

**meross**  
**MTS960 Smart**  
**Wi-Fi Socket**  
**Thermostat**



# Meross MTS960 Smart Wi-Fi Socket Thermostat Instruction Manual

[Home](#) » [Meross](#) » Meross MTS960 Smart Wi-Fi Socket Thermostat Instruction Manual 

## Contents

- [1 Meross MTS960 Smart Wi-Fi Socket Thermostat](#)
- [2 Operating Instruction](#)
- [3 Link to Google Assistant or Amazon Alexa](#)
- [4 Warranty](#)
- [5 Disclaimer](#)
- [6 FAQs](#)
- [7 EU Declaration Of Conformity](#)
- [8 Documents / Resources](#)
  - [8.1 References](#)
- [9 Related Posts](#)

**meross**

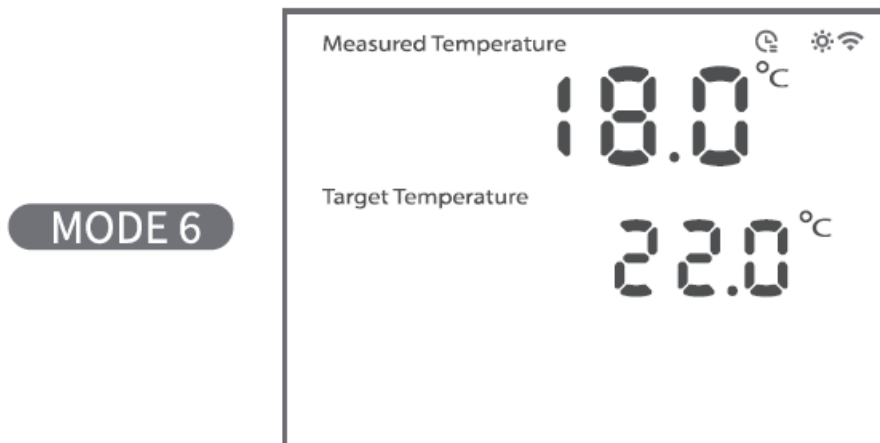
**Meross MTS960 Smart Wi-Fi Socket Thermostat**



## Operating Instruction

1. In this mode, the socket will power OFF after a certain time(15 minutes as shown in the picture above).
2. You can press the SET button to set COUNTDOWN TIMER. Each time you press the SET button, the flashing parameter can be adjusted with the UP and DOWN buttons.

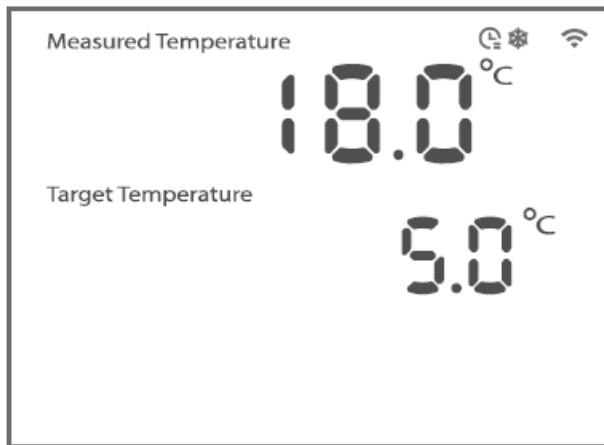
## Temperature Schedule-Heat Mode



1. This mode is used to control a heater to heat according to the schedule.
2. You can adjust the schedule in the Meross app.

## Temperature Schedule-Cool Mode

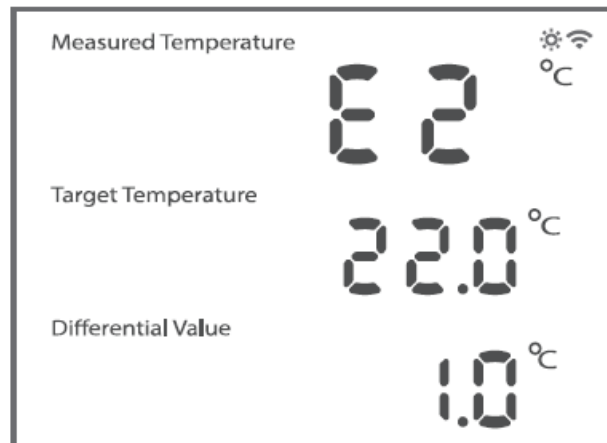
## MODE 7



1. This mode is used to control a cooler to cool according to the schedule.
2. You can adjust the schedule in the Meross app.

### Sensor Malfunction and Replacement

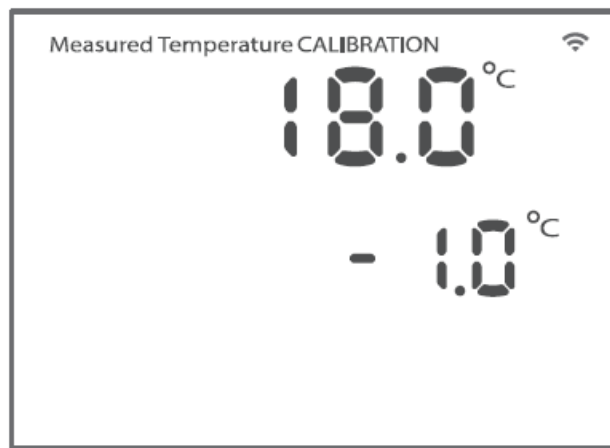
If you find the “E2” character flashing on the screen, as shown below, this means the sensor is not working properly. Please do the following steps.



1. Check whether the sensor wire has been plugged properly and re-plug it.
2. Use your finger to hold the sensor to see whether the measured temperature will go above 30 °C quickly. If yes, then the sensor is working properly.
3. If the screen still flashes the “E2” character, then you need to replace the sensor.

### How to Calibrate Temperature

It is recommended to calibrate the temperature in the Meross app, and you can also follow the steps below to calibrate the temperature on the device.



1. Power the device up.
2. Press and hold the SET button for 3 seconds, and the temperature calibration page will display.
3. Use the “UP” and “DOWN” buttons to calibrate, then long press the SET button for 3 seconds to save the change.

## **Link to Google Assistant or Amazon Alexa**

Set up the device in the Meross app first, then link it to voice assistants.

- **Link to Amazon Alexa**

Go to User-> Amazon Alexa and allow Meross to link with Alexa.

- **Link to Google Assistant**

Go to User-> Google Assistant and allow Meross to link with Google Assistant.

## **Warranty**

For detailed warranty information, please visit <https://www.meross.com/support/warranty>.

## **Disclaimer**

1. The function of this smart device is tested under a typical circumstance described in our specifications. Meross does NOT guarantee that the smart device shall perform exactly the same as described under all circumstances.
2. By using third-party services including but not limited to Amazon Alexa, Google Assistant, Apple HomeKit, and SmartThings, customers acknowledge that Meross shall not be held liable in any way for the data and private information collected by such parties. Meross's total liability is limited to what is expressly covered in its Privacy Policy.
3. Damages arising from ignorance of the SAFETY INFORMATION shall not be covered by Meross after-sales service, nor does Meross take any legal responsibility therefrom.

Customers acknowledge their understanding of these articles clearly by reading this manual.

## **FAQs**

At Meross, we strive to assure your satisfaction. Attached below is a non-exhaustive list of questions that users are most concerned about.

### **1. What devices can I control with Meross Socket Thermostat?**

You can control heaters or coolers to adjust the temperature, or you can control lights, fans, humidifiers, and other small appliances to make them work on a timer.

### **2. What should I do when the Wi-Fi icon flashes rapidly?**

This means that the device's Wi-Fi or Internet is down. You can troubleshoot the following:

1. Check if your home Wi-Fi is working properly.
2. Make sure that you have disabled access control in your router and that the Smart Socket Thermostat is not blocked by the router's firmware.
3. Power off and power on the device again.
4. Press and hold the "UP" and "DOWN" buttons to factory reset the device and try to add it again.

Learn more at <https://www.meross.com/support/faqs>.

## **EU Declaration Of Conformity**

We, Chengdu Meross, declare that this product bearing the CE marking complies with the following EU directives 2014/53/EU, 2011/65/EU. Compliance with these Directives implies conformity to harmonized European standards that are noted in the EU Declaration of Conformity, which may be found at

<https://www.meross.com/support/eudoc>.

## **Operating Frequency**

No restrictions exist in the use of radio frequencies or frequency bands in all EU member states, EFTA countries, Northern Ireland, and Great Britain. Operating Frequency/ max output power 24 00MHz~2483 .5 MHz/20dBm.

## **FCC Compliance Information Statement**

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. this device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation.

### **Note:**

This equipment has been tested and found to comply with the limits for a Class B digital device, under Part 15 of the FCC Rules. These limits are designed to protect reasonably against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used per the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. Suppose this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on. In that case, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Canadian Compliance Statement

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada’s licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

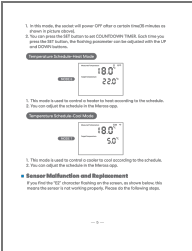
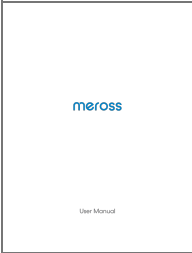
The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

SIMPLIFY YOUR LIFE

- Email: [support@meross.com](mailto:support@meross.com)
- Website: [www.meross.com](http://www.meross.com).
- Chengdu Meross Technology Co., Ltd.  
Floor 3, Building A5, Shijicheng Road No 1129, Gaoxin, Free Trade Trial Zone, Chengdu, Sichuan, China.
- CET PRODUCT SERVICE LTD. (for authorities only)  
Beacon House Stokenchurch Business Park, Ibstone Rd, Stokenchurch High Wycombe HP14 3FE UK.

MADE IN CHINA.

Documents / Resources

	<a href="#">Meross MTS960 Smart Wi-Fi Socket Thermostat</a> [pdf] Instruction Manual MTS960, MTS960 Smart Wi-Fi Socket Thermostat, Smart Wi-Fi Socket Thermostat, Wi-Fi Socket Thermostat, Socket Thermostat, Thermostat
	<a href="#">meross MTS960 Smart Wi-Fi Socket Thermostat</a> [pdf] User Manual MTS960, 2AMUU-MTS960, 2AMUUMTS960, MTS960 Smart Wi-Fi Socket Thermostat, MTS960 Wi-Fi Socket Thermostat, Smart Wi-Fi Socket Thermostat, MTS960 Thermostat, Wi-Fi Socket Thermostat, Wi-Fi Thermostat, Socket Thermostat, Thermostat

References

- [User Manual](#)

## **Manuals+. Privacy Policy**

This website is an independent publication and is neither affiliated with nor endorsed by any of the trademark owners. The "Bluetooth®" word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. The "Wi-Fi®" word mark and logos are registered trademarks owned by the Wi-Fi Alliance. Any use of these marks on this website does not imply any affiliation with or endorsement.