Support team using the contact information provided below.



[MindManager Support](#)

Where can I get additional information and support? The answers to common questions about the product can be found in this FAQ document.

If you can't find the answers you are looking for, check out these additional resources to learn more:

[User Manual](#)

Get detailed help on how to use MindManager's functions and capabilities.

[Knowledge Base](#)

Access frequently asked questions, documentation, and other helpful tools to get the answers you need.

[Resource Center](#)

A full library of tutorials, videos, webinars, and other online resources.

[Starter Academy](#)

Learn the basics of MindManager in 5 free on-demand tutorials.

[MindManager Minutes](#)

Quick video tutorials on how to get up and running with MindManager.

[Community](#)

Connect with other users to ask questions, get tips and tricks, and browse additional FAQ.

Online Help

There is an abundance of information available to you while using the product. Press F1 at any time to view help topics.



Installation

Do I need a license key?

Yes, a license key is required to activate MindManager. When purchasing from Amazon, your license key will be located in [Your Software Library](#) within your Amazon account.

What are the system requirements?

For the most up-to-date system requirements for your version of MindManager, please check www.mindmanager.com/requirements.

Is an active Internet connection required to use the product?

An Internet connection is required for product installation, registration, software sign in, product updates, and some features

How do I install MindManager? DESKTOP

1. Navigate to where you downloaded the MindManager installer file on your
2. Double-click the installer file to begin
3. If you installed the Windows version, it should launch automatically, otherwise launch the software. Mac users can access and open MindManager from the Applications folder
4. On the Welcome screen, click “Create Account” to create your new MindManager account.
5. Once account creation is complete, click “Enter License Key” and input your key to activate your license.
6. The software should now be ready to

Note: An Internet connection is required for product activation and updates. Your system may ask for your permission during various steps of the installation process. Please grant permissions when requested so that the installation can be completed.

WEB

1. Visit <https://app.mindmanager.com>
2. Log in or create your new MindManager account and register your license key.



Pre-Launch Checklist

Best practices before you begin:

- Ensure you have an active Internet connection. Check that your drivers are up to date.
- Ensure the latest software updates are installed.
- If you encounter any difficulties, please visit <http://www.mindmanager.com/support>



Troubleshooting

How do I set the default language of the user interface?

1. Click **File > Options**.
2. On the **General** tab, select a supported language from the dropdown menu. Click **OK**.
3. Changes will take effect when you restart the

How do I manage message settings?

By default, you are automatically notified when product updates and news become available. If you would like to disable these messages:

1. Navigate to **File > Options**.
2. On the General tab, uncheck the boxes for *Notify me when updates are available* and *Show Promotional Content* to match your preference. Click **OK**.

How do I move MindManager to a new computer?

To transfer MindManager from an old computer to a new one, do the following:

1. On a new computer, download and install the corresponding version of MindManager from the [download library](#).
2. Move your maps to the new device if you are using them locally.
3. Sign out from the application on the old
4. Sign in to your MindManager account on the new computer to continue using the application.

Additional Questions?

Still can't find the answer you're looking for?

Our product experts will be happy to assist you. Please reach out to the MindManager Customer Support team


using the contact information provided below.



[MindManager Support](#)



MindManagerTM



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MM2023, MM2023 Professional Mind Mapping Software, Professional Mind Mapping Software, Mind Mapping Software, Mapping Software, Software

References

- [MindManager System Requirements](#)
- [MindManager Support](#)
- [Visualize with MindManager](#)
- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)

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