



Microsoft 1960 Portable Computing Device User Guide

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LIMITED HARDWARE WARRANTY & AGREEMENT

With the Manufacturer's Limited Hardware Warranty & Agreement, you get:

- One year of warranty for hardware defects and malfunctions
- 90 days of technical support for preinstalled software from the experts at the Microsoft Answer Desk for Surface

To see the full terms of the Limited Warranty & Agreement, go to aka.ms/surface-warranty. Or you can find it in the Surface app.

- Select the Start button and enter Surface in the search box, then select the Surface app in the list of results.

If you live in the United States, please read the binding arbitration clause and class action waiver in Section 11 at aka.ms/us-hw-warr-arbitration-clause. It affects how disputes between you and Microsoft are resolved. It binds you and Microsoft. Disputes are resolved individually before a neutral arbitrator whose decision will be final—not before a judge or jury, and not in a class or representative proceeding.

Important safety information

Read the detailed safety information for your Surface device at aka.ms/surface-safety or in the Surface app. To open the Surface app, select the Start button, enter Surface in the search box, then select the Surface app.

- Opening and/or repairing your device can present electric shock, device damage, fire, and personal injury risks, and other hazards. Microsoft recommends that you seek professional assistance for device repairs, and that you use caution if undertaking do-it-yourself repairs.
- Do not expose your device to rain, snow or other types of moisture. Do not use your device near water or in a damp or excessively humid location (e.g., near a shower, bath tub, sink, or swimming pool, or in a damp basement).
- Always select and use an appropriate AC power supply for your device. We recommend you use genuine Microsoft power supply units and AC power cords. A genuine Microsoft power supply unit was provided with your device.
- Use only AC power provided by a standard (mains) wall outlet. Do not use non-standard power sources, such as generators or inverters, even if the voltage and frequency appear acceptable.
- Do not overload your wall outlet, extension cord, power strip, or other electrical receptacle.
- For devices with folding or removable AC adapter prongs, see the Surface app or aka.ms/surface-safety for more information regarding use.
- Avoid prolonged skin contact with the DC connector when the PSU is plugged into a power source because it may cause discomfort or injury.
- Arrange all cables and cords so that people and pets are not likely to trip over or accidentally pull on them as they move around or walk through the area. Do not allow children to play with cables and cords
- Protect cords from being pinched or sharply bent, particularly where they connect to a wall power (mains) outlet, the power supply unit, and your device.
- If a power cord becomes warm, frayed, cracked or damaged in any way, stop using it immediately.
- For devices equipped with power cords with removable prongs and a universal power supply, make sure the prong assembly is properly configured for the power outlet and fully seated into the power supply before

plugging the AC power supply into a power (mains) outlet.

- Improper use of your device's battery may result in fire or explosion. Do not heat, open, puncture, mutilate, or dispose of your device or its battery in fire. Do not leave or charge your device in direct sunlight for an extended period of time. Doing so may cause damage or melt the battery.


Please see the Surface app or aka.ms/surface-safety for more safety topics, including:

- Hearing conservation
- Awareness of surroundings
- Heat related concerns
- Choking hazard/small parts
- Interference with medical devices
- Broken glass
- Photosensitive seizures
- Musculoskeletal disorders










Recycling and regulatory information

You can find important recycling and regulatory information about your Surface online at aka.ms/surface-regulatory or in the Surface app using the following steps: Open the Surface app, select Safety, regulatory, and warranty info tab, and select Regulatory information tab.

Documents / Resources

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|  | Microsoft 1960 Portable Computing Device [pdf] User Guide 1961, C3K1961, 1960, C3K1960, 1988, C3K1988, 1960 Portable Computing Device, Portable Computing Device |
|---|---|

References

-  [Redirection Tools](#)
-  [Find and lock a lost Windows device](#)
-  [Surface regulatory information](#)
-  [Product safety warnings and instructions - Microsoft Support](#)
-  [Warranty and Protection Plan Terms & Conditions](#)
-  [Bing](#)
-  [Binding Arbitration Clause and Class Action | Microsoft Legal](#)
-  [Microsoft Support](#)
-  [Microsoft Support](#)